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> [Hisense 50 inch 4K UHD Smart HDR+/HDR10 Google TV 50A68N with Bluetooth, Came Mode Plus and 2.1 Channel Soundbar HS2100 Equipped with Wireless Subwoofer](#)

Hisense 50A68N

Hisense 50A68N 4K UHD Google TV & HS2100 Soundbar Instruction Manual

Model: 50A68N (TV), HS2100 (Soundbar)

Brand: Hisense

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Hisense 50 inch 4K UHD Smart HDR+/HDR10 Google TV (Model 50A68N) and the accompanying Hisense 2.1 Channel Soundbar (Model HS2100) with a wireless subwoofer. Please read this manual thoroughly before using your new entertainment system to ensure proper functionality and safety.



Image: The Hisense 50A68N 4K UHD Google TV on the left, displaying a soccer field with a ball. To the right, the HS2100 soundbar and its remote control are shown.

IMPORTANT SAFETY INFORMATION

Always adhere to the following safety precautions to prevent electric shock, fire, or damage to the product:

- Do not expose the TV or soundbar to rain or moisture.
- Do not block ventilation openings. Ensure adequate space around the units for proper airflow.
- Do not place the units near heat sources such as radiators, heat registers, stoves, or other apparatus (including

amplifiers) that produce heat.

- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Unplug the apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

WHAT'S INCLUDED

Verify that all components are present in the packaging:

- Hisense 50A68N 4K UHD Google TV
- Hisense HS2100 Soundbar
- Wireless Subwoofer
- Remote Control (for TV and Soundbar)
- TV Stand (2 pieces)
- Power Cords (for TV and Soundbar/Subwoofer)
- User Manual (this document)
- Quick Start Guide
- Screws for TV Stand

SETUP GUIDE

1. TV Physical Setup

1. **Unpacking:** Carefully remove the TV and all components from the packaging. It is recommended to have two people for this step.
2. **Attaching the Stand:**
 - Place the TV face down on a soft, clean surface to prevent screen damage.
 - Align the TV stand pieces with the corresponding slots on the bottom of the TV.
 - Secure the stands using the provided screws.

Alternatively, if wall-mounting, refer to your wall mount's instructions. The TV supports VESA mounting standards.

3. Connecting Devices:

- **Power:** Connect the TV's power cord to the AC IN port on the TV, then plug it into a wall outlet.
- **HDMI Devices:** Connect external devices (e.g., cable box, gaming console) to the HDMI ports. The TV supports 4K resolution via HDMI.
- **USB Devices:** Connect USB drives for media playback to the USB ports (2 total).
- **Antenna/Cable:** Connect an antenna or cable TV signal to the ANT/CABLE IN port.
- **Ethernet:** For a stable internet connection, connect an Ethernet cable to the LAN port.

2. Initial Power On & Google TV Setup

1. Plug in the TV's power cord.
2. Press the Power button on the remote control or on the TV itself.

3. Follow the on-screen instructions to complete the initial setup:

- Select your language.
- Connect to your Wi-Fi network or use the Ethernet connection.
- Sign in with your Google account to access Google TV features, apps, and personalized recommendations.
- Scan for channels (if using an antenna/cable).
- Accept terms and conditions.

3. Soundbar (HS2100) Setup

1. **Placement:** Place the soundbar directly in front of your TV, centered. The wireless subwoofer can be placed anywhere in the room, ideally within 10 meters (33 feet) of the soundbar.

2. **Power Connection:**

- Connect the soundbar's power cord to an AC outlet.
- Connect the subwoofer's power cord to an AC outlet.

3. **Connecting to TV:**

- **HDMI ARC (Recommended):** Connect an HDMI cable from the soundbar's HDMI OUT (ARC) port to your TV's HDMI (ARC) port. This allows audio to be sent from the TV to the soundbar and enables control with a single remote (EzPlay).
- **Optical:** If your TV does not have an HDMI ARC port, connect an optical cable from the soundbar's OPTICAL IN port to your TV's optical digital audio out port.
- **Bluetooth:** For wireless audio from mobile devices, enable Bluetooth on your device and pair with "Hisense HS2100".

4. **Subwoofer Pairing:** The wireless subwoofer should automatically pair with the soundbar upon power-up. If not, refer to the soundbar's specific manual for manual pairing instructions.

OPERATING YOUR HISENSE ENTERTAINMENT SYSTEM

1. Remote Control Overview

The included remote control operates both the TV and, via EzPlay (HDMI ARC), the soundbar. Key functions include:

- **Power:** Turns the TV and soundbar on/off.
- **Input:** Selects input sources (HDMI, TV, USB).
- **Navigation Pad:** Up, Down, Left, Right, and OK for menu navigation.
- **Back/Home:** Returns to the previous screen or the Google TV home screen.
- **Volume +/-:** Adjusts TV and soundbar volume.
- **Mute:** Mutes audio.
- **Google Assistant Button:** Activates voice control for searching content, controlling smart home devices, and more.
- **App Shortcut Buttons:** Direct access to popular streaming services.

2. Google TV Navigation

Google TV organizes your favorite movies, shows, and live TV from all your subscriptions in one place. Use the navigation pad on your remote to browse:

- **For You:** Personalized recommendations based on your viewing habits.
- **Live:** Access live TV channels (if configured).

