

Ulefone TAB A11 Pro

Ulefone TAB A11 Pro Android 14 Tablet User Manual

Model: Ulefone TAB A11 Pro

1. INTRODUCTION

This manual provides essential instructions for setting up, operating, and maintaining your Ulefone TAB A11 Pro Android 14 Tablet. Please read this manual thoroughly before using your device to ensure proper function and longevity.

The Ulefone TAB A11 Pro is an 11-inch Android 14 tablet featuring a MediaTek Helio G99 Octa-Core processor, 16GB RAM, 256GB ROM, and an 8800mAh battery. It supports WiFi, Cellular (4G LTE), Bluetooth 5.2, GPS, NFC, and Widevine L1 for high-definition streaming.

2. PACKAGE CONTENTS

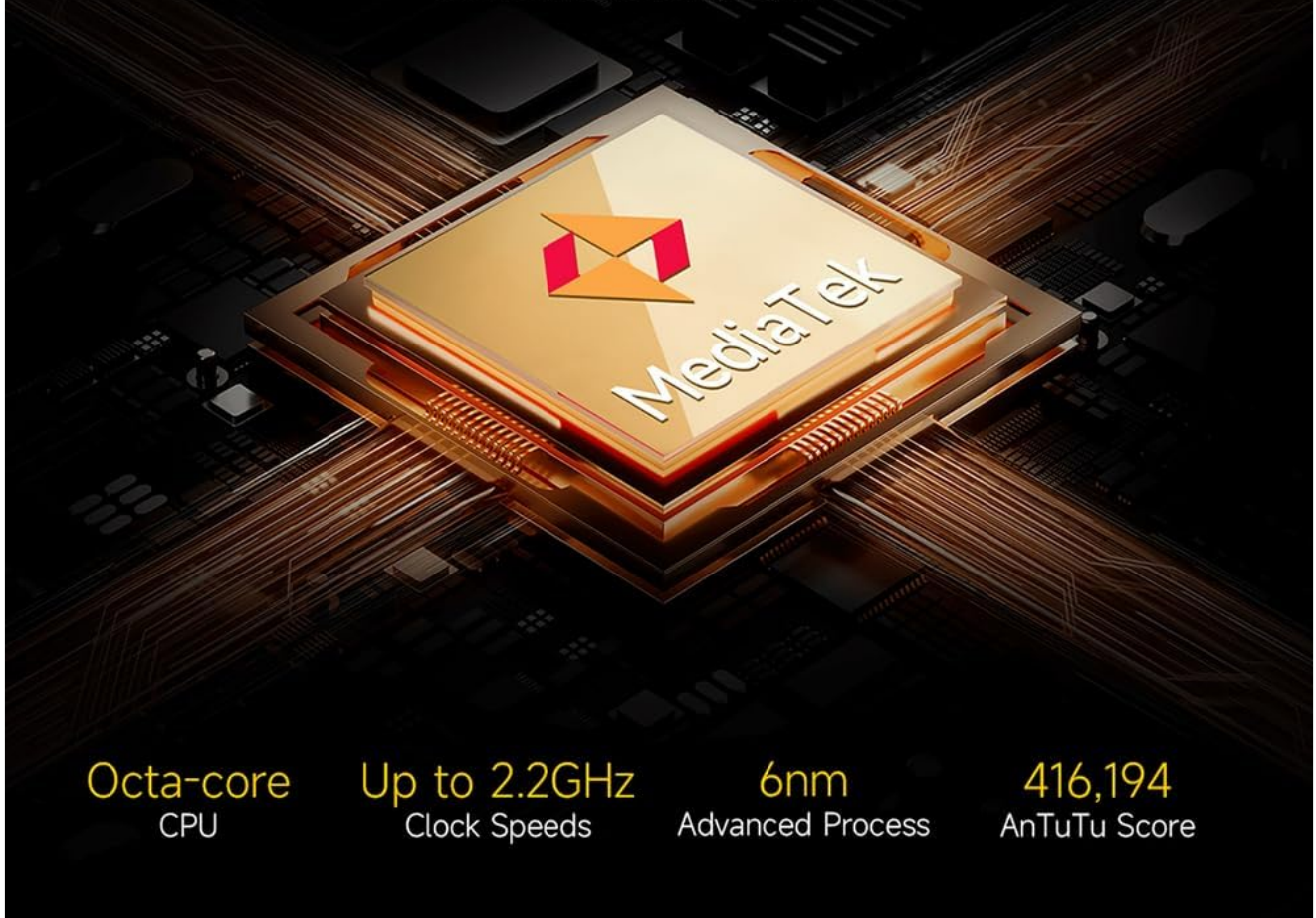
Verify that all items are present in your product package:

- Ulefone TAB A11 Pro Tablet
- USB Type-C Cable
- Power Adapter (33W fast charging compatible)
- SIM Ejector Tool
- User Manual (this document)
- Warranty Card
- Screen Protector (pre-applied or included)
- Protective Case (optional, may be included depending on package)

6nm MediaTek Helio G99 Chipset

Unleash Peak Productivity

The MediaTek Helio G99 stands out with its remarkable AnTuTu benchmark score of 416,194, showcasing its exceptional performance. Constructed with advanced 6nm chipset technology, it excels in minimizing power consumption and delivering a seamless multitasking experience.



