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UJNIKM UJNIKM (3585 sliding mortise)

UJNIKM Tuya WIFI Smart Door Lock User Manual

Model: 3585 Sliding Mortise

1. Introduction

Thank you for choosing the UJNIKM Tuya WIFI Smart Door Lock. This intelligent lock provides multiple secure access methods, including fingerprint, M1 card, password, mobile application, and mechanical key. Designed for ease of use and robust security, this manual will guide you through the installation, operation, and maintenance of your new smart lock.

This model is specifically designed for doors requiring a 3585 sliding mortise.

2. Package Contents

Please verify that all items listed below are included in your package:

- Front panel x 1
- Rear panel x 1
- Mortise lock x 1
- Smart card x 5
- M1 Wristbands x 2
- Mechanical Key x 2
- Screw Kit x 1

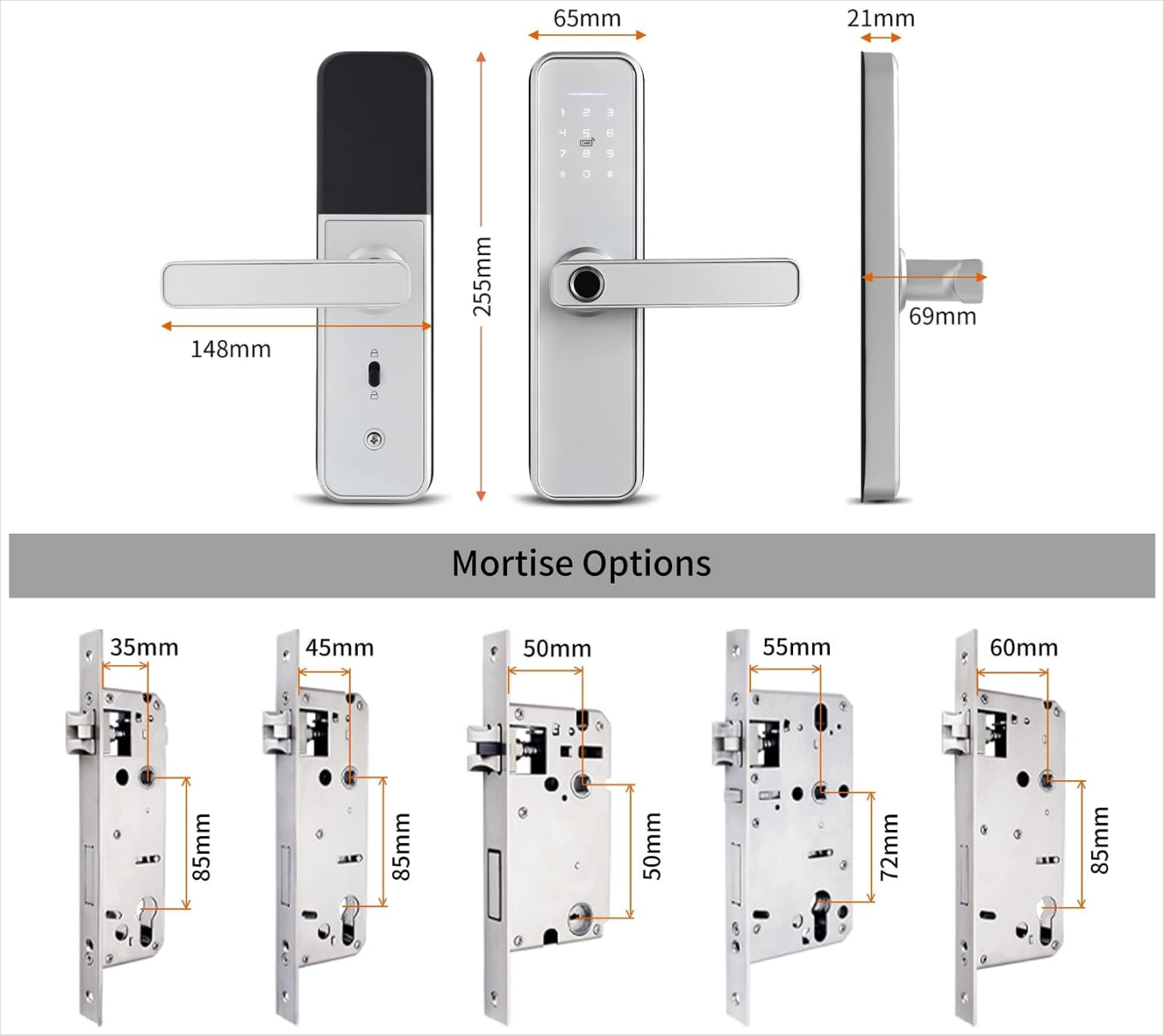
3. Specifications

Feature	Detail
Material	Aluminum alloy
Available Color	Satin Nickel, Black Nickel
Panel Sizes (L*W)	255mm * 65mm
Door Thickness Request	38-50 mm
Unlock Methods	WIFI App, M1 Card, Pass code, Fingerprint, Wristband, Mechanical Key