- **Apps:** Browse and launch installed applications.
- **Library:** Access your purchased or rented content.
- **Settings:** Configure TV and system settings.

Use the Google Assistant button for voice commands, such as "Find action movies" or "Open Netflix."

3. Picture Quality Features

- **4K AI Upscaler:** This technology enhances non-4K content to near-4K quality by analyzing and restoring lost details and reducing noise. It operates automatically.
- **Precision Colour:** Ensures accurate and natural color reproduction, enhancing the vibrancy of scenes and maintaining lifelike skin tones.
- **Dolby Vision:** For compatible content, Dolby Vision provides superior brightness, contrast, and color, delivering a more immersive visual experience. Ensure your content source supports Dolby Vision.
- **Game Mode PLUS:** Reduces input lag and optimizes picture settings for gaming. This mode includes 60Hz VRR (Variable Refresh Rate) and ALLM (Auto Low Latency Mode) for smoother gameplay. The TV automatically detects when a game console is connected and switches to Game Mode.

4. Audio Features (HS2100 Soundbar)

- **2.1 Channel System:** The soundbar features two front-firing speakers and a wireless subwoofer for enhanced bass, delivering a total of 240W max audio power.
- **DTS: Virtual X:** This technology creates an immersive, room-filling virtual surround sound experience from the 2.1 channel setup.
- **EzPlay:** When connected via HDMI ARC, EzPlay allows you to control the soundbar's basic settings (like volume) directly from your TV remote, simplifying your entertainment setup.
- **Bluetooth Connectivity:** Stream audio wirelessly from your smartphone, tablet, or other Bluetooth-enabled devices directly to the soundbar.

MAINTENANCE AND CARE

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, dampen the cloth slightly with water or a specialized screen cleaner. Never spray cleaner directly onto the screen.
- **Cleaning the Cabinet/Soundbar:** Use a soft, dry cloth to wipe the surfaces. Avoid using abrasive cleaners, waxes, or solvents.
- **Ventilation:** Ensure that the ventilation openings on the TV and soundbar are not blocked. Dust accumulation can be removed with a soft brush or vacuum cleaner.
- **Power Cord:** Regularly check the power cords for any signs of damage. If damaged, discontinue use and contact Hisense support.

TROUBLESHOOTING

Problem	Possible Cause / Solution
No power / TV or Soundbar won't turn on.	<p>Check if power cords are securely plugged into the wall outlet and the devices.</p> <p>Test the outlet with another device.</p> <p>Press the power button on the TV/soundbar itself, not just the remote.</p>

Problem	Possible Cause / Solution
No picture / Black screen.	<p>Ensure the correct input source is selected (e.g., HDMI 1, TV).</p> <p>Check all cable connections (HDMI, antenna).</p> <p>Try restarting the TV by unplugging it for 30 seconds and plugging it back in.</p>
No sound from TV or Soundbar.	<p>Check if the volume is muted or too low.</p> <p>Ensure the soundbar is powered on and connected correctly (HDMI ARC, Optical, Bluetooth).</p> <p>On the TV, go to Audio Settings and ensure the correct audio output is selected (e.g., External Speaker, HDMI ARC).</p> <p>For soundbar, check its input source.</p>
Remote control not working.	<p>Replace the batteries.</p> <p>Ensure there are no obstructions between the remote and the TV/soundbar.</p> <p>Point the remote directly at the TV's IR sensor.</p>
Wi-Fi connection issues.	<p>Check your router and modem.</p> <p>Restart the TV and your router.</p> <p>Ensure the Wi-Fi password is entered correctly.</p> <p>Try connecting via Ethernet cable if possible.</p>

TECHNICAL SPECIFICATIONS

Feature	Detail
TV Model	Hisense 50A68N
Soundbar Model	Hisense HS2100
Screen Size	50 Inches
Display Technology	LED
Display Resolution	3840 x 2160 (4K UHD)
Refresh Rate	60Hz
HDR Support	HDR+/HDR10, Dolby Vision
Operating System	Google TV
Special Features (TV)	4K AI Upscaler, Precision Colour, Game Mode PLUS (60Hz VRR ALLM), Voice Control
Connectivity (TV)	Bluetooth, Wi-Fi, Ethernet, HDMI, USB (2 total)
Soundbar Channels	2.1 Channel (with wireless subwoofer)
Soundbar Audio Power	240W Max Audio Power
Soundbar Audio Features	DTS: Virtual X, EzPlay
Soundbar Connectivity	HDMI ARC, Optical, Bluetooth

Feature	Detail
Mounting Type	Table Mount (Stand included)

WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your product or visit the official Hisense website. Warranty terms and conditions may vary by region.

If you encounter issues not covered in the troubleshooting section, or require further assistance, please contact Hisense Customer Support:

- **Online Support:** Visit the official Hisense support website for FAQs, software updates, and contact options.
- **Phone Support:** Refer to your product's quick start guide or Hisense's website for regional customer service phone numbers.

When contacting support, please have your TV and soundbar model numbers (50A68N, HS2100) and serial numbers ready.