

Tapo Tapo C100(4-Pack)

Tapo C100 Indoor Security Camera User Manual

Model: Tapo C100 (4-Pack)

1. INTRODUCTION

The Tapo C100 Indoor Security Camera provides reliable home monitoring with its 1080P Full HD video, advanced night vision, and smart detection features. This manual will guide you through the setup, operation, and maintenance of your Tapo C100 camera to ensure optimal performance and security for your home.



Image: Tapo C100 Indoor Security Camera (4-Pack)

2. PACKAGE CONTENTS

Verify that all components are included in your package:

- Tapo C100 Camera x4
- Power Adapter x4
- Mounting Screws x4
- Mounting Template x4

- Quick Start Guide x1

3. PRODUCT OVERVIEW

The Tapo C100 camera is designed for ease of use and comprehensive monitoring. Key features include:

- **1080P Full HD Video:** Captures clear and detailed footage.
- **Advanced Night Vision:** Provides visibility up to 40 feet in low-light conditions using an integrated IR sensor.
- **Motion Detection & Instant Notification:** Receive alerts for motion, person detection, and baby crying detection.
- **Two-Way Audio:** Communicate through the camera using the built-in microphone and speaker.
- **Local & Cloud Storage:** Supports microSD card storage up to 512 GB (not included) and optional Tapo Care cloud storage.
- **Voice Control:** Compatible with Amazon Alexa and Google Assistant for hands-free control.

1080p
Full HD



Customizable
Privacy Mode



Sharing
Funny Clips | Tapo Devices



Two-Way Audio



Free microSD Storage
512G



**Motion Detection
and Notification**



**Person
Detection**



Baby Crying Detection



**850nm Advanced
Night Vision**

Up to 40ft



Image: Tapo C100 Feature Overview

4. SETUP GUIDE

Follow these steps to set up your Tapo C100 camera:

4.1 Download the Tapo App

Search for 'Tapo' in the Apple App Store or Google Play Store, or scan the QR code in the Quick Start Guide to download the app.

4.2 Power On Your Camera

Plug in your camera using the provided power adapter. Wait for the LED indicator to blink red and green, indicating it's ready for setup.

4.3 Add Your Camera in the Tapo App

1. Open the Tapo app and log in with your TP-Link ID. If you don't have one, create an account.
2. Tap the '+' icon in the top right corner of the app to add a new device.
3. Select your camera model (Tapo C100) from the list.
4. Follow the in-app instructions to connect your camera to your 2.4GHz Wi-Fi network.

4.4 Mounting Your Camera

The Tapo C100 can be placed on a flat surface or mounted to a wall or ceiling. Use the included mounting template and screws for secure installation.

- **Wall Mount:** Use the template to mark screw positions, drill holes, insert anchors, and secure the camera with screws.
- **Tabletop:** Simply place the camera on a stable, flat surface.

5. OPERATING INSTRUCTIONS

Once set up, you can access and control your Tapo C100 camera through the Tapo app.

5.1 Live View

Tap on your camera in the app's device list to access the live feed. You can view real-time video, take snapshots, and record clips.

1080p Enhanced Viewing



Record all of life's wonderful moments with the realistic 1080p Full High Definition. Zoom to see the sharp views.

tapo

Image: 1080p Enhanced Viewing

5.2 Two-Way Audio

Tap the microphone icon in the live view to speak through the camera's speaker. This feature is useful for communicating with family members or deterring intruders.

Two-Way Audio



Use crisp two-way audio to communicate with nosy roommates, family, or even mischievous pets.

