oneisall 15007

Oneisall PFD-002 PRO Automatic Pet Feeder User Manual

Model: 15007

Introduction

Thank you for choosing the Oneisall PFD-002 PRO Automatic Pet Feeder. This device is designed to provide convenient and precise feeding for your cats or small dogs, ensuring they receive their meals on schedule. With its 5L/20 cups capacity, dual stainless steel bowls, and smart APP control, managing your pet's diet has never been easier. Please read this manual thoroughly before use to ensure proper operation and maintenance.



Image: The Oneisall PFD-002 PRO Automatic Pet Feeder, showcasing its design and dual feeding bowls.

Safety Information

- Always place the feeder on a stable, level surface to prevent tipping.
- Keep the feeder away from direct sunlight and heat sources.
- Do not immerse the main unit in water or any other liquid.
- This feeder is designed for dry pet food only. Do not use wet food, canned food, or treats.
- Ensure the power adapter and cable are not damaged. If damaged, discontinue use immediately.
- Keep out of reach of children and pets when not in use or during cleaning.
- Only use the original power adapter provided with the feeder.
- Regularly check the food level and desiccant bag for optimal performance.

Package Contents

Please check the package contents upon opening:

- Oneisall PFD-002 PRO Automatic Pet Feeder Main Unit
- Food Storage Container (5L/20 Cups capacity)
- Lid with Desiccant Bag Compartment
- 2 x Stainless Steel Food Bowls
- 2 x Bowl Holders/Stands
- Power Adapter
- User Manual

Product Overview

Familiarize yourself with the components of your new pet feeder:

Main Components:

- **Food Storage Container:** Transparent container for kibble.
- **Lid:** Secures the food and holds the desiccant bag.
- **Control Panel:** Buttons and indicators for manual feed, recording, and reset.
- **Dispensing Outlet:** Where food is dispensed.
- **Stainless Steel Bowls:** Removable and washable bowls for food.
- **Bowl Holders:** Bases for the stainless steel bowls.
- **Power Port:** For connecting the power adapter.



Image: The feeder's stable design, preventing pets from easily knocking it over.



Image: The feeder's dual bowl design allows two pets to eat simultaneously without conflict.

Setup

1. Unpacking and Assembly

1. Carefully remove all components from the packaging.
2. Place the main feeder unit on a flat, stable surface.

3. Attach the two bowl holders to the designated slots at the base of the feeder.
4. Insert the stainless steel bowls into the bowl holders.

2. Power Connection

1. Connect the power adapter to the power port on the back of the feeder.
2. Plug the adapter into a standard wall outlet.
3. The feeder will power on, and indicator lights may illuminate.

3. App Download and Wi-Fi Setup



Image: The feeder supports both 5G and 2.4G WiFi for stable connectivity.

1. Download the companion app (e.g., "Smart Life" or "Tuya Smart" app) from your smartphone's app store (iOS or Android).
2. Register or log in to your account.
3. Add the device: Follow the in-app instructions to add the Oneisall PFD-002 PRO feeder. This typically involves putting the feeder into pairing mode (often by pressing and holding the reset button) and connecting it to your home Wi-Fi network.

