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ErGear EGESD97B-EU

ErGear Electric Standing Desk User Manual

Model: EGESD97B-EU

IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before assembly and use. Keep this manual for future reference.

- Exceeding the weight limit of **100kg** can damage the desk and cause injury. Ensure proper assembly and do not overload the desk.
- Ensure all connections are secure and cables are properly managed to prevent tripping hazards or damage to components.
- Use with caution while adjusting height. Keep hands and objects clear of moving parts to avoid pinching or crushing.
- Do not allow children to operate the desk without adult supervision.
- Only use the desk on a level and stable surface.

PRODUCT OVERVIEW

The ErGear Electric Standing Desk is designed to provide a versatile and ergonomic workspace, allowing seamless transitions between sitting and standing positions. It features a robust frame and an advanced brushless motor for reliable performance.



The ErGear Electric Standing Desk, showcasing its spacious black desktop and sturdy metal frame, equipped with dual monitor setup, laptop, and integrated cable management features.

Key Features:

- **100kg Heavy-Duty Weight Capacity:** Supports multiple monitors, laptops, and heavy equipment.
- **Reinforced Frame:** Features thicker 2.36" legs, wider feet, and larger top plates for enhanced stability.
- **Adjustable Height:** Easily switch between sitting and standing positions with a height range from 72cm to 118cm.
- **Quiet Operation:** Maximum noise level of 55 dB for minimal distraction.
- **Programmable Memory Presets:** Four customizable height settings for convenience.
- **Organized Workspace:** Dual cable grommet holes, power strip holder, and dual hooks for headphones or bags.

ASSEMBLY INSTRUCTIONS

Assembly typically takes approximately 2 hours. It is recommended to have a second person assist with certain steps, especially when handling the desktop.

Tools Required:

- Screwdriver (not included)
- Allen (Hex) Keys (included)

Step-by-Step Assembly (General Guide):

1. **Unpack Components:** Carefully remove all parts from the packaging and verify against the parts list (refer to your included assembly diagram).
2. **Assemble Legs and Feet:** Attach the desk legs to the feet using the provided screws and Allen keys. Ensure they are securely fastened.
3. **Attach Crossbar/Frame:** Connect the crossbar or frame components between the legs. This forms the core structure of the desk.
4. **Install Motor and Control Box:** Mount the electric motor and control box to the designated areas on the frame. Connect all necessary cables as per the diagram.
5. **Place Desktop:** Carefully place the desktop onto the assembled frame. Align the pre-drilled holes.
6. **Secure Desktop:** Fasten the desktop to the frame using the appropriate screws. Ensure all screws are tightened for maximum stability.
7. **Install Control Panel:** Attach the control panel to the underside of the desktop in the designated area and connect its cable to the control box.
8. **Cable Management:** Route all cables neatly using the provided cable ties or clips. Utilize the dual cable grommets and power strip holder for an organized setup.
9. **Final Check:** Double-check all screws and connections to ensure the desk is stable and all components are correctly installed.



STRONGER FRAME DESIGN

THICKER LEGS FOR UNMATCHED STABILITY



ERGEAR THICKER



OTHERS THINNER



The reinforced frame design features thicker legs and wider feet, contributing to the desk's overall stability.

OPERATING YOUR ELECTRIC STANDING DESK

The ErGear Electric Standing Desk offers intuitive controls for effortless height adjustment and personalized comfort.

Control Panel Functions:

FOUR MEMORY HEIGHT BUTTONS

Easily switch between preferred heights

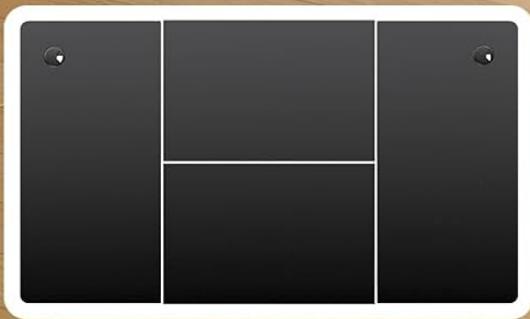


The control panel features four memory buttons (1-4) and up/down arrows for precise height adjustments.

- **Up/Down Arrows (^ / v):** Press and hold the up arrow to raise the desk, and the down arrow to lower it. Release the button to stop at your desired height. The desk operates quietly with a maximum noise level of 55 dB.
- **Memory Presets (1, 2, 3, 4):**
 - a. **To Save a Height:** Adjust the desk to your preferred height using the up/down arrows. Press the 'M' button (if present, or hold the desired number button) followed by the desired number button (1, 2, 3, or 4) until you hear a beep or see the display flash. The current height is now saved to that preset.

b. **To Recall a Height:** Simply press the corresponding number button (1, 2, 3, or 4). The desk will automatically move to the saved height.

FLEXIBLE HEIGHT ADJUSTMENT



BRUSHLESS MOTOR
STURDIER FRAME



Max Weight Capacity:
100KG

The desk offers a flexible height adjustment range from 72cm (sitting) to 118cm (standing).

Regular maintenance ensures the longevity and optimal performance of your ErGear Electric Standing Desk.

- **Cleaning:** Wipe the desktop and frame with a soft, damp cloth. Avoid harsh chemicals or abrasive cleaners that could damage the finish.
- **Cable Management:** Periodically check and reorganize cables to prevent tangles and ensure they do not interfere with the desk's movement.
- **Screw Tightness:** Every few months, check all assembly screws and tighten them if necessary to maintain stability.
- **Weight Distribution:** Distribute weight evenly across the desktop. Avoid placing excessively heavy items on one side.
- **Motor Care:** The brushless motor is designed for long-lasting performance (up to 100,000 lift cycles). No specific user maintenance is required for the motor itself.

TROUBLESHOOTING GUIDE

If you encounter any issues with your desk, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Desk does not move.	Power cable disconnected; motor error.	Check if the power cable is securely plugged into the wall outlet and the desk's control box. Unplug and replug the power for 10 seconds to reset.
Desk is unstable or wobbly.	Loose screws; uneven surface; overloaded.	Ensure all assembly screws are tightened. Place the desk on a level surface. Do not exceed the 100kg weight capacity. Distribute weight evenly.
Desk makes unusual noises.	Normal operation; obstruction.	A low hum (up to 55 dB) is normal during operation. Check for any obstructions under or around the desk that might be causing friction.
Height presets not working.	Presets not saved correctly.	Re-save your desired height presets by adjusting the desk to the height, then pressing 'M' (if applicable) and the desired number button.

If the problem persists after attempting these solutions, please contact customer support for further assistance.

PRODUCT SPECIFICATIONS

Specification	Detail
Brand	ErGear
Model Number	EGESD97B-EU

Specification	Detail
Colour	Black
Product Dimensions	80D x 160W x 118H cm
Material	Metal
Item Weight	30 kg
Load Capacity	100 kg
Height Adjustment Range	72 cm - 118 cm
Motor Type	Brushless Motor
Noise Level	Max 55 dB
Special Features	Adjustable Height, Electric, 4 Memory Presets

WARRANTY AND CUSTOMER SUPPORT

ErGear is committed to providing high-quality products and excellent customer service.

- Return Policy:** This item is typically returnable within 30 days of receipt. Please refer to your purchase platform's specific return policy for detailed terms and conditions.
- Customer Support:** For any questions, technical assistance, or warranty claims, please contact the seller, **Best Home Office Ergonomic**, or visit the official ErGear website for support resources.