

Brickhouse Security EON Odyssey

EON Odyssey GPS Tracker Instruction Manual

Model: EON Odyssey | Brand: Brickhouse Security

1. INTRODUCTION

The EON Odyssey GPS Tracker is a state-of-the-art, long-life tracking device designed for vehicles, assets, and fleet management. Featuring a powerful magnetic mount and extended battery life, it provides real-time location data and alerts across 4G LTE networks globally. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your EON Odyssey GPS Tracker.



Image: The EON Odyssey GPS Tracker device shown next to its retail packaging, highlighting its compact size and the brand.

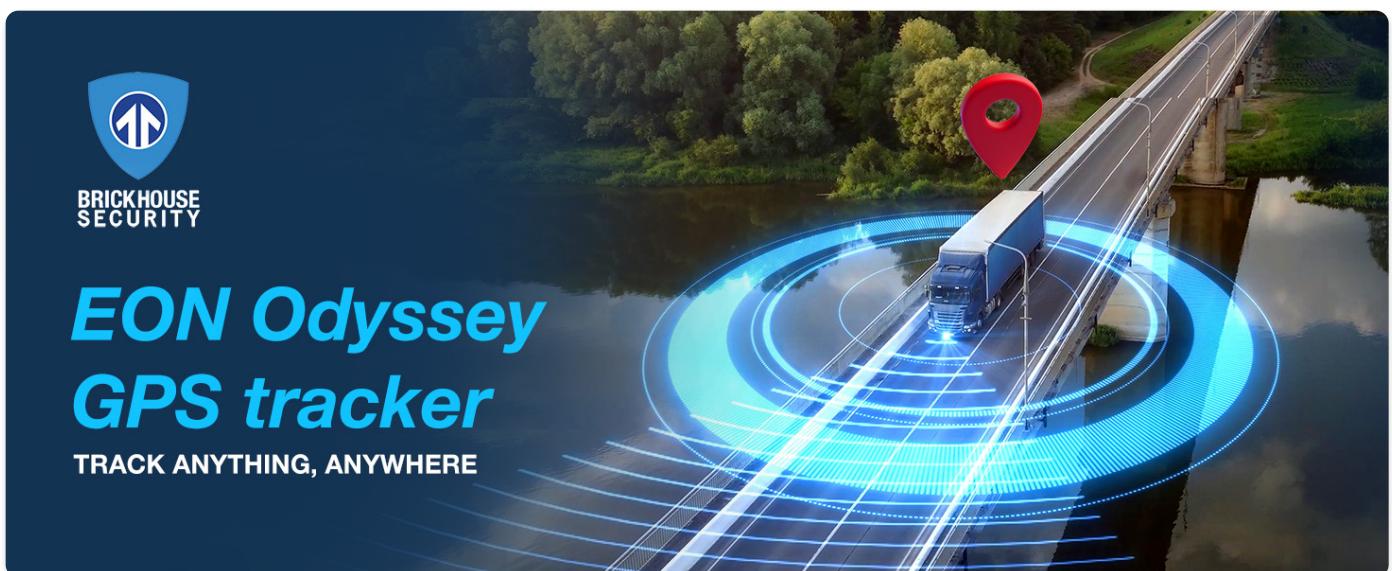


Image: A graphic depicting the EON Odyssey GPS Tracker's capability to track anything, anywhere, with a truck on a bridge overlaid with

2. SETUP AND ACTIVATION

Before using your EON Odyssey GPS Tracker, it is essential to activate your subscription plan and prepare the device for operation.

2.1 Subscription Requirement

A subscription plan is required for the EON Odyssey GPS Tracker to function. Plans start at \$17.99/unit/month (billed annually) for the BASIC plan, with PLUS and PREMIUM options available. You can choose from monthly, quarterly, or annual billing. No contracts are required, and you can cancel anytime.

