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Model: Pride Go Chair

1. INTRODUCTION

This manual provides essential information for the safe and effective operation, maintenance, and troubleshooting of your Pride Mobility Go Chair Electric Wheelchair Scooter. Please read this manual thoroughly before using the device to ensure proper understanding and to maximize your experience.

2. SAFETY INFORMATION

The Pride Mobility Go Chair is an FDA Class II Medical Device, designed to assist individuals with mobility impairments. Adherence to all safety guidelines is crucial for user well-being and device longevity.

- Always ensure the device is fully charged before extended use.
- Operate the Go Chair on stable, level surfaces. Avoid steep inclines or uneven terrain.
- Do not exceed the maximum weight capacity of 300 lbs.
- Use the lap belt provided for enhanced safety during operation.
- Keep hands and clothing clear of moving parts.
- Consult a healthcare professional if you have any medical conditions that may affect your ability to safely operate this device.

3. PRODUCT OVERVIEW

The Pride Mobility Go Chair is a compact and versatile electric wheelchair scooter designed for enhanced mobility and comfort. It features a robust design with a focus on maneuverability and ease of transport.



Figure 3.1: Front view of the Pride Mobility Go Chair in Sapphire Blue. This image highlights the compact design, the joystick control, and the comfortable seating.

Key Features:

- **Compact and Foldable Design:** Available in 18" x 17" or 20" x 18" seat sizes, featuring a 5-point swivel with latch release for portability.
- **Enhanced Performance:** Increased weight capacity of 300 Lbs and speeds up to 3.7 mph, powered by a 20 Ah battery pack.
- **Superior Agility:** Longer wheelbase, wider stance, and a compact turning radius of 25.4" for improved

maneuverability.

- **Comfort Features:** Larger, adjustable armrests and a bigger footplate.
- **Convenient Storage:** Dual swing-away, under-seat storage bins.
- **Easy Disassembly:** One-hand feather-touch disassembly for transport.



Figure 3.2: Close-up view of the intuitive joystick controller, showing the power button and speed adjustment controls.

4. SETUP

The Go Chair is designed for quick and easy setup. Follow these steps to prepare your device for use:

1. **Unpacking:** Carefully remove all components from the packaging. Ensure all parts listed in the packing list are present.
2. **Assembly (if required):** The Go Chair features one-hand feather-touch disassembly. To assemble, align the seat post with the base receiver and push down until it locks into place. Ensure the seat is securely attached.
3. **Battery Installation/Connection:** Ensure the 20 Ah battery pack is properly installed and connected. Refer to the battery compartment for specific instructions if needed.
4. **Charging:** Before first use, fully charge the battery. Connect the charger to the charging port and plug it into a standard electrical outlet. The charging indicator will show when charging is complete.
5. **Adjustments:** Adjust the armrests to a comfortable height and position. Ensure the footplate is in a suitable position for your comfort and stability.

5. OPERATING INSTRUCTIONS

Operating your Go Chair is straightforward. Familiarize yourself with the controls before active use.

5.1 Powering On/Off

- To power on, press the power button on the joystick controller. The battery indicator lights will illuminate.
- To power off, press the power button again.

5.2 Driving the Go Chair

- **Speed Control:** Use the speed adjustment buttons (+/-) on the joystick to set your desired speed. The Go Chair can reach speeds up to 3.7 mph.
- **Directional Control:** Gently push the joystick in the desired direction (forward, backward, left, right). The further you push, the faster the chair will move up to the set speed limit.
- **Turning:** The Go Chair has a compact turning radius of 25.4 inches, allowing for excellent maneuverability in tight spaces.
- **Braking:** Release the joystick to its neutral position to engage the electromagnetic brakes and bring the chair to a stop.



Figure 5.1: A user comfortably operating the Go Chair outdoors, demonstrating its ease of use and maneuverability.

5.3 Using Storage Bins

The dual swing-away, under-seat storage bins provide convenient space for personal items. Simply swing them out to access and swing back to secure.

6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Go Chair.

- **Cleaning:** Wipe down the chair with a damp cloth. Avoid using abrasive cleaners or excessive water.
- **Battery Care:** Keep the battery charged. Avoid fully discharging the battery frequently. Store the battery in a cool, dry place if the chair will not be used for an extended period.
- **Tire Inspection:** Regularly check tires for wear and tear. Ensure they are free of debris.
- **Fasteners:** Periodically check all nuts, bolts, and fasteners to ensure they are tight. Do not overtighten.
- **Professional Service:** For any complex repairs or issues, contact authorized service personnel.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your Go Chair.

Problem	Possible Cause	Solution
Chair does not power on.	Battery not charged; Battery connection loose; Power button malfunction.	Ensure battery is fully charged. Check battery connections. If problem persists, contact support.
Chair moves slowly or inconsistently.	Low battery charge; Speed setting too low; Obstruction in wheels.	Charge battery. Increase speed setting on joystick. Check and clear any obstructions.
Unusual noises during operation.	Loose components; Debris in drive system.	Inspect for loose parts. Clear any debris. If noise continues, seek professional assistance.

If you encounter an issue not listed here, or if the suggested solutions do not resolve the problem, please contact customer support.

8. SPECIFICATIONS

Detailed technical specifications for the Pride Mobility Go Chair (Sapphire Blue, 20"x18" Foldable Seat).

Attribute	Value
Product Dimensions	33 x 25.5 x 23 inches
Item Weight	36 Pounds
Item Model Number	Pride Go Chair
Brand	Pride Mobility
Color	Sapphire Blue
Material	Vinyl
Battery	20 Ah
Max Speed	Up to 3.7 mph
Weight Capacity	300 Lbs
Turning Radius	25.4 inches

9. WARRANTY AND SUPPORT

Your Pride Mobility Go Chair comes with comprehensive warranty coverage and dedicated support services.

9.1 Warranty Coverage

- **5-year Limited Warranty** on Frame
- **13-month Limited Warranty** on Electronics
- **13-month Limited Warranty** on Drive Motors



Figure 9.1: The Go Chair highlighting the 5-year limited warranty on the frame, ensuring long-term durability.

9.2 In-Home Service

A **1-Year In-Home Service** is provided. If any issues arise within the first twelve months, contact HV Supply to arrange for a technician to visit your home for diagnosis and repair.

9.3 Return and Replacement Policy

- If the item is received damaged, notify us within 3 business days for a free replacement.
- For order refusals or return requests unrelated to damage, a 25% restocking fee of the original item price, plus a

\$115.00 back freight charge, will apply.

9.4 Contact Support

For technical assistance, warranty claims, or service requests, please contact your authorized Pride Mobility dealer or HV Supply directly. Refer to your purchase documentation for specific contact details.