Octa-core
CPU

Up to 2.2GHz
Clock Speeds

6nm
Advanced Process

416,194
AnTuTu Score

Image: Ulefone TAB A11 Pro Tablet and included accessories, showing the tablet, charging cable, power adapter, and documentation.

Your browser does not support the video tag.

Video: Tablet Unboxing Demonstration. This video shows the unboxing process of a tablet, revealing the device and its accessories.

3. SETUP

3.1. Initial Charge

Before first use, fully charge your Ulefone TAB A11 Pro. Connect the USB Type-C cable to the tablet's charging port and the power adapter to a wall outlet. The charging indicator will show the charging status.

Spilt Screen

Handle More Tasks Simultaneously

Dividing the screen between two applications is a smooth and simple process, enhancing the ability to multitask effortlessly. Say goodbye to the chaos of swiftly switching between different applications.

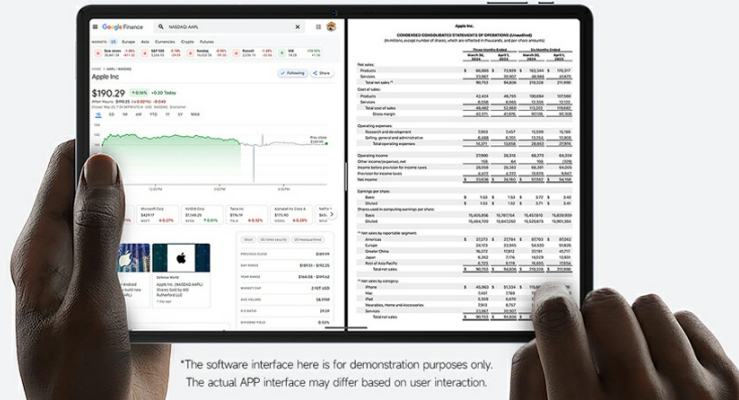


Image: The Ulefone TAB A11 Pro tablet highlighting its 8800mAh large battery and charging capabilities.

3.2. Inserting SIM Card and MicroSD Card

1. Locate the SIM card tray on the side of the tablet.
2. Insert the SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) and/or MicroSD card into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully push the tray back into the tablet until it clicks into place.

Up to 256GB ROM

Keep your creative flowing with the Tab A11 Pro and its maximum 256GB storage capacity. Store all your favorite media and files without worry.

UFS2.2
ROM

Up to 1TB of Expandable Storage

With the option to add a 1TB microSD card, you'll have endless room for photos, videos, files, games, and more.

256GB

*The maximum 8GB virtual memory can be activated in the Settings based on your preference.
The microSD card is not included and requires an additional purchase if needed.

Image: Close-up of the Ulefone TAB A11 Pro's side, showing the SIM card tray and its slot.

8800mAh Large Battery Effortless Usage

The Tab A11 Pro is equipped with a robust 8800mAh battery that supports 18W fast charging, providing a seamless charging experience. With its impressive longevity, you can work and play without the inconvenience of frequent recharging.

480 Hours
Standby

48 Hours
Talk Time

36 Hours
Music Playback



Image: Diagram illustrating the Ulefone TAB A11 Pro's 256GB ROM and expandable storage up to 1TB via MicroSD card.

3.3. Power On/Off

- To power on: Press and hold the Power button until the Ulefone logo appears.
- To power off: Press and hold the Power button, then select "Power off" from the options.

3.4. Initial Setup Wizard

Upon first power-on, follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account login, and security settings.

4. OPERATING YOUR TABLET

4.1. Navigation and Gestures

- **Tap:** Select an item or activate a function.
- **Swipe:** Scroll through screens, lists, or content.
- **Pinch-to-Zoom:** Enlarge or reduce content on the screen.
- **Long Press:** Access contextual menus or move icons.

4.2. Connecting to Wi-Fi and Cellular Data

- Go to **Settings > Network & internet**.
- For Wi-Fi: Turn on Wi-Fi, select your desired network, and enter the password if required.
- For Cellular Data: Ensure your SIM card is inserted correctly and enable "Mobile network" in settings.



Image: Illustration showing the Ulefone TAB A11 Pro's support for Dual 4G LTE network and Wi-Fi 6 connectivity.

