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Redragon H312

Redragon H312 Wired Gaming Headset User Manual

Model: H312

Introduction

Welcome to the Redragon H312 Wired Gaming Headset user manual. This guide provides essential information for setting up, operating, and maintaining your new headset, designed for immersive gaming experiences across multiple platforms. The Redragon H312 offers high-fidelity audio, clear communication, and comfortable wear for extended use.



The Redragon H312 Wired Gaming Headset, showcasing its design and integrated in-line controls.

What's in the Box

Please check the package contents to ensure all items are present:

- Redragon H312 Wired Gaming Headset
- Detachable Microphone
- User Manual
- Audio Cable (integrated)

Features

The Redragon H312 headset is equipped with several key features to enhance your gaming and audio experience:

- **Captivating 7.1 Surround Sound:** High-precision 50mm drivers deliver immersive audio, bringing game sounds to life.
- **Convenient In-line Control:** Easily adjust sound volume, toggle light on/off, and mute/unmute the microphone with a single hand.
- **Clear and Crisp Communication:** The highly sensitive noise-canceling microphone reduces background noise for clear voice chat.
- **Universal Compatibility:** Works seamlessly with Mobile, PC, PS3, PS4, and PS5.
- **Adjustable & Comfortable Design:** Features a free-adjustable headband with a lightweight steel frame and premium memory foam ear pads for extended comfort.
- **Immerse in Light and Sound:** Vibrant RGB lighting creates an engaging atmosphere, enhancing your gaming setup.



Key features of the Redragon H312 headset, including 7.1 virtual surround sound and RGB lighting.

Setup

Follow these steps to set up your Redragon H312 headset:

1. **Connect the Headset:** Plug the 3.5mm audio jack of the headset into the corresponding audio port on your device (PC, console controller, mobile phone). Ensure it is fully inserted.
2. **Attach the Microphone:** If not already attached, insert the detachable microphone into the designated port on the left earcup until it clicks securely into place.
3. **Adjust Fit:** Extend or retract the headband to achieve a comfortable fit over your head. The earcups should fully enclose your ears without excessive pressure.
4. **System Audio Settings:** On your device, navigate to the sound settings and ensure the Redragon H312 headset is selected as the default output and input device.



The Redragon H312 headset offers wide compatibility with various gaming platforms and devices.

Operating Instructions

Utilize the in-line controls for convenient management of your audio and microphone:

- **Volume Control:** Use the volume wheel or buttons on the in-line control to increase or decrease the audio output.
- **Microphone On/Off:** Locate the microphone switch on the in-line control to quickly mute or unmute your microphone.
- **Light On/Off:** The in-line control also features a switch to turn the headset's RGB lighting on or off.
- **Microphone Positioning:** Adjust the flexible microphone boom to position the microphone optimally near your mouth for clear voice pickup.



Detailed view of the convenient in-line controls for the Redragon H312 headset.



The headset features controllable RGB lighting to enhance your gaming ambiance.

Maintenance

Proper maintenance ensures the longevity and performance of your headset:

- **Cleaning:** Use a soft, dry cloth to wipe down the earcups and headband. For the PU leather ear pads, a slightly damp cloth can be used, but ensure they are completely dry before use. Avoid harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset in a clean, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on top of the headset.
- **Cable Care:** Do not pull on the cable to disconnect the headset. Always grasp the plug firmly. Avoid sharp bends or kinks in the cable.
- **Microphone Care:** Handle the detachable microphone gently. If removed, store it in a safe place to prevent

damage.

Troubleshooting

If you encounter issues with your Redragon H312 headset, refer to the following common solutions:

- **No Sound:**
  - Ensure the 3.5mm jack is fully inserted into the device's audio port.
  - Check the volume level on the in-line control and your device.
  - Verify that the headset is selected as the default audio output device in your system's sound settings.
  - Test the headset on another device to rule out a device-specific issue.
- **Microphone Not Working:**
  - Ensure the microphone is securely attached to the earcup.
  - Check if the microphone mute switch on the in-line control is in the 'on' position.
  - Verify that the headset microphone is selected as the default input device in your system's sound settings.
  - Adjust microphone sensitivity in your device's sound settings.
- **Sound Distortion or Static:**
  - Ensure the audio jack is clean and free of debris.
  - Try connecting to a different audio port or device.
  - Reduce the volume level if it's too high.
- **RGB Lighting Not Working:**
  - Ensure the light switch on the in-line control is in the 'on' position.
  - Verify the headset is properly connected to a powered USB port (if applicable for RGB power, though this model is 3.5mm, some RGB headsets require USB).

Specifications

Feature	Specification
Model Name	H312
Connectivity Technology	Wired
Headphones Jack	3.5 mm Jack
Noise Control	Sound Isolation
Audio Driver Size	50 mm
Frequency Range	20Hz - 20,000Hz
Impedance	32 Ohm

Material	Polyurethane (PU) leather, Steel
Compatible Devices	Mobile, PC, PS3, PS4, PS5
Item Weight	375 Grams (13.2 ounces)
Product Dimensions	7.48 x 3.94 x 9.84 inches
Special Feature	RGB Lighting

Warranty and Support

Redragon products are designed for durability and performance. For warranty information, technical support, or service inquiries, please refer to the warranty card included with your product or visit the official Redragon website. You can also find additional support and product information on the Redragon Store on Amazon.

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