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BOXPUT iATV Q10

iATV Q10 Android 12.0 TV Box User Manual

Model: iATV Q10
Brand: BOXPUT

Introduction

This user manual provides detailed instructions for setting up, operating, and maintaining your BOXPUT iATV Q10 Android 12.0 TV Box. Please read this manual thoroughly before using the device to ensure proper functionality and to maximize your entertainment experience. The iATV Q10 is a powerful streaming device designed to bring 4K UHD content, a wide range of applications, and smart features to your television.

What's in the Box

Upon opening the package, please verify that all the following items are included:

- 1x iATV Q10 TV Box
- 1x 22 Keys BT Voice RCU (Bluetooth Voice Remote Control Unit)
- 1x HD Cable (HDMI Cable)
- 1x Power Adapter
- 1x User Manual (this document)

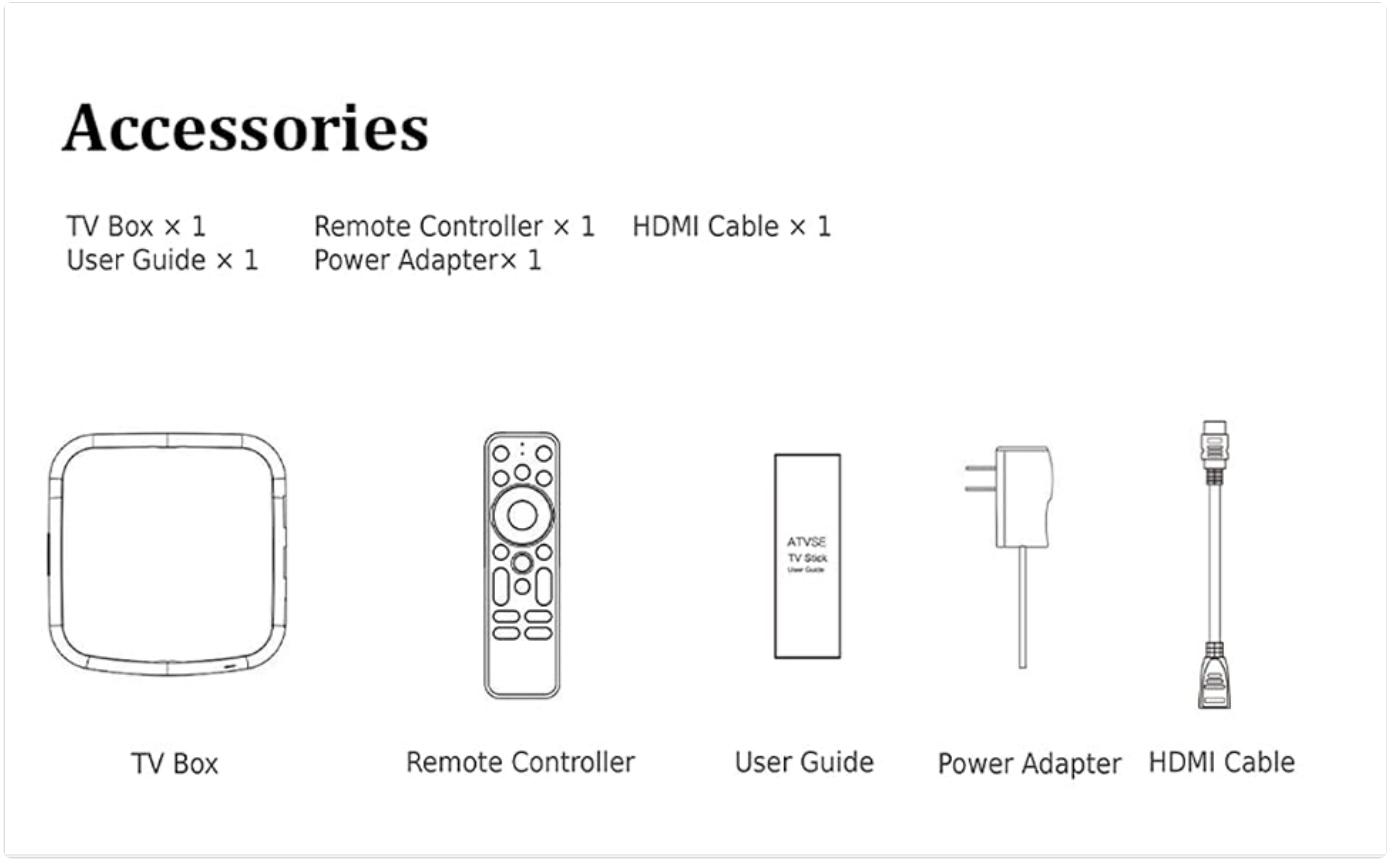


Image: All accessories included with the iATV Q10 TV Box, laid out clearly.

Product Overview

The iATV Q10 TV Box features a compact design with various ports for connectivity. The included Bluetooth voice remote control provides intuitive navigation and voice command capabilities.



Image: The iATV Q10 TV Box and its accompanying remote control.



Image: Close-up of the iATV Q10 TV Box's connectivity ports, including USB, TF card slot, LAN, AV, Optical, and HDMI.