4. Ensure your Wi-Fi network is 2.4GHz or 5GHz compatible, as the feeder supports both for enhanced stability.

4. Filling the Feeder

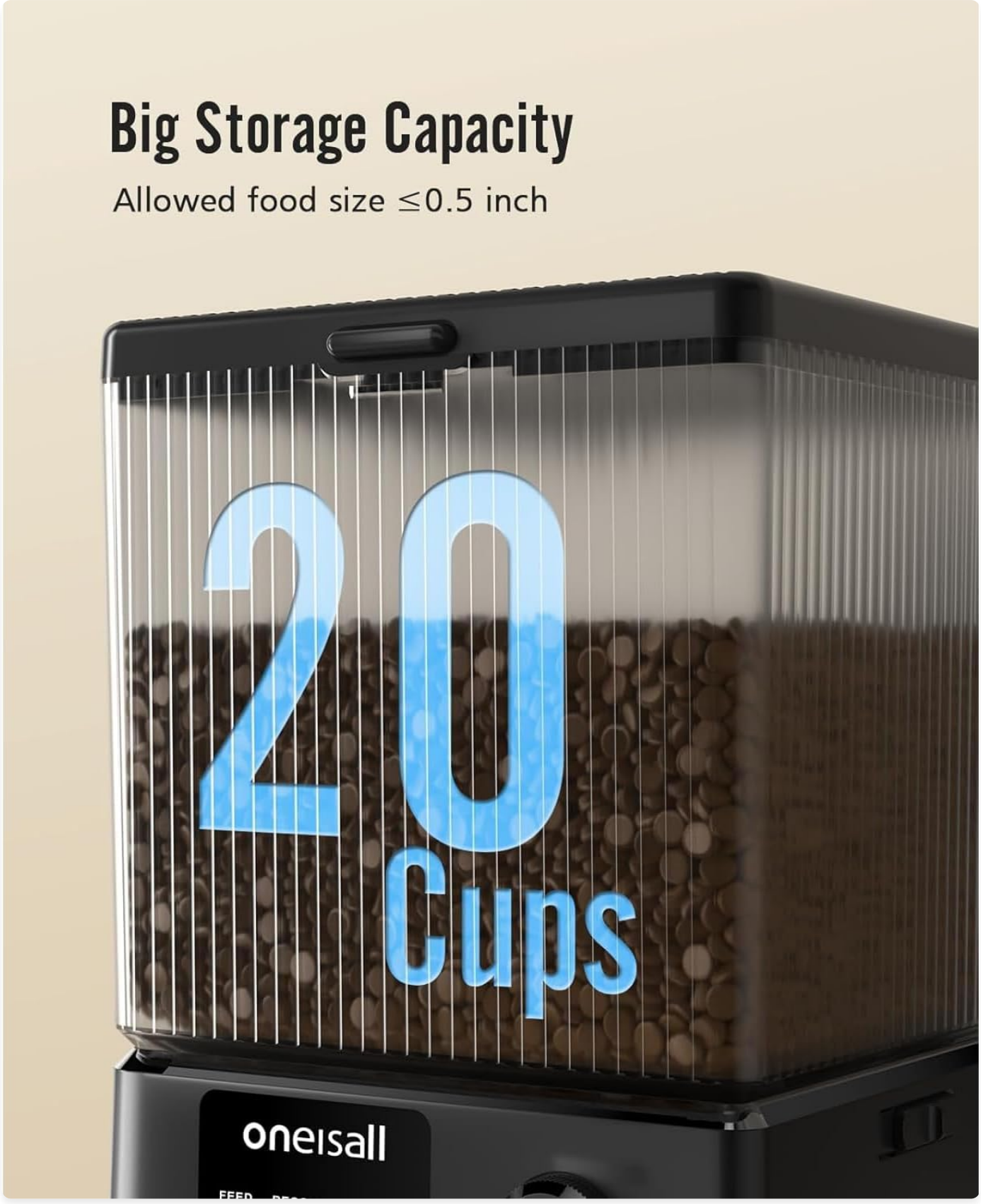


Image: The feeder boasts a large 20-cup (5L) storage capacity, reducing the frequency of refills.

1. Open the lid of the food storage container.
2. Pour dry pet food into the container. Ensure the kibble size is appropriate (recommended ≤0.5 inch / 1.27 cm) to prevent jamming.

3. Close the lid securely. Ensure the desiccant bag is properly placed in its compartment to keep food fresh.

Operating Instructions

1. Manual Feeding

- Press the "FEED" button on the control panel to dispense one portion of food immediately.
- You can press it multiple times for additional portions.

2. Scheduling Feeds via App



Image: The app allows precise scheduling of meals to develop healthy eating habits for your pet.

