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Sandpoy FW1-L-BAS

Sandpoy Automatic Cat Feeder and Water Dispenser FW1 User Manual

Model: FW1-L-BAS | Brand: Sandpoy

1. INTRODUCTION

The Sandpoy Automatic Cat Feeder and Water Dispenser FW1 is an innovative 2-in-1 solution designed to provide fresh food and clean water for your pets. This system allows for precise feeding schedules, portion control, and features a multi-layer filtration system for the water dispenser, ensuring your pet's well-being even when you are away. It supports both adapter and backup battery power for reliable operation.



Image 1.1: The Sandpoy Automatic Cat Feeder and Water Dispenser FW1.

2. PRODUCT COMPONENTS

Before setting up your Sandpoy FW1, please ensure all components listed below are present in the package:

- Automatic Pet Feeder (Food Hopper, Main Body)
- Water Dispenser (Bowl, Lid, Spout, Pump, Tube, Filter, Pre-Filter)
- Stainless Steel Bowl with Tray
- DC 5V Power Adapter
- Desiccant Bag
- User Manual

Water Circulation Every 360 Days

Cherish water resources, starting with every cycle.



Image 2.1: All included components of the Sandpoy FW1 system.

3. SETUP INSTRUCTIONS

3.1 Water Dispenser Setup

1. Place the pump securely at the bottom of the water dispenser bowl.
2. Thread the power cord through the designated channel to ensure it is neatly tucked away.
3. Install the filter and pre-filter components onto the spout.
4. Place the lid onto the water dispenser bowl, ensuring it is properly seated.

5. Fill the water dispenser with clean water up to the maximum fill line.

Your browser does not support the video tag.

Video 3.1: Visual guide on how to set up the water dispenser, including pump and filter installation.

3.2 Automatic Feeder Setup

1. Assemble the main body of the feeder with the food hopper.
2. Insert the desiccant bag into its designated compartment within the lid to keep food fresh.
3. Fill the food hopper with dry pet food. Ensure kibble size is between 5-12mm to prevent jamming. Do not use wet food.
4. Secure the locking lid to prevent pets from accessing food prematurely and to maintain freshness.
5. Place the stainless steel bowl onto the feeder's tray.
6. Connect the DC 5V power adapter to the feeder and plug it into a power outlet.

4. OPERATING INSTRUCTIONS

4.1 Setting Feeding Schedule and Portions

The automatic feeder allows you to customize your pet's meal plan with up to 4 meals per day and 1-9 portions per meal. Refer to the intuitive LCD screen and the detailed instructions in the included user manual for precise programming steps. The timer operates on military time.

Customized Meal Plan



Up to 4 Meals Per Day



Up to 9 Portions Per Meal



Kibble Size 5-12mm

8:00AM-First meal
1 Portion



12:00PM-Second meal
2 Portion



Third meal
1 Portion



3L



Image 4.1: Visual representation of setting up a customized meal plan.

4.2 Voice Recording

You can record a 10-second personalized voice message to call your pet at meal times, providing comfort and companionship even when you are not home.

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Video 4.2: Instructions on how to record your own voice message for the feeder.

4.3 Dual Power Supply

The feeder supports both an adapter and backup battery power supply modes (batteries not included). This ensures your pet receives meals on time even during power outages.



Image 4.3: Illustration of the dual power supply feature, showing both adapter and battery modes.

5. MAINTENANCE

5.1 Cleaning

The detachable food hopper, bowl, and water tank make cleaning easy. All parts, except the feeder's base, can be hand washed. Ensure all parts are completely dry before reassembly and use.

Detachable Design for Thorough Clean



Note: Do not wash the base!
Wipe all parts dry before use.

Image 5.1: Demonstrates the detachable design for easy cleaning of the components.

5.2 Filter Replacement

The water fountain features a 5-layer filtration system. To ensure clean and healthy drinking water for your pet, it is recommended to replace the filter every 1-2 weeks. Search for "Sandpoy Cat Water Fountain Filter" to purchase genuine replacement filters.



Image 5.2: Replacement filters for the water fountain.

5.3 Desiccant Bag Replacement

To maintain the freshness and crispness of the pet food, it is recommended that the desiccant bags in the automatic feeder be replaced once every 15 days.

