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› **Qubo** /

› **Qubo X247 Flip Phone User Manual: GSM Mobile for Seniors with SOS, Dual SIM, and Large Display**

Qubo X247

Qubo X247 Flip Phone User Manual

GSM Mobile for Seniors with SOS, Dual SIM, and Large Display

| Overview | Setup | Operation | Maintenance | Troubleshooting | Specifications | Support |

1. PRODUCT OVERVIEW

The Qubo X247 is a user-friendly flip phone designed specifically for seniors, offering essential communication features with enhanced accessibility. It features a simplified operating system, large buttons, and clear display characters for ease of use. Key functionalities include an emergency SOS button, dual SIM support, high-volume audio, and practical tools like an FM radio and flashlight.

Figure 1: Qubo X247 Flip Phone highlighting its main features including Calendar, Messaging, SOS, Alarm, Phonebook, Camera, Flashlight, FM Radio, Long Battery Life, and 2G/GSM connectivity.

Key Features:

- **Emergency SOS Button:** Located on the back, allows pre-setting 5 emergency numbers and a text message for quick assistance.

- **Large Buttons and Clear Display:** Features a 2.4-inch main screen and a 1.77-inch external screen with large characters and clear menu icons for easy navigation.
- **High Volume Audio:** Ensures loud and clear ringtones and communication volume, reducing missed calls.
- **Dual SIM Support:** Offers flexibility for managing two different phone numbers.
- **Integrated Tools:** Includes a flashlight, FM radio, camera, Bluetooth, calculator, alarm clock, and calendar.
- **Network Compatibility:** Supports 2G GSM networks across Europe, ensuring stable calls.

2. SETUP GUIDE

2.1. Installing the Battery and SIM Card(s)

1. **Remove the Back Cover:** Gently pry open the back cover of the phone.
2. **Insert SIM Card(s):** Locate the SIM card slots. This phone supports dual SIM cards. Insert your 2G GSM SIM card(s) into the designated slots with the gold contacts facing down and the cut corner aligned correctly.
3. **Insert MicroSD Card (Optional):** If you wish to expand storage, insert a MicroSD card into its slot.
4. **Insert the Battery:** Place the battery into the battery compartment, ensuring the contacts align with those in the phone.
5. **Replace the Back Cover:** Align the back cover and press firmly until it clicks into place.

2.2. Initial Charging

Before first use, fully charge the phone's battery. Connect the USB Type-C charging cable to the phone's charging port and the other end to a power adapter. The charging indicator will show the charging status.

2.3. Powering On/Off

- **To Power On:** Press and hold the Power/End Call button (red button) until the screen lights up.
- **To Power Off:** Press and hold the Power/End Call button until the power-off options appear, then select 'Power Off'.

2.4. Setting Up SOS Emergency Contacts

The SOS function allows you to quickly contact pre-selected emergency numbers. You can set up to 5 emergency contacts.

1. Navigate to the **Settings** menu.
2. Select **SOS Settings** or **Emergency Call**.
3. Add up to 5 emergency contact numbers. You can also compose an emergency text message that will be sent automatically.

Figure 2: Illustration of the SOS button activation process, showing how pressing the button automatically initiates calls and sends messages to pre-set emergency contacts.

3. OPERATING INSTRUCTIONS

3.1. Making and Receiving Calls

- **To Make a Call:** Dial the number using the large keypad and press the Green Call button.
- **To Answer a Call:** When the phone rings, press the Green Call button.
- **To End a Call:** Press the Red End Call button.

3.2. Using the SOS Function

In an emergency, press and hold the **SOS button** on the back of the phone for 3 seconds. The phone will automatically call your pre-set emergency contacts in sequence and send the emergency text message.

3.3. Speed Dial (M1, M2, M3 Buttons)

The M1, M2, and M3 buttons can be programmed for quick dialing of important contacts.

1. Go to **Settings** > **Speed Dial**.
2. Assign a contact to M1, M2, or M3.
3. To use, simply press and hold the assigned M button (M1, M2, or M3) to call the contact.

