

ORALNER HR-10807FP

ORALNER 36" Electric Fireplace Insert User Manual

Model: HR-10807FP

1. INTRODUCTION

This manual provides essential information for the safe operation, installation, and maintenance of your ORALNER 36-inch Electric Fireplace Insert. Please read all instructions carefully before use and retain this manual for future reference.

2. SAFETY INFORMATION

Important Safety Instructions:

- Read all instructions before using this fireplace.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the fireplace and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.
- Do not operate any fireplace with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner.
- Do not use outdoors.
- Never locate fireplace where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect fireplace, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the fireplace.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- This fireplace has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable vapors or liquids are used or stored.

- Use this fireplace only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug fireplaces directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- The built-in overheat protection will automatically shut off the heater if the temperature gets too high.

3. PRODUCT FEATURES

- **3-Sided View Glass:** Offers a realistic flame display visible from multiple angles.
- **Multiple Flame Colors:** Features 7 adjustable flame colors and 3 levels of flame brightness.
- **Efficient Heating:** Delivers 5,118 BTUs of heat output, capable of heating up to 1,000 sq.ft.
- **Thermostat Control:** Maintains a consistent room temperature.
- **Dual Control Methods:** Operable via a touchscreen panel or the included remote control.
- **9-Hour Timer:** Allows for automatic shut-off, enhancing safety and convenience.
- **Overheat Protection:** Automatically shuts off the unit if it becomes too hot.
- **Low-Noise Operation:** Designed to operate quietly, below 48dB.
- **Three Operating Modes:** Flame & Heater, Flame Only, or Ember Bed Light & Heater (Sleep Mode).



Figure 3.1: Flame Color and Brightness Options

Flame & Heat

3 Operating Ways

Only Flame

Only Heat (Sleep Mode)

Figure 3.2: Three Operating Modes



Figure 3.3: Safety and Heating Features

4. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- 1 x ORALNER 36-Inch Electric Fireplace Insert
- 1 x Remote Control

Note: 2 x AAA batteries for the remote control are not included.

5. INSTALLATION

This electric fireplace insert is designed for recessed installation into a cabinet or TV stand. Ensure the dimensions of your chosen space are compatible with the fireplace dimensions.

5.1 Product Dimensions

Width: 36 inches (106.5 cm)

Depth: 8 inches (28.5 cm)

Height: 18 inches (55 cm)

Power Cord Length: 6 ft

36" 3-sided View Electric Fireplace

Length of Power Cord: 6 ft



Figure 5.1: Fireplace Dimensions

5.2 Recessed Installation Steps

1. Prepare the opening in your cabinet or TV stand according to the fireplace dimensions. Ensure adequate clearance for ventilation.
2. Carefully slide the electric fireplace insert into the prepared opening.
3. Secure the fireplace in place using appropriate mounting hardware (not specified if included, refer to packaging for details).
4. Plug the power cord into a standard 120V grounded electrical outlet. Avoid using extension cords or power strips.



Figure 5.2: Example of Recessed Installation

6. OPERATING INSTRUCTIONS

The fireplace can be controlled using the touchscreen panel on the unit or the included remote control.

6.1 Initial Use

The remote control is required to turn the heater on for the first time. After initial activation, power functions can be used on either the panel or the remote.

6.2 Controls Overview

20 Ft Effective Control Distance



Remote Control

Require 2 x AAA 1.5V
Batteries (Not Included)

