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trenzu 2K (Front)

Trenzu 2K Dashcam User Manual

Model: 2K (Front)

Brand: trenzu

1. Introduction

Thank you for choosing the Trenzu 2K Dashcam. This manual provides detailed instructions for the installation, operation, and maintenance of your device. Please read this manual thoroughly before use to ensure proper functionality and to maximize your driving safety and recording experience.

1.1 Package Contents

Verify that all items are present in your package:

- Trenzu 2K Dashcam Unit
- Car Charger
- Installation Tool
- User Manual (this document)
- 64GB MicroSD Card



Image: Trenzu 2K Dashcam and its accessories, including the dashcam, car charger, and a 64GB MicroSD card. A smartphone screen shows the live view from the dashcam app.

2. Key Features

The Trenzu 2K Dashcam is equipped with advanced features designed to enhance your driving safety and recording capabilities:

- **2K Video Recording:** Captures high-definition video at 2K resolution (1944p) for clear footage.
- **170° Ultra-Wide Angle Lens:** Provides extensive road coverage, minimizing blind spots.
- **Emergency & Loop Recording:** Automatically overwrites older footage when the SD card is full, ensuring continuous recording. Critical events are locked and protected from being overwritten.
- **Advanced Night Vision:** Delivers clear video recording in low-light conditions.
- **G-Sensor:** Detects sudden impacts or collisions and automatically locks the current video file to prevent deletion.
- **Parking Mode:** Monitors your vehicle for incidents even when parked.

- **Wi-Fi & App Control:** Connects to your smartphone via Wi-Fi for live preview, playback, download, and settings management.



Image: Illustration of the dashcam's loop recording function, where older footage is automatically replaced by new recordings when the storage is full.



Image: A side-by-side comparison illustrating the superior night vision capabilities of the Trenzu Smart DashCam compared to a standard dashcam in low-light conditions.



Image: The dashcam unit next to a magnified view of a license plate, demonstrating the clarity of 2K resolution for capturing fine details.



Image: A user interacting with the dashcam through a smartphone app, showcasing the WiFi connection for previewing, playing back, downloading, and sharing recordings.

Your browser does not support the video tag.

Video: An overview of the Trenzu Dashcam's features, including 170-degree wide-angle view, Full HD resolution, 24-hour parking monitoring, loop recording, G-sensor for collision detection, super night vision, and 2.4G WiFi app control for capturing pictures, stopping recording, downloading, and sharing videos.

3. Setup

3.1 Dashcam Installation

1. Insert the provided MicroSD card into the dashcam's card slot.
2. Mount the dashcam on your vehicle's windshield, ensuring it does not obstruct your view. Position it centrally for optimal recording.
3. Connect the car charger to the dashcam and plug it into your vehicle's 12V power outlet (cigarette lighter socket). Route the cable neatly along the windshield and dashboard using the installation tool.

