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› [OPPO](#) /

› User Manual for OPPO Reno 12F 5G Mobile Phone

OPPO CPH2637

User Manual for OPPO Reno 12F 5G Mobile Phone

Model: CPH2637

INTRODUCTION

This manual provides essential information for the safe and efficient use of your OPPO Reno 12F 5G Mobile Phone. Please read this manual thoroughly before using your device to ensure optimal performance and longevity. Keep this manual for future reference.



Image: The OPPO Reno 12F 5G Mobile Phone in Olive Green, showcasing its sleek design and camera module.

1. Unboxing and Initial Inspection

Carefully unbox your new OPPO Reno 12F 5G. Ensure all components listed below are present and in good condition:

- OPPO Reno 12F 5G Mobile Phone
- Power Adapter
- USB Cable (Type-C)
- SIM Tray Ejector

2. SIM Card Installation

The OPPO Reno 12F 5G supports Dual Nano-SIM cards.

1. Locate the SIM card tray on the side of the phone.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) into the designated slots on the tray, ensuring the gold contacts face downwards.
4. Carefully reinsert the SIM tray back into the phone until it clicks into place.

3. Charging the Device

Before first use, it is recommended to fully charge your device. The OPPO Reno 12F 5G supports fast charging protocols including SUPERVOOCTM 2.0, SUPERVOOCTM, VOOC 3.0, PD3.0 (9V/1.5A), and PPS.

1. Connect the USB Type-C cable to the charging port at the bottom of the phone.
2. Connect the other end of the USB cable to the power adapter.
3. Plug the power adapter into a wall outlet.
4. The charging indicator will appear on the screen.

For optimal charging speed, use the original OPPO power adapter and USB cable.

4. Powering On and Initial Setup

1. Press and hold the Power button (located on the right side) until the OPPO logo appears.
2. Follow the on-screen prompts to complete the initial setup, which includes selecting your language, connecting to a Wi-Fi network, and setting up your Google account.

OPERATING YOUR DEVICE

1. Display and Navigation

The OPPO Reno 12F 5G features a 6.67-inch FHD+ (1080 x 2400) display with a 92.2% screen ratio. Navigation is primarily done via the touchscreen interface.

- **Touch:** Tap to select items, open apps, or confirm actions.
- **Swipe:** Slide your finger across the screen to scroll, switch screens, or navigate through menus.
- **Pinch:** Use two fingers to zoom in or out on images and web pages.

2. Biometric Security

Your device supports both Fingerprint and Facial Recognition for enhanced security and quick unlocking.

- **Fingerprint:** Go to *Settings > Password & Security > Fingerprint* to register your fingerprints.
- **Facial Recognition:** Go to *Settings > Password & Security > Face* to set up facial unlock.

3. Camera Usage

The main rear camera is 50MP with f/1.8 aperture and 76° FOV. To open the camera, tap the Camera app icon on your home screen or lock screen.

- **Photo Mode:** Tap the shutter button to take a picture.
- **Video Mode:** Switch to video mode and tap the record button to start/stop recording.
- Explore various modes like Portrait, Night, Pro, and more for different photographic experiences.

4. Connectivity

The device offers various connectivity options:

- **Wi-Fi:** Connect to wireless networks via *Settings > Wi-Fi*. Supports Wi-Fi 5 (802.11ac), 802.11 a/b/g/n, WLAN 2.4G/5G.
- **Bluetooth:** Pair with Bluetooth devices (e.g., headphones, speakers) via *Settings > Bluetooth*. Supports Bluetooth 5.3 with Low Energy Audio Codecs (SBC, AAC, aptX, LDAC).
- **NFC:** For contactless payments and quick pairing, enable NFC in *Settings > Connection & Sharing > NFC*.
- **USB Type-C:** Used for charging, data transfer, and connecting accessories.

5. Operating System (ColorOS 14.0)

Your OPPO Reno 12F 5G runs on ColorOS 14.0, based on Android. This provides a user-friendly interface with customizable features and access to a wide range of applications via the Google Play Store.

MAINTENANCE

1. Battery Care

The device is equipped with a 4870mAh (Rated) / 5000mAh (Typical) battery. To maximize battery life:

- Avoid extreme temperatures.
- Do not let the battery drain completely before recharging regularly.
- Use the original charger and cable.
- Manage background app usage and screen brightness to conserve power.

2. Cleaning Your Device

To keep your phone clean and in good condition:

- Use a soft, lint-free cloth to wipe the screen and body.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.
- Keep liquids away from openings.

3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to *Settings > About device > Up to date* to check for updates.

TROUBLESHOOTING

If you encounter issues with your OPPO Reno 12F 5G, try the following common troubleshooting steps:

Problem	Solution
Device not powering on	Ensure the battery is charged. Press and hold the Power button for at least 10 seconds to force restart.

Problem	Solution
Poor Wi-Fi connection	Restart your Wi-Fi router. Forget the network on your phone and reconnect. Ensure you are within range.
Apps crashing or freezing	Clear the app's cache (<i>Settings > Apps > App management > [App Name] > Storage usage > Clear cache</i>). Update the app. Restart the phone.
Battery drains quickly	Check battery usage in <i>Settings > Battery</i> to identify power-hungry apps. Reduce screen brightness. Disable unnecessary features like GPS or Bluetooth when not in use.
SIM card not detected	Reinsert the SIM card. Ensure the SIM card is correctly placed in the tray. Try a different SIM card to rule out a faulty SIM.

If the problem persists, please contact OPPO customer support or visit an authorized service center.

SPECIFICATIONS

Feature	Detail
Model Name	Oppo Reno 12F 5G
Model Number	CPH2637
Operating System	ColorOS 14.0 (based on Android)
Processor (SoC)	MediaTek Dimensity 6300 (8 cores)
GPU	Mali-G57 MC2 1072MHz
RAM	12GB
Internal Storage	256GB
Display Size	6.67 inches
Resolution	FHD+ (1080 x 2400)
Rear Camera	Main: 50MP; f/1.8; FOV 76°; 5P lens; AF supported
Battery Capacity	4870mAh (Rated) / 5000mAh (Typical)
Fast Charge	SUPERVOOCTM 2.0, SUPERVOOCTM, VOOC 3.0, PD3.0, PPS
Biometrics	Fingerprint, Facial Recognition
Cellular Network	5G, Dual SIM (Nano-SIM)
WLAN	Wi-Fi 5 (802.11ac), 802.11 a/b/g/n, WLAN 2.4G/5G
Bluetooth	Bluetooth 5.3, Low Energy (SBC, AAC, aptX, LDAC)
USB Interface	USB Type-C
NFC	Supported
Dimensions	16.31 x 7.58 x 0.78 cm
Weight	470 g

Feature	Detail
Color	Olive Green

WARRANTY AND SUPPORT

Your OPPO Reno 12F 5G Mobile Phone comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including warranty period and coverage details. For technical support, service, or further inquiries, please visit the official OPPO support website or contact their customer service hotline. Keep your proof of purchase for warranty claims. You can find more information and support resources on the official OPPO website: [OPPO Support \(Egypt\)](#)

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question