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> Sony INZONE M10S 27-inch OLED Gaming Monitor User Manual

Sony SDM27Q10S

Sony INZONE M10S 27-inch OLED Gaming Monitor User Manual

Model: SDM27Q10S

1. INTRODUCTION

The Sony INZONE M10S is a high-performance 27-inch OLED gaming monitor designed for competitive gaming. It features a 1440p QHD resolution, an ultra-fast 480Hz refresh rate, and a rapid 0.03ms (GtG) response time, providing an immersive and responsive gaming experience. This manual will guide you through the setup, operation, and maintenance of your new monitor.



Figure 1.1: Sony INZONE M10S 27-inch OLED Gaming Monitor

2. WHAT'S IN THE BOX

Please ensure all the following items are included in your package:

- Sony INZONE M10S Monitor
- AC Power Adapter
- AC Power Cord
- DisplayPort Cable (DP2.1/DP40)
- Setup Guide
- Operating Instructions (this manual)
- Color Calibration Factory Report
- Warranty Card
- INZONE Sticker

3. SETUP

3.1 Physical Setup

Follow these steps to assemble the monitor and connect it to your devices.



Figure 3.1: Side view of the monitor, highlighting its low-profile stand and adjustable design.

The INZONE M10S features a low-profile stand that maximizes desk space, allowing for flexible keyboard and mouse setups. The stand supports height, tilt, and $\pm 180^\circ$ swivel adjustments. It is also 100mmx100mm VESA compatible for alternative mounting solutions.



Figure 3.2: Rear view of the monitor with labeled input ports.

Connect your devices using the high-bandwidth inputs:

- 1x DisplayPort 2.1 (UHBR10)
- 2x HDMI 2.1
- 1x USB-B upstream
- 2x USB-A downstream
- 3.5 mm Audio Out
- USB-A (Exclusive for software update)

3.2 Initial Power On

After connecting all necessary cables, press the power button located on the monitor to turn it on. The monitor will automatically detect the input signal. If no signal is detected, please check your cable connections and source device.

4. OPERATING THE MONITOR

4.1 Display Features

The INZONE M10S is equipped with cutting-edge display technology for superior gaming performance.



Figure 4.1: Visual representation of the 480Hz refresh rate in action.

480Hz Refresh Rate: Experience incredibly smooth motion and reduced input lag, crucial for fast-paced gaming.



Figure 4.2: Comparison illustrating the difference in ghosting with 0.03ms response time.

0.03ms (GtG) Response Time: Virtually eliminate ghosting and motion blur, ensuring crisp visuals even during rapid movements.

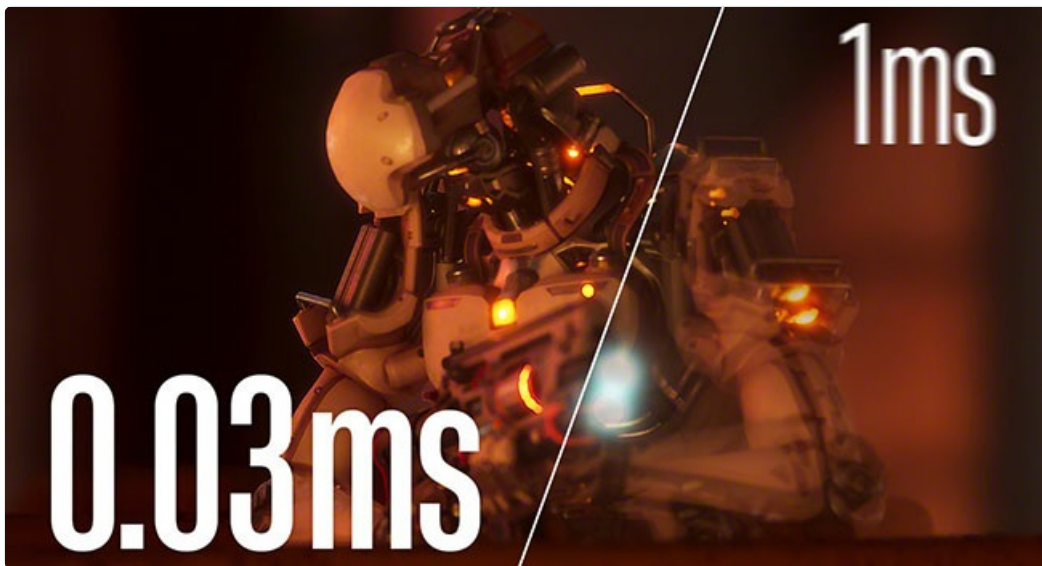


Figure 4.3: High-resolution game content displayed on the monitor.