4.3. Using the Cameras

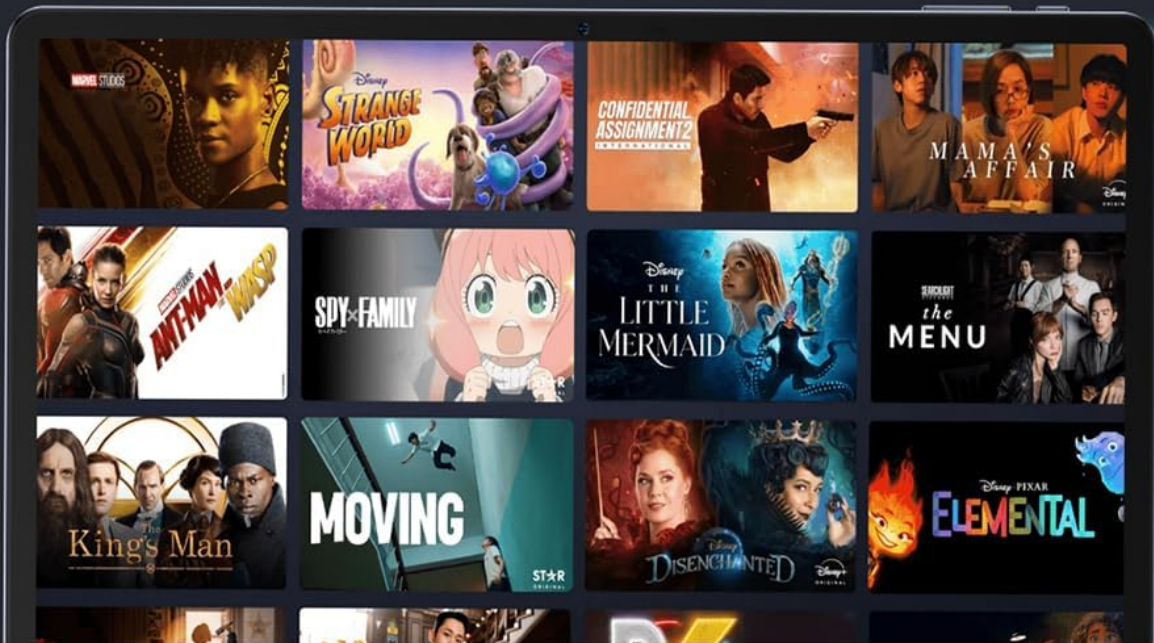
The tablet features a 16MP rear camera and an 8MP centered front camera.

- Open the Camera app from the home screen or app drawer.
- Tap the shutter button to take photos or switch to video mode to record.
- Use the front camera for video calls and selfies.

Widevine L1 Support

Unlock Stunning HD with YouTube, Netflix & Disney+

Immerse yourself in a captivating world of stunning visuals and sounds. The high-definition videos supported by popular platforms such as YouTube, Hulu, Amazon Prime Video, and Disney+ come together to deliver an unforgettable audiovisual experience.



*The aforementioned video platforms support HD streaming playback. However, some features may be unavailable if software upgrade issues arise.

Image: The Ulefone TAB A11 Pro tablet showcasing its 16MP rear camera module.

Dual 4G LTE Network

The Tab A11 Pro is equipped with the standard inclusion of cellular 4G LTE for dual SIM cards, providing fast and reliable connectivity for you on the go.



Blazing-fast WiFi 6

The Tab A11 Pro is equipped with advanced WiFi 6 technology, enabling smooth and efficient data transfer across numerous devices. With WiFi 6, you can experience reduced interference and a consistently reliable connection.

Image: The Ulefone TAB A11 Pro tablet displaying its 8MP centered front camera, ideal for video calls.

4.4. Split Screen Functionality

The Ulefone TAB A11 Pro supports split-screen mode for multitasking.

- Open an app, then swipe up from the bottom of the screen and hold to access recent apps.
- Tap the app icon at the top of the app's preview and select "Split screen".
- Choose a second app from the recent apps list or app drawer to use in the other half of the screen.



Image: The Ulefone TAB A11 Pro tablet demonstrating its split-screen feature, allowing two applications to run simultaneously.

4.5. Widevine L1 Support

Enjoy high-definition streaming from platforms like YouTube, Netflix, Hulu, Amazon Prime Video, and Disney+ thanks to Widevine L1 support.



Image: The Ulefone TAB A11 Pro tablet displaying various streaming service logos, indicating Widevine L1 support for HD content.

Your browser does not support the video tag.

Video: Ulefone TAB A11 Pro Unlocked. This video highlights the features and capabilities of the Ulefone TAB A11 Pro tablet.

5. MAINTENANCE

5.1. Cleaning the Device

Use a soft, lint-free cloth to clean the screen and body of the tablet. Avoid using harsh chemicals or abrasive materials that could damage the surface.

