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PawPoll PW-D01

PawPoll Cat Water Fountain User Manual

Model: PW-D01

Introduction

Thank you for choosing the PawPoll Cat Water Fountain. This 2.2L capacity pet water dispenser is designed to provide fresh, clean, and oxygenated water for your cats and small dogs, encouraging them to drink more and stay hydrated. Featuring an ultra-silent pump, a multi-layer filtration system, and convenient LED lighting, this fountain ensures a peaceful and healthy drinking experience for your beloved pets. Please read this manual carefully before use to ensure proper setup, operation, and maintenance.

Package Contents

Before you begin, please verify that all items are present in the package:

- 1 x PawPoll Cat Water Fountain (Main Unit)
- 1 x Metal Faucet Pipe
- 1 x Water Pump
- 1 x Pump Holder
- 1 x Activated Carbon Filter
- 1 x Filter Sponge
- 1 x Power Adapter
- 1 x User Manual



Figure 1: Package Contents

Setup Instructions

1. **Prepare the Filter:**
   Before first use, soak the activated carbon filter and filter sponge in clean water for 5 minutes. This helps remove any carbon dust and prepares the filter for optimal performance.



Figure 2: Soaking the filter

2. **Assemble the Pump and Filter:**
   Place the water pump into the pump holder. Insert the activated carbon filter and filter sponge into their designated slots on the top cover, ensuring they are securely seated.
3. **Install the Faucet Pipe:**
   Attach the metal faucet pipe to the pump outlet on the top cover.
4. **Fill the Water Tank:**
   Fill the main water tank with clean water up to the 'MAX' line. Do not overfill. The translucent tank allows easy monitoring of the water level.



Figure 3: Water level indicators

5. **Place the Top Cover:**
   Carefully place the assembled top cover onto the water tank, ensuring it fits snugly.
6. **Connect to Power:**
   Connect the power adapter to the fountain and then plug it into a standard electrical outlet. The fountain will start operating, and the LED light will illuminate.

Operating Instructions

Water Flow Modes

The PawPoll Cat Water Fountain offers two distinct water flow modes to cater to your pet's preferences:

1. Faucet Stream Mode

This mode mimics a natural faucet, providing a continuous stream of water. It is particularly appealing to cats who enjoy drinking from running taps, encouraging increased water intake.

