Excelltel EX-LD-265

Excelltel EX-LD-265 Landline Phone for Seniors Instruction Manual

Model: EX-LD-265 | Brand: Excelltel

1. Introduction

The Excelltel EX-LD-265 is a corded landline telephone designed for ease of use, particularly for seniors. It features large, easy-to-read buttons, adjustable volume controls, and one-touch dialing capabilities to ensure reliable communication. This manual provides detailed instructions for setting up, operating, and maintaining your telephone.



Image 1.1: The Excelltel EX-LD-265 Landline Phone, a corded telephone with large buttons.

2. What's in the Box

Please check the package contents to ensure all items are present:

- Telephone Base Unit
- Handset
- Telephone Line Cord
- Handset Coil Cord
- User Manual



Image 2.1: The phone unit and its essential components, including the handset and cords.

3. Product Overview

The EX-LD-265 phone is designed with several features to enhance usability:

- **Large Buttons:** Oversized keys for easy dialing and visibility.
- **Loud Ringer:** An amplified ringer ensures incoming calls are not missed, accompanied by a flashing indicator.
- **Adjustable Volume:** Handset and ringer volume can be customized.
- **One-Touch Dialing:** Dedicated memory buttons (M1, M2, SOS) for quick access to important contacts.
- **Redial Function:** Easily redial the last number called.
- **Handsfree Function:** Allows for speakerphone use.



Image 3.1: Detail of the large, clear number buttons for easy dialing.



Image 3.2: The SOS emergency button and two memory speed dial buttons (M1, M2) are highlighted.



Image 3.3: Side view illustrating the Ringer LO/HI switch and Handset Volume Med-Hi-VHI switch for audio adjustments.

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Video 3.1: An overview of the Excelltel EX-LD-265 Landline Phone, highlighting its large buttons and design.

4. Setup Instructions

Follow these steps to set up your Excelltel EX-LD-265 telephone:

1. **Connect the Handset:** Plug one end of the coiled handset cord into the handset and the other end into the jack on the side of the telephone base unit.
2. **Connect the Telephone Line:** Plug one end of the telephone line cord into the LINE jack on the back of the telephone base unit. Plug the other end into your wall telephone jack.

3. **Placement:** The phone can be placed on a desk or mounted on a wall. Ensure it is on a stable surface or securely mounted. No batteries are required for operation as it is corded electric.



Image 4.1: The phone can be used on a desk or easily mounted on a wall for convenience.

5. Operating Instructions

5.1 Making a Call

1. Lift the handset or press the**SPEAKER** button for handsfree operation.
2. Listen for a dial tone.
3. Dial the desired phone number using the large number buttons.
4. Wait for the call to connect.
5. To end the call, replace the handset or press the**SPEAKER** button again.

5.2 Receiving a Call

1. When the phone rings and the red indicator flashes, lift the handset or press the **SPEAKER** button to answer.
2. To end the call, replace the handset or press the **SPEAKER** button again.

5.3 Adjusting Volume

- **Ringer Volume:** Use the **Ringer LO/HI** switch on the side of the phone to adjust the loudness of the incoming call ring.
- **Handset Volume:** Use the **Handset Volume Med-Hi-VHI** switch on the side of the phone to adjust the listening volume during a call.

5.4 One-Touch Dialing (Memory Buttons)

The phone features M1, M2, and SOS buttons for quick dialing of pre-programmed numbers.

Programming Memory Buttons:

1. Lift the handset or press **SPEAKER**.
2. Press the **STORE** button.
3. Dial the phone number you wish to save (up to 16 digits).
4. Press the **STORE** button again.
5. Press the desired memory button (**M1**, **M2**, or **SOS**) to save the number.
6. Replace the handset or press **SPEAKER** to exit programming mode.

Using Memory Buttons:

Simply lift the handset (or press **SPEAKER**) and press the desired memory button (**M1**, **M2**, or **SOS**) to automatically dial the stored number.

5.5 Redial Function

To redial the last number called:

1. Lift the handset or press the **SPEAKER** button.
2. Press the **REDIAL** button. The phone will automatically dial the last number.

5.6 Flash Function

The **FLASH** button is used for certain telephone services, such as call waiting or transferring calls, depending on your telephone service provider. Pressing it briefly sends a flash signal to the central office.

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Video 5.1: Demonstration of dialing and speakerphone functionality on the Excelltel EX-LD-265.

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Video 5.2: A detailed look at the features and operation of the phone, including dialing and handsfree use.

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Video 5.3: A demonstration of the handsfree function, showing how to use the phone without holding the handset.

6. Maintenance

To ensure the longevity and proper functioning of your Excelltel EX-LD-265 telephone, follow these maintenance guidelines:

- **Cleaning:** Wipe the phone's surface with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners, as they may damage the Acrylonitrile Butadiene Styrene (ABS) material.
- **Avoid Liquids:** Keep the phone away from water and other liquids.
- **Storage:** Store the phone in a cool, dry place when not in use for extended periods.
- **Cord Care:** Avoid tangling or stretching the telephone and handset cords excessively to prevent damage.

7. Troubleshooting

If you encounter issues with your phone, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No dial tone	Telephone line cord is disconnected or faulty.	Ensure the telephone line cord is securely plugged into both the phone and the wall jack. Test with another phone if possible.
Cannot hear caller / Caller cannot hear me	Handset volume is too low or handset cord is loose.	Adjust the Handset Volume switch. Ensure the handset coiled cord is securely connected at both ends.
Ringer not working	Ringer volume is set to low or off.	Adjust the Ringer LO/HI switch to HI.
Cannot dial out	No dial tone, or incorrect dialing procedure.	Check for dial tone. Ensure you are lifting the handset or pressing SPEAKER before dialing.

8. Specifications

Feature	Detail
Brand	Excelltel
Model Number	EX-LD-265
Color	White
Telephone Type	Corded
Material	Acrylonitrile Butadiene Styrene (ABS)

Feature	Detail
Power Source	Corded Electric
Dialer Type	Single Keypad
Item Dimensions (L x W x H)	7.5 x 6.5 x 3.2 inches
Item Weight	450 g
Compatible Devices	Landline Telephone Networks
Multiline Operation	Single-Line Operation
UPC	744348965507

9. Warranty and Support

Your Excelltel EX-LD-265 telephone comes with a **one-year warranty** from the date of purchase. This warranty covers manufacturing defects under normal use.

For warranty claims, technical support, or any questions not covered in this manual, please contact Excelltel customer service through the retailer where the product was purchased or refer to the contact information provided with your product packaging.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question