BILLED ANNUALLY		
BASIC	PLUS	PREMIUM
17.99 /month ANNUALLY	27.99 /month ANNUALLY	34.99 /month ANNUALLY
<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Unlimited Cellular Data <input checked="" type="checkbox"/> Cloud Software <input checked="" type="checkbox"/> Mobile Application <input checked="" type="checkbox"/> 30 Days of Tracking History <input checked="" type="checkbox"/> 60-Second Location Updates <input checked="" type="checkbox"/> 60 SMS Alerts <input checked="" type="checkbox"/> 5 Geofences <input checked="" type="checkbox"/> Single Login <input checked="" type="checkbox"/> Coverage in North America <input checked="" type="checkbox"/> 2 Standard Reports <input type="checkbox"/> Future Device Discounts <input type="checkbox"/> Shareable Live Map Links <input type="checkbox"/> Unlimited Custom Reports <input type="checkbox"/> Device Insurance Included <input type="checkbox"/> Dispatch & Routing <input type="checkbox"/> Driver Compliance <input type="checkbox"/> Workflow Manager <input type="checkbox"/> API Access 	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Unlimited Cellular Data <input checked="" type="checkbox"/> Cloud Software <input checked="" type="checkbox"/> Mobile Application <input checked="" type="checkbox"/> 90 Days of Tracking History <input checked="" type="checkbox"/> 30-Second Location Updates <input checked="" type="checkbox"/> 200 SMS Alerts <input checked="" type="checkbox"/> 60 Geofences <input checked="" type="checkbox"/> Up to 3 User Logins <input checked="" type="checkbox"/> North America & Europe <input checked="" type="checkbox"/> 4 Standard Reports <input checked="" type="checkbox"/> 10% off Future Devices <input type="checkbox"/> Shareable Live Map Links <input type="checkbox"/> Unlimited Custom Reports <input type="checkbox"/> Device Insurance Included <input type="checkbox"/> Dispatch & Routing <input type="checkbox"/> Driver Compliance <input type="checkbox"/> Workflow Manager <input type="checkbox"/> API Access 	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Unlimited Cellular Data <input checked="" type="checkbox"/> Cloud Software <input checked="" type="checkbox"/> Mobile Application <input checked="" type="checkbox"/> 180 Days of Tracking History <input checked="" type="checkbox"/> 5-Second Location Updates <input checked="" type="checkbox"/> Unlimited SMS Alerts <input checked="" type="checkbox"/> Unlimited Geofences <input checked="" type="checkbox"/> Unlimited User Logins <input checked="" type="checkbox"/> Worldwide Coverage <input checked="" type="checkbox"/> 8 Standard Reports <input checked="" type="checkbox"/> Unlimited Custom Reports <input checked="" type="checkbox"/> 15% off Future Devices <input checked="" type="checkbox"/> Shareable Live Map Links <input checked="" type="checkbox"/> Included Device Insurance <input checked="" type="checkbox"/> Dispatch & Routing <input checked="" type="checkbox"/> Driver Compliance <input checked="" type="checkbox"/> Workflow Manager <input checked="" type="checkbox"/> API Access
 Track Up to Every 5 Seconds	 SIM Card Included	 Lifetime Support
 Geofences & Speed Monitoring	 Desktop & Mobile Apps	 Tracking History for Up to 180 Days

Image: A detailed comparison table of Basic, Plus, and Premium subscription plans, outlining features like cellular data, cloud software, update frequency, alerts, and reporting.

2.2 Initial Charging

Ensure your device is fully charged before its first use. The EON Odyssey features an unrivaled long-lasting battery, capable of tracking for months or even years on a single charge, depending on usage and reporting frequency.

2.3 Device Placement and Installation

The EON Odyssey GPS Tracker is designed for effortless deployment. It features a built-in high-powered magnet for quick attachment to metallic surfaces. For non-metallic surfaces or added security, integrated strap loops are provided.

- **Magnetic Attachment:** Simply 'slap and track' by attaching the device to any suitable magnetic surface on your vehicle, trailer, or asset.
- **Strap Loops:** Utilize the included strap loops for secure installation in various environments.