3.4. Contacts with Picture Identification

You can assign pictures to your contacts, making it easier to identify who is calling or who you are about to call.

1. Go to the **Contacts** menu.
2. Select a contact and choose **Edit**.
3. Select the option to **Add Picture** and choose an image from your phone's gallery.

Figure 3: The Qubo X247 phone showing how to set images for contacts, allowing users to immediately recognize who is calling.

3.5. Using the Flashlight

To turn the flashlight on or off, locate the dedicated flashlight button on the side of the phone or access it through the menu.

3.6. FM Radio

The phone includes an FM radio. To use it, navigate to the **FM Radio** application in the menu. You may need to connect headphones (not included) to act as an antenna for better reception.

3.7. Camera

Access the **Camera** application from the main menu to take photos. The camera is designed for basic image capture.

3.8. Bluetooth

To connect to Bluetooth devices (e.g., headsets), go to **Settings** > **Bluetooth**. Turn Bluetooth on, search for devices, and pair with your desired accessory.

3.9. Other Functions

The phone also includes a **Calculator**, **Alarm Clock**, and **Calendar**, accessible via the main menu.

Figure 4: The 2.4-inch screen of the Qubo X247 displaying large characters for enhanced readability, addressing common difficulties with smaller text on other devices.

4. MAINTENANCE

4.1. Battery Care

- Use only the original or approved charger.
- Avoid extreme temperatures, which can affect battery life.
- Do not leave the phone charging for excessively long periods after it is fully charged.

4.2. Cleaning the Device

Wipe the phone with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials, which can damage the screen or casing.

4.3. General Care

- Protect the phone from drops and impacts.
- Keep the phone away from water and moisture.
- Store the phone in a cool, dry place when not in use.

5. TROUBLESHOOTING

If you encounter issues with your Qubo X247, please refer to the following common solutions:

Problem	Possible Solution
Phone does not power on	Ensure the battery is correctly inserted and fully charged. Try charging the phone for at least 30 minutes.
No network signal	Check if the SIM card is correctly inserted. Ensure you are in an area with 2G GSM network coverage. Restart the phone.

Problem	Possible Solution
Cannot make/receive calls	Verify network signal. Check if the SIM card is active and has credit/plan. Ensure call barring is not enabled.
Low call volume	Adjust the volume using the side buttons during a call. Ensure the speaker is not obstructed.
Battery not charging	Check the charging cable and adapter for damage. Ensure the charging port is clean. Try a different charger.
SOS function not working	Ensure emergency contacts are correctly set up in the SOS settings. Verify that the phone has network signal to send calls/SMS.

If the problem persists, please contact customer support for further assistance.

6. SPECIFICATIONS

Feature	Detail
Brand	Qubo
Model Number	X247
Product Type	Flip Phone
Color	Black
Operating System	None (Simplified OS)
Main Screen Size	2.4 Inches
External Screen Size	1.77 Inches (as per product title)
Resolution	480 x 272
Cellular Technology	2G (GSM)
Connectivity Technology	2G (GSM)
Wireless Carrier Compatibility	Compatible with major European GSM (2G) networks (e.g., Bouygues, SFR, Orange). Note: Free Mobile may not be available.
Installed RAM Size	64 MB
CPU Model	ARMv7
Special Features	SOS Function, Camera, FM Radio, Flashlight, Bluetooth, Large Buttons
Charging Port	USB Type C
Battery Type	Lithium-ion (1 included)
Manufacturer	Qubo

7. WARRANTY AND SUPPORT

7.1. Customer Support

For any questions, issues, or technical assistance, please contact Qubo customer support. Our team aims to respond to all email inquiries within 24 hours.
Please refer to your purchase documentation for specific contact details or visit the official Qubo website.

7.2. Warranty Information

The Qubo X247 Flip Phone comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for detailed terms and conditions, including warranty duration and coverage. Keep your proof of purchase for warranty claims.