Anker Prime 27650mAh Power Bank, Zolo 10000mAh Power Bank

Anker Prime 27,650mAh Power Bank (250W) with 100W Charging Base and Anker Zolo 10,000mAh 30W Portable Charger User Manual

1. Introduction

This manual provides essential instructions for the safe and efficient operation of your Anker Prime 27,650mAh Power Bank (250W) with 100W Charging Base and Anker Zolo 10,000mAh 30W Portable Charger. Please read this manual thoroughly before use and retain it for future reference.

2. Package Contents

Verify that all items are present in your package:

- Anker Prime 27,650mAh Power Bank (250W)
- Anker Prime 100W Charging Base
- Anker Zolo 10,000mAh 30W Portable Charger
- USB-C to USB-C Charging Cable
- User Manual



Image: The Anker Prime 27,650mAh Power Bank, its 100W Charging Base, and the Anker Zolo 10,000mAh Portable Charger.

3. Product Overview

3.1 Anker Prime 27,650mAh Power Bank (250W)

The Anker Prime Power Bank is a high-capacity portable charger designed to provide fast charging for multiple devices simultaneously. It features a digital display for real-time information and multiple output ports.

- **Capacity:** 27,650mAh
- **Output:** Up to 250W total output via 2 USB-C ports and 1 USB-A port.
- **Display:** Smart digital display showing battery level, output/input power, and estimated recharge/discharge time.



Image: The Anker Prime Power Bank connected to and charging a laptop and a smartphone, demonstrating its 250W multi-device fast charging capability.



Image: An illustration of the Anker Prime Power Bank's internal components, highlighting its 27,650mAh capacity and ability to provide multiple charges for various devices.

3.2 Anker Prime 100W Charging Base

The Anker Prime Charging Base provides a convenient and high-speed method to recharge your Anker Prime Power Bank. It offers 100W wireless recharging when the power bank is placed on it.

- **Recharging Method:** Magnetic contact for wireless charging.
- **Input/Output:** Supports 100W input for the power bank and can also act as a pass-through charging hub.



Image: The Anker Prime Power Bank being recharged wirelessly on its 100W Charging Base, with an additional image showing USB-C cable recharging.

3.3 Anker Zolo 10,000mAh 30W Portable Charger

The Anker Zolo Portable Charger is a compact power bank with a built-in USB-C cable, offering 30W fast charging for mobile devices.

- **Capacity:** 10,000mAh
- **Output:** Up to 30W via built-in USB-C cable and additional USB-C port.
- **Cable:** Integrated 5.4-inch (13.7 cm) braided USB-C cable.



Image: A person holding the Anker Zolo Portable Charger, illustrating its compact size and 10,000mAh capacity, suitable for multiple phone charges and flight approved.



Image: Close-up of the Anker Zolo Portable Charger, highlighting its durable, soft, and stain-resistant built-in braided USB-C cable with a 10,000 bend lifespan.

4. Setup

4.1 Initial Charging

Before first use, fully charge both the Anker Prime Power Bank and the Anker Zolo Portable Charger.

- **Anker Prime Power Bank:** Place the power bank onto the 100W Charging Base, ensuring proper alignment for wireless charging. Alternatively, connect a USB-C cable to one of its USB-C input ports and a compatible wall charger.
- **Anker Zolo Portable Charger:** Connect the built-in USB-C cable or an external USB-C cable to the input port and a compatible wall charger.

4.2 Activating the Zolo Power Bank

For the Anker Zolo Portable Charger, press the side button once before first use to activate it.

5. Operating Instructions

5.1 Using the Anker Prime 27,650mAh Power Bank

To charge your devices:

1. Connect your device to one of the power bank's USB-C or USB-A output ports using an appropriate charging cable.
2. The power bank will automatically begin charging. The digital display will show the current output and remaining battery life.

To recharge the Anker Prime Power Bank:

- **Via Charging Base:** Place the power bank vertically onto the 100W Charging Base. Ensure the base is connected to a power source. The power bank's display will indicate charging status.
- **Via USB-C:** Connect a USB-C cable to one of the power bank's USB-C ports and a compatible wall charger. The power bank supports up to 170W USB-C recharging.

Using the Anker App:

Download the Anker app from your device's app store. The app allows you to:

- Locate your power bank using sound alerts.
- View real-time charging statistics.
- Optimize device battery life with smart charging features.

The app connects to the power bank via Bluetooth. Maintain a distance of approximately 33 feet (10 meters) for proper functionality.

