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- › [Shokz](#) /
- › [Shokz OpenRun Bone Conduction Headphones - User Manual](#)

Shokz OpenRun S803/S805

Shokz OpenRun Bone Conduction Headphones User Manual

Model: S803/S805

[Introduction](#) [Setup](#) [Operating Instructions](#) [Maintenance](#) [Troubleshooting](#) [Specifications](#) [Warranty & Support](#)

1. INTRODUCTION

The Shokz OpenRun bone conduction headphones provide an open-ear listening experience, allowing you to enjoy audio while remaining aware of your surroundings. Designed for comfort and durability, these headphones are suitable for various activities, including sports and daily use.

Package Contents



1. OpenRun Headphones



2. Carrying Bag



3. USB-C Charging Cable



4. Sports Headband

2. SETUP

2.1 Charging Your Headphones

Before first use, fully charge your OpenRun headphones. The headphones feature a USB-C charging port and a moisture detection alarm for safe charging.

- Connect the provided USB-C charging cable to the charging port on the headphones and to a USB power source.
- The LED indicator will show charging status.
- A 10-minute quick charge provides approximately 1.5 hours of battery life. A full charge allows up to 8 hours of continuous playback.
- If moisture is detected in the charging port, an alarm will sound. Disconnect the cable and allow the port to dry completely before attempting to charge again.



Image: USB-C charging port on the Shokz OpenRun headphones.

2.2 Pairing with a Device

The OpenRun headphones use Bluetooth 5.1 for quick and stable connections.

1. Turn on your OpenRun headphones.
2. Activate Bluetooth on your smartphone or other device.
3. Select "Shokz OpenRun" from the list of available Bluetooth devices.
4. The headphones will automatically pair with previously connected devices.

3. OPERATING INSTRUCTIONS

3.1 Wearing the Headphones

The lightweight design and secure fit ensure comfort during extended use.

- Place the headphones around the back of your head, with the transducers resting on your cheekbones, just in front of your ears.
- Ensure a snug but comfortable fit.



Image: A woman wearing Shokz OpenRun headphones, demonstrating the correct placement for optimal sound and comfort.

3.2 On-Device Controls

Control your audio and calls directly from the headphones without needing to access your smartphone.

- **Music Playback/Pause:** Press the multi-function button once.
- **Skip Track:** Double-press the multi-function button for next track. Triple-press for previous track.
- **Answer/End Call:** Press the multi-function button once during an incoming call or active call.
- **Adjust Volume:** Use the volume buttons located on the side of the headphones.



Image: Close-up of the control buttons on the Shokz OpenRun headphones, indicating functions for music and calls.

4. MAINTENANCE

4.1 Water Resistance (IP67)

The OpenRun headphones are IP67 rated for dust and water resistance, making them suitable for intense workouts and various weather conditions.

- The IP67 rating means the headphones are protected from dust and can withstand immersion in water up to 1 meter for 30 minutes.
- **Caution:** These headphones are not designed for swimming. Avoid wearing them during swimming or prolonged submersion.
- Always ensure the charging port is dry before connecting the charging cable to prevent damage. The moisture detection alarm will alert you if moisture is present.



Image: Shokz OpenRun headphones with water droplets, illustrating their water-resistant design.

4.2 Cleaning

To maintain optimal performance and hygiene:

- Wipe the headphones with a soft, damp cloth after each use, especially after workouts.
- Do not use abrasive cleaners or harsh chemicals.
- Ensure the headphones are completely dry before storing or charging.

5. TROUBLESHOOTING

5.1 Common Issues and Solutions

| Issue | Possible Cause | Solution |
|-------------------------------|--|---|
| No power/Cannot turn on | Low battery; Power button not pressed correctly. | Charge the headphones fully. Press and hold the power button for 3-5 seconds until the LED indicator lights up. |
| Cannot pair with device | Bluetooth not enabled; Headphones not in pairing mode; Device too far. | Ensure Bluetooth is on. Turn off and on headphones to enter pairing mode. Keep device within 10 meters. |
| Sound leakage | Volume too high. | Reduce the volume. Bone conduction headphones are designed to allow ambient sound, but excessive volume can cause minor sound leakage. |
| Uncomfortable after long wear | Improper fit or size. | Adjust the fit. Ensure the transducers rest comfortably on your cheekbones. Consider if a different size (e.g., mini) might be more suitable for your head shape. |
| Poor call quality | Environmental noise; Microphone obstruction. | Move to a quieter environment. Ensure the microphone is not covered. The dual-mic noise cancellation helps, but extreme noise can still affect quality. |

6. SPECIFICATIONS

| | |
|-----------------------|---------------------------------------|
| Model Name | OpenRun (Internal Models: S803, S805) |
| Connection Technology | Wireless (Bluetooth 5.1) |
| Headphone Style | Open-ear, Bone Conduction |
| Color | Black |

| | |
|--------------------------|---------------------------------|
| Materials | Silicone, Nitinol, Metal |
| Product Weight | 26 grams |
| Product Dimensions | 12.5 x 9.95 x 4.86 cm |
| Water Resistance Level | IP67 (Dustproof and Waterproof) |
| Charging Type | USB-C |
| Continuous Playback Time | Up to 8 Hours |
| Impedance | 8.5 ohms |
| Manufacturer | SHOKZ (SINGAPORE) PTE. LTD. |
| Release Year | 2024 |

7. WARRANTY AND SUPPORT

7.1 Product Warranty

Shokz products are designed for durability and performance. Please refer to the official Shokz website or your purchase documentation for specific warranty terms and conditions applicable to your region. Typically, Shokz offers a limited warranty against defects in materials and workmanship.

7.2 Customer Support

For technical assistance, troubleshooting, or warranty claims, please contact Shokz customer support through their official channels:

- Official Website:** Visit the [Shokz Official Store](#) for FAQs, support resources, and contact information.
- Email/Phone:** Refer to the contact details provided in your product packaging or on the official website for direct support.