1440p QHD Resolution: Enjoy sharp, detailed images with a resolution of 2560x1440 pixels.

4.2 Gaming Features

The INZONE M10S is built with features co-developed with the Fnatic esports team to give you a competitive edge.



Figure 4.4: FPS Pro+ mode highlighting enemy outlines.

FPS Pro+ Mode: This mode highlights colors used for enemy outlines (red, yellow, purple), making it easier to spot opponents in fast-paced FPS games.

24.5-inch Mode: Easily swap from the native 27-inch display to a 24.5-inch mode, ideal for competitive FPS gaming where a smaller, focused screen can be advantageous. You can choose between centered or bottom-aligned display.



Figure 4.5: NVIDIA G-SYNC Compatible logo.

NVIDIA G-SYNC Compatible: Supports NVIDIA G-SYNC to prevent screen tearing and stuttering, even if the refresh rate fluctuates. Also compatible with VRR (HDMI 2.1) and Adaptive Sync.

4.3 OLED Care Features

To ensure the longevity and optimal performance of your OLED panel, the INZONE M10S includes several OLED care features:

- **Custom Heatsink:** A fan-less, high-performing cooling structure designed to prevent burn-in.
- **Pixel/Panel Refresh:** Periodically refreshes pixels to maintain image quality.
- **Static Image Detection:** Automatically detects static images and adjusts to prevent burn-in.
- **Pixel Shift:** Slightly shifts the image to prevent static pixel wear.
- **Screen Saver:** Activates when the monitor is idle to protect the screen.

4.4 Software and Settings

Manage your monitor settings and customize your experience using the INZONE Hub software.



Figure 4.6: INZONE Hub software interface.

The INZONE Hub allows you to adjust picture modes, gaming assists, and other display settings to optimize your viewing and gaming experience.

5. MAINTENANCE

5.1 Cleaning the Monitor

To clean the monitor screen, gently wipe it with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Avoid using harsh chemicals or abrasive materials that could damage the screen surface.

5.2 OLED Panel Care

Regular use of the built-in OLED care features is recommended to maintain the panel's performance and prevent image retention or burn-in. These features operate automatically or can be manually initiated through the monitor's settings or INZONE Hub software.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your INZONE M10S monitor.

Problem	Possible Cause	Solution
No image on screen	Power cable disconnected, input cable loose, incorrect input selected.	Check power and input cable connections. Ensure the correct input source is selected via the monitor's OSD menu.
Image flickering or tearing	G-SYNC/VRR not enabled, outdated graphics drivers, cable issue.	Ensure G-SYNC/VRR is enabled in your graphics card settings and monitor OSD. Update graphics drivers. Try a different DisplayPort or HDMI cable.
Monitor not detected by PC	Incorrect cable, driver issue, monitor power off.	Verify cable type (DisplayPort 2.1 or HDMI 2.1). Reinstall graphics drivers. Ensure monitor is powered on.
Image retention/burn-in	Static images displayed for extended periods.	Utilize OLED care features (pixel refresh, pixel shift, screen saver). Avoid displaying static images for long durations.

For further assistance, please refer to the Sony support website or contact customer service.

7. SPECIFICATIONS

Feature	Detail
Screen Size	27 Inches
Panel Type	OLED
Resolution	2560x1440 (QHD)
Refresh Rate	480Hz
Response Time	0.03ms (GtG)
Aspect Ratio	16:9
Screen Surface	Anti-Glare
Connectivity	1x DisplayPort 2.1, 2x HDMI 2.1, 1x USB-B upstream, 2x USB-A downstream, 3.5mm Audio Out
G-SYNC Compatible	Yes
Weight	13.67 pounds
Dimensions (LxWxH)	21 x 38 x 49 inches

8. WARRANTY AND SUPPORT

The Sony INZONE M10S monitor is backed by a **3-year Limited Warranty**, which includes coverage for OLED burn-in. This warranty ensures peace of mind for your gaming sessions.

For detailed warranty terms, technical support, or service requests, please visit the official Sony support website or contact Sony customer service directly. Keep your purchase receipt and warranty card for reference.

9. OFFICIAL PRODUCT VIDEOS

9.1 Unveiling the new INZONE M10S, developed with Fnatic.

Video 9.1: An official video from Sony Electronics introducing the INZONE M10S monitor, highlighting its development in collaboration with the Fnatic esports team. This video showcases the monitor's design and performance benefits from a professional gaming perspective.

9.2 Sony INZONE M10S OLED QHD 480Hz Gaming Monitor

Video 9.2: An official product video from Sony Electronics demonstrating the key performance features of the INZONE M10S, including its 480Hz refresh rate, 0.03ms response time, and 1440p QHD resolution, all optimized for gaming.