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CYSSJF B-K-TP

CYSSJF B-K-TP Thermal Ticket Dispenser User Manual

Model: B-K-TP | Brand: CYSSJF

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your CYSSJF B-K-TP Thermal Ticket Dispenser. This device is designed to streamline queue management in various commercial settings by providing sequential number tickets without the need for ink.

2. PRODUCT OVERVIEW

2.1 Key Features

- **Inkless Thermal Printing:** Utilizes thermal paper, eliminating the need for ink cartridges.
- **Sequential Numbering:** Automatically prints tickets with sequential numbers (1 to 4 digits).
- **Customizable Content:** Printed content can be edited via dedicated computer software (Windows version).
- **Flexible Numbering:** Ability to reset ticket numbers, set a custom start number, and print multiple identical tickets (with software configuration).
- **Compact and Portable:** Lightweight design for easy placement.
- **Plug and Play:** Simple setup for immediate use.

2.2 What's in the Box

- 1 x CYSSJF B-K-TP Thermal Ticket Dispenser
- 1 x Roll of Thermal Paper (57mm width x 10m length)
- 1 x USB Cable
- 1 x Power Charger
- 1 x User Manual

2.3 Product Dimensions

The ticket dispenser measures approximately 15 cm (Length) x 10 cm (Width) x 8 cm (Height).

3. SETUP

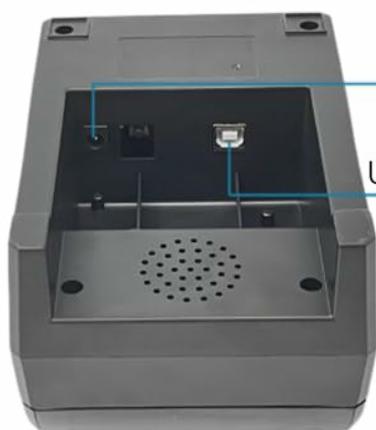
3.1 Unpacking

Carefully remove all components from the packaging. Inspect the dispenser for any signs of damage. Retain packaging for future transport or storage.

3.2 Connecting Power and USB

Locate the power jack and USB jack on the rear of the dispenser.

- ▶ プリント番号は毎日0時に自動的にスタート番号(初期値は1)に戻る。
- ▶ いつでもプリント番号をスタート番号に戻せる。
- ▶ プリント番号の初期設定は(1~999)を順次にプリントする。スタート番号を変更可能です。例えば番号101からプリントする。
- ▶ プリント内容をデザインできます。店の名、LOGO、QRコード、連絡先などプリントできます。
- ▶ 同じ番号のチケットを一度に2枚以上印刷できる(自分で設定する必要あり)



パワージャック

USBジャック(USBケーブル付き)

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Image: Rear view of the dispenser, highlighting the power jack and USB port for connectivity.

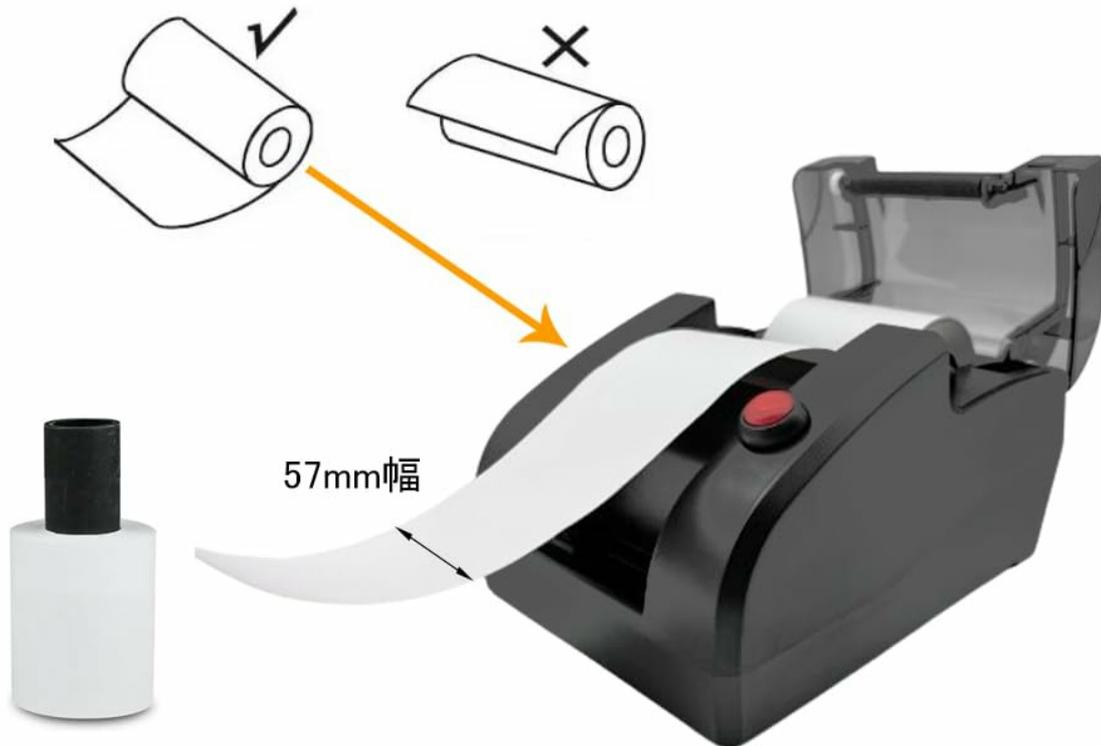
1. Connect the power charger to the power jack and plug it into a suitable electrical outlet.
2. If you intend to edit printed content, connect the USB cable from the dispenser's USB jack to your computer.

