

**Portronics POR-2533**

# Portronics Harmonics Twins S18 TWS Earbuds User Manual

Model: POR-2533

## INTRODUCTION

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Thank you for choosing the Portronics Harmonics Twins S18 TWS Earbuds. These earbuds are designed to provide a superior audio experience with advanced features such as long playtime, dual modes (Game/Music), intuitive touch controls, and fast charging. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your new earbuds to ensure optimal performance and longevity.

Please read this manual carefully before using the product and retain it for future reference.

## PACKAGE CONTENTS

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- 2N Earbuds (Left and Right)
- 1N Charging Case
- 1N Documentation (This User Manual)
- 1N Type-C Charging Cable



*Image: Portronics Harmonics Twins S18 TWS Earbuds and their charging case.*

## SETUP

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### 1. Initial Charging

Before first use, fully charge the earbuds and the charging case. Connect the provided Type-C charging cable to the charging port on the case and a power source.

- The charging indicator on the case will show charging status.
- A full charge typically takes 1-2 hours for the case and approximately 30 minutes for the earbuds inside the case.

# Light & Pebble

## Curvaceous Design



**Voice**  
Assistant



Hey Siri



Ok Google

*Image: Close-up of the Type-C fast charging port on the earbud case.*

## 2. Pairing with Your Device

1. Ensure the earbuds are charged and inside the charging case.
2. Open the charging case lid. The earbuds will automatically enter pairing mode.
3. On your smartphone or tablet, go to Bluetooth settings and turn Bluetooth on.
4. Search for "Portronics Harmonics Twins S18" in the list of available devices.
5. Select it to connect. Once connected, you will hear a confirmation tone.

The earbuds will automatically reconnect to the last paired device when taken out of the case, provided Bluetooth is enabled on the device.

## OPERATING INSTRUCTIONS

### Touch Controls

The Harmonics Twins S18 earbuds feature intuitive touch controls for easy management of music, calls, and voice assistant.

Action	Control
Play/Pause Music	Single tap on either earbud
Next Track	Double tap on the Right earbud
Previous Track	Double tap on the Left earbud
Answer/End Call	Single tap on either earbud
Reject Call	Long press on either earbud
Activate Voice Assistant	Triple tap on either earbud
Switch Game/Music Mode	Long press on the Right earbud (approx. 2 seconds)



Image: Visual guide to the soft touch controls on the earbuds.

**Game/Music Mode**

The earbuds support dual modes to optimize your audio experience:

- **Music Mode:** Provides balanced audio for general listening.
- **Game Mode:** Reduces audio latency for a more synchronized gaming experience.

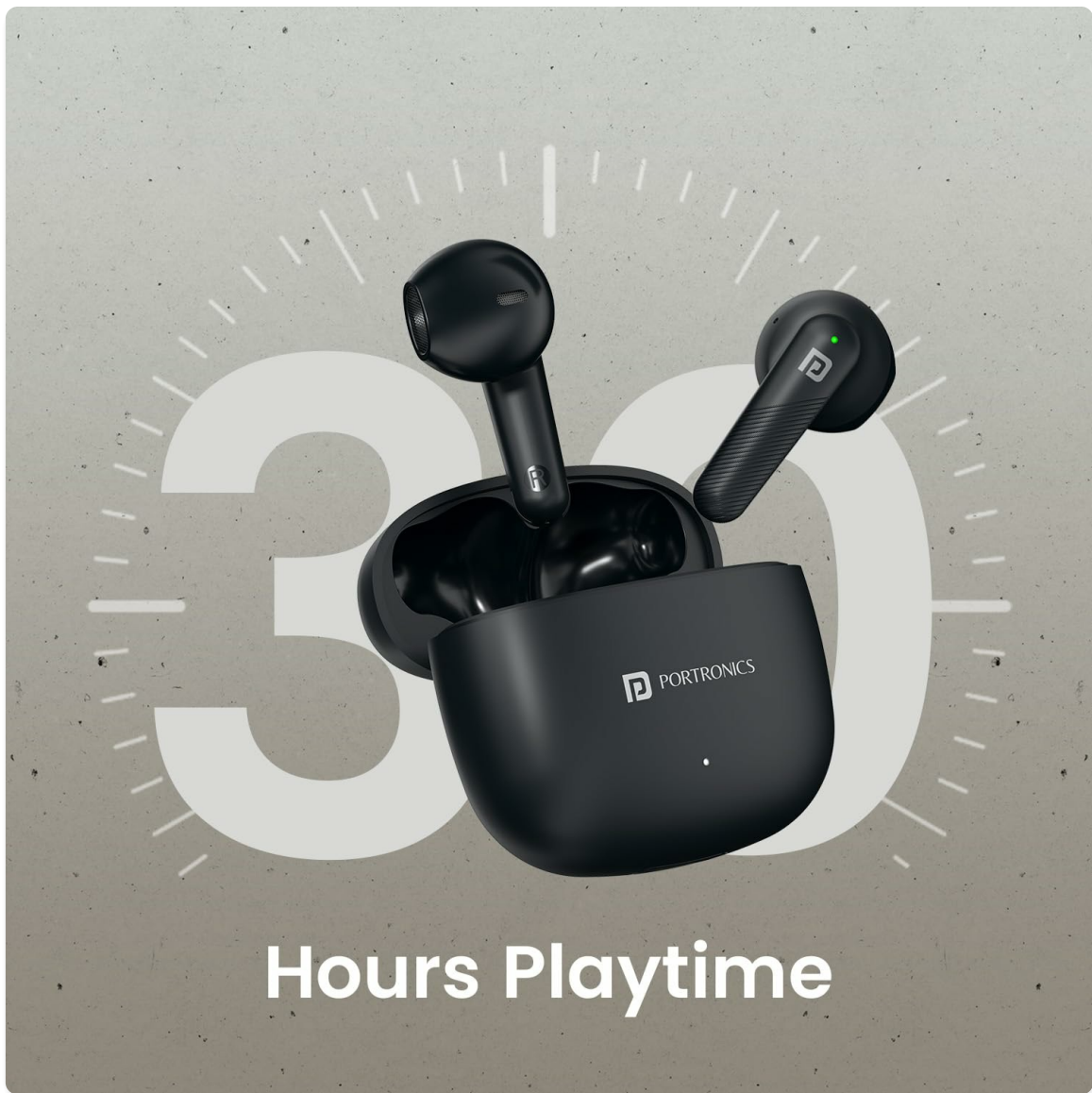
Switch between modes by long pressing the Right earbud (approximately 2 seconds).