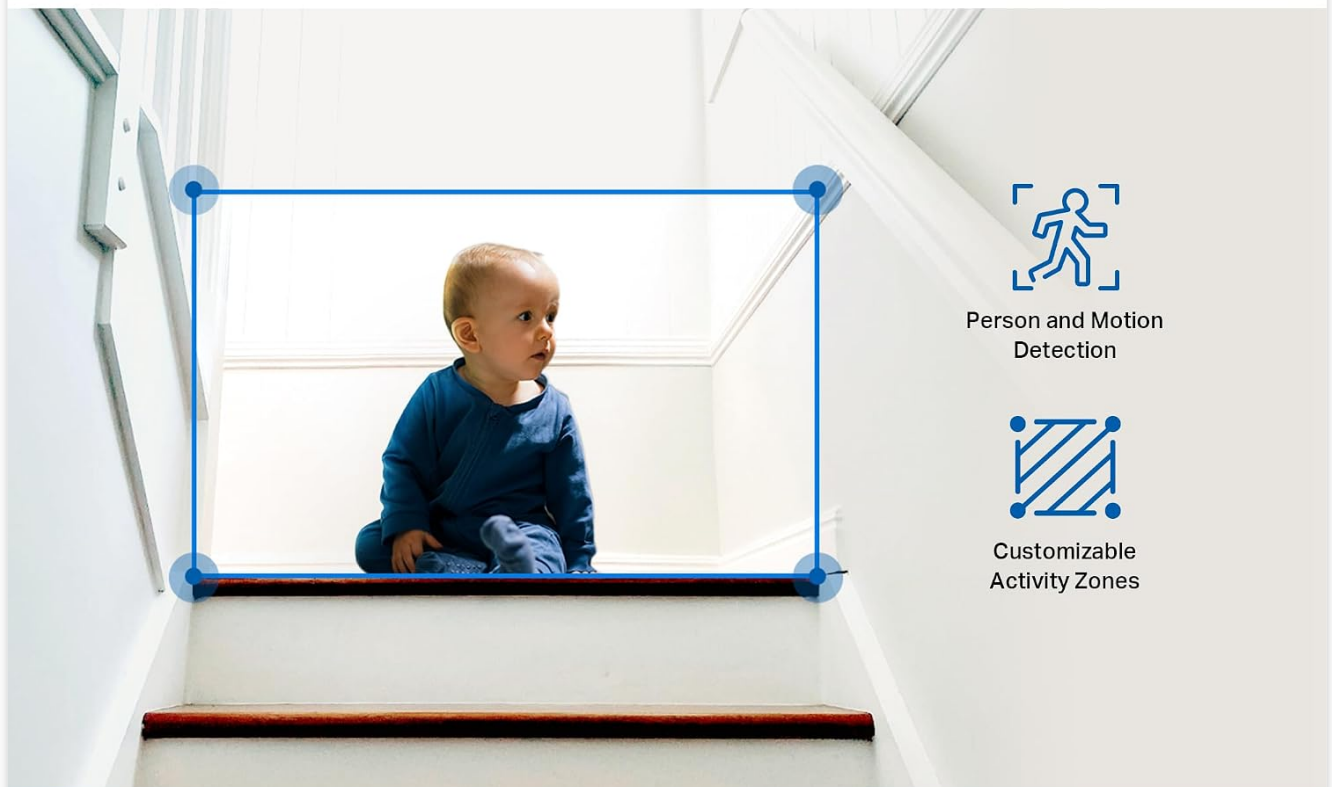
tapo

Image: Two-Way Audio Functionality

5.3 Motion Detection & Notifications

Configure motion detection settings in the app. You can customize activity zones to focus on specific areas and adjust sensitivity levels. Notifications will be sent to your phone when motion is detected.

Motion Detection and Notification (Person Recognized)



Person and Motion
Detection

Customizable
Activity Zones

Control what alerts you receive by creating multiple custom activity zones around areas that matter.

tapo

Image: Motion Detection and Notification (Person Recognized)

5.4 Recording and Playback

Insert a microSD card (up to 512 GB) into the camera for continuous recording. You can also subscribe to Tapo Care for cloud storage, which offers a 30-day video history and additional features.

Local and Cloud Storage Choices



Tapo Care[‡]



microSD Card[†]
(up to 512 GB)

Save recorded videos on the microSD Card[†](up to 512 GB) or by using Tapo Care^{**} cloud storage services.

tapo

Image: Local and Cloud Storage Choices

5.5 Privacy Mode

Enable Privacy Mode in the app to temporarily disable recording and streaming for enhanced privacy when needed.

