

## UGREEN PB525

# UGREEN Zapix 22.5W 20000mAh Power Bank User Manual

Model: PB525

## INTRODUCTION

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Thank you for choosing the UGREEN Zapix 22.5W 20000mAh Power Bank. This portable charger is designed to provide reliable and fast power to your mobile devices on the go. Please read this manual carefully to ensure proper use and maintenance of your device.

This power bank features a high-capacity 20000mAh battery, 22.5W fast charging capability, an integrated USB-C cable, and a clear emoji display for battery status. It supports simultaneous charging of up to three devices and includes multiple safety protections.

## PACKAGE CONTENTS

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- UGREEN Zapix 22.5W 20000mAh Power Bank (Model PB525)
- Integrated USB-C Cable
- Additional USB-C to USB-C Cable with buckle
- User Manual

## PRODUCT OVERVIEW

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# 20000mAh

## Capacidad Suficiente

3.9 Veces

iPhone 17 Pro

2.8 Veces

Galaxy S25 Ultra

2.7 Veces

iPad mini 6

2.8 Veces

Switch



Image: Front view of the UGREEN Zapix Power Bank, showcasing its compact design, integrated USB-C cable, and digital emoji display.

The UGREEN Zapix Power Bank (Model PB525) is a portable charging solution with a 20000mAh capacity. It features a built-in USB-C cable for convenience, along with additional USB-C and USB-A ports for versatile charging. The device includes an emoji display that indicates the remaining battery level and charging status.

## Protección de Seguridad Múltiple



Image: Close-up view of the integrated 12.5cm USB-C cable, designed for easy storage and accessibility.

- **Integrated USB-C Cable:** For direct charging of compatible devices.
- **USB-C Port (Input/Output):** For charging the power bank or charging other devices.
- **USB-A Port (Output):** For charging devices that use a standard USB-A connection.
- **Power Button:** To check battery level and activate low current mode.
- **Emoji Display:** Shows battery percentage and charging status.

## SETUP

### First Use

1. **Charge the Power Bank:** Before initial use, fully charge the power bank. Connect the power bank to a wall charger using the integrated USB-C cable or the included USB-C to USB-C cable.
2. The emoji display will show the charging progress. A full charge is indicated by "100" and a happy emoji.

## 20000mAh Capacidad Suficiente

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NS Switch



Image: Illustration showing the UGREEN Zapix Power Bank being recharged via a wall adapter, indicating 20W input for fast recharging.

## OPERATING INSTRUCTIONS

### Charging Devices

1. **Connect Your Device:** Use the integrated USB-C cable, the included USB-C to USB-C cable, or your device's own USB cable with the USB-A port.
2. **Start Charging:** The power bank will automatically begin charging your device. The emoji display will show the current battery level.
3. **Simultaneous Charging:** You can charge up to three devices simultaneously using the integrated USB-C cable, the USB-C port, and the USB-A port. Note that total output power will be distributed.



Image: The power bank connected to a smartphone, a tablet, and another smartphone, demonstrating its 3-in-1 simultaneous charging capability.

## Checking Battery Level

- Press the power button once to activate the emoji display and view the current battery percentage.



Image: Diagram illustrating the different emoji icons and their corresponding battery percentage ranges (100%, 76-99%, 51-75%, 26-50%, <=25%).

## Low Current Mode

For charging low-power devices such as smartwatches, Bluetooth earbuds, or fitness trackers, activate the low current mode.

- **Activation:** Press and hold the power button for approximately 3 seconds. The display may show a specific indicator for low current mode.



- **Deactivation:** Press and hold the power button for approximately 3 seconds again to exit low current mode.



Image: The power bank positioned near a smartwatch and earbuds, demonstrating its compatibility with low current mode for small devices.  
Text indicates to press the button for 2 seconds to activate/deactivate.

## MAINTENANCE

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- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cleaning:** Use a soft, dry cloth to clean the exterior of the power bank. Do not use liquid cleaners or abrasive materials.
- **Battery Life:** To prolong battery life, fully charge the power bank at least once every three months if not in regular use.
- **Avoid Drops:** Protect the device from drops and impacts.

## SAFETY PRECAUTIONS

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- Do not disassemble, modify, or repair the device yourself.
- Keep away from water, fire, and high temperatures.
- Do not expose to direct sunlight for extended periods.
- Use only compatible charging cables and adapters.
- Keep out of reach of children.
- This power bank is designed with multiple safety protections including overvoltage, overcurrent, overcharge, overheating, and short-circuit protection.



Image: Visual representation of the power bank's integrated safety features, including protection against overvoltage, overcurrent, overcharge, over-discharge, over-temperature, and short circuits.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging.	Cable not connected properly; faulty cable/adaptor; power bank fully discharged.	Ensure cables are securely connected. Try a different cable or wall adapter. Allow a few minutes for the power bank to respond if deeply discharged.
Device not charging from power bank.	Power bank battery empty; incorrect cable; device not compatible; low current mode not activated for small devices.	Recharge the power bank. Use the correct cable for your device. Ensure your device is compatible. Activate low current mode for small devices (press and hold power button for 3 seconds).
Slow charging.	Cable not supporting fast charging; multiple devices charging simultaneously; device not supporting fast charging.	Use a high-quality, fast-charging compatible cable. Disconnect other devices if faster charging is needed for one device. Ensure your device supports fast charging protocols (PD3.0, QC3.0, SCP, PPS, FCP).
Emoji display not working.	Power bank is off; display malfunction.	Press the power button to activate the display. If it remains unresponsive, contact customer support.

SPECIFICATIONS

Model	PB525
Battery Capacity	20000mAh
Input (USB-C)	Up to 20W
Output (Integrated USB-C Cable)	Max 22.5W
Output (USB-C Port)	Max 22.5W
Output (USB-A Port)	Max 22.5W

Total Output (Multiple Ports)	Max 15W
Dimensions	12.2 x 7.2 x 3.3 cm
Weight	440 g
Color	Black (Note: Product images may show a grey/lavender variant.)
Supported Protocols	PD3.0, QC3.0, SCP, PPS, FCP
Safety Features	Overvoltage, Overcurrent, Overcharge, Over-discharge, Overheating, Short-circuit protection
Airline Approved	Yes (suitable for cabin luggage)

## WARRANTY AND SUPPORT

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UGREEN products come with a standard warranty. For specific warranty details, please refer to the warranty card included with your product or visit the official UGREEN website.

If you encounter any issues or have questions regarding your UGREEN Zapix Power Bank, please contact UGREEN customer support through their official website or the retailer where you purchased the product. Please have your model number (PB525) and purchase details ready.

**UGREEN Official Website:** [www.ugreen.com](http://www.ugreen.com)