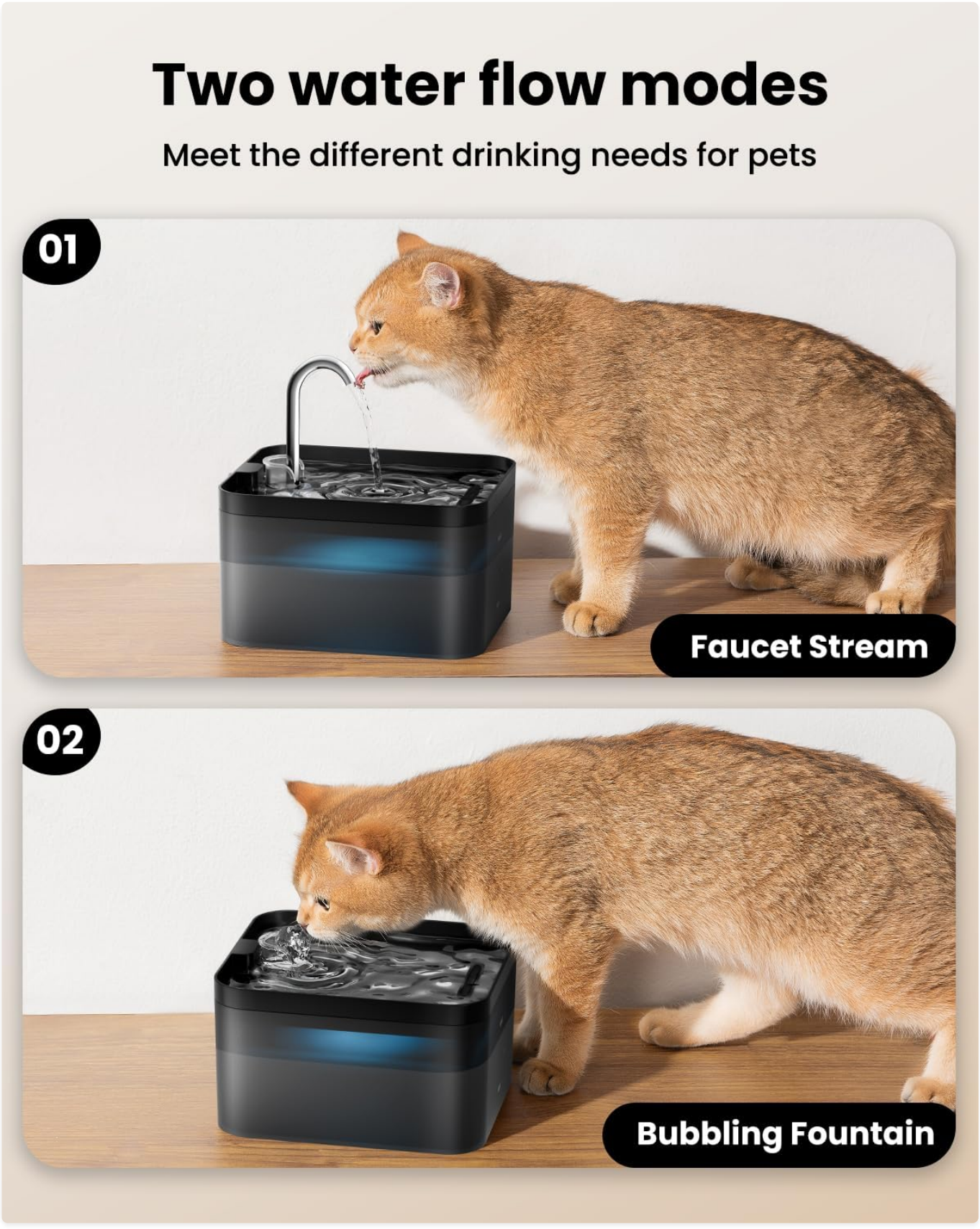


Figure 4: Faucet Stream Mode

2. Bubbling Fountain Mode

In this mode, water gently bubbles up from the surface, creating a calm and inviting drinking area. This is ideal for pets who prefer a more traditional fountain experience.

