

AURA Walden 15"

Aura Walden 15" WiFi Digital Picture Frame User Manual

Model: Walden 15"

INTRODUCTION

This manual provides comprehensive instructions for setting up, operating, and maintaining your Aura Walden 15" WiFi Digital Picture Frame. The Aura Walden frame is designed to display your cherished photos and videos with ease, offering a high-definition display and smart features for an enhanced viewing experience. Please read this manual thoroughly before using your device to ensure optimal performance and longevity.



Image: The Aura Walden 15" digital picture frame in white with a mat, shown alongside a smartphone displaying the Aura app interface. This illustrates the frame's design and its connectivity with the mobile application.

SETUP GUIDE

1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that the following items are included:

- Aura Walden 15" Digital Picture Frame
- Power Adapter
- Tabletop Frame Stand (pre-attached or separate)
- Wall Mounting Kit (if applicable)

- Quick Start Guide

Inspect the frame for any visible damage. If any components are missing or damaged, contact Aura support immediately.

2. Powering On the Frame

Connect the power adapter to the frame's power port and then plug it into a standard electrical outlet. The frame will automatically power on and display the Aura logo.

3. App Installation and Account Creation

The Aura frame requires the Aura app for setup and photo management.

1. Download the free Aura app from the Apple App Store (for iOS devices) or Google Play Store (for Android devices).
2. Open the Aura app and follow the on-screen prompts to create a new Aura account or log in if you already have one.

4. Connecting to Wi-Fi

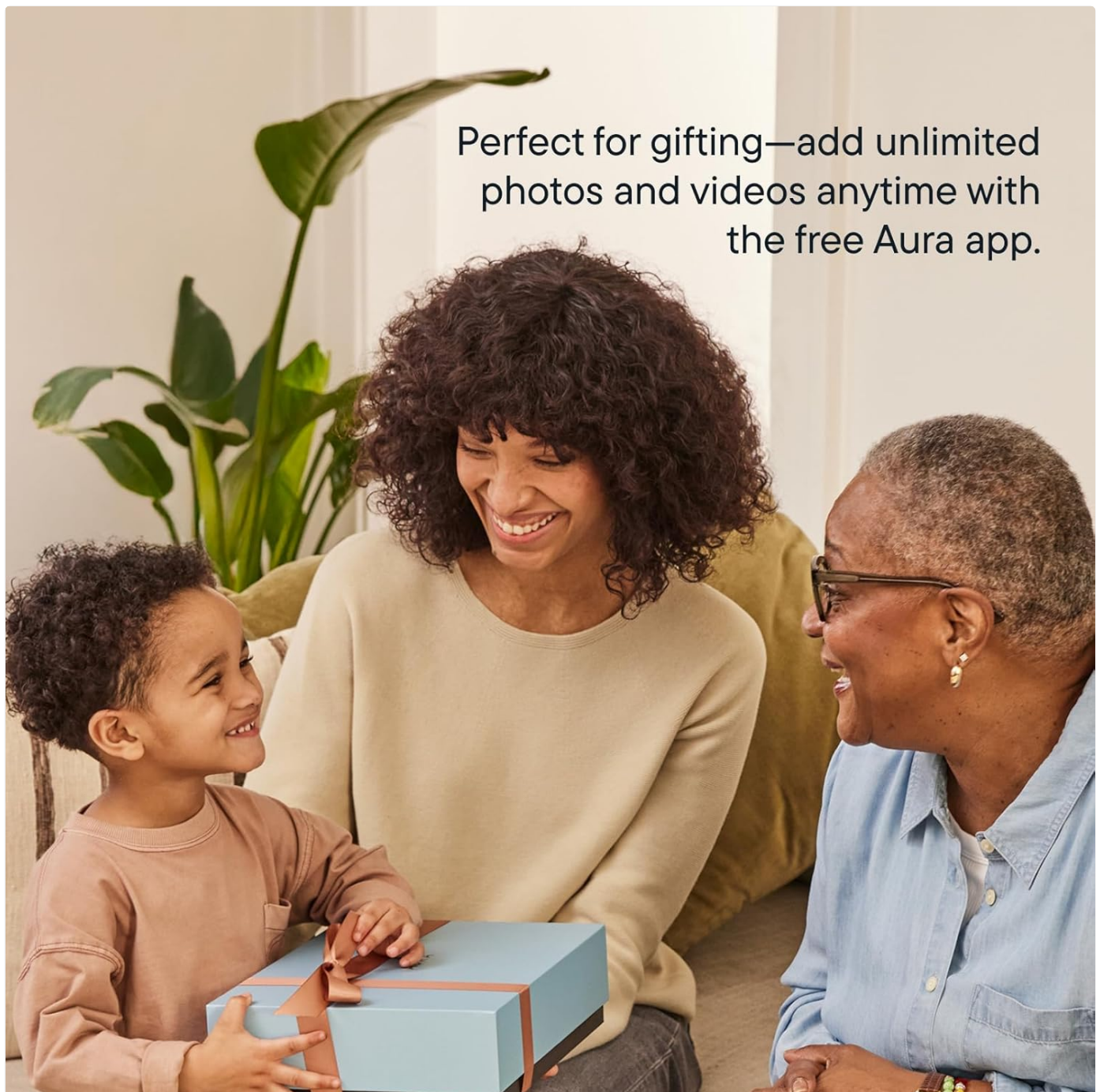
The Aura app will guide you through connecting your frame to your home Wi-Fi network. Ensure your frame is within range of your Wi-Fi router.