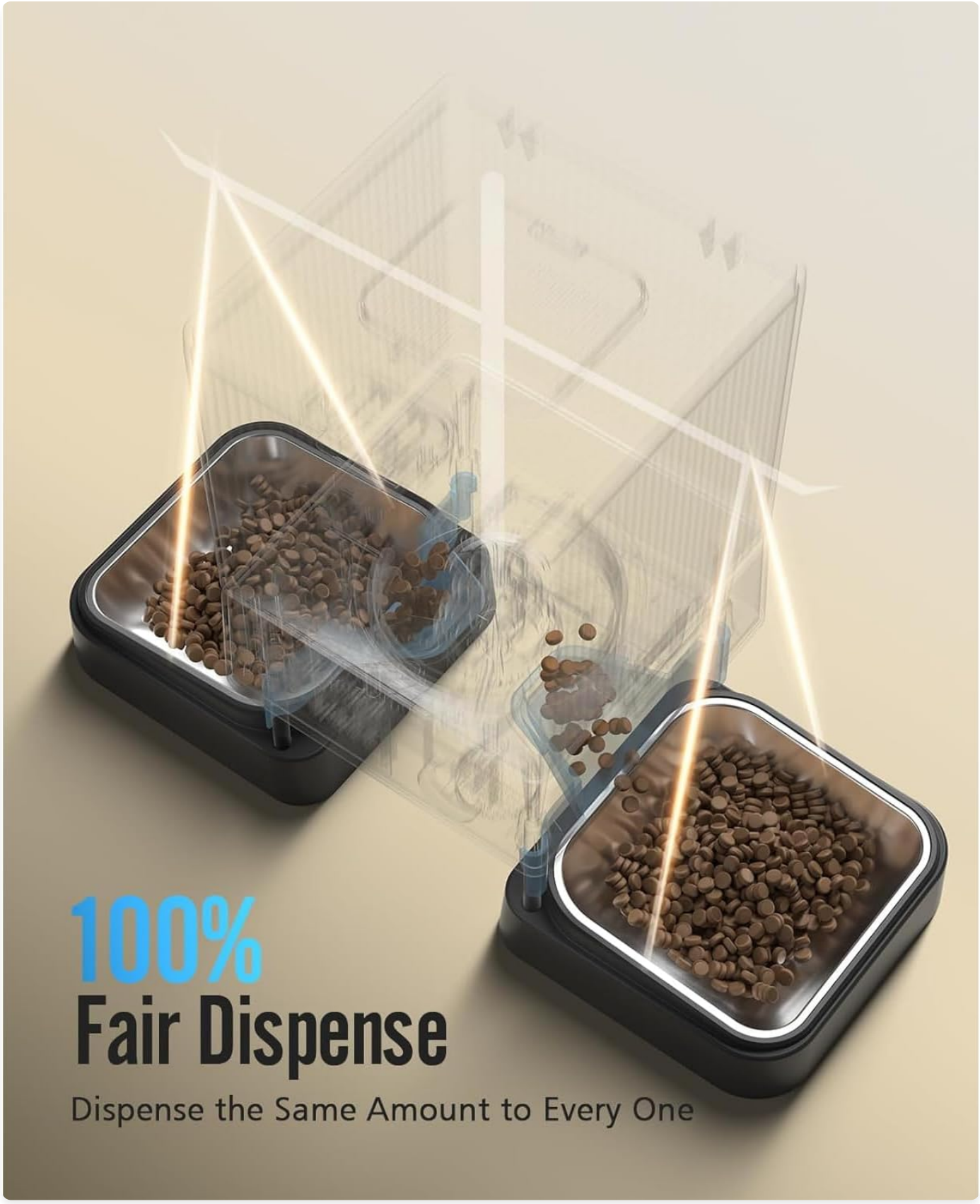


Image: The feeder ensures 100% fair dispense, providing equal amounts of food to each bowl.

1. Open the companion app on your smartphone.
2. Select your Oneisall PFD-002 PRO feeder from the device list.
3. Navigate to the "Meal Plan" or "Schedule" section.
4. Set desired feeding times and the number of portions for each meal. The feeder ensures fair distribution to both bowls.
5. Save your settings. The feeder will now automatically dispense food according to your schedule.

3. Voice Recording

- Press and hold the "RECORDER" button on the control panel.
- Speak into the microphone to record a short message (e.g., "Time to eat!").
- Release the button to save the recording. This message will play before each scheduled meal.

Maintenance

1. Regular Cleaning

1. Unplug the feeder from the power outlet before cleaning.
2. Remove the stainless steel bowls and wash them with soap and water. They are dishwasher safe.
3. Wipe the food storage container and the main unit with a damp cloth. Do not use abrasive cleaners.
4. Ensure all parts are completely dry before reassembling and plugging in the feeder.

2. Desiccant Bag Replacement

- The desiccant bag helps keep the food fresh and dry.
- Replace the desiccant bag every 1-2 months, or as needed, depending on humidity levels.
- New desiccant bags can be purchased from authorized retailers.

Troubleshooting

Problem	Possible Cause	Solution
Feeder not dispensing food.	Food hopper empty; Food jammed; Dispenser blocked; Power issue.	Refill food; Check for kibble jams and clear; Ensure bowls are correctly placed; Check power connection.
App cannot connect to feeder.	Incorrect Wi-Fi password; Feeder too far from router; Router settings (2.4GHz/5GHz); Feeder not in pairing mode.	Verify Wi-Fi password; Move feeder closer to router; Ensure router supports 2.4GHz or 5GHz and is configured correctly; Reset feeder to pairing mode.
Food not fresh.	Desiccant bag needs replacement; Lid not sealed properly.	Replace desiccant bag; Ensure lid is securely closed.
Voice recording not playing.	Recording not saved; Volume too low.	Re-record and ensure it saves; Check app settings for volume control.

Specifications

Feature	Detail

Feature	Detail
Model Name	PFD-002 PRO
Item Model Number	15007
Capacity	5 Liters / 20 Cups
Dimensions (LxWxH)	7.4 x 9.8 x 7.4 inches (18.8 x 24.9 x 18.8 cm)
Material	BPA-free Plastic (feeder body), Stainless Steel (bowls)
Connectivity	5G & 2.4G WiFi, APP Control
Target Species	Cats, Small Dogs
Recommended Kibble Size	≤0.5 inch (1.27 cm)

Warranty and Support

The Oneisall PFD-002 PRO Automatic Pet Feeder comes with a**2-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use.

For technical support, warranty claims, or any questions regarding your feeder, please contact Oneisall customer service through the contact information provided on the product packaging or the official Oneisall website. Please have your purchase receipt and model number (15007) ready when contacting support.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

I have several oneisall PFD-002 Pro automatic feeders and they work well, but I am having an issue with the Maine Coon food. I have the setting at 4 for the double feeder, yet it delivers very little food despite clicking 4 times. How can I resolve this dispensing issue?

The issue you are experiencing with your oneisall PFD-002 Pro (Model 15007) is likely related to the size of the Maine Coon kibble. Maine Coon cat food is typically much larger than standard kibble,...

Read full answer