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TUINYO S12

TUINYO True Wireless Ear Hooks S12 User Manual

Model: S12

Introduction

Welcome to the user manual for your TUINYO True Wireless Ear Hooks, Model S12. These innovative open-ear headphones are designed for comfort, durability, and a seamless audio experience, suitable for various activities from office work to outdoor sports. Please read this manual carefully to ensure proper use and maintenance of your device.



Image: TUINYO S12 True Wireless Ear Hooks in Pink with their charging case.

What's in the Box?

Your TUINYO True Wireless Ear Hooks package includes the following items:

- Open earbuds (Left and Right)
- Charging Case
- User manual
- Type-C Charging Cable

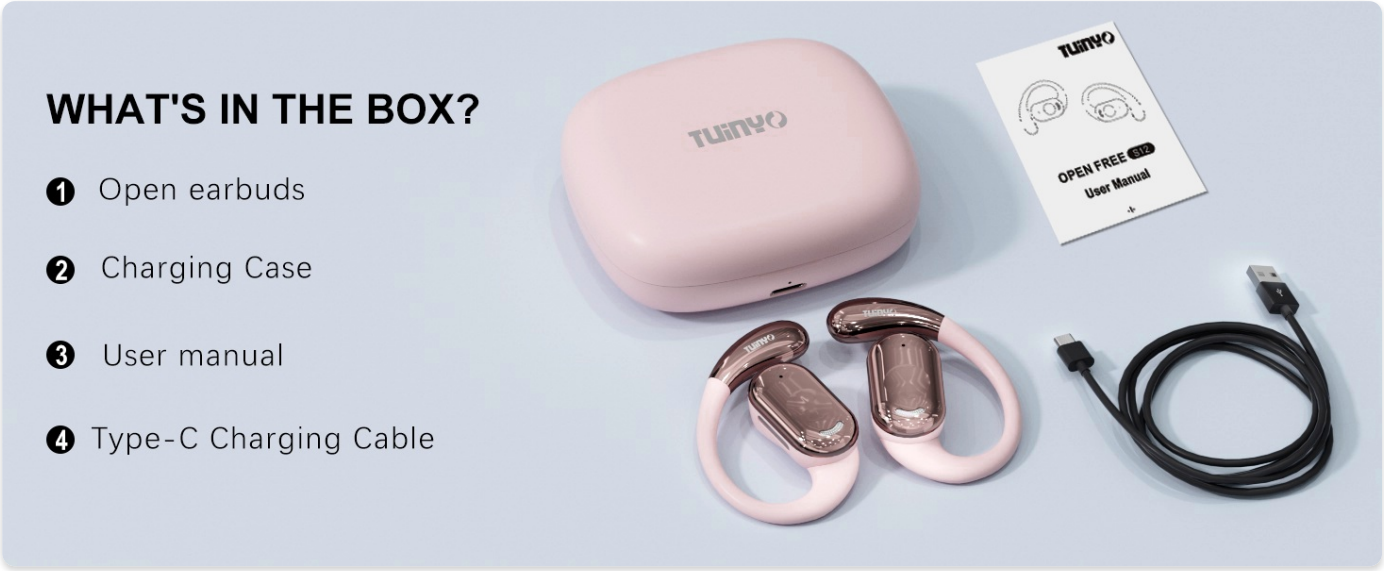


Image: All components included in the TUINYO S12 product box.

Product Features

Comfortable Open-Ear Design

The TUINYO S12 features an ergonomic open-ear design that rests securely on your ear without entering the ear canal. This design ensures comfort for extended wear and allows you to maintain awareness of your surroundings, promoting hearing protection.



Image: Comparison of open-ear design for all-day comfort versus traditional in-ear earbuds.

IPX5 Waterproof Rating

With an IPX5 waterproof certification, these ear hooks are resistant to sweat and light rain, making them ideal for workouts and outdoor activities. This protection ensures durability and reliability in various conditions.



Image: TUINYO S12 ear hooks demonstrating excellent IPX5 waterproof ability.

Extended Battery Life

Enjoy up to 10 hours of continuous playtime on a single charge. The included charging case provides an additional 30 hours, extending the total standby time to 40 hours. The case supports convenient Type-C fast charging, ensuring your ear hooks are always ready for use.



Image: Visual representation of the prolonged battery life of TUINYO S12 ear hooks.

Stable Bluetooth Connection

Equipped with Bluetooth V5.4 technology, the ear hooks offer a fast and stable connection to all your Bluetooth-enabled devices, ensuring uninterrupted audio streaming and reliable performance.



Image: TUINYO S12 ear hooks demonstrating one-step pairing and auto reconnection with a smartphone.

Multi-Scenario Application

The versatile design and features of the TUINYO S12 make them suitable for various occasions, including office work, leisure activities, reading, and sports, providing an enjoyable experience in any setting.

Image: TUINYO S12 ear hooks being used in multiple scenarios, including office, leisure, reading, and sports.

Product Overview Video

Watch this official product video for a visual overview of the TUINYO S12 Open Ear Wireless Earbuds, highlighting their key features and benefits.

Your browser does not support the video tag.

Video: Official product overview of the TUINYO S12 Open Ear Wireless Earbuds, showcasing features like waterproof design, extended battery life, and color options.

Setup and Pairing

Initial Pairing

Follow these steps to pair your TUINYO S12 ear hooks with your device for the first time:

1. Ensure the ear hooks are sufficiently charged.
2. Open the charging case. The ear hooks will automatically power on and enter pairing mode.
3. On your device (smartphone, tablet, computer, etc.), navigate to the Bluetooth settings.
4. Look for "TUINYO S12" in the list of available devices and select it to connect.
5. Once connected, you will hear an audible confirmation from the ear hooks.