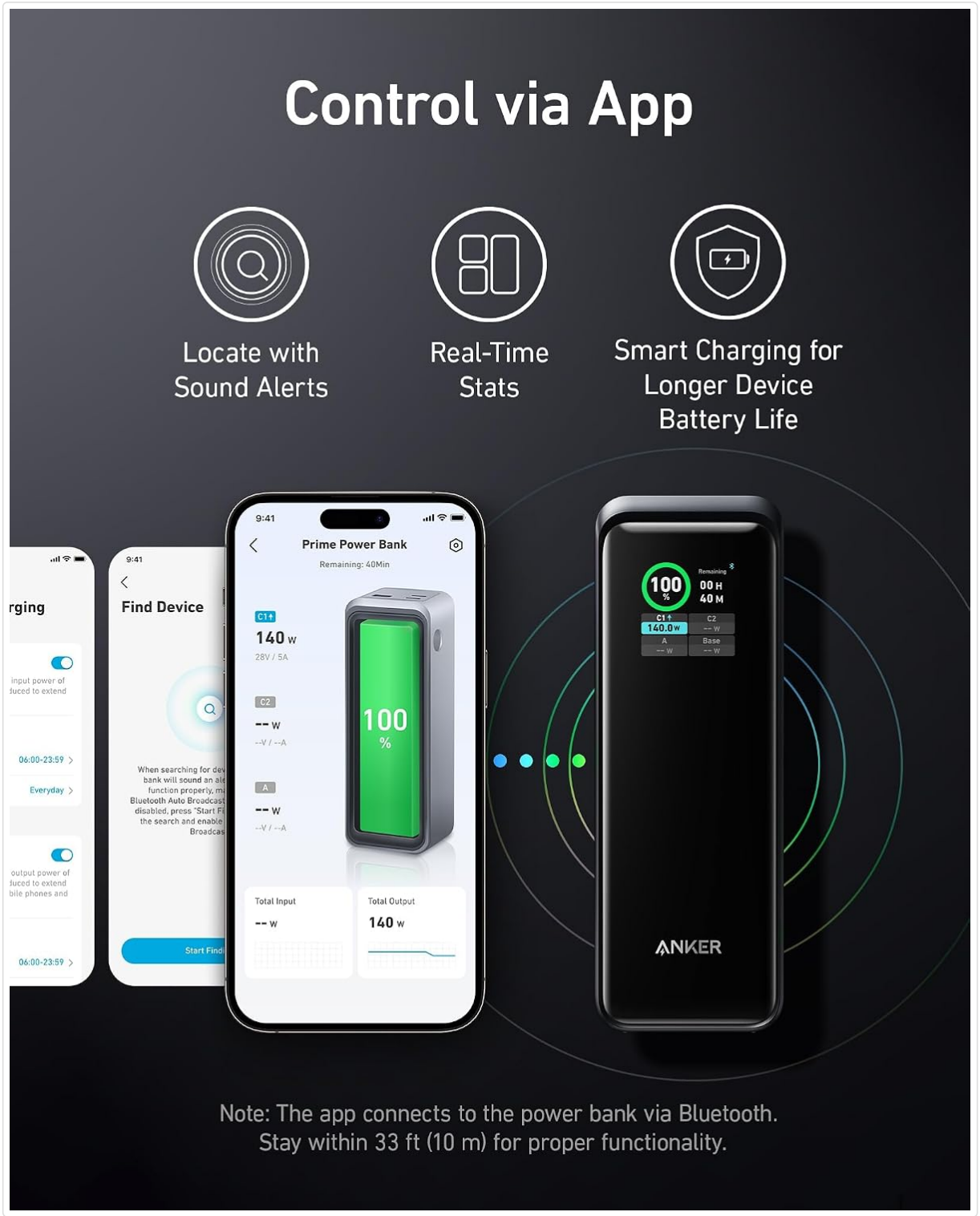


Image: Screenshots of the Anker app interface, demonstrating features like locating the power bank, viewing real-time statistics, and smart charging options.

5.2 Using the Anker Zolo 10,000mAh 30W Portable Charger

To charge your devices:

1. Use the built-in USB-C cable or connect your device to the additional USB-C port.
2. The charger will automatically detect and begin charging your device at up to 30W.



Image: The Anker Zolo Portable Charger connected to a smartphone, illustrating its 30W fast charging capability for devices like iPhone 15 and Samsung S24.

To recharge the Anker Zolo Portable Charger:

1. Connect the built-in USB-C cable or an external USB-C cable to the charger's input port.
2. Connect the other end to a compatible wall charger. The charger supports 20W high-speed recharge.