- Select your Wi-Fi network from the list provided in the app.
- Enter your Wi-Fi password if prompted.
- The frame will confirm successful connection.

5. Adding Photos and Videos

Once connected, you can begin adding photos and videos to your frame using the Aura app.

- In the Aura app, navigate to the "Photos" or "Add Photos" section.
- Select photos and videos from your device's gallery or cloud services.
- Upload them to your frame. Aura offers free, unlimited storage for your memories.



Perfect for gifting—add unlimited photos and videos anytime with the free Aura app.

Image: A family scene showing a person using the Aura app on a smartphone, emphasizing the ability to add unlimited photos and videos to the frame. This highlights the user-friendly nature of the app for content management.

6. Frame Placement (Tabletop or Wall Mount)

The Walden 15" frame can be placed on a tabletop or mounted on a wall.

- **Tabletop:** Use the integrated stand to position the frame in either portrait or landscape orientation.
- **Wall Mount:** Utilize the included wall mounting kit and follow the specific instructions provided with the kit for secure installation. Ensure the frame is level and securely fastened.

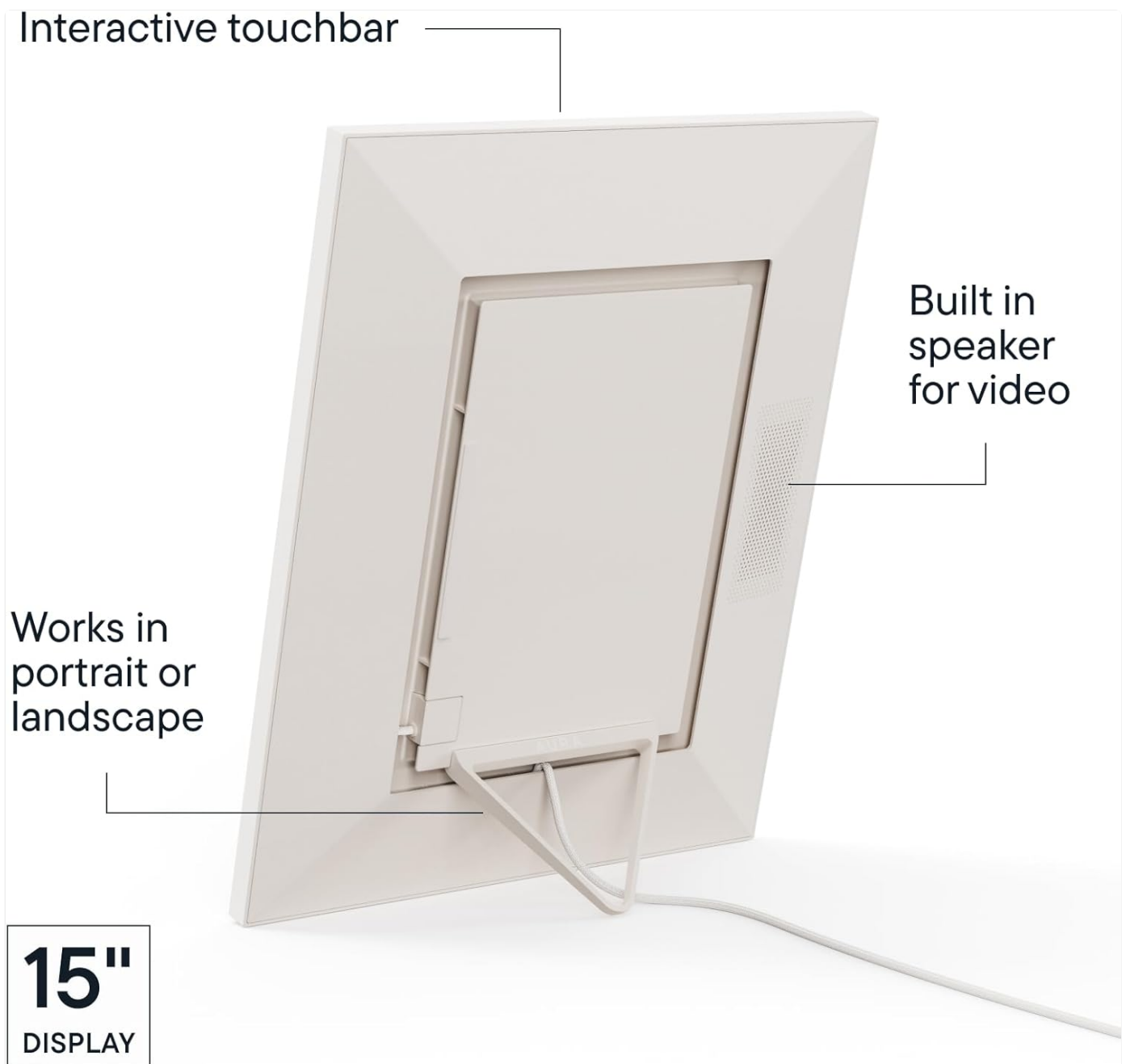


Image: A rear view of the Aura Walden 15" frame, highlighting its interactive touchbar, built-in speaker for video playback, and the design that allows for both portrait and landscape orientations. This image demonstrates the frame's versatility in display orientation.

OPERATING INSTRUCTIONS

1. Basic Controls: Interactive Touch Bar

The Aura Walden frame features an interactive touch bar located on the top edge (when in landscape) or side edge (when in portrait).

- **Swipe Left/Right:** To manually advance or go back through photos.
- **Tap:** To reveal photo details (e.g., who added it).
- **Long Press:** To delete a photo from the frame (requires confirmation in the app).

