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Housiwill HS-09

Housiwill Countertop Water Dispenser User Manual

Model: HS-09

1. Introduction

Thank you for choosing the Housiwill Countertop Water Dispenser. This appliance is designed to provide convenient access to hot, cold, and room temperature water, suitable for various settings such as homes, offices, and dormitories. Featuring a top-loading system compatible with 1.2 to 5-gallon water bottles, it offers ease of use and efficient water dispensing.

This manual provides detailed instructions for the proper installation, operation, maintenance, and troubleshooting of your water dispenser to ensure safe and optimal performance.





Image: The Housiwill Countertop Water Dispenser, showcasing its compact design and top-loading bottle placement.

2. Safety Information and Precautions

Please read all safety instructions carefully before using the appliance to prevent injury or damage.

- **Unpacking Inspection:** Before first use, check the outer packaging for any damage. Confirm that all accessories, including the water dispenser unit, user manual, power cord, and water tray, are complete.
- **Initial Cleaning:** Remove any shockproof foam from inside the device. Clean the water tank and internal pipes by rinsing them twice with warm water.
- **Residual Water:** A small amount of test water or dust may remain inside the unit from factory testing. This is normal and does not indicate a defect.
- **Missing/Damaged Parts:** If any accessories are missing or the machine body is damaged upon receipt, contact customer service within 24 hours and provide an unpacking video for assistance.
- **Bottle Compatibility:** Do not use bottled water of non-standard size. Using incompatible bottles may cause leakage or prevent the dispenser from accurately identifying the water volume.

- **Power Management:** After dispensing water, especially hot or cold, it is recommended to turn off the cooling and heating functions and disconnect the power supply when not in use for extended periods to prevent circuit component burnout and conserve energy.
- **Regular Cleaning:** Clean the water outlet and the top water injection interface regularly (at least once a month) to prevent the accumulation of impurities or scale, which can lead to pipe blockage or water outlet issues.

3. Product Overview and Components

The Housiwill Countertop Water Dispenser is designed for user convenience and efficiency, offering three temperature settings: hot, cold, and room temperature.

- **3-in-1 Functionality:** Provides instant access to piping hot water (up to 95°C), crisp cold water (down to 8°C), and room temperature water.
- **Top-Loading System:** Accommodates standard 1.2 to 5-gallon water bottles, ensuring a tight seal to prevent contaminants.
- **Push-Button Faucet:** Easy-to-use push-button mechanism for dispensing water with one hand.
- **Drip Tray:** Removable and washable drip tray to catch spills and maintain cleanliness.
- **Indicator Lights:** Visible working state indicators for Hot, Cold, and Warm functions.
- **Fast Heating Technology:** Utilizes instant heating technology for quick hot water dispensing.



Image: Hot and Cold Water Dispensing capabilities with temperature ranges.



Image: The dispenser's design accommodates both 3-gallon and 5-gallon water bottles.



Image: Ergonomic push-cup design for easy, one-handed water dispensing.



Image: Detailed view of the control panel with Power and Hot Water buttons and indicator lights.

4. Setup and Installation

4.1 Unpacking and Initial Preparation

1. Carefully remove the water dispenser from its packaging.
2. Verify that all components are present: water dispenser unit, user manual, power cord, and water tray.
3. Remove any internal shockproof foam.
4. Clean the internal water tank and pipes by rinsing them thoroughly twice with warm water before first use.

4.2 Bottled Water Installation

1. Place a standard 1.2 to 5-gallon water bottle upside down into the slot at the top of the water dispenser.
2. Gently press the bottle down until it is completely sealed and seated properly. Ensure the bottle is inserted vertically to prevent leakage or air intake.
3. After installing the bottle, allow the dispenser to stand for 2-5 hours. During this time, check for any signs of leakage or water accumulation at the bottom of the unit. If leakage occurs, inspect the water bottle for cracks or holes.
4. **Air Exhaustion:** After the first power-on, press the water dispenser's faucet for 5-8 seconds to exhaust any air from the water path. Repeat this 2-3 times until the water flow is stable and consistent.

