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› KRUPS NESCAFÉ Dolce Gusto NEO Coffee Machine User Manual

KRUPS KP850110

KRUPS NESCAFÉ Dolce Gusto NEO Coffee Machine User Manual

Model: KP850110

Brand: KRUPS

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INTRODUCTION

This user manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your KRUPS NESCAFÉ Dolce Gusto NEO coffee machine, model KP850110. Please read this manual thoroughly before first use and keep it for future reference.



Figure 1: KRUPS NESCAFÉ Dolce Gusto NEO coffee machine with a prepared espresso.

SETUP

1. Unboxing and Initial Placement

Carefully remove all packaging materials. Place the machine on a stable, flat, and heat-resistant surface, away from water

sources and direct sunlight. Ensure adequate ventilation around the appliance.

2. Water Tank Preparation

1. Remove the water tank from the back of the machine.
2. Rinse the water tank thoroughly with fresh water.
3. Fill the water tank with fresh, potable water up to the MAX level indicator.
4. Place the water tank back into the machine, ensuring it is securely seated.

3. Initial Rinse Cycle

Before first use, perform an initial rinse cycle to clean the internal system.

- Place an empty container (minimum 500ml capacity) under the coffee outlet.
- Ensure the machine is plugged into a grounded power outlet.
- Press the power button to turn on the machine. The button will flash during heating and turn solid green when ready.
- Without inserting a pod, select a large cup size (e.g., Grande or Carafe setting if available) and start the brewing process. The machine will dispense hot water.
- Repeat this process 2-3 times.



Figure 2: The adjustable drip tray of the coffee machine, suitable for various cup sizes.

OPERATION

1. Preparing a Beverage

1. Ensure the water tank is filled and the machine is powered on and ready (solid green light).
2. Lift the locking handle and open the capsule holder.
3. Insert a NESCAFÉ Dolce Gusto NEO paper-based pod into the capsule holder. Ensure it is correctly seated.
4. Close the capsule holder and push down the locking handle until it clicks.
5. Place your cup on the drip tray. Adjust the drip tray height if necessary for different cup sizes.
6. The machine will automatically recognize the pod type and suggest the optimal water volume. You can adjust this manually using the touch controls if desired.
7. Press the brew button to start extraction. The machine will stop automatically when the programmed volume is reached.

8. Once brewing is complete, lift the locking handle to eject the used pod into the waste bin.



Figure 3: Inserting a paper-based NEO pod into the machine.

2. SmartBrew Technology

The exclusive SmartBrew technology replicates barista techniques for authentic coffee experiences. This includes high-pressure extraction for espressos, slow extraction for long coffees (Grande and Carafe formats), and Americano-type extraction.



Figure 4: The machine can brew larger volumes into a carafe.

3. AirFoam Technology for Milk Beverages

For milk-based beverages, the new AirFoam technology creates an incredibly dense and creamy micro-foam. Use

compatible NEO milk sachets for best results.



Figure 5: A latte macchiato prepared using the AirFoam technology.

4. Connectivity (Bluetooth/WiFi)

Connect your machine to the NESCAFÉ Dolce Gusto application via Bluetooth or WiFi to customize your beverages. You can adjust temperature and cup volume to your preference. Refer to the app's instructions for pairing and usage.

MAINTENANCE

1. Daily Cleaning

- After each use, empty and rinse the drip tray and capsule waste bin.
- Wipe the exterior of the machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Rinse the water tank daily with fresh water.

2. Descaling

Regular descaling is crucial for maintaining machine performance and beverage quality. The frequency depends on water hardness and usage. Refer to the NESCAFÉ Dolce Gusto descaling kit instructions for the specific procedure. Generally, descaling should be performed every 3-6 months.

- Use only descaling solutions recommended by NESCAFÉ Dolce Gusto or KRUPS.

- Follow the instructions provided with the descaling solution carefully.
- After descaling, perform several rinse cycles with fresh water to ensure all descaling solution is flushed out.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Machine does not turn on.	Not plugged in; power outlet issue; machine fault.	Check power cord connection. Try a different outlet. If problem persists, contact customer support.
No coffee dispensed or very little coffee.	Water tank empty; machine needs descaling; pod not inserted correctly.	Fill water tank. Perform descaling procedure. Ensure pod is correctly seated and locking handle is down.
Water leaking from the machine.	Water tank not properly seated; drip tray overflowing; internal leak.	Ensure water tank is securely in place. Empty drip tray regularly. If leaking persists, discontinue use and contact customer support.
Coffee is not hot enough.	Machine needs descaling; preheating not complete.	Perform descaling. Wait for the power button to turn solid green before brewing.
Pods are not recognized.	Incorrect pod type; pod not inserted correctly; sensor issue.	Ensure you are using NESCAFÉ Dolce Gusto NEO paper-based pods. Reinsert the pod. If issue persists, contact customer support.

SPECIFICATIONS

Feature	Detail
Brand	KRUPS
Model Number	KP850110
Color	White
Power	2300W
Voltage	230 Volts
Item Weight	4.5 Kilograms
Product Dimensions (L x W x H)	40P x 15l x 34H centimeters
Coffee Maker Type	Espresso Machine
Filter Type	Paper
Operation Mode	Fully Automatic
Country of Origin	France

Feature	Detail
Spare Parts Availability	15 Years

WARRANTY & SUPPORT

Warranty Information

This KRUPS appliance is covered by a manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions, including the warranty period and coverage details. Keep your proof of purchase for warranty claims.

Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact KRUPS customer support. Contact details can typically be found on the KRUPS official website or on the product packaging. KRUPS is committed to product reparability for 15 years at a fair price, supported by a global network of 6200 repairers. You can also visit the official KRUPS Amazon store for more information:[KRUPS Amazon Store](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

I have inserted a pod the wrong way into my KRUPS NESCAFÉ Dolce Gusto NEO (KP850110) machine and now it is locked. How can I fix this?

If the locking handle on your KRUPS NESCAFÉ Dolce Gusto NEO is stuck because a pod was inserted incorrectly, do not use excessive force to pull the handle up, as this can damage the...

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