2. Viewing Photos and Videos

The frame automatically cycles through your uploaded photos and videos.

- Photos are displayed in full HD resolution.

- Videos will play with sound through the built-in speaker.
- The frame intelligently crops photos to fit the display while preserving key elements.

3. Adjusting Settings via Aura App

All advanced settings and preferences are managed through the Aura app.

- **Brightness:** Adjust screen brightness. The frame also has an ambient light sensor for automatic brightness adjustment.
- **Auto On/Off:** Set schedules for the frame to automatically turn on and off, conserving energy.
- **Photo Order:** Choose between chronological, shuffled, or other display orders.
- **Frame Orientation:** The frame automatically detects and adjusts to portrait or landscape orientation.



Image: A close-up of the Aura Walden 15" frame, detailing its anti-glare, matte-finish high-resolution screen, the auto on/off sensor, and the textured white mat. This image emphasizes the quality and smart features of the display.

4. Inviting Others to Share

You can invite family and friends to contribute photos and videos to your frame from anywhere in the world.

1. In the Aura app, go to the "Members" or "Invite" section.
2. Send an invitation link via text, email, or other messaging services.
3. Once accepted, invited members can upload photos directly to your frame.

MAINTENANCE

1. Cleaning the Frame

To maintain the clarity of your display:

- Gently wipe the screen with a soft, lint-free cloth.
- For stubborn smudges, slightly dampen the cloth with water. Avoid harsh chemicals or abrasive cleaners.
- Clean the frame's body with a dry, soft cloth.

2. Software Updates

Aura regularly releases software updates to improve performance and add new features. Ensure your frame is connected to Wi-Fi for automatic updates. The app will notify you if an update is available or required.

