Garmin 010-02870-00

Garmin dēzl™ Headset 210 User Manual

Model: 010-02870-00 | Brand: Garmin

Introduction

The Garmin dēzl™ Headset 210 is a versatile 2-in-1 premium trucking headset designed for clear communication and immersive audio. It features active noise cancellation, a long-lasting battery, and a convertible design to adapt to various usage scenarios, from professional driving to personal entertainment.
This manual provides detailed instructions for setting up, operating, and maintaining your dēzl™ Headset 210 to ensure optimal performance and longevity.

Safety Information

Please read all safety warnings and instructions carefully before using this product. Failure to do so may result in injury or damage to the device.

- **Hearing Safety:** Prolonged exposure to loud sounds can cause permanent hearing damage. Set the volume to a moderate level.
- **Driving Safety:** Always prioritize safe driving. Do not operate the headset in a way that distracts you from the road.
- **Battery Safety:** Do not attempt to replace the battery yourself. Refer to qualified service personnel. Avoid extreme temperatures.
- **Water Exposure:** The device is not waterproof. Avoid exposure to liquids.

Package Contents

Ensure all items are present in your dēzl™ Headset 210 package:

- dēzl™ 210 headset
- Storage hook
- USB cable
- Documentation (this manual)

Product Overview

The dēzl™ Headset 210 features a robust design with intuitive controls. Below is an overview of its main components.



Figure 1: The Garmin dēzl™ Headset 210 shown in its full stereo, 2-in-1 configuration. This image highlights the overall design with both earcups attached and the microphone boom extended.

Key Components:

- **Ear Cups:** Plush memory foam ear cups for comfort and active noise cancellation.
- **Adjustable Headband:** Allows for a customized fit.
- **Boom Microphone:** Features noise cancellation and a built-in dual-color LED flashlight.
- **Control Buttons:** Located on the ear cups for power, volume, mute, and AI assistant activation.
- **USB-C Port:** For charging the headset.

Setup

1. Charging the Headset

Before initial use, fully charge your dēzl™ Headset 210. The headset provides up to 60 hours of continuous talk time on a full charge.

1. Connect the supplied USB cable to the USB-C port on the headset.
2. Connect the other end of the USB cable to a compatible USB charging port (e.g., computer, wall adapter).
3. The LED indicator on the headset will show charging status. It will typically turn solid when fully charged.

2. Powering On/Off

- **To Power On:** Press and hold the Power button (usually located on one of the ear cups) for approximately 2 seconds until the LED indicator lights up.
- **To Power Off:** Press and hold the Power button for approximately 4 seconds until the LED indicator turns off.

3. Bluetooth Pairing

The dēzl™ Headset 210 can connect wirelessly to two devices simultaneously via Bluetooth technology.

1. Ensure the headset is powered off.
2. Press and hold the Power button for approximately 5-7 seconds until the LED indicator flashes blue and red, indicating pairing mode.
3. On your smartphone or other Bluetooth-enabled device, go to the Bluetooth settings and search for available devices.
4. Select "dēzl Headset 210" from the list.
5. Once connected, the LED indicator will typically show a solid blue light or flash blue periodically.
6. To connect a second device, repeat steps 1-4. The headset will automatically manage connections between the two paired devices.

4. Convertible Design (2-in-1 to Single-Ear)

The headset can be converted from a full stereo (2-in-1) configuration to a single-ear headset for driving or when you need to hear your surroundings.



Figure 2: The Garmin dēzl™ Headset 210 illustrating its convertible design. One earcup can be detached and replaced with a smaller, padded piece, transforming it into a single-ear headset. The detached earcup is shown next to the headset.

1. To remove an earcup, locate the release button or mechanism on the headband near the earcup you wish to detach.
2. Gently press the button and slide the earcup off the headband.
3. Attach the provided single-ear padded piece to the exposed connector on the headband.
4. To reattach the earcup, align it with the connector and slide it back into place until it clicks securely.

Operating Instructions

1. Call Management

- **Answer/End Call:** Press the multi-function button once.
- **Reject Call:** Press and hold the multi-function button for 2 seconds.
- **Redial Last Number:** Double-press the multi-function button.
- **Mute/Unmute Microphone:** Press the dedicated mute button on the microphone boom.

2. Volume Control

Use the volume up (+) and volume down (-) buttons located on the ear cup to adjust the audio level.

3. Active Noise Cancellation (ANC)

The headset features active noise cancellation in both the ear cups and the boom mic to reduce ambient noise for clearer audio and calls.

- ANC is typically active by default when the headset is powered on.
- Refer to the specific button layout on your headset for a dedicated ANC toggle, if available.

4. Built-in LED Flashlight

The microphone boom includes a dual-color LED flashlight for hands-free illumination.



Figure 3: The Garmin dēzl™ Headset 210 with its built-in LED flashlight on the microphone boom illuminated. This feature provides hands-free lighting in dark environments.

- **Activate Flashlight:** Press the dedicated flashlight button (refer to your headset's button layout).
- **Cycle Modes:** Press the flashlight button repeatedly to cycle through red, white, and extra-bright white LED modes.

- **Turn Off:** Continue cycling until the light turns off, or press and hold the button.

5. Integration with dēzl™ OTR Navigator

For enhanced navigation, the headset can seamlessly integrate with a dēzl™ OTR truck navigator (sold separately).

- Navigation prompts will blend into your headset audio stream.
- Control your navigator with voice commands through the headset. This functionality requires the dēzl app on your compatible smartphone.

