Anker A2738

Anker Nano Car Charger (Model A2738)

75W Retractable USB-C Car Charger User Manual

1. INTRODUCTION

The Anker Nano Car Charger (Model A2738) is a high-performance car adapter designed for efficient and convenient charging of multiple devices on the go. It features a total output of 75W, including a built-in retractable USB-C cable and an additional USB-C port, ensuring your devices remain powered during travel.

2. PRODUCT FEATURES

- **Full-Throttle 75W USB-C Charging:** Delivers up to 75W total power for super-fast charging.

- **Dual-Device Power Delivery:** Features a built-in 45W Power Delivery retractable cable and a 30W USB-C port, allowing simultaneous charging of laptops, tablets, and smartphones without compromising speed.

- **Pull, Charge, and Store:** The retractable cable extends over 29.5 inches (75 cm) and retracts swiftly with a short pull and release, ensuring a tidy car interior.

- **Keep Your Car Organized:** The integrated retractable cable design minimizes clutter, maintaining a neat and orderly vehicle environment.

- **Universal Compatibility:** Compatible with a wide range of devices including iPhone 17/16/15 Series, MacBook Pro/Air, iPad Pro, Galaxy S24/S23/S22 Series, AirPods, and Apple Watch.

- **ActiveShield 3.0 Safety:** Incorporates advanced safety features such as overcurrent protection, temperature monitoring, undervoltage protection, and overvoltage protection to safeguard your devices.

3. SETUP AND INSTALLATION

1. **Locate the Car Power Outlet:** Identify the 12V cigarette lighter socket in your vehicle.

2. **Insert the Car Charger:** Firmly insert the Anker Nano Car Charger into the 12V power outlet. Ensure it is securely seated. A blue indicator light on the charger will illuminate, confirming it is powered on and ready for use.

3. **Optimal Placement:** For best performance, avoid placing the charger in locations that might obstruct vehicle controls or where the cable could be easily snagged. Refer to the diagram below for recommended and non-recommended placements.

Image: Diagram illustrating optimal and non-optimal placements for the car charger in a vehicle.

4. OPERATING INSTRUCTIONS

1. **Extending the Retractable Cable:** Gently pull the USB-C connector end of the built-in cable to extend it to your desired length. The cable can extend up to 29.5 inches (75 cm).

2. **Connecting Your Device:** Plug the extended USB-C cable into your compatible device (e.g., smartphone, tablet, laptop).

3. **Using the Additional USB-C Port:** If you need to charge a second device, connect your own USB-C cable to the additional 30W USB-C port on the charger and then to your second device.

4. **Retracting the Cable:** When you are finished charging, give the USB-C connector end a short, gentle tug and release. The cable will automatically retract back into the charger. Ensure the cable retracts smoothly to prevent damage.

Image: Visual guide on extending and retracting the integrated USB-C cable.

Your browser does not support the video tag.

Video: Official Anker demonstration of the 75W Max USB-C Car Charger, showcasing its features and operation.

5. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the charger. Do not use liquid cleaners or aerosols.

- **Storage:** When not in use, ensure the retractable cable is fully retracted to prevent damage and keep your car tidy. Store the charger in a cool, dry place away from direct sunlight.

- **Cable Care:** Avoid excessive force when extending or retracting the cable. Do not yank the cable or allow it to snap back forcefully, as this can damage the retraction mechanism.

- **Temperature:** Do not expose the charger to extreme temperatures.

6. TROUBLESHOOTING

- **Charger Not Powering On:**

  - Ensure the car charger is fully inserted into the 12V power outlet.
  - Check if the vehicle's power outlet is functioning correctly (e.g., test with another device).
  - Verify the vehicle's ignition is on, as some outlets only receive power when the engine is running.

- **Device Not Charging:**

  - Confirm that your device is compatible with USB-C charging.
  - Ensure the cable is securely connected to both the charger and your device.
  - If using the additional USB-C port, try a different cable to rule out cable malfunction.
  - Restart your device.

- **Slow Charging:**

  - Ensure your device supports fast charging via USB-C Power Delivery.
  - Charging multiple devices simultaneously may distribute power, potentially reducing individual charging speeds.
  - Check the cable for any damage or wear.

- **Cable Not Retracting/Extending Smoothly:**

  - Avoid pulling the cable at an extreme angle. Pull directly outwards.
  - Ensure there are no obstructions preventing the cable from moving freely.
  - If the issue persists, contact customer support.

7. SPECIFICATIONS

Feature	Specification
Product Dimensions	3.16 x 1.42 x 1.42 inches
Item Weight	1.76 ounces
Item Model Number	A2738
Brand	Anker
Connector Type	USB Type C
Input Voltage	12 Volts
Amperage	3 Amps
Total USB Ports	1 (built-in retractable) + 1 (additional port)
Special Feature	Fast Charging, Retractable Cable
Color	Gray
Included Components	1 adapter, 1 USB-C cable (built-in), 1 welcome guide

8. WARRANTY AND SUPPORT

The Anker Nano Car Charger (Model A2738) comes with an **18-month warranty**. For technical support, warranty claims, or any product-related inquiries, please refer to the contact information provided in your welcome guide or visit the official Anker support website.
Please retain your proof of purchase for warranty service.