App Name	Tuya Smart Life App
Supported System	IOS 7.0 or Android 4.4 or above
Battery Life	Approx. 10,000 normal operations (12 months)
Handle Direction	Reversible
Suitable Door Types	Steel doors, wooden doors, brass doors, stainless steel doors, anti-theft doors

Important Note on Door Compatibility: Before installation, it is crucial to determine if the lock fits your door. Please measure the following:

1. Measure your door's thickness.
2. Measure the length of the guide plate.
3. Measure the width of the guide plate.



This comprehensive diagram provides precise measurements for the smart lock panels (255mm height, 65mm width, 21mm thickness) and illustrates different mortise types and their respective dimensions, including 35mm, 45mm, 50mm, 55mm, and 60mm options.

4. Setup and Installation

4.1 Pre-installation Checks

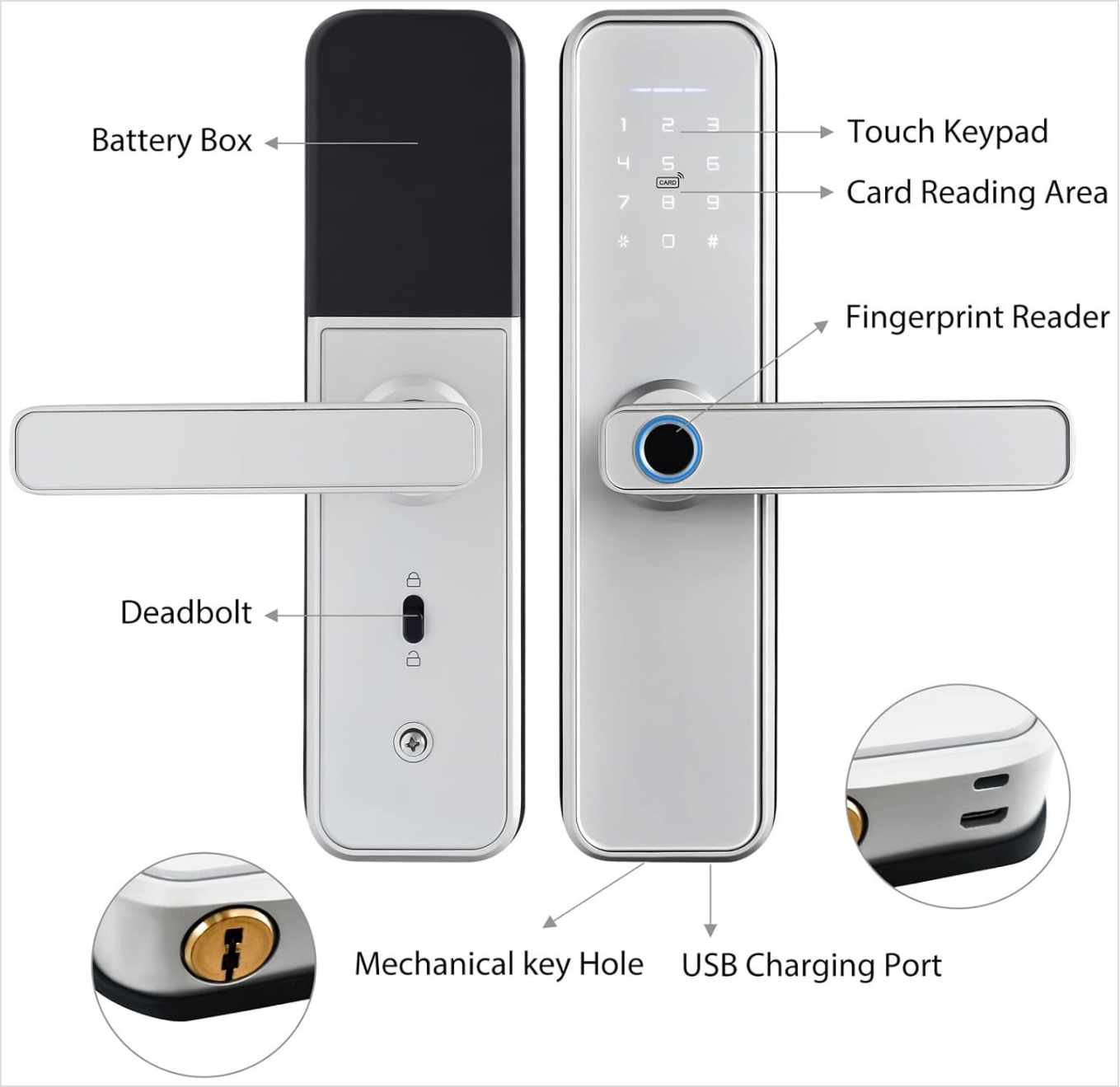
Ensure your door meets the specified thickness requirements (38-50 mm) and that you have selected the correct mortise type for your door. Refer to the specifications section for detailed measurements.