5. Operating Instructions

5.1 Temperature Settings

- **Heating Mode:** To activate heating, press the black "POWER" button on the front of the water dispenser. The heating indicator light will illuminate red. Once the water reaches the desired hot temperature, the light will turn green.
- **Cooling Mode:** To activate cooling, press the black "POWER" button on the front of the water dispenser. The cooling indicator light will illuminate yellow. Once the water reaches the desired cold temperature, the yellow light will turn off.
- **Automatic Temperature Control:** If the temperature of the cold or hot water is not sufficient, the water dispenser will automatically activate its heating or cooling function as needed.

5.2 General Operation Notes

- **Energy Saving:** To reduce power consumption, it is recommended to turn off the heating and cooling functions when the dispenser is in normal temperature mode or not in active use.
- **Power Connection:** For the heating or cooling functions to operate, the dispenser must be plugged into a power supply, and the corresponding function button must be turned on.
- **Dispensing Water:** Place your cup under the faucet and press the dispensing lever with the cup to release water.

6. Daily Use and Maintenance

Proper maintenance ensures the longevity and hygienic operation of your water dispenser.

- **Power Off After Use:** After dispensing water, especially hot or cold, it is advisable to turn off the cooling and heating functions and disconnect the power supply to prevent potential damage to internal components.
- **Regular Cleaning:** Clean the water outlet and the top water injection interface regularly, ideally once a month. This prevents the buildup of impurities or scale, which can lead to blockages and affect water flow.
- **Drip Tray:** The drip tray is detachable for easy cleaning. Remove and wash it regularly to prevent spills and maintain hygiene.



Image: Key features of the water dispenser, including ease of cleaning and operation.

7. Troubleshooting Guide

This section addresses common issues you might encounter with your water dispenser and provides solutions.

7.1 Water Outlet Pressing Mechanism Failure

Causes: Excessive pressure or incorrect angle during pressing, aging of materials, improper cleaning, or accumulation of dirt/scale.

Solutions:

- Avoid applying excessive force when pressing the lever.
- Perform regular and proper cleaning and maintenance of the water outlet area.
- If the pressing accessories are damaged, contact customer service for replacement or repair.

7.2 Blocked Waterway, Poor Water Flow, or No Water

Causes: Air blockage, water pump not starting, impurities, or scale buildup in the water pipes.

Solutions:

- Remove the water outlet for cleaning and descaling.
- Long press the water outlet button to exhaust any trapped air, then restart the power.
- Ensure the water bucket is sealed tightly and has sufficient water volume. Reinstall the water bucket and check the water level.

7.3 Water Leakage or Water Accumulation at the Bottom

Causes: Damaged water bucket (cracks/holes), improper installation of the water bucket or dispenser interface, loose water pipe, or damaged/abnormal water pump operation.

Solutions:

- Replace the water bucket if it is damaged.
- Reinstall the water bottle, ensuring the bottle mouth is correctly aligned with the dispenser interface.
- Tighten any loose water pipes. If the water pump is damaged or malfunctioning, contact customer service for repair or replacement.

7.4 Temperature Function Failure

Symptoms: No heating (red light off), poor heating, or dry-burn protection/thermostat failure.

Solutions:

- If the heating function fails or the red light is off, it may indicate dry-burn protection activation or thermostat failure. Unplug the unit and let it stand for 30 minutes to cool down before attempting to restart.
- Ensure the power supply is connected and the heating/cooling button is activated.

8. Specifications

Feature	Specification
Brand	Housiwill
Model Number	HS-09
Color	Black
Material	Plastic
Capacity	1.2 to 5 Gallons (compatible)
Product Dimensions	11"D x 11"W x 16"H
Style	Top Load
Installation Type	Countertop
Access Location	Top
Number of Temperature Settings	3 (Hot, Cold, Room Temperature)
Upper Temperature Rating (Hot)	Up to 95 Degrees Celsius (203°F)
Lower Temperature Rating (Cold)	Down to 8 Degrees Celsius (46.4°F)
Power Source	Corded Electric
Item Weight	6.01 pounds
UPC	763271622851
Date First Available	July 22, 2024

9. After-Sales Guarantee and Support

Housiwill is committed to providing quality products and a worry-free shopping experience. If you encounter any problems after receiving your product, please do not hesitate to contact our customer service team.

We will promptly address your after-sales request to ensure your satisfaction. Please note that a small amount of water droplets inside the product indicates that it has passed the complete testing process and is safe to use.

For support, please refer to the contact information provided with your purchase or visit the official Housiwill store page.

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