6. TROUBLESHOOTING

If you encounter any issues with your Sandpoy FW1, please refer to the following common problems and solutions:

Problem	Possible Cause / Solution
Feeder not dispensing food at scheduled times.	Check power connection (adapter or batteries). Verify schedule settings on the LCD screen. Ensure food hopper is not empty. Check for food jamming (kibble size should be 5-12mm).
Water dispenser not flowing.	Ensure the pump is properly installed and connected. Check water level. Clean the pump and filter for any blockages. Ensure the power adapter is connected.
Food jamming.	Ensure kibble size is within the recommended 5-12mm range. Do not use wet or sticky food. Clean the food dispensing mechanism.
Difficulty setting up the feeder's time/schedule.	Carefully re-read the programming instructions in the user manual. Note that the timer uses military time.
Water fountain light is too bright.	The water fountain features an LED light. If the brightness is an issue, consider relocating the unit or covering the light source if it does not interfere with operation.

If the problem persists after attempting these solutions, please contact Sandpoy customer support.

7. SPECIFICATIONS

Feature	Detail
Model Name	Automatic cat feeder
Item Model Number	FW1-L-BAS
Feeder Capacity	3 Liters
Water Dispenser Capacity	2 Liters (70OZ)
Material	Stainless Steel, Plastic
Color	White
Item Dimensions (LxWxH)	7.67 x 7.67 x 9.84 inches
Item Weight	3.8 pounds
Recommended Kibble Size	5-12mm (Dry Food, Mixed Food, Freeze Dried Food, Air-Dried Food)
Power Supply	DC 5V Power Adapter, Backup Batteries (not included)
Voice Recording	10 seconds
Care Instructions	Hand Wash Only (excluding feeder base)

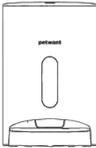
8. WARRANTY AND SUPPORT

8.1 Warranty Information

The Sandpoy Automatic Cat Feeder and Water Dispenser FW1 comes with a **2-Year Warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact Sandpoy customer support via online email. Refer to the contact information provided on the product packaging or the official Sandpoy website.

<p>petwant</p> <p>PetWant F11-L Használati utasítás</p> 	<p>PetWant F11-L Automatic Pet Feeder User Manual</p> <p>This user manual provides detailed instructions for the PetWant F11-L automatic pet feeder, covering setup, operation, maintenance, troubleshooting, and safety guidelines. Learn how to program feeding schedules, use the voice recording feature, and ensure optimal performance for your pet.</p>
<p>petwant</p> <p>Intelligenter Futterspender mit 6 Fächern PetWant F13 Gebrauchsanweisung</p>  <p><small>Bitte lesen Sie die Handlungsanleitung sorgfältig durch, bevor Sie dieses Produkt verwenden.</small></p>	<p>PetWant F13 Intelligent Pet Feeder with 6 Compartments - User Manual</p> <p>Comprehensive user manual for the PetWant F13 intelligent pet feeder, detailing setup, operation, safety guidelines, maintenance, and troubleshooting for this 6-compartment automatic pet food dispenser.</p>
<p>petwant</p> <p>User Manual 6 Meal Pet Feeder</p>  <p><small>Please read the manual carefully before using this product.</small></p>	<p>Petwant 6 Meal Pet Feeder User Manual</p> <p>Comprehensive user manual for the Petwant 6 Meal Pet Feeder (Model F13-L), covering device placement, safety information, components, display panel functions, parameters, installation, setup, cleaning, maintenance, and troubleshooting.</p>
<p>petwant</p> <p>Automatický dávkovač krmiva PetWant F11-L Návod k obsluze</p> 	<p>PetWant F11-L Automatic Pet Feeder User Manual</p> <p>Comprehensive user manual for the PetWant F11-L Automatic Pet Feeder, covering setup, operation, maintenance, troubleshooting, and safety guidelines for optimal pet feeding.</p>
<p>Casfuy</p> <p>Automatic Pet Feeder</p>  <p>Model: F13-L</p> <p><small>Please read the manual carefully before using this product. Manufactured in Germany. © 2018 Casfuy. All rights reserved. For more information, please contact: sales@casfuy.com</small></p>	<p>Casfuy F13-L Automatic Pet Feeder User Manual</p> <p>User manual for the Casfuy F13-L Automatic Pet Feeder, covering setup, operation, safety, and troubleshooting.</p>
<p>petwant</p> <p>User Manual Smart Pet Feeder</p>  <p><small>THANKS FOR CHOOSING OUR AUTOMATIC PET FEEDER</small></p>	<p>Petwant F11-L Smart Pet Feeder User Manual</p> <p>User manual for the Petwant F11-L Smart Pet Feeder, covering setup, operation, maintenance, and safety precautions for automatic pet food dispensing.</p>