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Vistefly V12 Flex

Vistefly V12 Flex Cordless Vacuum Cleaner User Manual

Model: V12 Flex | Brand: Vistefly

Introduction

This manual provides detailed instructions for the safe and efficient use of your Vistefly V12 Flex Cordless Vacuum Cleaner. Please read all instructions carefully before operation and retain this manual for future reference.

Product Components

The Vistefly V12 Flex comes with several components designed for versatile cleaning.



Image 1: Overview of the Vistefly V12 Flex cordless vacuum cleaner and its included accessories. This includes the main unit, extension wand, floor brush, crevice tool, 2-in-1 brush, wall mount, and spare filters.

- **Main Unit:** Contains the motor, dustbin, and control panel.
- **Extension Wand:** Connects the main unit to the floor brush or other attachments.
- **Flexible Floor Brush:** Equipped with LED lights and a flexible joint for easy maneuverability.
- **Crevice Tool:** Ideal for narrow spaces and corners.
- **2-in-1 Brush:** Combines a brush and a wide nozzle for various surfaces.
- **Wall Mount:** For convenient storage and charging.
- **Power Adapter:** For charging the battery.
- **Spare Filters:** For maintaining optimal filtration.

Setup and Assembly

1. **Unpacking:** Carefully remove all components from the packaging.
2. **Battery Charging:** Before first use, fully charge the battery. Connect the power adapter to the main unit and plug it into a wall outlet. The LED screen will indicate charging status.
3. **Assembling the Main Unit:**
    - Attach the extension wand to the main unit until it clicks into place.
    - Attach the desired cleaning head (e.g., flexible floor brush) to the other end of the extension wand until it clicks.



Image 2: The Vistefly V12 Flex assembled in stick vacuum configuration, ready for use. The main unit is connected to the extension wand, which is then connected to the floor brush.

4. **Wall Mount Installation (Optional):**
    - Choose a suitable location near a power outlet.
    - Secure the wall mount to the wall using appropriate screws and anchors (not included).
    - The vacuum can be stored and charged on the wall mount.

Operating Instructions

Powering On/Off and Mode Selection

- Press the power button on the main unit to turn the vacuum on or off.
- Use the touch-sensitive LED screen to select desired power modes:
  - **Auto Mode:** Up to 60 minutes runtime, automatically adjusts suction.
  - **Eco Mode:** Up to 50 minutes runtime, for light cleaning.
  - **Boost Mode:** Up to 32 minutes runtime, for moderate cleaning.
  - **Max Mode:** Up to 18 minutes runtime, provides 40,000 Pa powerful suction for deep cleaning.
- The LED screen displays the remaining battery charge percentage.



Image 3: Close-up of the Vistefly V12 Flex's LED display, showing battery percentage and selectable cleaning modes (Eco, Boost, Max, Auto).

Flexible Cleaning

- The 180-degree flexible design allows the vacuum to reach under furniture like beds and sofas without excessive bending.
- The floor brush is equipped with LED lights to illuminate dust and debris in dimly lit areas.



Image 4: The Vistefly V12 Flex demonstrating its flexible extension wand and the illuminated floor brush, designed for cleaning under low furniture.

Using Attachments

- To use attachments, detach the extension wand and floor brush.
- Connect the crevice tool for tight spaces or the 2-in-1 brush for upholstery and delicate surfaces directly to the main unit.

Maintenance

Emptying the Dustbin

- Regularly empty the 1.3-liter dustbin to maintain optimal suction.
- Locate the dustbin release button, press it, and empty contents into a waste bin.

Cleaning Filters

- The vacuum features a 6-level HEPA filtration system.
- Filters should be cleaned regularly to ensure efficient air filtration and prevent loss of suction.
- Remove the filters from the dustbin assembly.
- Tap off loose dust or rinse washable filters under cold water. Ensure filters are completely dry before reinserting.



Image 5: The Vistefly V12 Flex's removable filters and a small cleaning tool, highlighting components for regular maintenance.

Cleaning the Brush Roll

- Periodically check the brush roll in the floor head for tangled hair or debris.

- Remove the brush roll (refer to specific instructions in the full manual for your model) and use scissors or the provided cleaning tool to remove any obstructions.
- Ensure the brush roll is clean and free-moving before reinserting.

Troubleshooting

Problem	Possible Cause	Solution
Vacuum does not turn on	Battery is depleted or not properly installed.	Charge the battery fully. Ensure the battery is securely inserted into the main unit.
Loss of suction power	Dustbin is full, filters are clogged, or there is a blockage in the hose/brush head.	Empty the dustbin. Clean or replace filters. Check for and remove any blockages in the extension wand, floor brush, or attachments.
Brush roll not spinning	Hair or debris tangled in the brush roll.	Turn off the vacuum and remove any obstructions from the brush roll.
Short runtime	Battery not fully charged or operating in Max mode continuously.	Ensure the battery is fully charged. Use Eco or Auto mode for longer cleaning sessions.

Specifications

- **Brand:** Vistefly
- **Model Number:** V12 Flex (VF / V15 PM)
- **Motor Power:** 450 W (Brushless)
- **Suction Power:** Up to 40,000 Pa (Max Mode)
- **Battery:** 7 x 2500 mAh Lithium-ion (Removable)
- **Voltage:** 29.6 Volts
- **Runtime:**
    - Auto Mode: Up to 60 minutes
    - Eco Mode: Up to 50 minutes
    - Boost Mode: Up to 32 minutes
    - Max Mode: Up to 18 minutes
- **Charging Time:** Approximately 4 hours
- **Dustbin Capacity:** 1.3 Liters
- **Filtration System:** 6-level HEPA filtration
- **Special Features:** 180-degree flexible design, LED display, LED headlights on floor brush, cordless operation.
- **Weight:** 4.01 Kilograms
- **Dimensions (L x W x H):** 30.48 x 20.32 x 43.18 cm

Customer Support

Vistefly is committed to ensuring 100% user satisfaction. If you have any questions, concerns, or require assistance with

your V12 Flex Cordless Vacuum Cleaner, please do not hesitate to contact our professional customer service team. We offer 24/7 support.
Please refer to your product packaging or the official Vistefly website for specific contact details.

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