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Enerwow P400 40000mAh Portable Power Bank User Manual

Model: P400

1. PRODUCT OVERVIEW

The Enerwow P400 is a high-capacity 40000mAh portable power bank designed to provide reliable and fast charging for a wide range of electronic devices. Equipped with Power Delivery (PD) 30W and Quick Charge (QC) 4.0 technologies, it ensures efficient power delivery. Its versatile port configuration allows for simultaneous charging of multiple devices, making it an ideal companion for travel and daily use.



Figure 1: Enerwow P400 Portable Power Bank

2. KEY FEATURES

- **High Capacity:** 40000mAh battery, capable of charging an iPhone 15 approximately 8 times or a Samsung Galaxy S23 approximately 5 times.
- **Fast Charging:** Supports PD 30W and QC 4.0, allowing an iPhone to reach 55% charge in about 30 minutes.
- **Multiple Ports:** Features one USB-C port (for both input and output) and two USB-A output ports, enabling simultaneous charging of up to three devices. It also includes a Micro USB input port for recharging the power bank.
- **LED Digital Display:** Provides a clear, accurate percentage of the remaining battery level.

- **Safety Protection:** Integrated multi-protection system guards against overcharge, short circuit, overvoltage, and overcurrent.
- **Built-in Flashlight:** A convenient high-brightness flashlight function for emergency situations.

3. SETUP AND INITIAL USE

3.1 Charging the Power Bank

Before first use, fully charge your Enerwow P400 power bank. Use a compatible USB-C or Micro USB cable connected to a power adapter (not included) and a wall outlet.

1. Connect one end of a USB-C cable to the power bank's USB-C port (labeled TYPE-C with IN/OUT arrows) or a Micro USB cable to the Micro USB input port.
2. Connect the other end of the cable to a suitable power adapter (e.g., 5V/2A, 9V/2A, or 12V/1.5A for fast charging).
3. The LED digital display will show the charging progress, indicating the battery percentage.
4. Once the display shows 100%, the power bank is fully charged and ready for use.



Figure 2: Power Bank Input Ports (USB-C and Micro USB)

4. OPERATING INSTRUCTIONS

4.1 Charging Your Devices

The Enerwow P400 can charge various devices using its multiple output ports.

1. Connect your device's charging cable to one of the power bank's output ports (USB-A or USB-C).
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. The LED display will show the remaining power.
4. To stop charging, simply disconnect your device.

Charge 3 at once

2 
USB-A

1 
USB-C



Figure 3: Charging Multiple Devices Simultaneously

4.2 Using the Flashlight

The power bank includes a built-in flashlight for convenience.

- To turn on the flashlight, long press the power button for approximately 3 seconds.
- To turn off the flashlight, long press the power button again for approximately 3 seconds.

Video 1: Demonstrating the Enerwow P400 power bank charging a smartphone and showing its LED display.

5. MAINTENANCE AND CARE

- Keep the power bank away from extreme temperatures, direct sunlight, and liquids.

- Avoid dropping or subjecting the device to strong impacts.
- Clean the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- For optimal battery life, fully charge the power bank at least once every three months if not in regular use.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not charging	Low power bank battery; Incorrect cable/port; Device incompatibility.	Recharge power bank; Use correct cable/port; Check device compatibility.
Power bank not recharging	Faulty charging cable/adaptor; Loose connection.	Try a different cable/adaptor; Ensure connections are secure.
Slow charging	Non-fast charging cable/adaptor; Device not supporting fast charge.	Use PD/QC compatible cables/adaptors; Ensure device supports fast charging.
LED display not working	Power bank is off; Malfunction.	Press the power button to activate; Contact support if issue persists.

7. SPECIFICATIONS

Feature	Detail
Model Number	P400
Battery Capacity	40000 Milliamp Hours (mAh)
Product Dimensions	6.8 x 2.95 x 1.4 inches
Item Weight	1.01 pounds
Battery Type	Lithium Ion (2 required)
Input Ports	1x USB-C (PD), 1x Micro USB
Output Ports	1x USB-C (PD 30W), 2x USB-A (QC 4.0)
Special Features	LED Digital Display, Flashlight, Multi-Protection System

8. WARRANTY AND SUPPORT

Enerwow offers a **365-day return service** for this product. For any questions, technical support, or warranty claims, please contact Enerwow customer service through the retailer's platform or visit the official Enerwow website for contact information.

Please retain your proof of purchase for warranty purposes.