*Image: Depiction of switching between Music Mode and Gaming Mode.*

## Battery Life

The Portronics Harmonics Twins S18 offer up to 30 hours of total playtime with the charging case. Individual earbud playtime varies based on volume and usage.



## Hours Playtime

*Image: Visual representation of the 30-hour playtime capability.*

### MAINTENANCE

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To ensure the longevity and optimal performance of your earbuds, follow these maintenance guidelines:

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use abrasive cleaners or solvents.
- **Charging Contacts:** Ensure the charging contacts on both the earbuds and inside the case are clean and free of debris to maintain proper charging.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- **Water Resistance:** The earbuds are IPX5 water resistant, meaning they are splash-proof, rainproof, and sweatproof. Do not submerge them in water or expose them to strong jets of water. Dry them thoroughly if they get wet.

# IPX5 Water Resistant

Splash-Proof Beats Perfect For Your Active Lifestyle.



Rainproof



Splashproof



Sweatproof



Image: Illustration highlighting the IPX5 water resistance feature.

## TROUBLESHOOTING

If you encounter any issues with your Portronics Harmonics Twins S18 earbuds, please refer to the following common solutions:

Problem	Possible Cause / Solution
Earbuds not pairing/connecting	<ul style="list-style-type: none"><li>◦ Ensure earbuds are charged.</li><li>◦ Make sure Bluetooth is enabled on your device.</li><li>◦ Forget "Portronics Harmonics Twins S18" from your device's Bluetooth list and re-pair.</li><li>◦ Place earbuds back in case, close lid, wait 5 seconds, then open to re-enter pairing mode.</li></ul>

Problem	Possible Cause / Solution
No sound from one or both earbuds	<ul style="list-style-type: none"><li>◦ Check earbud battery level.</li><li>◦ Ensure earbuds are properly seated in your ears.</li><li>◦ Clean earbud mesh/grille for any obstructions.</li><li>◦ Restart your connected device.</li></ul>
Low volume	<ul style="list-style-type: none"><li>◦ Increase volume on both your device and the earbuds (if applicable via touch control).</li><li>◦ Ensure earbuds are clean and free of earwax buildup.</li></ul>
Charging issues	<ul style="list-style-type: none"><li>◦ Check the charging cable and adapter. Try a different one.</li><li>◦ Ensure the Type-C cable is fully inserted into the charging port.</li><li>◦ Clean the charging contacts on both earbuds and inside the case.</li></ul>

## SPECIFICATIONS

Feature	Detail
Model Name	Harmonics Twins S18
Model Number	POR-2533
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.3
Bluetooth Range	10 Metres
Audio Driver Type	13mm Dynamic Driver
Playtime	Up to 30 Hours (with charging case)
Charging Port	Type-C Fast Charging
Control Type	Touch, Voice
Water Resistance Level	IPX5 (Splash-proof, Rainproof, Sweatproof)
Material	ABS Plastic
Item Weight	100 Grams
Product Dimensions	12.5 x 9.5 x 4.5 cm
Included Components	2N Earbuds, 1N Documentation, 1N Charging Cable



*Image: Detailed view of the 13mm dynamic driver for crystal clear sound.*

## WARRANTY AND SUPPORT

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Portronics products are backed by a limited warranty. For specific warranty terms and conditions, please refer to the warranty card included in your package or visit the official Portronics website. For technical support, product inquiries, or warranty claims, please contact Portronics customer service:

- **Email:** [help@portronics.com](mailto:help@portronics.com)
- **Phone:** +91 9555-245-245
- **Manufacturer Address:** Portronics Digital Pvt Ltd, First Floor Property No D 8 Upper Basement Sector 8 Noida Uttar Pradesh 201301, India

You can also visit the official Portronics store on Amazon for more information and products:

[Portronics Store](#)