3.3 Loading Thermal Paper

Correct paper loading is essential for proper operation and to prevent blank prints.

感熱紙の向きにご注意ください

用紙が正しくセットされていないと、
白紙の内容が印刷されます。



58mmの紙を使うこともできます。

Image: Illustration demonstrating the correct orientation for inserting the thermal paper roll, ensuring the printable side faces the print head.

1. Open the paper compartment cover.
2. Insert the thermal paper roll, ensuring the paper feeds from the bottom of the roll and the thermal (printable) side is facing upwards towards the print head. Refer to the diagram for correct orientation.
3. Pull a small amount of paper out past the cutting edge.
4. Close the paper compartment cover securely.

3.4 Initial Power On

Once power is connected, the dispenser is ready for use. There is typically no separate power button; it powers on automatically when plugged in.

4. OPERATING INSTRUCTIONS

4.1 Basic Ticket Printing

To print a sequential ticket, simply press the designated print button on the dispenser. Each press will print the next number in the sequence.



Image: The ticket dispenser in use, illustrating the simple action of pressing the button to issue a numbered ticket.

4.2 Numbering Options

- **Digit Count:** The dispenser can print 1, 2, 3, or 4-digit numbers (e.g., 0-9, 00-99, 000-999, 0000-9999). The default setting is typically 3 digits.
- **Resetting Ticket Number:** The ticket number can be reset to the start number (default 001) at any time.
- **Daily Auto-Reset:** By default, the ticket dispenser number will automatically reset to 001 at the beginning of each day. This function can be turned off via the editing software.
- **Setting Start Number:** You can configure a custom start number for the sequence using the editing software.

4.3 Printing Multiple Identical Tickets

By default, the dispenser prints one ticket at a time. To print two or more tickets with the same number consecutively, this setting must be configured within the dedicated editing software.

4.4 Editing Printed Content

The content printed on the tickets can be customized using a dedicated computer software (Windows version). This allows you to add your store's name, logo, QR code, contact information, or other relevant details.

1. Connect the dispenser to your computer via the USB cable.
2. Install and launch the editing software (contact support if you need the software).
3. Use the software interface to design and customize your ticket content.
4. Upload the new settings to the dispenser.

5. MAINTENANCE

5.1 Thermal Paper Replacement

When the paper roll is depleted, replace it with a new thermal paper roll. Compatible paper rolls are 57mm wide. While 58mm wide paper can be used, ensure the roll diameter is appropriate (e.g., 40mm diameter) as larger diameters may not fit.

5.2 Cleaning

To maintain optimal performance, periodically clean the exterior of the dispenser with a soft, dry cloth. Avoid using abrasive cleaners or solvents. For the print head, gently wipe with a lint-free cloth moistened with isopropyl alcohol, ensuring the device is powered off and disconnected from power.

6. TROUBLESHOOTING

6.1 Blank Content Printed

If the dispenser prints blank tickets, the thermal paper roll may be loaded incorrectly. Refer to Section 3.3 "Loading Thermal Paper" and ensure the thermal (printable) side of the paper is facing the print head.

6.2 Software Issues

If you encounter difficulties with the editing software or content customization, please contact customer support for assistance.

7. SPECIFICATIONS

Model	B-K-TP
Brand	CYSSJF
Printing Technology	Thermal
Printer Output	Monochrome
Print Media	Thermal Paper
Maximum Media Size	58mm (2.2 inches)
Product Dimensions (LxWxH)	15 x 10 x 8 cm
Item Weight	670 g
Hardware Interface	USB
Connectivity Technology	USB

Special Feature	Portable
Manufacturer	Quanzhou Shuojia Electronic Commerce Co., Ltd.

8. SUPPORT

For technical assistance, inquiries about the editing software, or any other support needs, please contact your retailer or the manufacturer directly. Contact information is typically provided with your purchase documentation or on the product packaging.