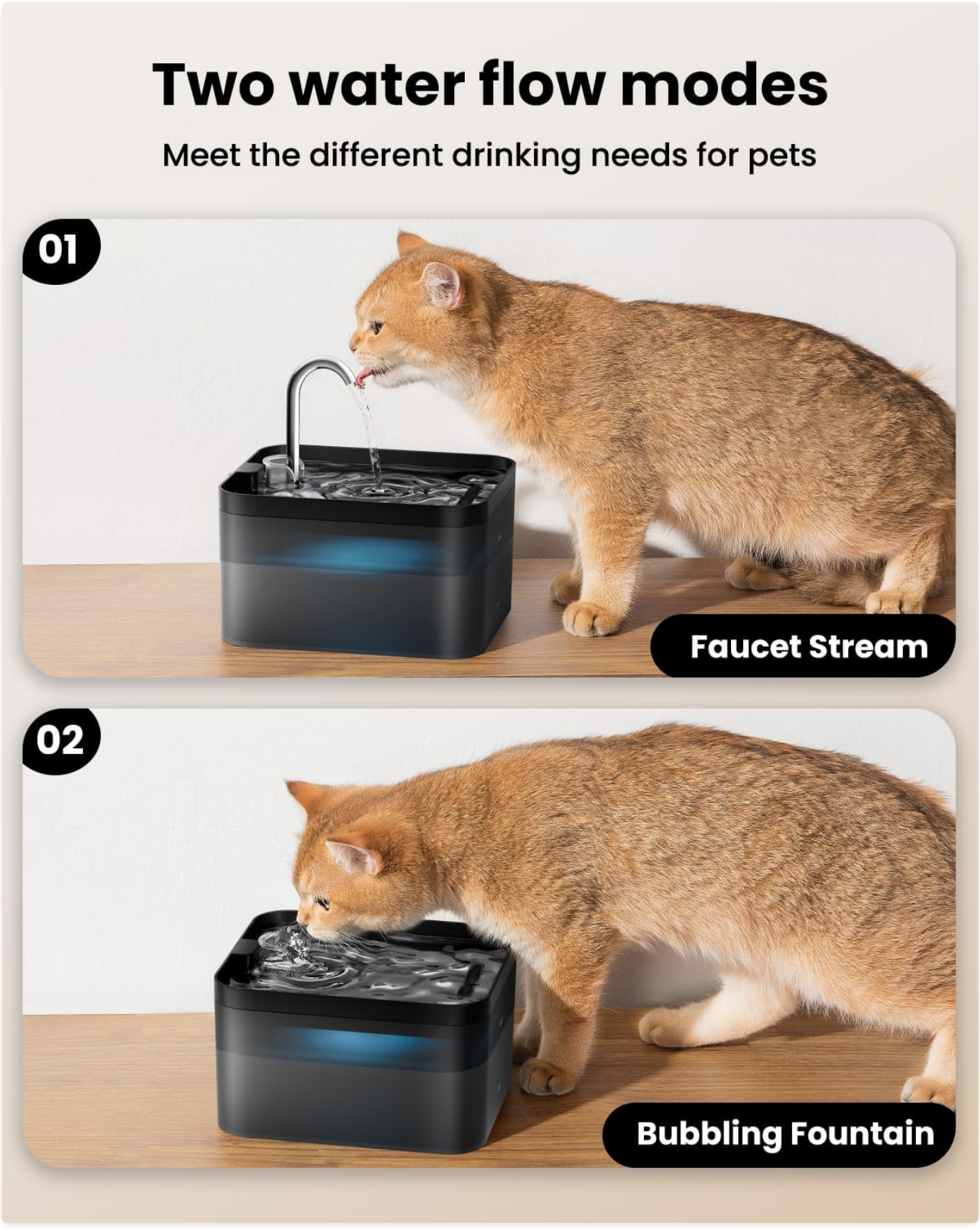


Figure 5: Bubbling Fountain Mode

Water Level Monitoring

The fountain features a translucent water tank with clear MAX and MIN indicators. Always ensure the water level is above the MIN line to prevent the pump from running dry, which can damage it. The integrated LED light provides visibility, especially in low-light conditions, making it easy for both you and your pet to locate the fountain and monitor the water level.

Emergency Water Storage

In the event of a power outage, the fountain is designed with a 150ml emergency water storage capacity, ensuring your pet still has access to water for a short period.



Figure 6: Emergency Water Storage

Maintenance

Regular maintenance is crucial for the longevity of your fountain and the health of your pet. Please follow these guidelines:

Filter Replacement

- It is recommended to replace the activated carbon filter every 2 to 4 weeks, depending on the number of pets using the fountain and the water quality in your area.
- The filter sponge should also be cleaned or replaced regularly to ensure optimal filtration.