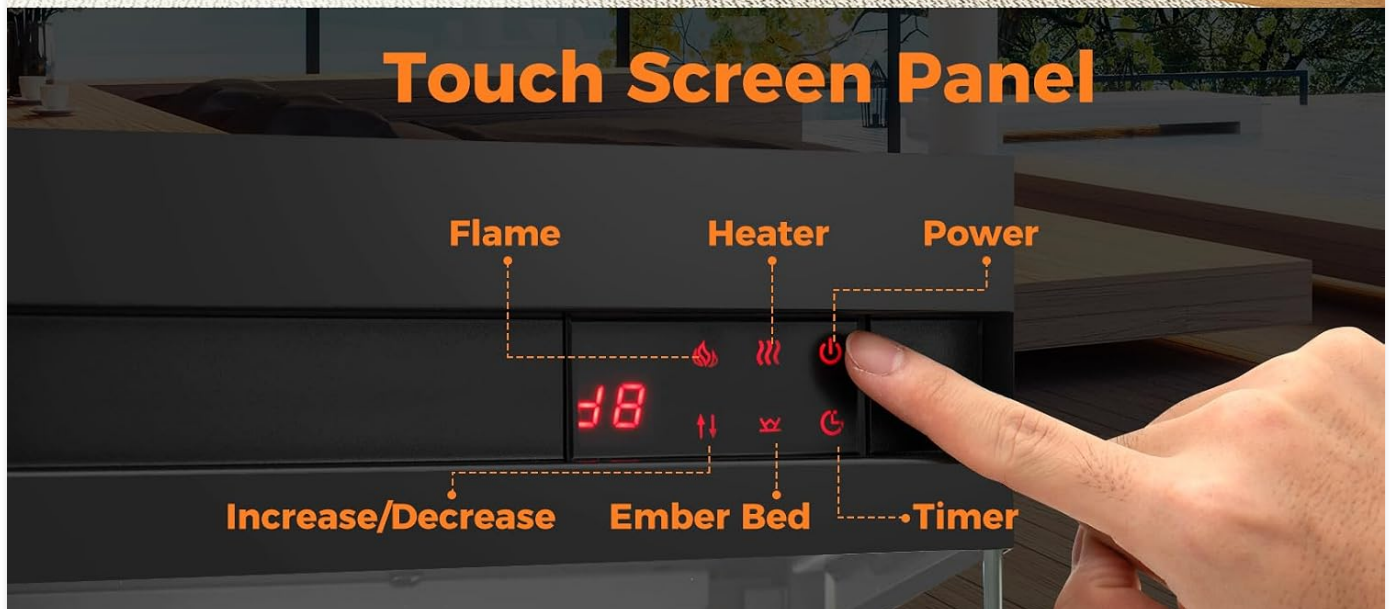


Figure 6.1: Touchscreen Panel and Remote Control

6.3 Functions

- **Power Button:** Turns the fireplace on or off.
- **Flame Button:** Cycles through 7 flame colors and adjusts 3 levels of flame brightness.
- **Heater Button:** Activates or deactivates the heating function. Adjusts temperature settings.
- **Ember Bed Button:** Controls the ember bed light settings.
- **Timer Button:** Sets the automatic shut-off timer for up to 9 hours.
- **Increase/Decrease Buttons:** Adjusts settings such as temperature, flame brightness, or timer duration.

Note: The flame colors and ember bed colors are linked and cannot be selected independently. Each log/ember color is assigned to a specific flame color.

7. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your electric fireplace.

7.1 Cleaning

- Always disconnect power before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or sprays.
- Clean the glass viewing area with a soft cloth and a non-abrasive glass cleaner.
- Periodically vacuum the air intake and exhaust vents to prevent dust buildup.

7.2 Storage

If storing the fireplace for an extended period, unplug it and store it in a dry, dust-free location.

8. TROUBLESHOOTING

If you experience issues with your fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, power cord not plugged in, main power switch off, remote batteries dead.	Check power outlet, ensure cord is securely plugged in, verify main power switch is on, replace remote batteries. Remember to use the remote for the first heater activation.
No heat output.	Heater function not activated, thermostat set too low, overheat protection triggered.	Activate heater function, increase thermostat setting, unplug unit for 5-10 minutes to reset overheat protection.
Flames are not visible or dim.	Flame brightness set too low, flame effect turned off.	Adjust flame brightness settings, ensure flame effect is activated.
Remote control not working.	Dead batteries, remote out of range, obstruction.	Replace AAA batteries (2 required), ensure you are within 20 ft effective control distance, remove any obstructions between remote and fireplace.

If the problem persists after checking these solutions, please contact customer support.

9. SPECIFICATIONS

Feature	Detail
Brand	ORALNER
Model Number	HR-10807FP
Product Dimensions (D x W x H)	28.5 cm x 106.5 cm x 55 cm (11.2 in x 41.9 in x 21.6 in)
Material	Glass, Metal

Feature	Detail
Power Source	Corded Electric
Heat Output	1500 Watts / 5,118 BTUs
Heating Coverage	Up to 1,000 sq.ft.
Flame Colors	7 Adjustable Colors
Flame Brightness	3 Levels
Timer	9-Hour Automatic Shut-Off
Control Methods	Touchscreen Panel, Remote Control
Remote Control Batteries	2 x AAA (not included)
Installation Type	Built-in / Recessed
Net Weight	17.69 kg (39 lbs)

10. WARRANTY AND SUPPORT

10.1 Warranty Information

This ORALNER electric fireplace insert comes with a**Limited Warranty**. Please refer to the product packaging or contact customer support for specific terms and conditions of your warranty.

10.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact ORALNER customer support. Contact information can typically be found on the product packaging or the official ORALNER website.

Manufacturer Contact Information: Guelph, Ontario, Canada

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question