Neugo NE055

Neugo 7-in-1 Steam Mop & Handheld Steamer

Model: NE055

Introduction

The Neugo 7-in-1 Steam Mop is a versatile cleaning appliance designed for deep cleaning various surfaces in your home. It utilizes powerful steam at 230°F to effectively remove dirt, grime, and grease without the need for harsh chemicals. This manual provides detailed instructions for safe and efficient operation, ensuring optimal performance and longevity of your device.

Safety Information

Please read all safety warnings and instructions carefully before using this appliance to prevent injury or damage. Keep this manual for future reference.

- Always use distilled or demineralized water to prevent mineral buildup and extend the life of the appliance.
- Do not add cleaning solutions, perfumes, or other chemicals to the water tank, as this can damage the unit and void the warranty.
- Steam is extremely hot. Avoid direct contact with skin or eyes. Keep hands, face, and body away from the steam nozzle.
- Ensure the appliance is unplugged before filling or emptying the water tank, attaching or removing accessories, or performing any maintenance.
- Do not leave the steam mop unattended while it is powered on or steaming.
- Keep out of reach of children and pets.
- This appliance is equipped with auto shut-off protection for safety.

Package Contents

Verify that all items are included in your package:

- Steam Mop x 1
- Wall hanger x 1
- Accessory storage box x 1

- Accessory adapter x 1
- Nylon brush x 1
- Bent Nozzle x 1
- Glass brush x 1
- Brass brush x 1
- Ironing brush x 1
- Towel x 1
- Mop Pad x 2
- Carpet Glider x 1



Image: The Neugo 7-in-1 Steam Mop with its full set of accessories, including various brushes, mop pads, and the wall-mounted storage solution.

Setup

1. **Assembly:** Connect the main body of the steam mop to the handle until it clicks securely into place.
2. **Fill Water Tank:** Detach the water tank from the main unit. Open the cap and fill the tank with clean, distilled water. Do not overfill. Securely close the cap and reattach the tank to the unit.

3. **Attach Mop Pad:** Securely attach a clean mop pad to the bottom of the steam mop head.
4. **Power Connection:** Plug the 23 ft ultra-long power cord into a suitable electrical outlet.



Image: This diagram illustrates the removable water tank for easy refilling, the extensive 23-foot power cord for wide reach, the convenient wall-mounted storage station, and the integrated auto shut-off safety feature.

Operating Instructions

General Operation

- Once plugged in, the steam mop will begin to heat up. It typically reaches operating temperature (230°F) in approximately 25 seconds.
- The unit produces continuous steam for effective cleaning.

Floor Cleaning Mode

- For hard floors (hardwood, laminate, vinyl, tile, sealed stone, grout): Ensure the carpet glider is removed. Move the steam mop slowly and steadily across the floor surface. The fast-drying feature minimizes water residue.
- For carpets: Attach the carpet glider to the steam mop head. Move the mop over carpeted areas to refresh and sanitize.
- **Front Spray Feature:** Press the designated button on the mop head to activate the front spray, targeting stubborn stains and grime directly with an extra burst of steam.



Image: The steam mop is shown effectively cleaning various floor surfaces, including hardwood, laminate, vinyl, carpet, tile, and sealed stone, highlighting its fast-drying capability without leaving streaks.