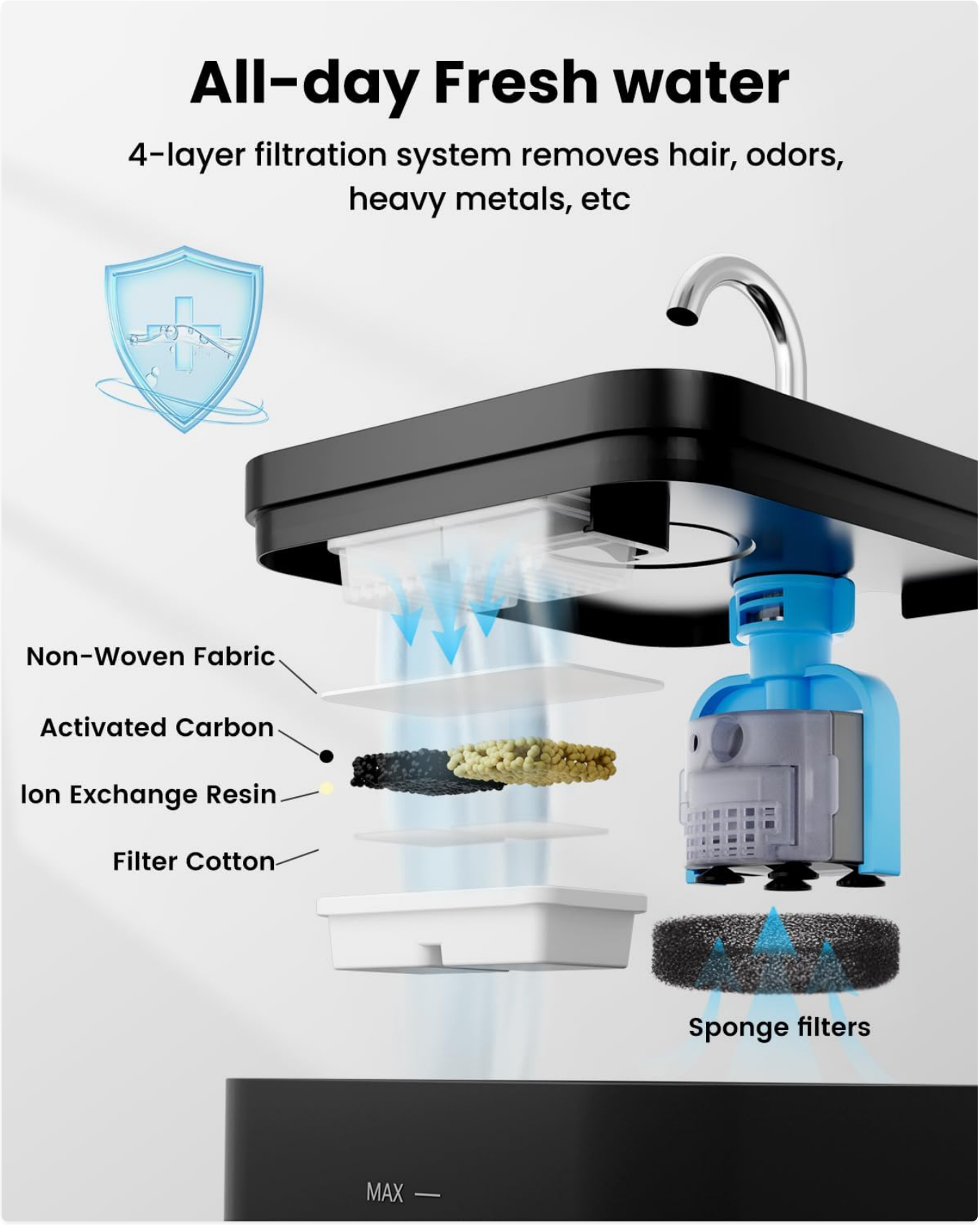


Figure 7: Quadruple Filtration System

Cleaning the Fountain and Pump

- Clean the entire fountain, including the water tank, top cover, and faucet pipe, at least once a week. Use mild soap and water, then rinse thoroughly.
- **Cleaning the Pump:** To prolong the life of the pump, clean it at least once every 1 to 2 weeks.
    1. Remove the pump cover.
    2. Remove the impeller (rotor).
    3. Clean the pump chamber and impeller with a small brush or cotton swab to remove any debris or mineral buildup.
    4. Rinse all parts and reassemble the pump.



Figure 8: Easy Cleaning Process



Figure 9: How to Clean the Pump

Troubleshooting

Problem	Possible Cause	Solution
Fountain not working / No water flow	• Power adapter not connected or faulty. • Water level too low. • Pump is clogged with debris or hair. • Impeller is stuck or damaged.	• Check power connection and outlet. • Refill water to the MAX level. • Clean the pump thoroughly as per maintenance instructions. • Inspect the impeller for damage; contact customer service if damaged.
Fountain is noisy	• Water level too low. • Pump is dirty or has air trapped. • Fountain not placed on a flat surface.	• Refill water to the MAX level. • Clean the pump and ensure no air bubbles are trapped. • Place the fountain on a stable, flat surface.
Water tastes or smells bad	• Filter needs replacement. • Fountain needs cleaning.	• Replace the activated carbon filter. • Clean all fountain components thoroughly.

Specifications

Model Number	PW-D01
Dimensions (L x W x H)	18 x 17.5 x 15.5 cm (7.09 x 6.89 x 6.10 inches)
Weight	550 grams (1.21 lbs)

Capacity	2.2 Liters (74.4 fl oz)
Emergency Water Storage	150 ml
Material	Polypropylene (PP)
Color	Black
Power Source	Electric Cord
Voltage	5 Volts
Pump Power Consumption	1.5 W
Noise Level	≤25dB
Special Features	Faucet Design, Quadruple Filtration System, LED Lighting, 2 Water Flow Modes
Intended Use	Indoor use for cats and small dogs

Warranty and Support

PawPoll offers a **2-year warranty** on the water pump of this fountain. If the pump is found to be defective within this period, please contact PawPoll customer service for a free replacement. For any inquiries or support, please refer to the contact information provided on the product packaging or the official PawPoll website.
For replacement pumps, please search for model number B0D9BH427Z.

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