SIMPLE DEPLOYMENT ON CONTAINERS

- ✓ Just slap and track with a built-in high-power magnet
- ✓ Integrated strap loops for a fail-proof installation
- ✓ Tough, water resistant exterior
- ✓ Built-in tamper alert for peace of mind

Image: The EON Odyssey GPS Tracker magnetically attached inside a cargo container, demonstrating simple deployment.

3. OPERATING THE DEVICE

The EON Odyssey GPS Tracker operates through a dedicated tracking platform, accessible via mobile application (iOS,

Android) or web browser.

3.1 Accessing the Tracking Platform

Download the Brickhouse Security tracking application from your device's app store or access the web platform via a browser. Log in using your credentials established during subscription activation.

- **Supported Applications:** GPS, iOS iPhone, Android, Web App, Alexa.

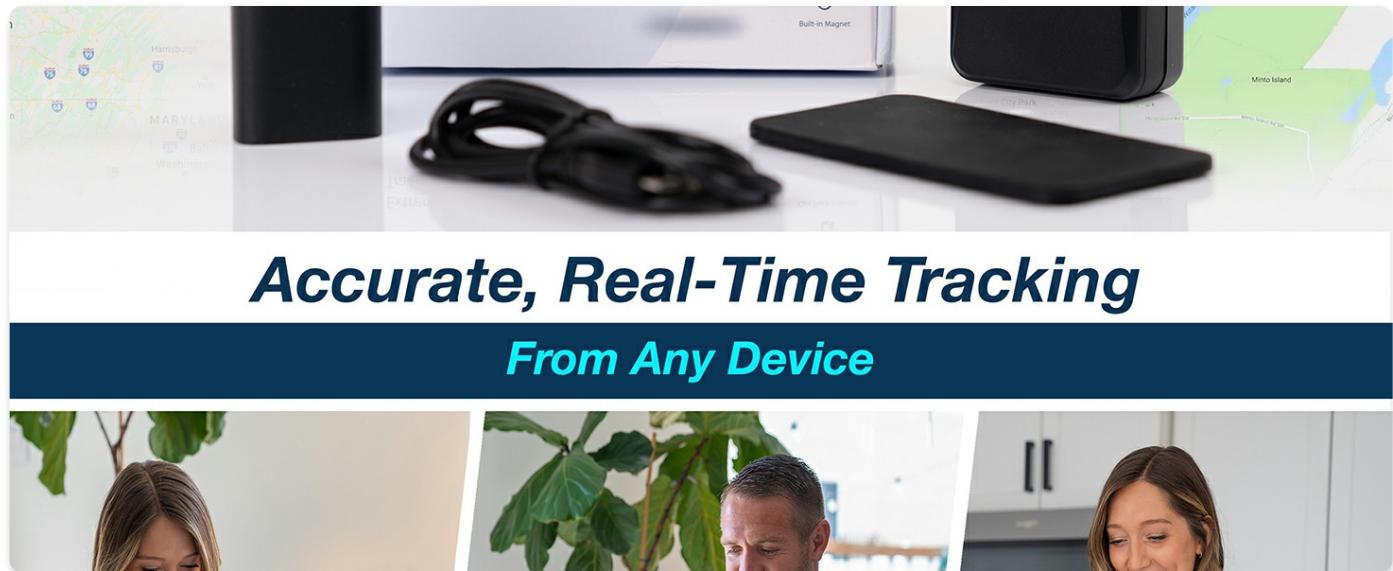


Image: Individuals viewing the tracking platform on a tablet, laptop, and smartphone, illustrating accurate, real-time tracking from any device.

3.2 Real-Time Tracking and Historical Data

Once logged in, you can view the current location of your EON Odyssey GPS Tracker on a map. The platform also provides access to historical location data, allowing you to review past routes and stops.

