## Trucozie T350

# Trucozie T350 Cordless Vacuum Cleaner Instruction Manual

Model: T350

## Important Safety Information

Please read all instructions carefully before using your Trucozie T350 Cordless Vacuum Cleaner. Retain this manual for future reference.

- This appliance is for household use only. Do not use outdoors or on wet surfaces.
- Do not allow children to operate the vacuum cleaner. Close supervision is necessary when used near children.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust cup and/or filters in place.
- Turn off the appliance before connecting or disconnecting the motorized brush head, extension tube, or other accessories.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Exercise extra care when cleaning on stairs.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Always turn off this appliance before connecting or disconnecting the battery pack.
- Recharge only with the charger specified by the manufacturer.
- Store the appliance indoors. After use, store it in a suitable place to prevent accidents.

## Package Contents

Your Trucozie T350 Cordless Vacuum Cleaner package includes the following items:

- Cordless Vacuum Cleaner (Main Unit) x1
- 7x2200mAh Battery Pack x1
- Adjustable Extension Tube x1
- 2-in-1 Crevice Tool x1
- Sofa Brush x1
- HEPA Filter x2 (one pre-installed, one spare)
- Metal Filter x1 (pre-installed)
- Charger x1
- Wall Hanger x1
- Mounting Screws and Drywall Inserts
- Cleaning Brush Tool x1




Image: All components included in the Trucozie T350 package.

## Setup and Assembly

### 1. Assembling the Stick Vacuum

1. **Attach the Motorized Brush Head:** Connect the main motorized brush head to the bottom end of the adjustable extension tube. Ensure it clicks securely into place.
2. **Connect Extension Tube to Main Unit:** Insert the upper end of the adjustable extension tube into the main vacuum cleaner unit. Press firmly until it locks.
3. **Install Battery Pack:** Slide the rechargeable battery pack into the designated slot on the main unit's handle until it clicks.

Your browser does not support the video tag.

Video: Step-by-step assembly of the Trucozie T350 Cordless Vacuum Cleaner.

### 2. Wall Hanger Installation

1. **Choose Location:** Select a suitable wall location for the hanger, ensuring it's near a power outlet for convenient charging.
2. **Mark Drill Points:** Hold the wall hanger against the wall and mark the positions for the mounting screws. Use a level to ensure it's straight.
3. **Drill Holes:** Drill pilot holes at the marked positions. Insert the drywall anchors if necessary.
4. **Secure Hanger:** Attach the wall hanger using the provided screws.
5. **Store Accessories:** The wall hanger also provides slots for storing the 2-in-1 crevice tool and sofa brush.




Image: Wall hanger and mounting hardware for the vacuum.

## Operating Instructions

### 1. Power On/Off and Suction Adjustment

- **Power On:** Press the On/Off button located on the back of the main unit's handle.
- **Adjust Suction:** Use the Suction Adjust button to cycle through the three power levels: Energy-saving, Mid, and Max. The LED display will indicate the current suction level.

- **Power Off:** Press the On/Off button again to turn off the vacuum.

