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› Sharper Image® Realtouch Cushion Luxe - Cordless Shiatsu Massaging Chair Pad

Sharper Image 1017980

Sharper Image® Realtouch Cushion Luxe - Cordless Shiatsu Massaging Chair Pad User Manual

INTRODUCTION

This user manual provides comprehensive instructions for the Sharper Image® Realtouch Cushion Luxe Cordless Shiatsu Massaging Chair Pad. It covers product features, setup, operation, maintenance, troubleshooting, and specifications to ensure safe and effective use of your device.

IMPORTANT SAFETY INFORMATION

Before using the Sharper Image® Realtouch Cushion Luxe, please read and understand all safety warnings and instructions provided in this manual. Failure to do so may result in injury or damage to the product.

- This product is not intended to treat, cure, or prevent medical conditions. Consult a healthcare professional for any health concerns.
- Do not use this product if you have any pre-existing medical conditions that may be exacerbated by massage or heat.
- Keep out of reach of children and pets.
- Do not immerse the unit in water or other liquids.
- Unplug the power adapter when not in use or before cleaning.
- Do not operate if the cord or plug is damaged, or if the product malfunctions or has been dropped or damaged.
- Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

PACKAGE CONTENTS

- Shiatsu Luxe Chair Pad
- Power Adapter
- Remote Control

SETUP

1. **Charge the Massager:** Before first use, fully charge the massager using the provided power adapter. The battery indicator lights on the remote control will show the charging status.
2. **Secure to a Chair:** Place the Shiatsu Luxe Chair Pad on your desired chair. Use the adjustable strap located on the back of the pad to securely fasten it to the chair, preventing it from slipping during use.
3. **Positioning:** Ensure the massager is positioned comfortably to align with your back and shoulders. The extra-tall back is designed to support various body shapes and heights.
4. **Remote Control Placement:** The remote control is tethered to the unit. Place it within easy reach or in the integrated pocket if available.



Figure 1: The Sharper Image Realtouch Cushion Luxe positioned on an office chair, illustrating its key features.



Figure 2: Detail of the adjustable strap for securing the massager to a chair.

OPERATING INSTRUCTIONS

The massager is operated using the wired remote control. Familiarize yourself with the buttons for a personalized massage experience.



Figure 3: The remote control with intuitive buttons for adjusting massage settings.

1. **Power On/Off:** Press the **Power button** (red circle) on the remote control to turn the unit on or off.
2. **Select Massage Zone:** Use the **zone selection buttons** (icons representing upper, middle, and lower back) to choose from three massage zones: full back, upper back, or lower back.
3. **Adjust Speed/Intensity:** Use the **up and down arrow buttons** to adjust the speed and intensity of the massage.
4. **Shiatsu Mode:** Press the **SHIATSU button** to activate the shiatsu massage. The 4 massaging nodes mimic the hands of a professional masseuse.
5. **2D/3D Massage:** Select between **2D or 3D massage modes** using the dedicated buttons. 2D mode performs a scraping action, while 3D mode provides a kneading action.
6. **Heat Function:** Press the **Heat button** (wavy lines icon) to activate the optional heat function for added relaxation. Press again to turn off.
7. **Vibration Function:** Press the **Vibration button** (three vertical lines icon) to activate the optional vibration settings. Press again to turn off.
8. **Automatic Shut-off:** The massager is equipped with an automatic shut-off feature for safety and energy saving.



REALTOUCH™ +

Massage your back
with 3D shiatsu rollers
that feel like the hands
of a real masseuse

Figure 4: User experiencing the 3D shiatsu massage.



Figure 5: The massager offers a customizable experience with multiple settings.

FEATURES

- **Extended Coverage:** Ultra-soft luxe padding and an extra-tall back for exceptional support.
- **Shiatsu Massage:** Features 4 massaging nodes designed to mimic professional masseuse hands.
- **Cordless & Rechargeable:** Enjoy portability and use anywhere without being tethered to an outlet.
- **Customizable Relief:** Adjustable speed, location, and intensity via remote control.
- **Selectable Massage Zones:** Choose from full back, upper back, or lower back.
- **Optional Heat & Vibration:** Enhance relaxation with soothing heat and vibration settings.
- **Adjustable Strap:** For secure placement on various chairs.

MAINTENANCE

Proper care and maintenance will ensure the longevity of your Sharper Image® Realtouch Cushion Luxe.

- **Cleaning:** Disconnect the power adapter before cleaning. Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners or immerse the unit in water.
- **Storage:** Store the massager in a cool, dry place when not in use. Avoid placing heavy objects on top of the unit.
- **Cord Care:** Do not wrap the power cord around the unit. Avoid sharp bends or kinks in the cord.

TROUBLESHOOTING

If you experience issues with your massager, please refer to the following common solutions:

Problem	Possible Cause	Solution
Unit does not turn on.	Battery is low or depleted. Power adapter not connected properly.	Ensure the unit is fully charged. Check that the power adapter is securely plugged into both the unit and a working electrical outlet.
Massage intensity feels too strong or too weak.	Incorrect speed/intensity setting. Improper positioning.	Adjust the speed and intensity using the remote control. Reposition yourself on the chair pad for optimal comfort and massage effect.
Heat function is not noticeable.	Heat function not activated. Mild heat output.	Ensure the Heat button on the remote is pressed and the indicator light is on. The heat function provides gentle warmth, not intense heat.

If the problem persists after attempting these solutions, please contact customer support.

SPECIFICATIONS

- **Product Dimensions:** 14.96 x 5.71 x 46.06 inches
- **Weight:** 11.85 Pounds
- **Model Number:** 1017980
- **Batteries:** 1 Lithium Ion battery (included)
- **Power Source:** Battery Powered
- **Material:** Plastic, Fabric
- **Brand:** Sharper Image
- **Color:** Tan
- **Manufacturer:** Merchsource

WARRANTY AND SUPPORT

The Sharper Image® Realtouch Cushion Luxe is backed by a **1-year manufacturer warranty**. For any questions or issues, please message us through Amazon or refer to the contact information provided with your product packaging. For additional support and product information, visit the official Sharper Image store on Amazon[Sharper Image Store](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question