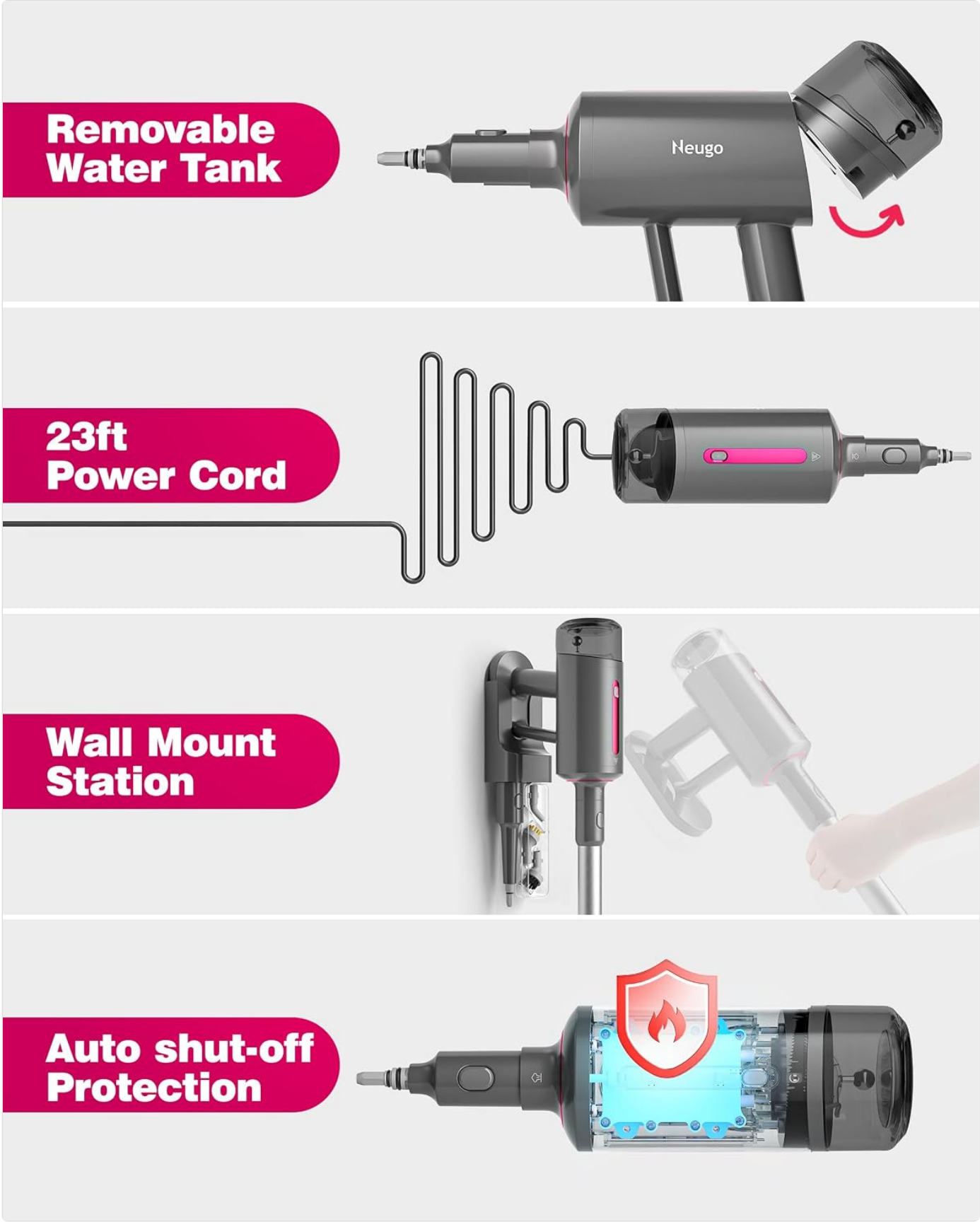


Image: This image illustrates the steam mop's front spray mode, which allows for targeted application of steam to efficiently tackle and deep clean stubborn spots on floors.

Handheld Steam Cleaner Mode (7-in-1 Multi-Purpose)

- Detach the handheld unit from the main body.
- Attach the desired accessory for your cleaning task. The versatile accessories allow cleaning of hard-to-reach areas, kitchen surfaces, windows, furniture, toys, grout lines, shower tracks, and more.

- **Accessory Usage:**
  - **Nylon Brush:** Ideal for general scrubbing and cleaning.
  - **Bent Nozzle:** Perfect for reaching tight corners and crevices.
  - **Glass Brush:** For streak-free cleaning of windows and mirrors.
  - **Brass Brush:** For tougher, more abrasive cleaning tasks like grout or stove tops.
  - **Ironing Brush:** For steaming garments and fabrics.