3.3 Setting Up Alerts and Custom Reporting

The EON Odyssey allows you to configure various alerts to stay informed about your asset's status and location. You can also generate custom reports based on tracking data.

- **Motion Alerts:** Receive notifications if the device moves unexpectedly.
- **Geofence Alerts:** Get alerts when the device enters or exits a predefined geographical boundary.
- **Tamper Alerts:** Be notified if the Odyssey is removed or its compartment is opened.
- **Speed Alerts:** Set maximum speed thresholds and receive alerts if exceeded.
- **Custom Reporting:** Generate detailed reports on current and historical location data, movement, and alerts.



Image: A screenshot of the tracking application displaying a map with geofences and a list of motion, geofence, and tamper alerts, emphasizing custom alert capabilities.

4. MAINTENANCE

Proper care and maintenance will ensure the longevity and optimal performance of your EON Odyssey GPS Tracker.

4.1 Battery Life and Recharging

The EON Odyssey is designed for extended battery life, lasting up to 18 months on a single charge for stationary assets, and significant periods for moving assets. When the battery level is low, recharge the device using the provided charging cable.

4.2 Device Care

The EON Odyssey features a tough, water-resistant exterior, making it suitable for various conditions. However, avoid submerging the device in water or exposing it to extreme physical impact.

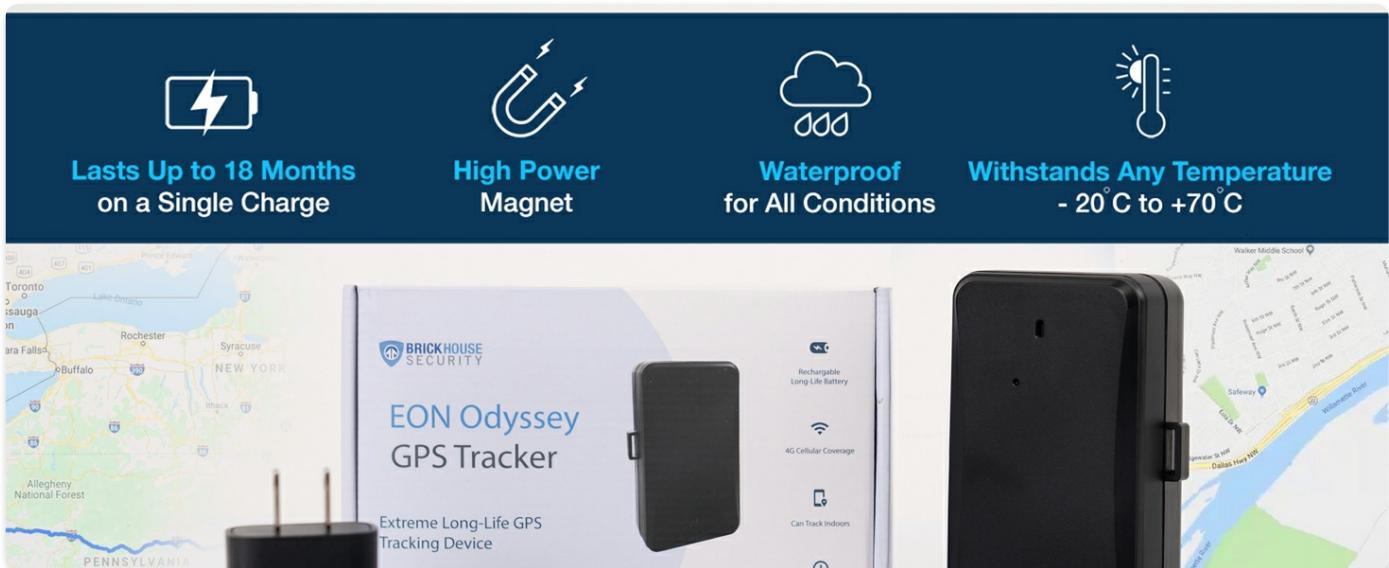


Image: A graphic highlighting key features: up to 18 months battery life, high power magnet, waterproof for all conditions, and ability to withstand temperatures from -20°C to +70°C.