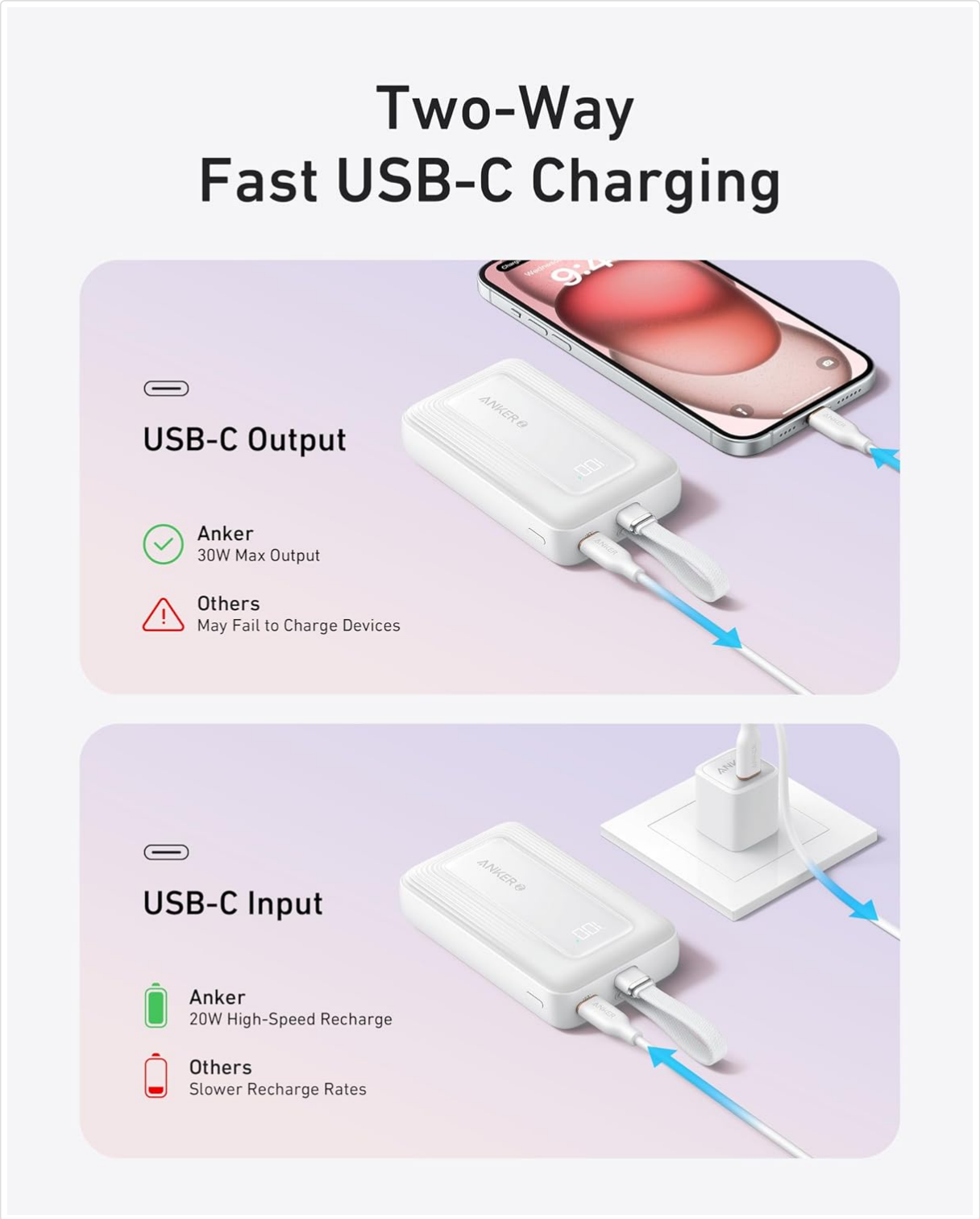


Image: An illustration showing the Anker Zolo Portable Charger's two-way USB-C functionality, capable of both 30W output to devices and 20W input for recharging itself.

6. Maintenance

- **Cleaning:** Use a dry, soft cloth to clean the surfaces of the power banks and charging base. Avoid liquid cleaners.
- **Storage:** Store the devices in a cool, dry place away from direct sunlight, extreme temperatures, and humidity.
- **Battery Health:** For optimal battery longevity, recharge the power banks at least once every 3 months if not in regular use.

7. Troubleshooting

- **Device not charging:** Ensure the power bank has sufficient charge. Check cable connections and try a different cable or port. For the Anker Zolo, ensure it is activated by pressing the side button.
- **Power bank not recharging:** Ensure the charging base or wall charger is properly connected to a power source. For the Anker Prime, if fully depleted, recharge via the USB-C port first to restore base charging functionality.
- **Slow charging:** Ensure you are using a compatible fast-charging cable and wall adapter. Some devices may not support the maximum charging speed of the power bank.

8. Specifications

8.1 Anker Prime 27,650mAh Power Bank

Feature	Specification
Battery Capacity	27,650mAh
Total Output	250W Max
USB-C Output	PD 3.1, up to 140W per port
USB-A Output	Up to 22.5W
USB-C Input	170W Max

8.2 Anker Prime 100W Charging Base

Feature	Specification
Wireless Charging Output	100W Max
Input	Compatible with 100W power adapter

8.3 Anker Zolo 10,000mAh 30W Portable Charger

Feature	Specification
Battery Capacity	10,000mAh
Output	30W Max (USB-C)
Input	20W Max (USB-C)
Built-in Cable Length	5.4 inches (13.7 cm)

9. Safety Information

Please observe the following safety guidelines:

- Do not expose to liquids, extreme temperatures, or direct sunlight.
- Do not disassemble, crush, or puncture the devices.

- Keep out of reach of children.
- Dispose of batteries according to local regulations.
- Avoid dropping or subjecting the devices to strong impacts.

10. Warranty and Customer Support

Anker provides a limited warranty for this product. For detailed warranty information, please refer to the warranty card included in your package or visit the official Anker website. If you encounter any issues or have questions, please contact Anker customer support for assistance.