TROUBLESHOOTING

Problem	Possible Solution
Frame not powering on.	Ensure the power adapter is securely connected to both the frame and a working electrical outlet. Try a different outlet.
Cannot connect to Wi-Fi.	<ul style="list-style-type: none">• Verify your Wi-Fi password is correct.• Ensure the frame is within range of your Wi-Fi router.• Restart your Wi-Fi router.• Try connecting to a 2.4GHz network if your router supports both 2.4GHz and 5GHz.
Photos not appearing on the frame.	<ul style="list-style-type: none">• Confirm the frame is connected to Wi-Fi.• Check the Aura app to ensure photos have been successfully uploaded to the frame.• Ensure the frame is assigned to the correct album in the app.
Frame screen is blank or frozen.	Unplug the power adapter from the frame, wait 10 seconds, then plug it back in to restart the device.
Video sound is not playing.	Ensure the frame's volume is not muted or set too low in the Aura app settings. Check the video file itself for sound issues.

Resetting the Frame

If issues persist, a factory reset may be necessary. This will erase all photos from the frame and disconnect it from your Wi-Fi. You will need to set it up again through the Aura app. Refer to the Aura app's help section for specific instructions on performing a factory reset.

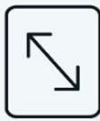
SPECIFICATIONS

Feature	Detail
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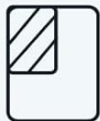
Feature	Detail
Model	Walden 15"
Display Size	15 inches (diagonal)
Resolution	Full HD (1280p)
Connectivity	Wi-Fi
Storage	Free, Unlimited Cloud Storage
Dimensions (Product)	8.13 x 15 x 0.99 inches
Item Weight	7.72 pounds
Compatible Devices	Smartphones (Apple iOS, Android)
Features	Anti-glare screen, Auto on/off sensor, Built-in speaker, Interactive touch bar, Portrait/Landscape orientation, Wall mountable.

Walden

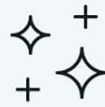
Aura's largest, wall-worthy HD frame



15" HD
Display



Paper-like
matting



Anti-glare



Auto
on/off



Portrait or
Landscape



Tabletop or
wall mount



Built-in
speaker



Interactive
touch bar

Image: An infographic summarizing the key features of the Aura Walden frame, including its 15" HD display, paper-like matting, anti-glare properties, auto on/off function, dual orientation capability, tabletop/wall mount options, built-in speaker, and interactive touch bar.

WARRANTY AND SUPPORT

Warranty Information

Your Aura Walden 15" WiFi Digital Picture Frame comes with a standard manufacturer's warranty. For specific details regarding the warranty period and coverage, please refer to the warranty card included in your product packaging or visit the official Aura website. Keep your proof of purchase for warranty claims.

Customer Support

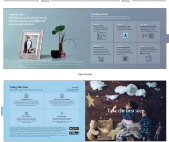



For further assistance, technical support, or warranty inquiries, please contact Aura customer support:

- **Online Support:** Visit the official Aura support website for FAQs, troubleshooting guides, and contact forms.
- **Aura App:** Access support resources directly through the Aura mobile application.

When contacting support, please have your frame's model number (Walden 15") and serial number (found on the back of the frame or in the app settings) ready.



Related Documents

	<p>Aura Digital Photo Frame: Setup Guide and Features</p> <p>Get started with your Aura digital photo frame. This guide covers easy setup steps, app connection, photo sharing, smart curation, auto brightness, and more. Discover how to bring your memories to life.</p>
	<p>Aura Digital Frame User Manual: Setup, Features, and FAQs</p> <p>Comprehensive user manual for Aura Digital Frames, covering setup, connecting to WiFi, inviting members, adding photos, privacy, and frequently asked questions. Learn how to get the most out of your Aura frame.</p>
	<p>Aura Mason Digital Photo Frame: Setup and Features Guide</p> <p>Learn how to set up and use your Aura Mason digital photo frame. This guide covers getting started, adding photos, family sharing, and key features like smart curation and auto brightness.</p>
	<p>Aura 12-inch Table Fan FTX HB-EF-02 User Manual</p> <p>User manual for the Aura 12-inch Table Fan, model FTX HB-EF-02. Provides detailed safety guidelines, assembly instructions, operating procedures, cleaning and maintenance tips, and technical specifications for optimal use.</p>