5. TROUBLESHOOTING

If you encounter issues with your EON Odyssey GPS Tracker, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
Device not tracking / No location updates	Device is out of battery No cellular signal Subscription issue	Charge the device fully. Move the device to an area with better 4G LTE coverage. Verify your subscription is active and in good standing.
App not displaying correct information	App requires update Temporary software glitch	Ensure your tracking app is updated to the latest version. Close and restart the app. Try logging out and logging back in.
Alerts not being received	Alert settings not configured Notification settings on phone	Check alert settings within the tracking platform to ensure they are enabled and correctly configured. Verify your phone's notification settings allow alerts from the tracking app.

If these steps do not resolve the issue, please contact Brickhouse Security customer support.

6. SPECIFICATIONS

Key technical specifications for the EON Odyssey GPS Tracker:

- **Product Dimensions:** 4.29 x 2.4 x 1.2 inches
- **Item Weight:** 1.1 pounds
- **Color:** Black
- **Connectivity Technology:** Cellular (4G LTE)
- **Battery Life:** Up to 18 months (depending on usage and reporting frequency)
- **Operating Temperature:** -20°C to +70°C
- **Special Features:** Lifetime Warranty, Push/SMS/Email Alerts (Speed, Fence, Movement), Smallest GPS Tracker, High-powered magnet, Water-resistant
- **What's in the Box:** EON Odyssey GPS Tracker, High-powered magnet, SIM Card, Strap loops

MAXIMUM VERSATILITY

2.4"



ADAPTABLE TRACKING FOR ANY SCENARIO



Flexible Installation:

Place it in any vehicle, personal item, or outdoor gear.



Easy Transfer:

Easily move the tracker from one asset to another in seconds.



Extended Battery Life:

Set it and forget it with up to 2 years of battery life for stationary assets



Global Reach:

Use it anywhere with international tracking on a full 4G LTE network.

Image: The EON Odyssey GPS Tracker with its dimensions (4.29" x 2.4" x 1.2") and a list of features emphasizing its versatility, including flexible installation, easy transfer, extended battery life, and global reach.

7. WARRANTY AND SUPPORT

7.1 Lifetime Warranty

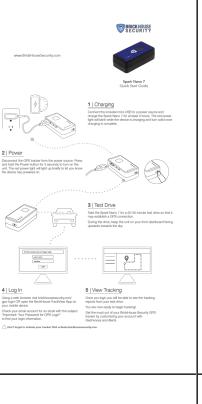
The EON Odyssey GPS Tracker comes with a Lifetime Warranty, ensuring peace of mind regarding your investment.

7.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact Brickhouse Security customer support. You can find contact information on the official Brickhouse Security website or through your tracking platform account.

Visit the official Brickhouse Security store for more information:[Brickhouse Security Store](#)

Related Documents

	<p>BrickHouse Security Spark Nano 7 Quick Start Guide</p> <p>A quick start guide for the BrickHouse Security Spark Nano 7 GPS tracker, covering charging, powering on, test driving, logging in, viewing tracking data, and frequently asked questions.</p>
<p>Spark Nano 7 User's Guide</p> 	<p>Spark Nano 7 User's Guide - BrickHouse Security</p> <p>Comprehensive user's guide for the BrickHouse Security Spark Nano 7 GPS tracker, covering setup, features, and tracking.</p>

Documents - Brickhouse Security – EON Odyssey

[pdf] User Manual Quick Start Guide Guide

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Eon Odyssey User's Guide What's Inside **Eon Odyssey** Wall Charger Getting Started Activating your ... khousesecurity.com to complete your device activation. Charge Your Device The charging port for the EON Odyssey is located beneath the small rubber cap next to the battery indicator. Connect to a power

small rubber cap next to the battery indicator. Connect to a power source.