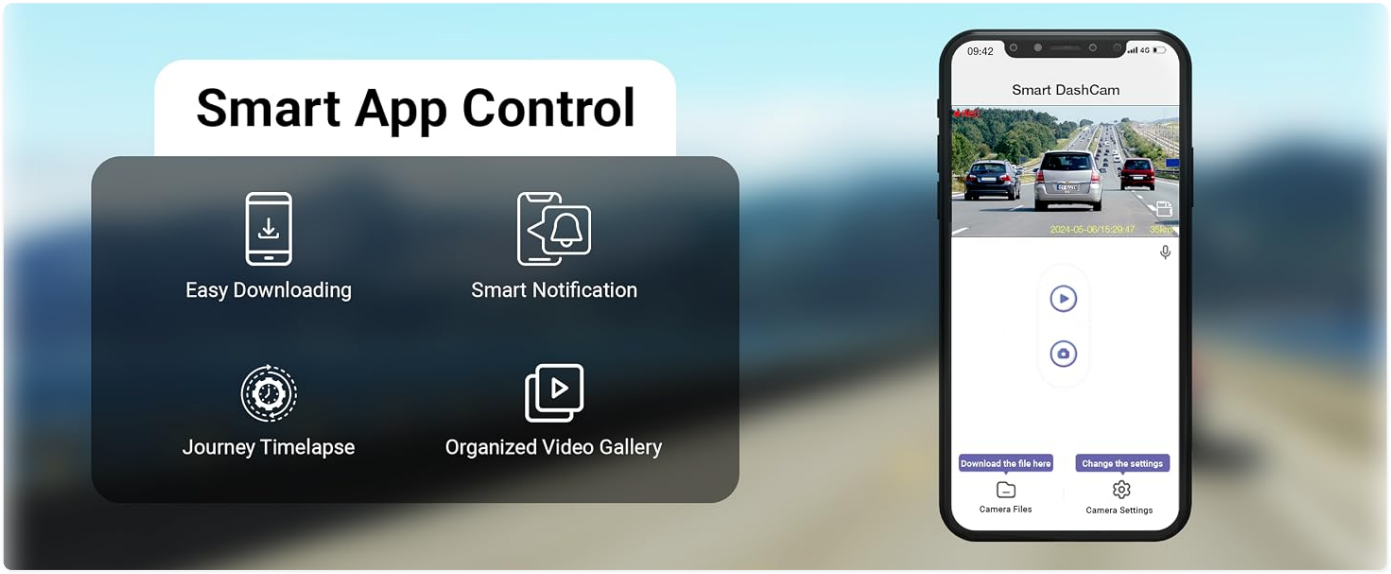


Image: Visual guide for dashcam installation, showing the insertion of the SD card, placement on the windshield with cable routing, and power connection.

3.2 App Installation

Download the 'Viidure-Dashcam Viewer' app to your smartphone:

- Scan the QR code below corresponding to your device's operating system.
- Alternatively, search for 'Viidure-Dashcam Viewer' in the Apple App Store or Google Play Store.
- After installation, grant all necessary permissions to the app for full functionality.

