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› Haroar HIS-963 Universal Remote Control Instruction Manual for Hisense TVs (Replaces EN2A27, EN2B27)

Haroar HIS-963

Haroar HIS-963 Universal Remote Control Instruction Manual

For Hisense TVs (Replaces EN2A27, EN2B27)

1. INTRODUCTION

This manual provides comprehensive instructions for the Haroar HIS-963 Universal Remote Control. This remote is designed as a direct replacement for original Hisense TV remote models EN2A27 and EN2B27, offering seamless compatibility and ease of use. Please read this manual carefully to ensure proper setup and operation of your new remote control.

2. PRODUCT OVERVIEW

The Haroar HIS-963 remote control features a standard layout with dedicated buttons for common TV functions and popular streaming services.



Image: Front view of the Haroar HIS-963 Universal Remote Control, displaying all buttons and their labels.

Button Functions

Button	Function
Power (Red)	Turns the TV on or off.
INPUT	Selects the input source (HDMI, AV, etc.).
0-9	Direct channel selection.
CC	Activates or deactivates Closed Captions.
Colored Buttons (Red, Green, Yellow, Blue)	Functionality varies by TV model and context (e.g., teletext, interactive features).
Gear Icon (Settings)	Accesses the TV's settings menu.
Grid Icon (Apps)	Opens the TV's application or smart hub menu.

Button	Function
Navigation Arrows (Up, Down, Left, Right)	Navigates through menus and options.
OK	Confirms selections in menus.
BACK	Returns to the previous menu or screen.
EXIT	Exits the current menu or application.
Home Icon	Returns to the TV's home screen.
VOL +/-	Adjusts the volume level.
Live TV	Switches to live television broadcast.
CH +/-	Changes the television channel.
Mute	Mutes or unmutes the TV audio.
Play/Pause	Controls media playback (play/pause).
Stop	Stops media playback.
Rewind	Rewinds media playback.
Fast Forward	Fast forwards media playback.
SLEEP	Sets the TV's sleep timer.
NETFLIX, Amazon, VUDU, YouTube	Direct access buttons for popular streaming applications.

3. SETUP

Battery Installation

The Haroar HIS-963 remote control requires two AAA batteries (not included) for operation.

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards or press the latch and lift to open.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery compartment cover, sliding it back into place until it clicks securely.

The remote is now ready for use. No programming is typically required for this replacement remote, as it is pre-programmed for compatible Hisense TV models.

4. OPERATING INSTRUCTIONS

Basic Operation

- **Power On/Off:** Press the **Power** button once to turn your Hisense TV on or off.
- **Channel Selection:** Use the **CH +/-** buttons to cycle through channels, or use the number pad **0-9** for

direct channel input.

- **Volume Control:** Adjust the audio level using the **VOL +/-** buttons. Press the **Mute** button to silence the TV.
- **Input Source:** Press the **INPUT** button to cycle through available input sources (e.g., HDMI 1, HDMI 2, AV). Use the navigation arrows and **OK** button to select.

Smart TV and App Functions

- **Home Screen:** Press the **Home Icon** button to access your TV's main smart TV interface.
- **Settings:** Press the **Gear Icon** button to open the TV's settings menu for picture, sound, network, and other configurations.
- **Apps Menu:** Press the **Grid Icon** button to view all installed applications.
- **Quick Access Apps:** Use the dedicated **NETFLIX**, **Amazon**, **VUDU**, and **YouTube** buttons to launch these streaming services directly.
- **Navigation:** Use the **Up, Down, Left, Right** arrow buttons to move through menus and content. Press **OK** to confirm a selection.
- **Back/Exit:** Use the **BACK** button to return to the previous screen or menu. Use the **EXIT** button to close the current application or menu.

5. MAINTENANCE

- **Cleaning:** To clean the remote, gently wipe it with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Battery Replacement:** Replace batteries when the remote's response becomes sluggish or stops working. Always replace both batteries at the same time with new ones of the same type (AAA).
- **Storage:** If the remote will not be used for an extended period, remove the batteries to prevent leakage and potential damage.

6. TROUBLESHOOTING

- **Remote not responding:**
 - Check if the batteries are inserted correctly with the correct polarity (+/-).
 - Replace old batteries with new ones.
 - Ensure there are no obstructions between the remote and the TV's infrared sensor.
 - Point the remote directly at the TV.
- **Some buttons not working:**
 - This remote is a replacement and may not support all advanced functions of every Hisense TV model. Verify if the specific function is supported by your TV's original remote.
 - Clean the remote's surface, as dirt or debris might be interfering with button presses.
- **Short operating range:**
 - Replace the batteries.
 - Ensure no strong light sources (like direct sunlight) are interfering with the IR signal.

7. SPECIFICATIONS

Feature	Detail
Brand	Haroar
Model Number	HIS-963
Compatible TV Brands	Hisense
Replaces Models	EN2A27, EN2B27
Color	One Color (Black)
Product Dimensions (L x W x H)	1 x 1 x 1 cm
Item Weight	50 g
Power Source	2 x AAA Batteries (not included)
Country of Origin	China

8. WARRANTY AND SUPPORT

For any questions, technical support, or warranty inquiries regarding your Haroar HIS-963 Universal Remote Control, please contact the seller or retailer from whom you purchased the product. Please retain your proof of purchase for warranty purposes.