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HCDZ HEN08102, HEN16122, HEN16142, HEN16162, HEN16102

HCDZ Replacement Remote Control User Manual

For Honeywell Performance Series Full PoE Network Video Recorders

INTRODUCTION

This manual provides instructions for the HCDZ replacement remote control, designed for use with various Honeywell Performance Series Full PoE Network Video Recorders (NVRs), including models HEN08102, HEN16122, HEN16142, HEN16162, and HEN16102. This remote control is an infrared (IR) replacement and requires no programming. Simply insert batteries to begin operation.

SETUP

Battery Installation

The remote control requires two (2) AAA batteries (not included). Follow these steps to install them:

1. Locate the battery compartment on the back of the remote control.
2. Press down on the tab and slide the battery cover off.
3. Insert two new AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Slide the battery cover back into place until it clicks securely.



Image: Remote control with battery compartment open, ready for battery insertion.



Image: Remote control with battery cover closed after battery installation.

Important:

- Do not mix new batteries with old ones.
- Ensure correct battery polarity (+/-) to prevent damage.

OPERATING INSTRUCTIONS

Basic Operation

This HCDZ replacement remote control is designed for immediate use with compatible Honeywell NVRs without any programming. Once batteries are installed:

- Point the remote control directly at the infrared (IR) sensor of your Honeywell NVR.
- Press the desired function button (e.g., Power, Menu, Navigation, Volume) to control your device.
- Ensure there are no obstructions between the remote control and the NVR's IR sensor.

MAINTENANCE

Care and Storage

- **Cleaning:** Wipe the remote control with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Environment:** Do not expose the remote control to direct sunlight, extreme heat, or high humidity. These conditions can cause malfunction or damage.
- **Long-Term Storage:** If the remote control will not be used for an extended period, remove the batteries to prevent potential damage from battery leakage and corrosion.

TROUBLESHOOTING

If you experience issues with your remote control, refer to the following guide:

Problem	Solution
Remote control is not responding.	<ul style="list-style-type: none">• Replace the remote control batteries with new ones.• Check the battery terminals inside the compartment to ensure they are clean and making proper contact.
Remote control works intermittently or only at close range.	<ul style="list-style-type: none">• Ensure the remote is within range of the NVR's IR sensor. Move closer to the device.• Remove any obstructions (e.g., furniture, objects) between the remote control and the NVR's IR sensor.• Ensure the remote sensor is not exposed to direct sunlight or strong lighting apparatuses, which can interfere with the signal.
NVR is not responding to any commands.	<ul style="list-style-type: none">• Verify that the power cord to your NVR is securely plugged in and the device is turned on.• Test with new batteries in the remote.

SPECIFICATIONS

- **Brand:** HCDZ
- **Compatible Devices:** Honeywell Performance Series Full PoE Network Video Recorders (HEN08102, HEN16122, HEN16142, HEN16162, HEN16102)
- **Connectivity Technology:** Infrared (IR)
- **Batteries Required:** 2 x AAA (not included)
- **Programming:** Not required; ready to use with compatible devices.
- **Max Number of Supported Devices:** 1 (controls one NVR at a time)

WARRANTY AND SUPPORT

Specific warranty information for this HCDZ replacement remote control is not provided in the product

details. For support or warranty inquiries, please contact the seller or the HCDZ brand directly through their official channels or the platform where the product was purchased. Always refer to the documentation provided with your Honeywell NVR for details regarding its remote control compatibility and functions.