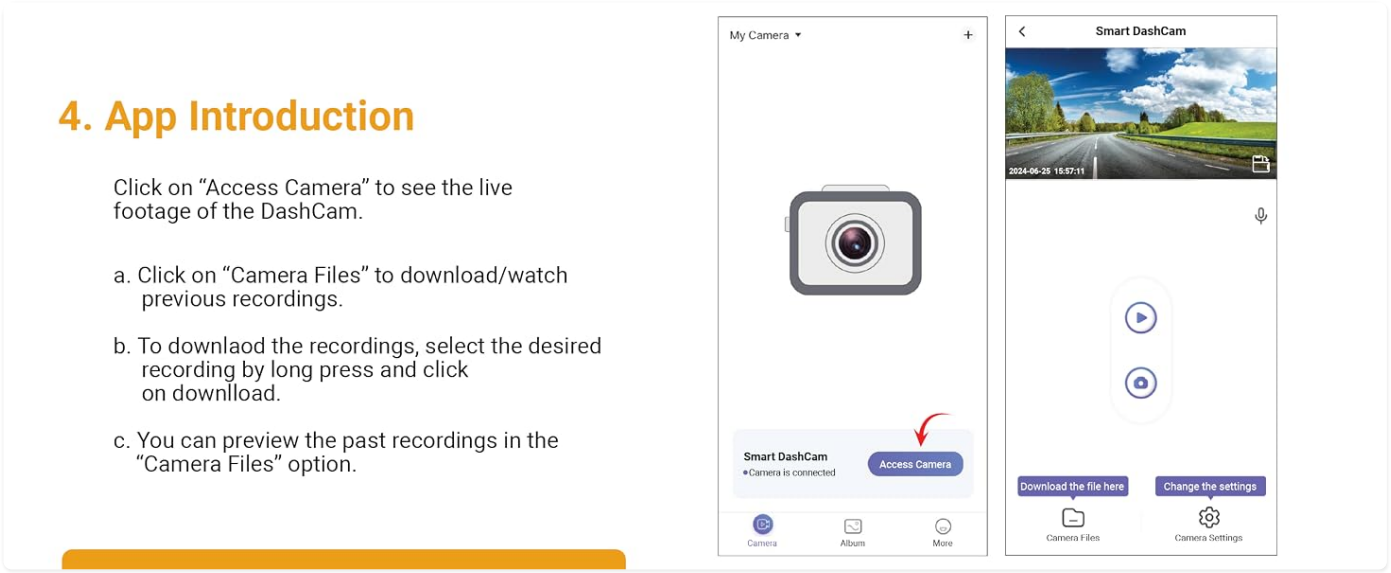


Image: QR codes for downloading the 'Viidure-Dashcam Viewer' app from the Apple App Store and Google Play Store.

Download on the App Store Get it on Google Play

3.3 Pairing the Device with Your Phone

1. Ensure your dashcam is powered on.
2. Open the 'Viidure-Dashcam Viewer' app on your smartphone.
3. In the app, tap on "Add Camera".
4. Go to your phone's Wi-Fi settings and connect to the Wi-Fi network named "Smart DashCam".
5. The default password for the Wi-Fi connection is:**12345678**.
6. Once connected to the dashcam's Wi-Fi, return to the app. The dashcam should now be paired.

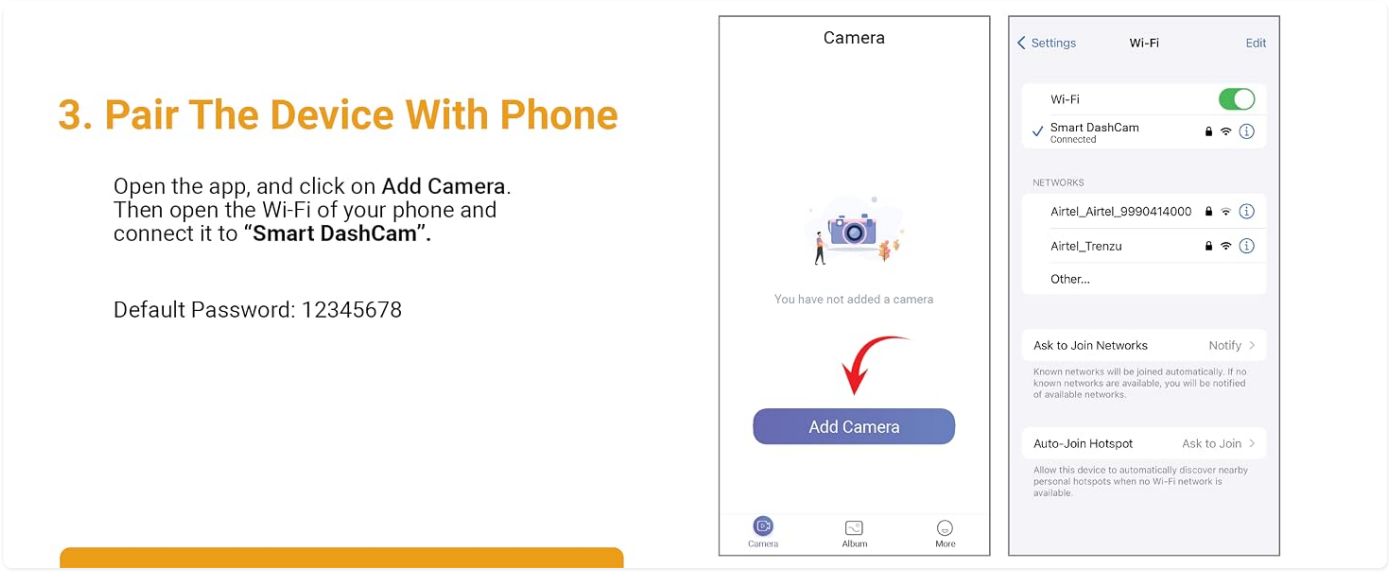


Image: Screenshots guiding the user through adding the camera in the app and connecting to the dashcam's Wi-Fi network.