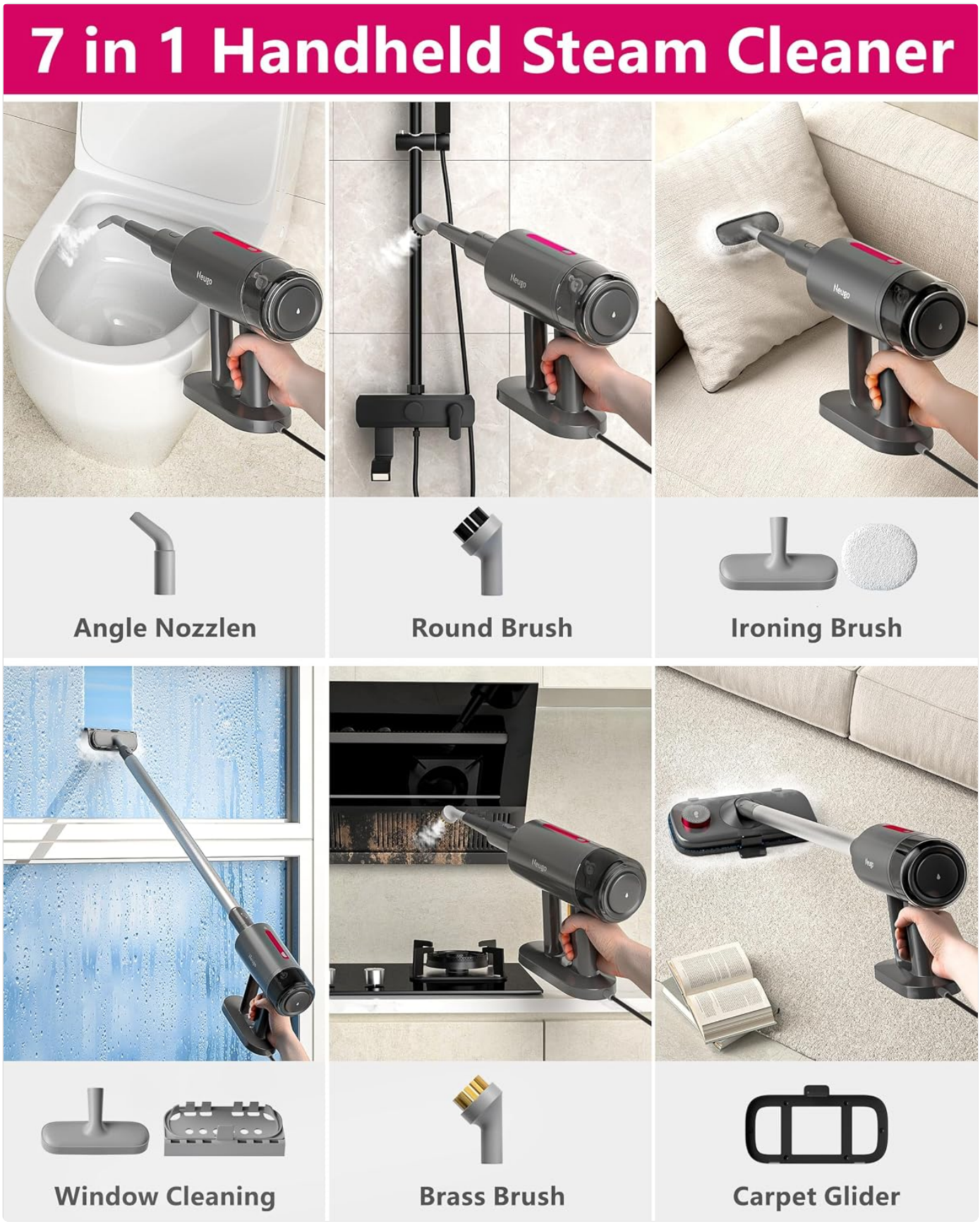


Image: This composite image showcases the 7-in-1 handheld steam cleaner in action, demonstrating its versatility with various attachments for cleaning toilets, showers, upholstery, windows, and stove tops, along with a carpet glider.

Your browser does not support the video tag.

Video: This video demonstrates the various applications of the Neugo 7-in-1 Steam Mop, showcasing its effectiveness for general house cleaning tasks, including the use of the glass brush for windows and the brass brush for tough kitchen grime.

Maintenance

- **Cleaning Mop Pads:** The microfiber mop pads are washable and reusable. After each use, remove the mop pad and wash it with mild detergent. Air dry completely before storing or reusing.
- **Empty Water Tank:** After each use, unplug the unit and allow it to cool. Detach the water tank and empty any remaining water. This prevents stagnant water and potential mineral buildup.
- **Descaling (Periodically):** If you notice reduced steam output or mineral buildup, descale the unit by filling the tank with a solution of 1 part white vinegar to 2 parts distilled water. Run the unit until half the solution is used, then turn off and let it sit for 30 minutes. Finish steaming the remaining solution, then rinse the tank thoroughly with distilled water.
- **Storage:** Store the steam mop and its accessories in a cool, dry place. Utilize the included wall-mounted storage station to keep the unit and accessories organized and save space.

Troubleshooting

Problem	Possible Cause	Solution
No steam output	Water tank empty; Unit not plugged in; Mineral buildup.	Refill water tank; Ensure power cord is securely plugged in; Perform descaling procedure.
Water tank difficult to remove	Residual pressure; Improper alignment.	Ensure unit is completely cooled down and unplugged before attempting removal. Gently wiggle and pull straight out. If persistent, contact customer support.
Mop leaves streaks on floor	Mop pad is dirty; Too much water in tank; Floor type not suitable for steam.	Replace or clean mop pad; Ensure water tank is not overfilled; Verify floor type is sealed and suitable for steam cleaning.
Unit not heating up	Power issue; Internal malfunction.	Check power outlet and cord. If problem persists, contact customer support.

Specifications

Brand: Neugo

Model Name: NE055

Special Feature: Handheld steam cleaner

Surface Recommendation: Laminate, Vinyl, Carpet, Tile, Hardwood Floor, Sealed Stone, Grout

Wattage: 1500 watts

Tank Volume: 12 Fluid Ounces

Heat Time: 25 seconds

Maximum Temperature: 230 Degrees Fahrenheit

Cord Length: 23 feet

Item Weight: 8.73 pounds

Color: Dark Grey

Power Source: AC/DC

Voltage: 110 Volts

UPC: 767461078763

Warranty and Support

For warranty information or technical support, please refer to the warranty card included with your product or contact Neugo customer service directly. Contact details can typically be found on the product packaging or the official Neugo website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question