This diagram illustrates the dimensions of the 3585 sliding mortise (22mm x 270mm with 85mm backset) and confirms the universal adjustability of the handle direction for both left and right-opening doors.

4.2 Component Identification

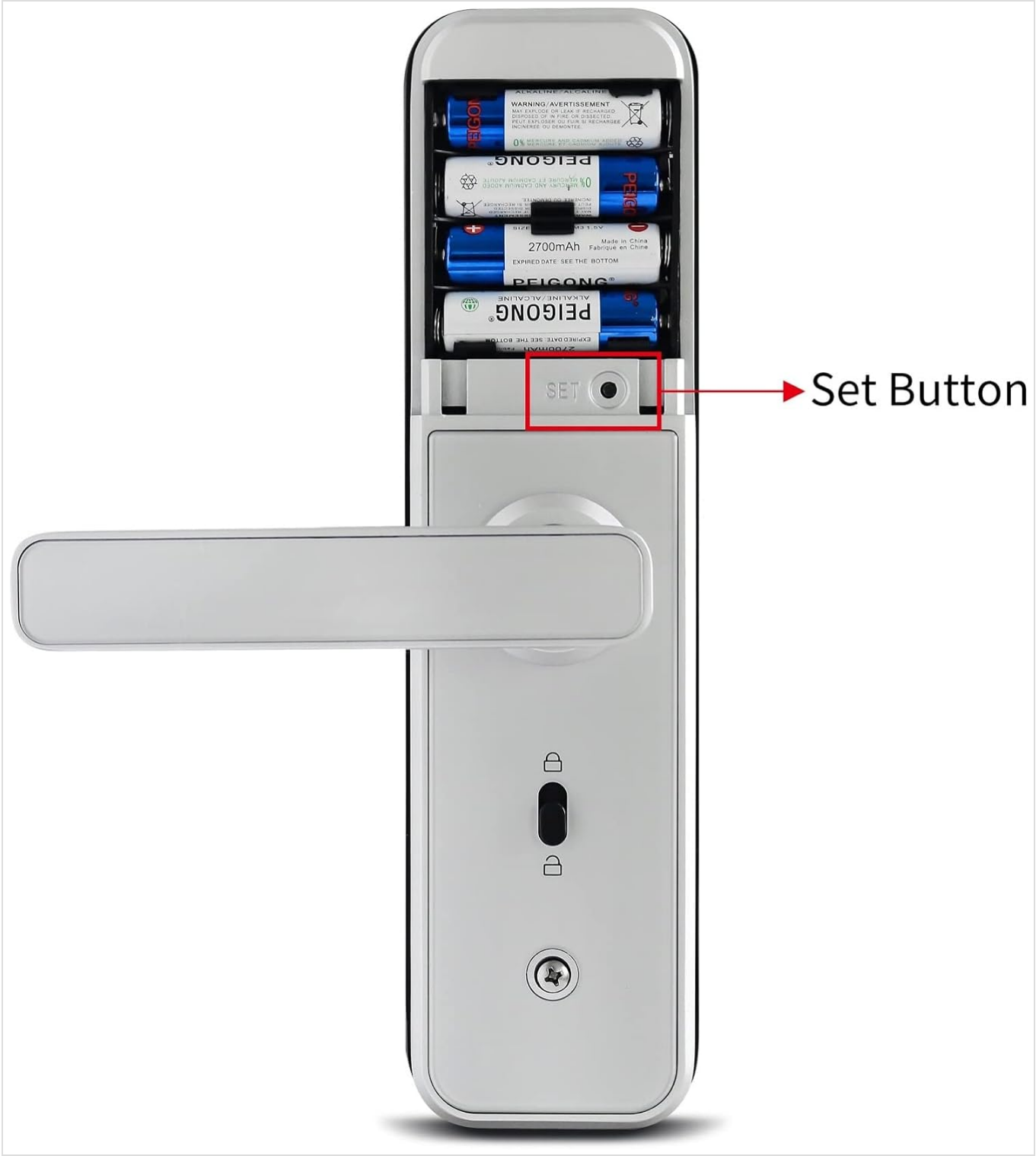
Familiarize yourself with the various parts of your smart lock before beginning installation.