Image: Various views illustrating the exterior design of the iATV Q10 TV Box and its remote control.

Specifications

The iATV Q10 TV Box is equipped with advanced hardware to deliver a high-performance streaming experience:

Feature	Detail
Processor	Allwinner H618 Quad-core ARM Cortex-A53
Operating System	Android 12.0
RAM	4GB DDR3
Internal Storage	32GB EMMC
Video Output	4K UHD Resolution (H.265, VP9 decoding support)
Ethernet	100M Ethernet
Wi-Fi	Dual WiFi 2.4G/5G (Built-in WiFi with dual antennas)
Bluetooth	Bluetooth 4.2
Special Features	DLNA, Miracast
Dimensions	7.14 x 4.29 x 2.34 inches
Weight	13.8 ounces



Image: Visual representation of the iATV Q10 TV Box's core specifications.

Setup Guide

Follow these steps to set up your iATV Q10 TV Box for the first time:

1. Connect to Power

1. Connect the provided Power Adapter to the DC 5V port on the back of the iATV Q10 TV Box.
2. Plug the Power Adapter into a wall outlet.

2. Connect to TV (HDMI)

1. Connect one end of the provided HD Cable (HDMI) to the HDMI OUT port on the iATV Q10 TV Box.
2. Connect the other end of the HDMI cable to an available HDMI input port on your television.
3. Turn on your TV and select the corresponding HDMI input source using your TV's remote control.

3. Network Connection

You have two options for connecting to the internet:

a. Wired Connection (Ethernet)

1. Connect an Ethernet cable from your router or modem to the LAN port on the iATV Q10 TV Box.

b. Wireless Connection (Wi-Fi)

1. Once the device is powered on, navigate to the Settings menu on the TV Box.
2. Select "Network & Internet" or "Wi-Fi".
3. Choose your Wi-Fi network from the list and enter the password if prompted.

4. Peripheral Connections (Optional)

1. **USB Devices:** Connect USB flash drives, external hard drives, or other USB peripherals to the USB1 or USB2 ports.
2. **TF Card:** Insert a TF (microSD) card into the TF card slot for expanded storage.
3. **AV Output:** For older TVs, connect an AV cable to the AV port.
4. **Optical Audio:** Connect an optical audio cable to the OPTICAL port for digital audio output to a sound system.