5.6 Voice Assistant Integration

Connect your Tapo C100 to Amazon Alexa or Google Assistant through their respective apps. Once linked, you can use voice commands to view the camera's live stream on compatible devices like Echo Show or Google Chromecast with a screen.

6. MAINTENANCE

To ensure the longevity and optimal performance of your Tapo C100 camera, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.
- **Firmware Updates:** Regularly check for and install firmware updates via the Tapo app. Updates often include

performance improvements and security enhancements.

- **Placement:** Ensure the camera is placed in a stable location, away from direct sunlight, heat sources, and excessive moisture.
- **Power Cycle:** If the camera experiences issues, try unplugging it from the power source for a few seconds and then plugging it back in.

7. TROUBLESHOOTING

If you encounter issues with your Tapo C100 camera, refer to the following common problems and solutions:

Problem	Possible Solution
Camera offline	Check Wi-Fi connection and router. Ensure camera is powered on. Restart the camera and router. Verify camera is within Wi-Fi range.
Poor video quality	Check network speed. Clean the camera lens. Ensure adequate lighting (for day vision).
Motion detection not working	Enable motion detection in the Tapo app. Adjust sensitivity settings. Check activity zones.
Cannot connect to Wi-Fi	Ensure you are connecting to a 2.4GHz network. Verify Wi-Fi password. Move camera closer to the router. Reset the camera to factory defaults and try setup again.

8. SPECIFICATIONS

Detailed technical specifications for the Tapo C100 camera:

Feature	Specification
Indoor/Outdoor Usage	Indoor
Video Capture Resolution	1080p Full HD
Connectivity Protocol	Wi-Fi (2.4GHz)
Power Source	Corded Electric
Controller Type	Amazon Alexa, Android, Google Assistant
Mounting Type	Wall Mount, Freestanding
Night Vision Range	Up to 40 Feet (850nm IR LED)
Two-Way Audio	Yes

Feature	Specification
Storage Options	microSD Card (up to 512 GB), Cloud Storage (Tapo Care subscription)
Motion Detection	Yes (with Person Detection and Customizable Activity Zones)
Baby Crying Detection	Yes
Dimensions (L x W x H)	2.66 x 2.15 x 3.89 inches
Item Weight	1.96 pounds (for 4-pack)
Viewing Angle	117 Degrees
Frame Rate	30 frames per second
Video Encoding	H.264

9. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official TP-Link website or contact their support channels:

- **Phone Support:** (866) 225-8139
- **Product Support Page:** myproducts.tp-link.com/us
- **Email Support:** support.USA@tp-link.com

TP-Link is committed to cybersecurity and privacy, adhering to the U.S. Cybersecurity and Infrastructure Security Agency's (CISA) Secure-by-Design pledge.

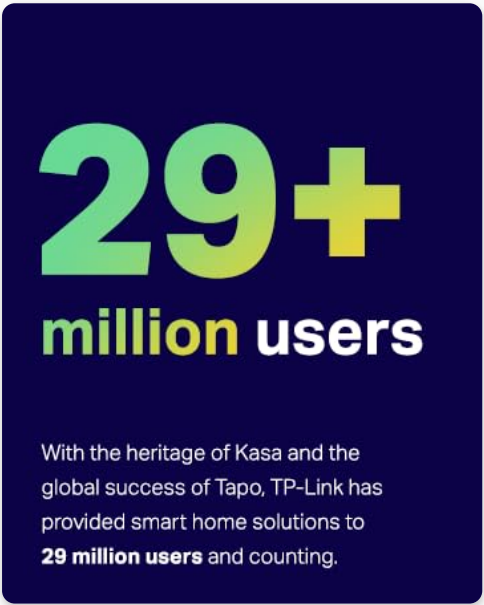


Image: TP-Link Support Information

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question