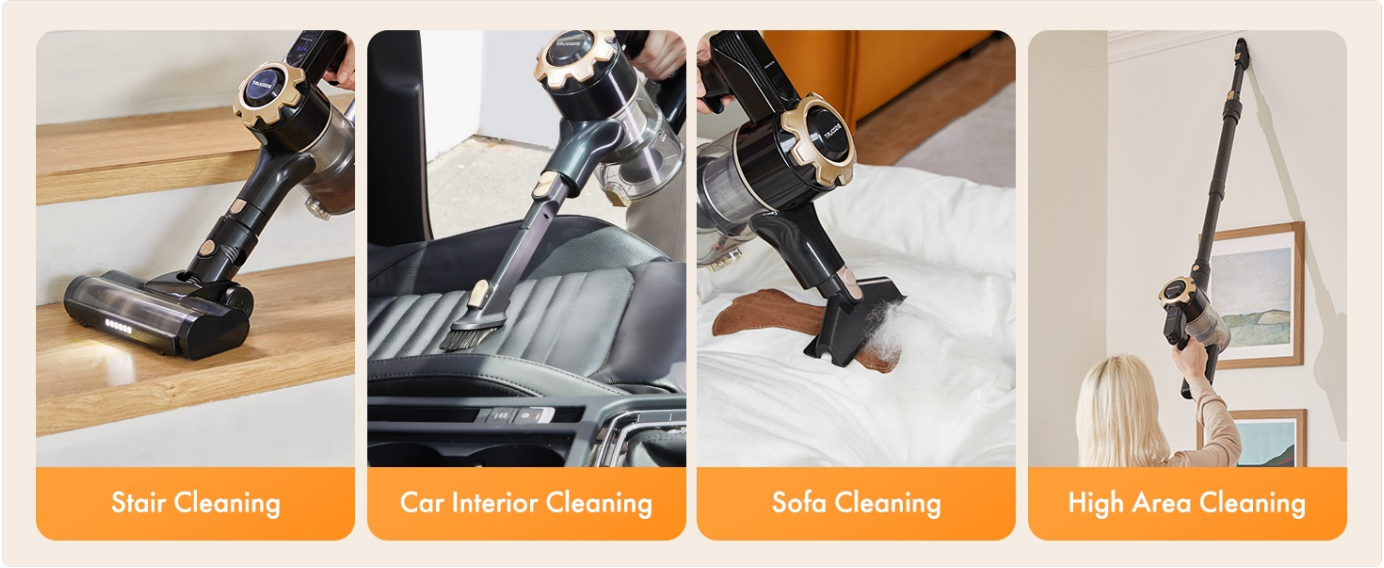



Image: LED display screen indicating battery level and suction mode.

## 2. Using Attachments

- **Motorized Brush Head:** Ideal for hard floors, low-pile carpets, and tiles. The V-shape de-tangle design helps prevent hair tangles. 6 LED lights illuminate the cleaning path to reveal hidden dust.
- **2-in-1 Crevice Tool:** Attach directly to the main unit or the extension tube for cleaning tight corners, edges, car seats, and other hard-to-reach areas.
- **Sofa Brush:** Use for upholstery, pet hair on furniture, and delicate surfaces.




Image: Trucozie T350 in use on a hard floor, highlighting the LED headlights.



Image: Various cleaning scenarios using different attachments: stair cleaning, car interior cleaning, sofa cleaning, and high area cleaning.

## Battery Charging

The Trucozie T350 is equipped with a rechargeable 7x2200mAh battery pack. Ensure the battery is installed when in use.

- **Charging Time:** Approximately 5 hours for a full charge.
- **Runtime:** Energy-saving Mode: 45 minutes; Mid Mode: 25 minutes; Max Mode: 20 minutes.
- **Charging Method:** Connect the charger to the charging port on the battery pack. The battery can be charged while attached to the vacuum or separately.
- **Battery Indicator:** Monitor the battery level on the LED display.

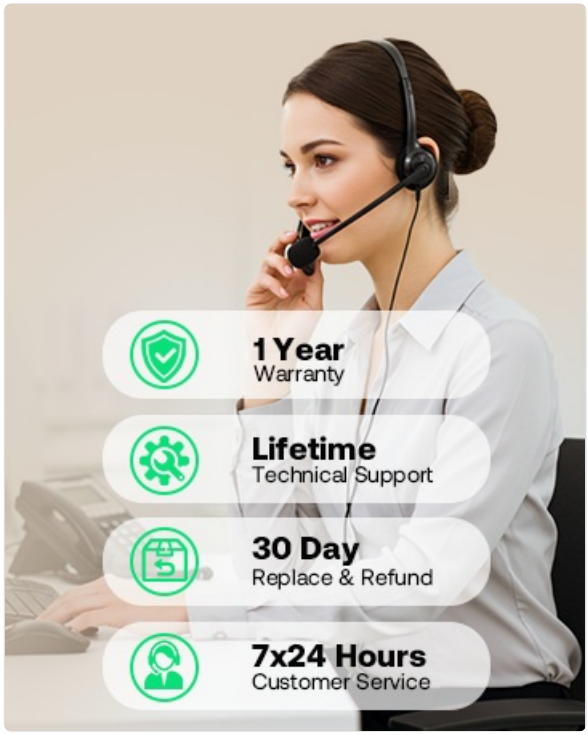



Image: Detachable battery pack for charging.