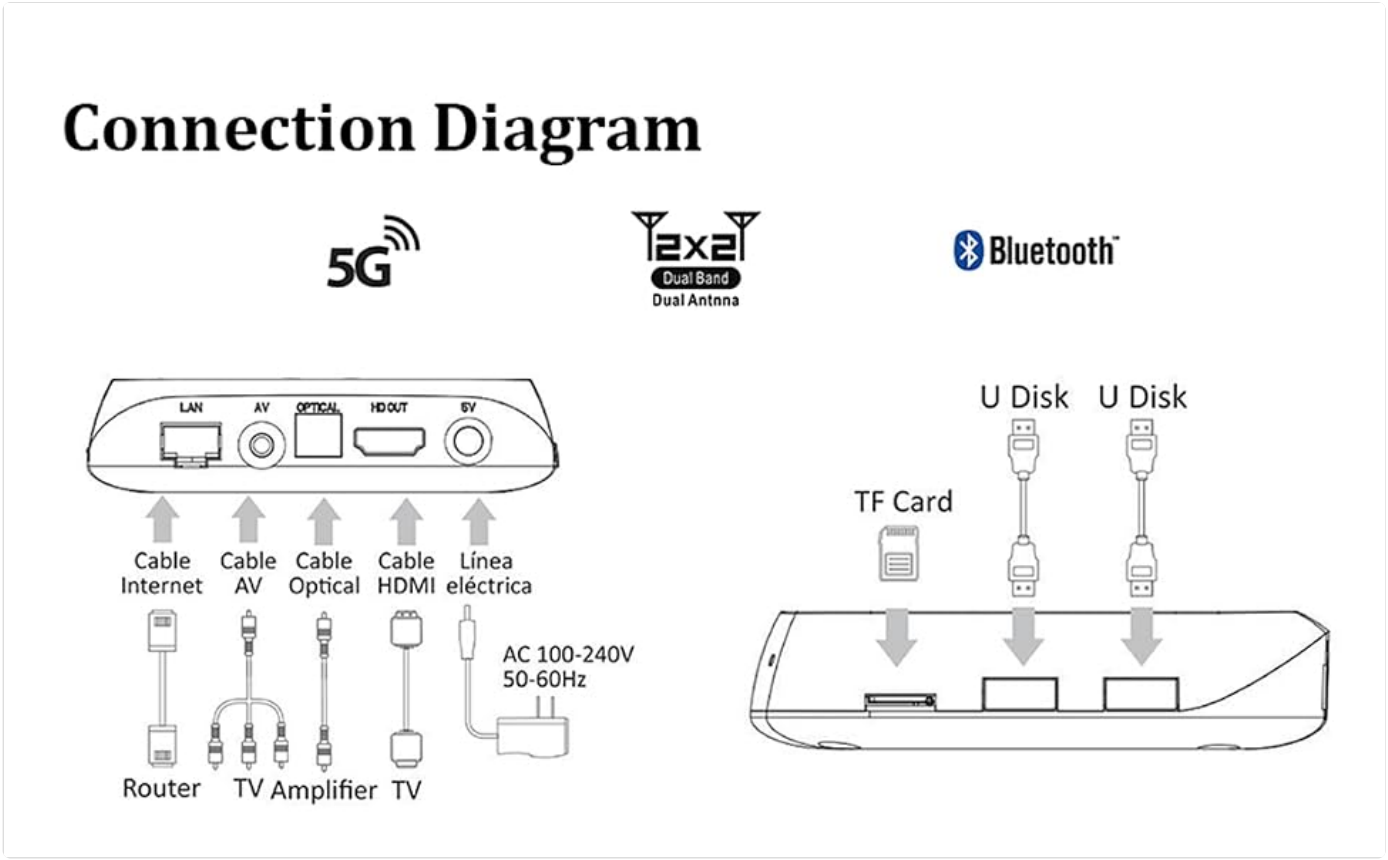


Image: Detailed connection diagram illustrating how to connect the iATV Q10 TV Box to various devices and power.

5. Remote Control Setup

The included Bluetooth voice remote control should automatically pair with the TV Box. If it does not, or if you experience issues:

1. Ensure batteries are correctly inserted into the remote control.
2. Go to the Bluetooth settings on the TV Box (Settings > Connected Devices > Pair new device).
3. Follow the on-screen instructions to put the remote into pairing mode (usually by holding specific buttons, refer to the remote's mini-guide if available).
4. Select the remote control from the list of available devices to complete pairing.

Operating Instructions

1. Power On/Off

- To power on the device, ensure it is connected to power and press the power button on the remote control.
- To power off or put the device into standby, press the power button on the remote control.

2. Navigating the Interface

- Use the directional pad (up, down, left, right) and the "OK" button on the remote control to navigate through menus and select items.
- The "Back" button returns to the previous screen.
- The "Home" button returns to the main home screen.

3. Using the Voice Remote Control

- Press the dedicated voice button (microphone icon) on the remote control.

- Speak clearly into the remote control to search for content, open applications, or control playback.



Image: The iATV Q10 remote control being used, highlighting its user-friendly design.

4. App Installation and Management

- Access the Google Play Store from the home screen to download and install new applications.
- To manage installed apps, go to Settings > Apps. From here, you can uninstall, force stop, or clear data/cache for applications.

5. 4K UHD Video Playback

- Ensure your TV supports 4K UHD resolution and that you are using an HDMI 2.0 or higher cable.
- Stream 4K content from supported applications like Netflix, YouTube, or Prime Video.
- Play local 4K video files from connected USB drives or TF cards using a media player app.

6. DLNA and Miracast

- The iATV Q10 supports DLNA and Miracast for screen mirroring and media sharing from compatible devices (e.g., smartphones, tablets).
- Access these features through dedicated apps or settings on the TV Box, typically found under "Display" or "Connected Devices" settings.

Maintenance

To ensure the longevity and optimal performance of your iATV Q10 TV Box, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the device. Do not use liquid cleaners or aerosols.
- **Ventilation:** Ensure the device is placed in a well-ventilated area to prevent overheating. Do not block ventilation openings.
- **Power Off:** If the device will not be used for an extended period, it is recommended to unplug it from the power outlet.
- **Software Updates:** Periodically check for system updates in the Settings menu to ensure you have the latest features and security patches.

Troubleshooting

If you encounter issues with your iATV Q10 TV Box, refer to the following common problems and solutions:

Problem	Possible Solution

Problem	Possible Solution
No power/Device not turning on	◦ Ensure the power adapter is securely connected to both the TV Box and a working power outlet. ◦ Try a different power outlet. ◦ Check if the power indicator light on the device is on.
No picture on TV	◦ Verify the HDMI cable is securely connected to both the TV Box and the TV. ◦ Ensure your TV is set to the correct HDMI input source. ◦ Try a different HDMI cable or HDMI port on your TV. ◦ Restart the TV Box and your TV.
Remote control not responding	◦ Check and replace the batteries in the remote control. ◦ Ensure there are no obstructions between the remote and the TV Box. ◦ Re-pair the Bluetooth remote control if it has become disconnected (refer to "Remote Control Setup" section).
No internet connection	◦ For wired connection: Check the Ethernet cable and your router/modem. ◦ For Wi-Fi: Ensure Wi-Fi is enabled in settings, select the correct network, and enter the correct password. ◦ Restart your router/modem and the TV Box.
Apps crashing or freezing	◦ Clear the cache and data of the problematic app (Settings > Apps > [App Name] > Storage > Clear Cache/Clear Data). ◦ Uninstall and reinstall the app. ◦ Ensure the TV Box firmware is up to date. ◦ Restart the TV Box.

Warranty and Support

For warranty information and technical support, please refer to the official BOXPUT website or contact their customer service. BOXPUT is committed to providing support for their products.

Visit the BOXPUT Store on Amazon

Image: The official BOXPUT brand logo.

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