5.2. Software Updates

Regularly check for and install software updates to ensure optimal performance, security, and access to new features. Go to **Settings > System > System update**.



Image: Screenshots of the Ulefone TAB A11 Pro's Android 14 interface, highlighting its personalized and secure experience.

5.3. Battery Care

- Avoid exposing the tablet to extreme temperatures.
- Do not let the battery completely drain frequently.
- Use the original charger for optimal charging performance.

6. TROUBLESHOOTING

Problem	Solution
Tablet does not turn on	Ensure the battery is charged. Press and hold the Power button for 10-15 seconds to force a restart.
Cannot connect to Wi-Fi	Check Wi-Fi settings, restart your router, or try connecting to a different network.
Apps are crashing or freezing	Clear the app's cache (Settings > Apps > [App Name] > Storage & cache > Clear cache) or reinstall the app. Ensure sufficient RAM is available.
Slow performance	Close unnecessary background apps, clear cache, or free up storage space. Consider a factory reset as a last resort (backup data first).

7. SPECIFICATIONS

Feature	Detail
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Feature	Detail
Model	Ulefone TAB A11 Pro
Operating System	Android 14
Processor	MediaTek Helio G99 Octa-Core (2x A76 2.2GHz + 6x A55 2.0GHz)
RAM	16GB (8GB physical + up to 8GB virtual expansion)
Internal Storage (ROM)	256GB UFS2.2
Expandable Storage	Up to 1TB via MicroSD card
Screen Size	11 inches
Screen Resolution	1920x1200 (2K IPS), 90Hz Refresh Rate, 400 nits brightness
Rear Camera	16MP
Front Camera	8MP
Battery Capacity	8800mAh
Charging	33W Fast Charging (Type-C)
Connectivity	4G LTE (Dual SIM), Wi-Fi 6 (802.11ax), Bluetooth 5.2, GPS, NFC
Dimensions	10.1 x 6.6 x 0.3 inches (7.6mm thickness)
Weight	1.96 pounds (approx. 500.5g)
Audio	Quad Smart-PA Harman Speakers, Hi-Res Audio
Video Streaming	Widevine L1 Support



Image: Diagram illustrating the MediaTek Helio G99 Octa-Core processor, highlighting its 6nm architecture and performance metrics.

Light & Thin & Portable

The Tab A11 Pro is incredibly lightweight at just 500g and boasts a slim 7.6mm thickness, making it effortlessly portable for daily use. Available in Space Gray, it caters to sleek and stylish preferences.

Weight:
500.5 g | Thickness:
7.6 mm

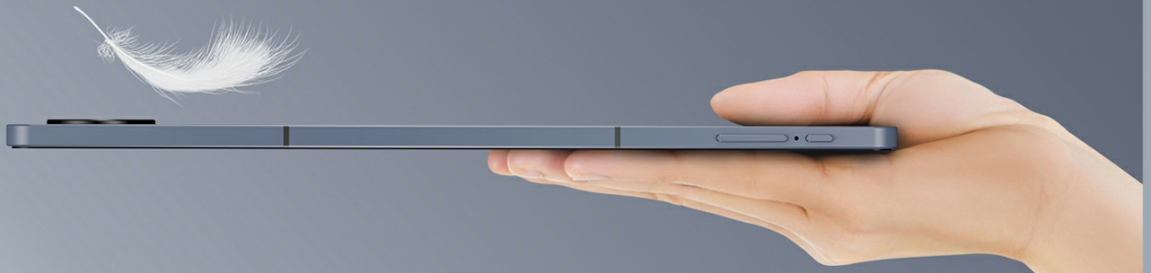


Image: The Ulefone TAB A11 Pro tablet showcasing its light (500.5g) and thin (7.6mm) design, emphasizing portability.

6nm MediaTek Helio G99 Chipset Unleash Peak Productivity

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Image: The Ulefone TAB A11 Pro tablet highlighting its 11-inch FHD+ all-screen display with 90Hz refresh rate and 1920x1200 resolution.

8MP Centered Front Camera Better for Video Calls

Equipped with a perfectly centered front camera, the Tab A11 Pro enhances the experience of video calls, making it ideal for conference calls or staying in touch with loved ones.



Image: Diagram showing the placement of the Ulefone TAB A11 Pro's quad stereo speakers, emphasizing theater-level audio.

8. WARRANTY AND SUPPORT

Your Ulefone TAB A11 Pro comes with a 1-year warranty. For warranty claims, technical support, or service inquiries, please contact Ulefone customer service through their official website or the contact information provided in your warranty card.

Please note that the 4G network functionality supports GSM WCDMA and LTE with most carriers like T-Mobile and Metro PCS. It does **NOT** work with AT&T, Cricket Wireless, Sprint, or Boost.

For further assistance, visit the [Ulefone Store on Amazon](#).