## Maintenance

### 1. Emptying the Dust Cup

- To empty the dust cup, locate the release lever on the side of the dust cup.
- Push the lever to open the bottom flap of the dust cup, allowing debris to fall out.
- Close the flap securely after emptying.




Image: One-click dust cup emptying mechanism.

### 2. Cleaning and Replacing Filters

The Trucozie T350 features a 5-stage advanced filtration system, including HEPA and metal filters, capturing 99.99% of dust particles.

- **Filter Removal:** First, remove the battery. Then, push the dust cup release lever to open the bottom. Twist the filter assembly counter-clockwise to remove it. Separate the HEPA filter from the metal filter.
- **Cleaning:** Clean the HEPA filter every 2-3 weeks. Tap it gently to remove dust or use the provided cleaning brush. The metal filter can also be brushed clean.
- **Replacement:** Replace HEPA filters every 3 months for optimal performance. Two HEPA filters are included in the package.
- **Reassembly:** Ensure filters are completely dry before reinserting. Twist the filter assembly clockwise to secure it, then close the dust cup flap.




Image: Diagram showing the 5-stage efficient filtration system components.




Image: Spare HEPA filters for replacement.

## Troubleshooting

Refer to the following common issues and solutions:

- **Q: The battery is charged fully, why couldn't the vacuum turn on?**
  - A: 1. Please install the battery pack on the vacuum cleaner; the vacuum should work with the battery installed.
  - A: 2. Unplug the power cord to turn it on. The vacuum cleaner cannot turn on while it's charging.
  - A: 3. If the vacuum cleaner still cannot work, please record a video and contact Customer Service.
- **Q: Why does the floor brush stop rotating?**
  - A: 1. Take off the brush roller and re-install it to make sure the roller is installed correctly.
  - A: 2. Check whether the dust cup is installed tightly.
  - A: 3. If the issue still exists, please record a video and contact Customer Service.
- **Q: Why the vacuum stops picking up debris?**
  - A: 1. Please take out the HEPA filter and the metal filter, and check if they are dirty. If the filters haven't been cleaned for a long time. Please follow the manual to clean them.
  - A: 2. Please re-install the filters properly.
  - A: 3. Please check the extension tube for any blockages.
  - A: 4. If the issue persists, please record a video of the problem and contact Customer Service.
- **Q: Why won't the battery charge?**
  - A: 1. Ensure you are using the original charger, which has a Trucozie T350 logo on the label, and the charger is properly plugged in.
  - A: 2. Check the charger and the cable for any damages.
  - A: 3. Check whether the battery indicator blinks white or red.
  - A: 4. Record a video of battery charging and contact Customer Service.

## Specifications

| | |
|---|---|
| **Brand** | Trucozie |
| **Model Name** | T350 |
| **Special Feature** | 20-45 mins Runtime, 8-in-1 Lightweight, High-efficiency Filtration, Tangle Resistant |
| **Filter Type** | HEPA Filter, Metal Filter |
| **Is Cordless?** | Yes |
| **Capacity** | 0.6 Liters |
| **Charging Time** | 5 Hours |
| **Recommended Uses** | Hard Floor Cleaning, Low Pile Carpet Cleaning, Tile Cleaning, Hard Wood Floor Cleaning, Corner Cleaning, Furnitures Cleaning, Cars Cleaning |
| **Form Factor** | Stick |
| **Color** | Pink |

| | |
|---|---|
| **Product Dimensions** | 16.9"L x 11.2"W x 7.2"H |
| **Battery Description** | Rechargeable 7x2200mAh Battery |
| **Noise Level** | 75 Decibels |
| **Battery Life** | 45 minutes |
| **Item Weight** | 7.41 pounds |

## Warranty and Support

Each Trucozie T350 Cordless Vacuum Cleaner comes with:

- **12-Month Warranty:** Covering manufacturing defects and malfunctions.
- **7*24hrs Customer Service:** Available around the clock for any inquiries or assistance.
- **Lifetime Technical Support:** Ongoing technical assistance for the lifespan of your product.

If you encounter any problems, please feel free to contact us via message or email.




Image: Trucozie customer support details.

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## Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

**Submit question**