truke BTG Flex (E21+)

truke BTG Flex True Wireless Earbuds User Manual

Model: BTG Flex (E21+)

Introduction

Thank you for choosing the truke BTG Flex True Wireless Earbuds. These earbuds are designed to provide an immersive audio experience with advanced features such as dual pairing, ultra-low latency gaming mode, and extended playtime. This manual will guide you through the setup, operation, and maintenance of your new earbuds to ensure optimal performance.



Image: Overview of truke BTG Flex Earbuds highlighting 60H Playback, Quad Mic, 13mm Driver, Gaming Mode, Bluetooth 5.4, and Dual Pairing capabilities.

What's in the Box

Please check the package contents to ensure all items are present:

- truke BTG Flex True Wireless Earbuds (Left and Right)
- Wireless Charging Case
- Charging Cable
- User Manual

- Eartips (various sizes)



Image: The truke BTG Flex True Wireless Earbuds and their charging case, demonstrating the product's appearance.

Product Overview

The truke BTG Flex earbuds are engineered for superior audio performance and user convenience. Key features include:

- **Dual Pairing:** Connect to two devices simultaneously for seamless switching.
- **40ms Ultra Low Latency Battle Mode:**Optimized for gaming with minimal audio delay.
- **60 Hours Total Playtime:** Extended battery life for prolonged use.
- **360° Spatial Audio with HiFi DSP Sound:**Delivers immersive, high-fidelity audio.
- **Powerful 13mm Drivers:** Ensures rich bass and clear treble.
- **Quad-Mic ENC:** Environmental Noise Cancellation for clear calls.
- **Bluetooth 5.4:** Provides stable and efficient wireless connectivity.

- **Intuitive Touch Controls:** Easy management of music, calls, and modes.
- **IPX5 Water Resistance:** Protection against sweat and light rain.



Image: The truke BTG Flex Earbuds connected to both a smartphone and a tablet, illustrating the dual pairing feature.



Image: The truke BTG Flex Earbuds in a gaming setting, emphasizing their 40ms ultra-low latency for an enhanced gaming experience.

Setup

1. Initial Charging

Before first use, fully charge your truke BTG Flex earbuds and charging case.

1. Place both earbuds into the charging case.
2. Connect the charging cable to the case's charging port and a USB power source.
3. The indicator light on the case will show charging status. Once fully charged, the light will change or turn off.



Image: The truke BTG Flex Earbuds and charging case, highlighting the impressive 60 hours of total playtime on a single charge.

2. Pairing with Your Device

The earbuds will automatically enter pairing mode when taken out of the case.

1. Open the charging case and remove both earbuds. They will automatically power on and enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for "truke BTG Flex" in the list of available Bluetooth devices.
4. Select "truke BTG Flex" to connect. A voice prompt will confirm successful pairing.

For dual pairing, after connecting to the first device, disable Bluetooth on the first device, pair with the second device, then re-enable Bluetooth on the first device. The earbuds should connect to both.

Operating Instructions

Touch Controls

The truke BTG Flex earbuds feature intuitive touch controls on each earbud. The specific functions are:

Action	Function
Single Tap (Left/Right)	Play/Pause Music, Answer/End Call
Double Tap (Left)	Previous Track
Double Tap (Right)	Next Track
Triple Tap (Left/Right)	Activate Voice Assistant
Long Press (2 seconds) (Left/Right)	Reject Call
Long Press (3 seconds) (Left/Right)	Toggle Gaming Mode (40ms Low Latency)



Image: An illustration of the truke BTG Flex Earbuds highlighting the touch-sensitive area for seamless control.

Gaming Mode

To activate the 40ms ultra-low latency gaming mode, long press either earbud for 3 seconds. This mode reduces audio delay, providing a more synchronized experience for gaming.

Maintenance

Proper maintenance ensures the longevity and optimal performance of your truke BTG Flex earbuds.

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Eartips:** Remove eartips periodically and clean them with water and mild soap. Ensure they are completely dry before reattaching.
- **Charging Contacts:** If you experience charging issues, gently clean the charging contacts on both the earbuds and the case with a cotton swab dipped in rubbing alcohol.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged.
- **Water Resistance:** While rated IPX5 for water resistance (protection against sweat and light rain), do not submerge the earbuds in water or expose them to heavy rain. Ensure the charging port is dry before charging.

Troubleshooting

If you encounter issues with your truke BTG Flex earbuds, try the following solutions:

- **Earbuds not pairing with device:**
  - Ensure earbuds are fully charged.
  - Make sure Bluetooth is enabled on your device.
  - Forget "truke BTG Flex" from your device's Bluetooth settings and try pairing again.
  - Place earbuds back in the case, close the lid, wait a few seconds, then open and remove them to re-enter pairing mode.
- **Only one earbud working:**
  - Ensure both earbuds are charged.
  - Place both earbuds back into the charging case, close the lid, and then open it again. This often re-syncs them.
  - Try resetting the earbuds (refer to manufacturer's specific reset instructions if available, otherwise, the above step usually works).
- **Low volume or poor sound quality:**
  - Adjust the volume on both your device and the earbuds.
  - Ensure eartips are properly seated and form a good seal in your ear. Try different sized eartips.
  - Clean any debris from the earbud speaker mesh.
- **Earbuds not charging:**
  - Ensure the charging cable is securely connected.
  - Check if the charging case has power.
  - Clean the charging contacts on both earbuds and the case.
  - Try a different charging cable or power adapter.

Specifications

Feature	Detail
Model Name	BTG Flex
Connectivity Technology	Wireless (Bluetooth 5.4)
Audio Driver Type	Dynamic Driver (13mm)
Latency	40ms (Gaming Mode)
Playtime	Up to 60 Hours (with charging case)
Microphone	Quad-Mic with ENC (Environmental Noise Cancellation)
Water Resistance	IPX5
Control Method	Touch

Feature	Detail
Material	Plastic
Item Weight	50 Grams
Product Dimensions	5.4 x 6 x 3 cm
Batteries	3 Lithium Polymer batteries (included)

Warranty and Support

The truke BTG Flex True Wireless Earbuds come with a**12-month warranty** from the date of purchase, covering manufacturing defects. Please retain your proof of purchase for warranty claims.
For technical support, warranty claims, or any other inquiries, please contact truke customer service through their official website or the contact information provided in your product packaging. You can also visit the official truke store on Amazon for more information: truke Official Store.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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