Image: Illustrates the one-step pairing process for TUINYO S12 ear hooks.

Automatic Reconnection

After the initial pairing, the ear hooks will automatically reconnect to the last paired device when taken out of the charging case, provided Bluetooth is enabled on your device and it is within range.

Wearing Instructions

The TUINYO S12 ear hooks are designed for a secure and comfortable fit. Follow these steps to wear them correctly:



Image: Step-by-step guide on how to properly wear the TUINYO S12 ear hooks.

1. **Take the earphones out:** Remove both ear hooks from the charging case.
2. **Hang the end of the earphones on the ear bone:** Position the ear hook over the top of your ear.
3. **Turn the earphones and slide it behind the ear:** Gently rotate the earphone so the main body sits comfortably in front of your ear canal, and the hook secures behind your ear.
4. **Adjust earphones, wear and pull down them for secure fit:** Make minor adjustments to ensure a snug and comfortable fit that feels stable during movement.

Operation: Smart Touch Control

The TUINYO S12 features intuitive touch controls on each earbud for easy management of music playback, calls, and voice assistant functions.



Image: Detailed guide to the smart touch controls on the TUINYO S12 ear hooks.

Left Earbud (A) Controls:

- **Previous Track:** Touch 3 times.
- **Volume Down:** Long touch.

Right Earbud (B) Controls:

- **Next Track:** Touch 3 times.
- **Volume Up:** Long touch.

General Controls (Either Earbud):

- **Play/Pause:** Touch 2 times.
- **Voice Assistant:** Touch 3 times.
- **Answer/End Call:** Touch 2 times.
- **Power On:** Touch MFB for 2 seconds.
- **Power Off:** Touch MFB for 5 seconds.

Charging and Battery Life

Charging the Ear Hooks

To charge the ear hooks, simply place them back into their designated slots in the charging case. They will automatically begin charging. The indicator lights on the case will show the charging status.

Charging the Case

Connect the provided Type-C charging cable to the charging port on the back of the case and plug the other end into a USB power source (e.g., wall adapter, computer USB port).

Battery Indicators

Refer to the LED indicator lights on the charging case to monitor the battery level of both the ear hooks and the case itself. A full charge provides up to 10 hours of playtime for the ear hooks, with the case offering an additional 30 hours of

standby time.



Image: Visual representation of the prolonged battery life of TUINYO S12 ear hooks.

Maintenance and Care

Proper care and maintenance will extend the lifespan of your TUINYO S12 ear hooks.

- **Cleaning:** Regularly wipe the ear hooks and charging case with a soft, dry, lint-free cloth. Avoid using harsh chemicals, abrasive materials, or solvents, as these can damage the product.
- **Water Resistance:** While IPX5 waterproof, avoid submerging the ear hooks in water or exposing them to high-pressure water jets. Ensure they are completely dry before placing them back in the charging case to prevent damage to the charging contacts.
- **Storage:** When not in use, always store the ear hooks in their charging case. This protects them from dust, scratches, and physical damage, and keeps them charged for your next use.

- **Temperature:** Avoid exposing the product to extreme temperatures (very hot or very cold) or direct sunlight for prolonged periods, as this can affect battery life and overall performance.



Image: TUINYO S12 ear hooks demonstrating excellent IPX5 waterproof ability, relevant for care instructions.

Troubleshooting

If you encounter any issues with your TUINYO S12 ear hooks, please refer to the following common problems and their solutions:

Problem	Solution
Ear hooks not pairing	Ensure ear hooks are charged. Turn off and on Bluetooth on your device. Forget the device in your Bluetooth settings and attempt to re-pair.

Problem	Solution
No sound from ear hooks	Check volume levels on both the ear hooks and the connected device. Ensure the ear hooks are properly connected to your device via Bluetooth.
Charging issue (ear hooks or case)	Ensure the charging cable is securely connected to both the case and the power source. Try a different charging cable or USB power adapter. Clean the charging contacts on both the ear hooks and inside the case with a dry cotton swab.
Uncomfortable fit or falling out	Review the "Wearing Instructions" section and adjust the ear hooks according to the recommended steps for a secure and comfortable fit.
Touch controls not responding	Ensure your fingers are clean and dry. Try restarting the ear hooks by placing them back in the case and taking them out again.

Specifications

Here are the detailed specifications for your TUINYO True Wireless Ear Hooks S12:

Feature	Detail
Brand	TUINYO
Model Name	S12
Connectivity Technology	Wireless (Bluetooth)
Wireless Communication Technology	Bluetooth V5.4
Water Resistance Level	IPX5 Water Resistant
Battery Life (Ear hooks)	Up to 10 hours per charge
Total Standby Time (with case)	Up to 40 hours
Earpiece Shape	Ear Hook (Open Ear)
Control Method	Touch
Package Dimensions	3.5 x 3.46 x 1.42 inches
Item Weight	4.2 ounces
Material	Silicone
Compatible Devices	Bluetooth-enabled devices
Frequency Range	20 Hz - 20,000 Hz

Feature	Detail
Included Components	Wireless Charging Case

Warranty and Support

Your TUINYO True Wireless Ear Hooks are covered by a manufacturer's warranty. For detailed warranty information, technical support, or service inquiries, please contact TUINYO customer support through the retailer's platform where you purchased the product or visit the official TUINYO website for contact details. Please have your model number (S12) and purchase information ready when contacting support.

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