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# itel T11Pro True Wireless Earbuds User Manual

Model: T11Pro

## 1. INTRODUCTION

Thank you for choosing the itel T11Pro True Wireless Earbuds. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your earbuds to ensure optimal performance and longevity. The itel T11Pro earbuds feature 360° Super Bass, up to 42 hours of playback, Quad Microphones for clear calls, and Active Noise Cancellation for an immersive audio experience.



Image 1.1: itel T11Pro True Wireless Earbuds in their charging case.

## 2. SETUP

### 2.1. What's in the Box

- itel T11Pro True Wireless Earbuds (Left and Right)
- Charging Case
- User Manual
- Charging Cable (USB Type-C)
- Eartips (various sizes)

### 2.2. Initial Charging

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case and connect the case to a power source using the provided USB Type-C cable. The indicator lights on the case will show the charging status.

- **Charging Case:** Connect the USB-C cable to the charging port on the case and a power adapter.
- **Earbuds:** Place the earbuds into the charging slots inside the case. They will charge automatically.

### 2.3. Bluetooth Pairing

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode, indicated by a flashing LED light on one or both earbuds.
3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for available Bluetooth devices and select "itel T11Pro" from the list.
5. Once connected, the LED indicator on the earbuds will stop flashing.
6. The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

## 2.4. Wearing the Earbuds

Gently insert the earbuds into your ears and rotate them slightly to find a comfortable and secure fit. Choose the appropriate eartip size for optimal sound quality and noise isolation.

## 3. OPERATING INSTRUCTIONS

The itel T11Pro earbuds feature touch controls for various functions.

### 3.1. Power On/Off

- **Power On:** Open the charging case, or long-press the touch area on both earbuds for 3 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or long-press the touch area on both earbuds for 5 seconds.

### 3.2. Music Playback Control

Action	Function
Single tap (Left/Right earbud)	Play/Pause music
Double tap (Right earbud)	Next track
Double tap (Left earbud)	Previous track
Long press (Right earbud)	Volume Up
Long press (Left earbud)	Volume Down

### 3.3. Call Control

Action	Function
Single tap (Left/Right earbud)	Answer/End call
Long press (Left/Right earbud)	Reject call

# Quad Mic **ENC**



Image 3.1: The Quad Mic ENC (Environmental Noise Cancellation) feature ensures clear voice calls.

## 3.4. Voice Assistant

Triple tap the touch area on either earbud to activate your device's voice assistant (e.g., Siri, Google Assistant).

## 3.5. Low Latency Mode

The earbuds support a 45ms low latency mode, ideal for gaming. Refer to the product packaging or specific instructions for activating this mode, typically via a specific touch gesture.

# 45ms Low Latency



Image 3.2: The 45ms low latency feature provides a synchronized audio experience for gaming.

## 4. MAINTENANCE

### 4.1. Cleaning

- Use a soft, dry, lint-free cloth to clean the earbuds and charging case.
- Do not use abrasive cleaners, solvents, or aerosol sprays.
- Regularly clean the eartips and mesh grilles to prevent wax buildup, which can affect sound quality.

### 4.2. Storage

When not in use, store the earbuds in their charging case to protect them from dust, damage, and to keep them charged.

### 4.3. Battery Care

- Avoid exposing the earbuds and case to extreme temperatures (hot or cold).
- Charge the device regularly, even if not used for extended periods, to maintain battery health.

## 5. TROUBLESHOOTING

If you encounter issues with your itel T11Pro earbuds, refer to the following common solutions:

### 5.1. Earbuds Not Pairing

- Ensure both earbuds are charged.
- Turn off and on Bluetooth on your device.
- Place earbuds back in the case, close the lid, wait a few seconds, then open to re-enter pairing mode.
- Forget "itel T11Pro" from your device's Bluetooth list and attempt to pair again.

### 5.2. No Sound or Low Volume

- Check the volume level on both your device and the earbuds.
- Ensure the earbuds are properly connected to your device.
- Clean any debris from the earbud mesh grilles.

### 5.3. Charging Issues

- Verify the charging cable is securely connected to both the case and the power source.
- Try a different charging cable or power adapter.
- Ensure the charging contacts on the earbuds and inside the case are clean and free of obstruction.

## 6. SPECIFICATIONS

Feature	Detail
Model Name	itel-T11Pro
Item Model Number	T11Pro-cr
Connectivity Technology	Wireless (Bluetooth)
Noise Control	Active Noise Cancellation
Playback Time	Up to 42 hours (with charging case)
Microphone	Quad Mic with Environmental Noise Cancellation (ENC)
Audio Driver Type	Dynamic Driver (13mm Bass Boost Driver)
Low Latency	45ms
Control Method	Touch Control, Voice Control
Material	Plastic
Item Weight	40 Grams
Product Dimensions (LxWxH)	6.5 x 2 x 4.5 cm
Battery Type	Lithium Polymer (included)
UPC	703670562693

# 13MM

## Bass Boost Driver



Image 6.1: Detailed view of the 13mm Bass Boost Driver components.

## 7. WARRANTY AND SUPPORT

### 7.1. Warranty Information

This product is covered by a minimum six-month seller warranty. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects and malfunctions under normal use conditions.

### 7.2. Customer Support

For further assistance, troubleshooting not covered in this manual, or warranty inquiries, please contact the seller or the manufacturer's customer support. Refer to the product packaging or the point of purchase for specific contact details.