6. Media Playback

When connected to a device, you can stream music or other media. Use the multi-function button for playback controls:

- **Play/Pause:** Press the multi-function button once.
- **Next Track:** Double-press the multi-function button.
- **Previous Track:** Triple-press the multi-function button.

Maintenance

1. Cleaning

- Wipe the headset with a soft, damp cloth.
- Do not use harsh chemicals or abrasive cleaners.
- Ensure the USB-C port is dry before charging.

2. Storage

When not in use, store the headset in a cool, dry place. Utilize the included storage hook with ear cup cradle for convenient and secure stowage in your truck cab.

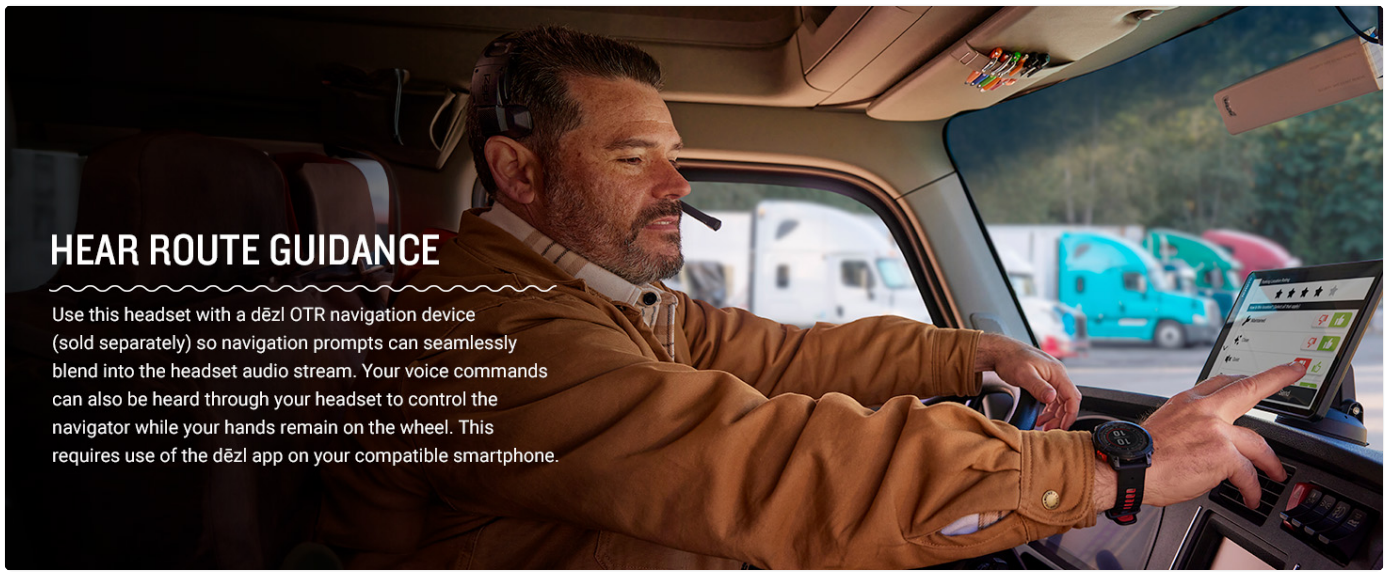


Figure 4: The Garmin dēzl™ Headset 210 securely mounted on its storage hook within a truck cab. This image demonstrates the practical storage solution for the headset when not in use, keeping it accessible and protected.

3. Battery Care

- Avoid fully discharging the battery frequently.
- Charge the headset regularly, even if not in constant use, to maintain battery health.

Troubleshooting

Problem	Solution
Headset does not power on.	Ensure the battery is charged. Connect to a power source using the USB cable.
Cannot pair with a device.	Ensure the headset is in pairing mode (flashing blue/red LED). Turn off and on Bluetooth on your device. Move closer to the device.
Poor audio quality during calls.	Check microphone position. Ensure ANC is active. Reduce background noise if possible. Check device's audio settings.
LED flashlight not working.	Ensure the headset is powered on. Check battery level.
Headset disconnects frequently.	Ensure the headset is within range of the paired device. Avoid obstacles between the headset and device.

Specifications

Feature	Detail
Model Name	dēzl™ Headset 210
Item Model Number	010-02870-00
Connectivity Technology	Bluetooth, USB
Wireless Communication Technology	Bluetooth
Bluetooth Version	5.0
Battery Life	Up to 60 Hours (Talk Time)
Noise Control	Active Noise Cancellation
Style	2-IN-1 (Convertible)
Ear Placement	On Ear
Form Factor	Over Ear
Item Weight	11.6 ounces (330 Grams)
Product Dimensions	7.5 x 3.3 x 7.1 inches
Material	Plastic
Manufacturer	Garmin
Compatible Devices	Smartphones, Laptops, Tablets, Navigation Devices

Official Product Video

Watch this official product summary video for a visual overview of the Garmin dēzl™ Headset 210's features and benefits.

Your browser does not support the video tag.

Video Description: This video provides a concise summary of the Garmin dēzl™ Headset 210, showcasing its 2-in-1 convertible design, active noise cancellation, long battery life, and integrated LED flashlight. It highlights how these features enhance communication and entertainment for professional drivers.

Warranty and Support

The Garmin dēzl™ Headset 210 comes with a standard manufacturer's warranty. For detailed warranty information, product support, or service inquiries, please visit the official Garmin website or contact Garmin customer service.
Garmin Official Website: www.garmin.com

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question