4. Operation

4.1 App Introduction and Basic Functions

After pairing, use the app to control and manage your dashcam:

a. **Access Camera:** Tap "Access Camera" to view the live footage from your dashcam.

b. **Camera Files:** Navigate to "Camera Files" to browse, download, or watch previous recordings. To download, long-press on the desired recording and select the download option.

c. **Settings:** Adjust various dashcam settings, such as recording resolution, G-sensor sensitivity, parking mode, and more.

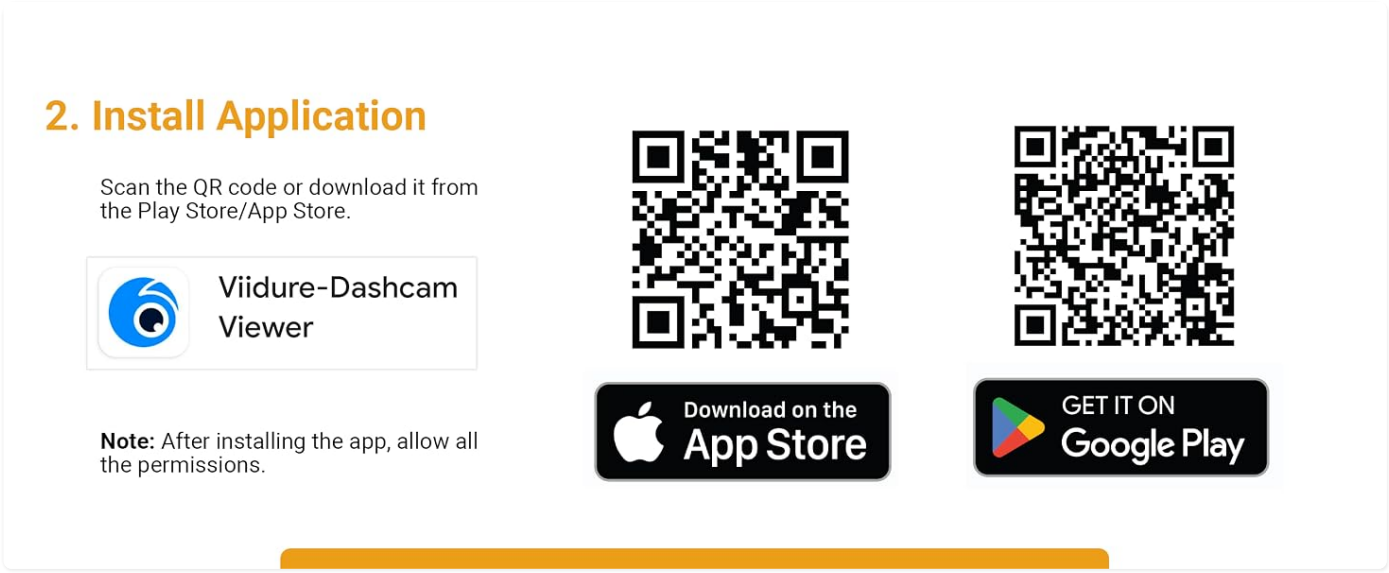


Image: App interface showing options to access the camera's live view, download files, and change settings.

