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TESSAN S21

TESSAN S21 3-in-1 Foldable Magnetic Wireless Charger User Manual

Model: S21

1. Introduction

Thank you for choosing the TESSAN S21 3-in-1 Foldable Magnetic Wireless Charger. This manual provides essential information for the safe and efficient operation of your device. Please read it thoroughly before use and retain it for future reference.

2. Product Overview

The TESSAN S21 is a versatile 3-in-1 wireless charging station designed to simultaneously charge your compatible smartphone, smartwatch, and wireless earbuds. Its foldable and magnetic design offers convenience for both home and travel use.



Image: The TESSAN S21 3-in-1 Foldable Magnetic Wireless Charger in an upright position, charging a smartphone, smartwatch, and earbuds.

Key Features:

- **3-in-1 Charging:** Charges smartphone, earphones, and smartwatch simultaneously.
- **Magnetic Alignment:** Ensures secure and stable attachment for compatible smartphones.
- **Foldable Design:** Compact and portable for easy storage and travel.
- **Fast Wireless Charging:** Up to 15W for smartphones, 5W for earphones, and 2.5W for smartwatches.
- **Versatile Orientations:** Supports charging in flat, half-folded, and upright stand modes.

3. Package Contents

Please check the package for the following items:

- 1 x TESSAN S21 3-in-1 Foldable Magnetic Wireless Charger
- 1 x USB A to USB C Charging Cable
- 1 x User Manual



Image: Contents included in the TESSAN S21 package.

4. Setup Instructions

Follow these steps to set up your TESSAN S21 charger:

1. **Unfold the Charger:** Gently unfold the charging station to your desired configuration (upright stand, half-folded, or flat). The magnetic hinges will guide the movement.
2. **Connect Power:** Connect the provided USB A to USB C charging cable to the USB-C port on the charger. Plug the other end into a compatible power adapter (not included) with a minimum output of 18W for optimal performance.
3. **Place Devices:** Place your compatible smartphone on the magnetic charging pad, your wireless earbuds on the designated earbud charging area, and your smartwatch on the retractable watch charging module. Ensure proper alignment for all devices to initiate charging.

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Video: Demonstration of unfolding the charger, connecting power, and placing a smartphone, AirPods, and Apple Watch for charging, highlighting the 3-in-1 functionality and various charging modes.

5. Operating Instructions

Charging Your Devices:

- **Smartphone:** Place your MagSafe-compatible iPhone (iPhone 12 series and newer) directly onto the magnetic charging pad. The phone will snap into place, and charging will begin automatically. For other Qi-enabled smartphones, ensure the phone is centered on the charging pad.
- **Earphones:** Place your wireless charging case (e.g., AirPods 2/Pro/3) on the flat charging area at the base of the stand.
- **Smartwatch:** Extend the watch charging module and place your Apple Watch (Series 2-9) onto it.

A charging indicator light (if present) will illuminate to confirm that charging is active.

Versatile Charging Options:

The TESSAN S21 offers multiple configurations to suit your needs:

- **Upright Stand Mode:** Ideal for video calls, watching content, or using your phone as a desk clock while charging.
- **Half-Folded Mode:** Provides a compact stand while still allowing phone and watch charging.
- **Flat Mode:** Folds completely flat for maximum portability or for charging all devices horizontally.



Image: The TESSAN S21 charger configured in flat, fully folded, half-folded, and upright positions.

6. Compatibility

The TESSAN S21 charger is compatible with a wide range of devices:

- **Smartphones:** iPhone 16/15/14/13/12 series (MagSafe compatible), Samsung S20/S20 Ultra/S10/S9/S8/S7/S6 Edge Plus/Note 10/Note 9, and other Qi-enabled cellular phones.
- **Earphones:** AirPods 2/AirPods Pro/AirPods 3, and other wireless charging compatible earbuds.

- **Smartwatches:** Apple Watch Series 9/8/7/6/5/4/3/2.

Note: For optimal magnetic attachment, MagSafe-compatible iPhones are recommended. Non-MagSafe phones with thick cases or metal attachments may not charge or attach securely.



Image: Compatibility chart showing supported devices and maximum charging wattages.

7. Safety Information

To ensure safe operation and prevent damage, please observe the following safety guidelines:

- Use only with a certified power adapter (minimum 18W recommended) and the provided charging cable.
- Do not expose the charger to water, moisture, or extreme temperatures.
- Avoid dropping, disassembling, or attempting to repair the device yourself.
- Keep the charger away from strong magnetic fields.
- Do not place metal objects, credit cards, or other foreign objects between the charging surface and your device, as this may interfere with charging or cause overheating.
- Ensure adequate ventilation around the charger during use.

8. Troubleshooting

Problem	Possible Cause	Solution
Device not charging	Improper device placement, insufficient power adapter, foreign objects, thick phone case.	Ensure device is correctly aligned on the charging pad. Use an 18W or higher power adapter. Remove any foreign objects. Remove thick phone cases or cases with metal.
Slow charging	Low power adapter output, background apps, device overheating.	Use a power adapter with sufficient wattage (e.g., 18W or higher). Close unnecessary background applications on your device. Ensure the charger is in a well-ventilated area.
Magnetic attachment is weak or non-existent	Non-MagSafe compatible phone, thick phone case, metal attachments on phone/case.	Ensure your phone is MagSafe compatible (iPhone 12 series or newer). Remove any thick cases or cases with metal elements.
Charger indicator light not on	No power connection, faulty cable/adapter.	Check if the power cable is securely connected to both the charger and the power adapter. Try a different USB-C cable or power adapter.

9. Specifications

Feature	Detail
Model Number	S21
Brand	TESSAN
Input	USB-C (Power adapter not included)
Smartphone Output	Up to 15W
Earphone Output	Up to 5W
Smartwatch Output	Up to 2.5W
Connectivity Technology	USB
Special Feature	Magnetic, Foldable
Color	Grey
Dimensions (Folded)	Approx. 2.89 x 2.89 x 1.47 inches (7.34 x 7.34 x 3.73 cm)
Weight	Approx. 231 g (0.51 lbs)

Feature	Detail
Manufacturer	Shenzhen Aodehong Electronic Technology Co.,Ltd.
Certification	FCC

10. Warranty and Support

The TESSAN S21 3-in-1 Foldable Magnetic Wireless Charger comes with an **18-month warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use.

For technical support, warranty claims, or any questions regarding your product, please contact TESSAN customer service through the retailer where you purchased the product or visit the official TESSAN website for contact information.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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