This image provides a detailed view of the smart lock's components, including the battery box, touch keypad, card reading area, fingerprint reader, deadbolt, mechanical key hole, and USB charging port.

4.3 Battery Installation

The lock requires 4 AA batteries (not included). Install them into the battery compartment located on the rear panel.



The back panel of the smart lock is shown, revealing the battery compartment for four AA batteries and the 'Set Button' used for configuration and pairing.

After installing batteries, press the 'Set Button' to initiate the lock's setup mode or reset it if necessary.

5. Operating Instructions

5.1 Unlock Methods

Your UJNIKM Smart Door Lock offers multiple convenient ways to unlock your door:

- **Fingerprint:** Place your registered fingerprint on the reader.
- **Password:** Enter your registered numerical password on the touchscreen keypad.
- **M1 Card** / **Wristband:** Present a registered M1 card or wristband to the card reading area.

- **Tuya Smart Life App:** Use the mobile application for remote unlocking.
- **Mechanical Key:** In case of emergency or battery depletion, use the provided mechanical key.

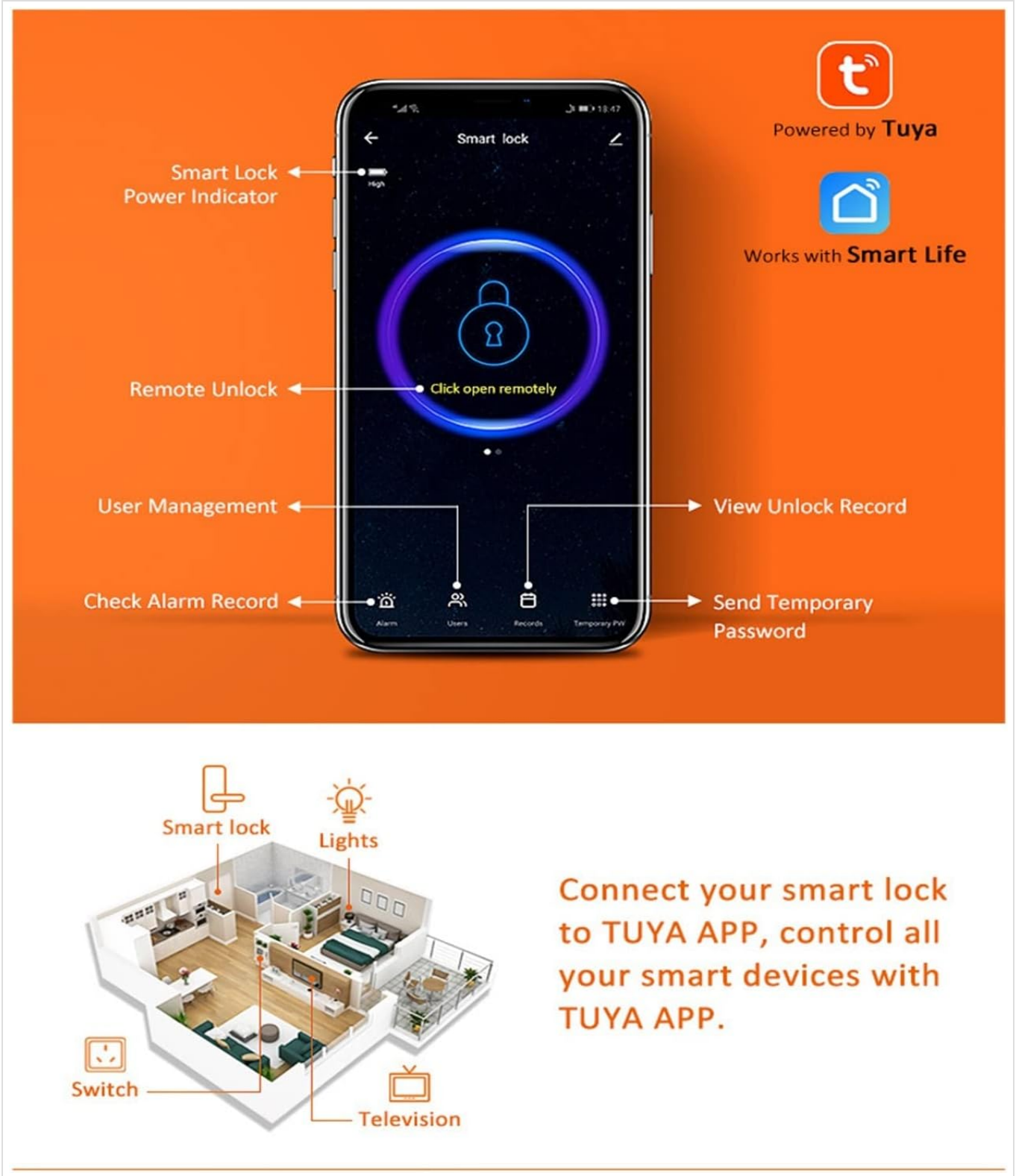


This image emphasizes the waterproof design of the smart lock and visually represents the various unlock methods: fingerprint, M1 card, password keypad, mobile app, and mechanical key.

5.2 Tuya Smart Life App Integration

The Tuya Smart Life app allows for comprehensive control and management of your smart lock. Download the app from your device's app store (compatible with IOS 7.0+ and Android 4.4+).

- **Remote Unlock:** Unlock your door from anywhere with an internet connection.
- **User Management:** Add, modify, or delete user fingerprints, passwords, and cards.
- **Unlock Records:** View a history of all lock and unlock events.
- **Temporary Passwords:** Generate time-limited passwords for guests or service providers.
- **Power Indicator:** Monitor the lock's battery level directly from the app.



This image displays the user interface of the Tuya Smart Life application, showing features such as smart lock power indicator, remote unlock, user management, unlock record viewing, and temporary password sending. It also illustrates how the smart lock integrates with other smart home devices via the Tuya app.