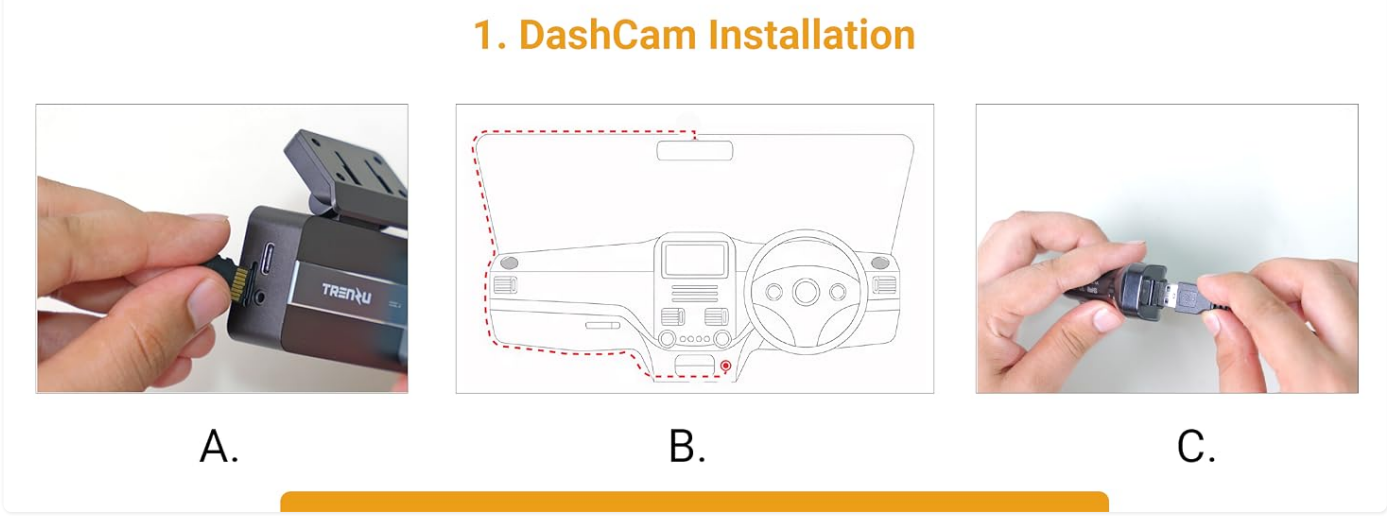


Image: Overview of smart app control features, including easy downloading, smart notifications, journey timelapse, and an organized video gallery.

5. Maintenance

5.1 Cleaning the Dashcam

- Regularly clean the dashcam lens with a soft, lint-free cloth to ensure clear recording quality.
- Avoid using harsh chemicals or abrasive materials that could scratch the lens or casing.

5.2 MicroSD Card Care

- Format the MicroSD card periodically (e.g., once a month) through the dashcam's settings or the app to maintain optimal performance and prevent data corruption.
- Use high-quality, high-endurance MicroSD cards (Class 10 or higher, U3 recommended) for reliable recording.
- Replace the MicroSD card if you notice frequent errors or recording issues, as memory cards have a limited lifespan.

6. Troubleshooting

If you encounter issues with your Trenzu 2K Dashcam, refer to the following common solutions:

Problem	Possible Solution
Dashcam not powering on	Ensure the car charger is securely connected to both the dashcam and the vehicle's power outlet. Check if the vehicle's power outlet is functioning.
Recording stops or freezes	Format the MicroSD card. Ensure you are using a high-speed (Class 10, U3) MicroSD card. Replace the MicroSD card if the issue persists.
Wi-Fi connection issues	Ensure the dashcam is powered on. Restart both the dashcam and your smartphone. Verify you are connecting to the correct "Smart DashCam" Wi-Fi network and using the default password (12345678).
Poor video quality	Clean the dashcam lens. Ensure the protective film has been removed from the lens. Check the recording resolution settings in the app.
G-Sensor too sensitive/insensitive	Adjust the G-sensor sensitivity settings via the mobile app.

7. Specifications

Feature	Detail
Model Name	Trenzu DashCam
Item Model Number	2K (Front)
Video Capture Resolution	1944p (2K)
Lens Angle	170° Ultra-Wide
Connectivity Technology	Wi-Fi
Special Features	App Control, G-Sensor, Loop Recording, Motion Sensing, Night Vision
Control Method	App
Mounting Type	Windshield Mount
Product Dimensions	2.1 x 1.4 x 1.8 inches
Item Weight	12 ounces
Color	Black
Manufacturer	Swankiz Limited
Date First Available	July 12, 2024

8. Warranty and Support

8.1 Warranty Information

Please refer to the product packaging or the official Trenzu website for specific warranty terms and conditions. Keep your proof of purchase for warranty claims.

8.2 Customer Support

For technical assistance, troubleshooting, or any inquiries regarding your Trenzu 2K Dashcam, please contact Trenzu customer support through the contact information provided on the official website or your purchase platform.

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