Connect your smart lock to the Tuya APP to control all your smart devices within the Tuya ecosystem.

6. Maintenance

- **Cleaning:** Wipe the lock's surface with a soft, dry cloth. Avoid using abrasive cleaners or solvents that could damage the finish or electronic components.
- **Battery Replacement:** The lock's battery life is approximately 12 months or 10,000 normal operations. Replace all four AA batteries when the low battery indicator appears on the lock or in the app to ensure continuous

operation.

- **Keypad and Fingerprint Sensor:** Keep the touchscreen keypad and fingerprint sensor clean and free of dirt or smudges for optimal performance.
- **Mechanical Key:** Store the mechanical keys in a safe, accessible location outside the property for emergency access.

7. Troubleshooting

If you encounter issues with your smart lock, please refer to the following common solutions:

- **Lock not responding:** Check battery levels and replace if necessary. Ensure the lock is properly installed and all connections are secure.
- **Fingerprint not recognized:** Ensure your finger is clean and dry. Re-register your fingerprint if the issue persists.
- **Password not working:** Verify the correct password is being entered. Ensure the keypad is clean and responsive.
- **App connectivity issues:** Ensure your Wi-Fi network is stable and the lock is within range. Restart the app and try reconnecting.
- **Lock is jammed:** Do not force the handle. Check for any obstructions in the door frame or mortise.

For more complex issues or persistent problems, please contact customer support.

8. Warranty and Support

For any questions, technical assistance, or warranty inquiries regarding your UJNIKM Tuya WIFI Smart Door Lock, please contact the seller or manufacturer directly through the platform where you purchased the product. Please have your purchase details and product model information ready when contacting support.

We are committed to providing you with a happy and secure experience with our products.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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