

Maxcom MM828

Maxcom MM828 Mobile Flip Phone User Manual

Model: MM828

1. PRODUCT OVERVIEW

The Maxcom MM828 is a user-friendly 4G VoLTE flip phone designed for simplicity and reliability. It features a clear 2.4-inch display, large buttons, and essential functions for communication. Key features include a dedicated SOS button for emergencies, dual SIM support for flexible network usage, and a long-lasting battery with convenient USB-C charging.



Image: Maxcom MM828 flip phone in its closed position, showcasing its compact and sleek blue design with the Maxcom logo visible.





Image: Maxcom MM828 flip phone in its open position, revealing the 2.4-inch screen and the large, easy-to-read keypad with clearly labeled buttons.

2. GETTING STARTED: SETUP

2.1 Package Contents

Before you begin, ensure all items are present in the package:

- Maxcom MM828 Mobile Flip Phone
- Battery (Lithium-ion)
- USB-C Charging Cable
- User Manual (this document)

2.2 Battery and SIM Card Installation

1. **Remove the Back Cover:** Gently pry open the back cover of the phone using the notch provided, typically located at the bottom edge.
2. **Insert the Battery:** Align the battery contacts with the terminals inside the phone compartment. Press the battery down firmly until it clicks into place.
3. **Insert SIM Card(s):** The MM828 supports dual SIM cards. Locate the SIM card slots. Carefully insert your SIM card(s) into the designated slots with the gold contacts facing down, following the orientation indicated on the phone.
4. **Replace the Back Cover:** Align the back cover with the phone and press firmly around the edges until it snaps securely into place.



Image: Side profile of the Maxcom MM828 flip phone, illustrating its compact folded form factor.

2.3 Initial Charging

Before first use, fully charge the phone's battery.

1. Connect the USB-C charging cable to the phone's USB-C port.
2. Connect the other end of the cable to a compatible USB power adapter (not included) or a computer's USB port.

3. The charging indicator on the screen will show the charging status.
4. Once fully charged, disconnect the charger.

2.4 Powering On/Off

- **To Power On:** Press and hold the Power/End Call button (red button) until the screen lights up.
- **To Power Off:** Press and hold the Power/End Call button until the power-off options appear on the screen. Select "Power Off" and confirm.

3. OPERATING YOUR PHONE

3.1 Making and Receiving Calls

- **To Make a Call:**
 1. Open the flip phone.
 2. Dial the phone number using the keypad.
 3. Press the Call button (green button) to initiate the call.
- **To Receive a Call:**
 1. When the phone rings, open the flip or press the Call button to answer.
 2. To end a call, press the End Call button.



Image: A person holding the open Maxcom MM828 flip phone to their ear, demonstrating its use for making calls.

3.2 Sending Text Messages (SMS)

1. From the main menu, navigate to "Messages".

2. Select "Write Message" or "New SMS".
3. Enter your message using the keypad. Press the appropriate key multiple times for different letters (T9 input may be available).
4. Enter the recipient's phone number or select from your contacts.
5. Press "Send".

3.3 SOS Button Functionality

The SOS button is a critical safety feature, allowing quick contact with pre-set emergency numbers.

- **Setting Up SOS Contacts:**

1. Go to "Settings" > "SOS Settings".
2. Add up to 5 emergency contact numbers. These numbers will be called sequentially when the SOS button is pressed.
3. You can also enable an SOS message to be sent to these contacts.

- **Using the SOS Button:**

1. In an emergency, press and hold the dedicated SOS button on the keypad for a few seconds.
2. The phone will automatically dial the pre-set emergency numbers one by one until a connection is made.
3. If enabled, an emergency SMS will also be sent.



Image: A finger pressing the prominent SOS button on the keypad of the Maxcom MM828, highlighting its accessibility for emergency use.

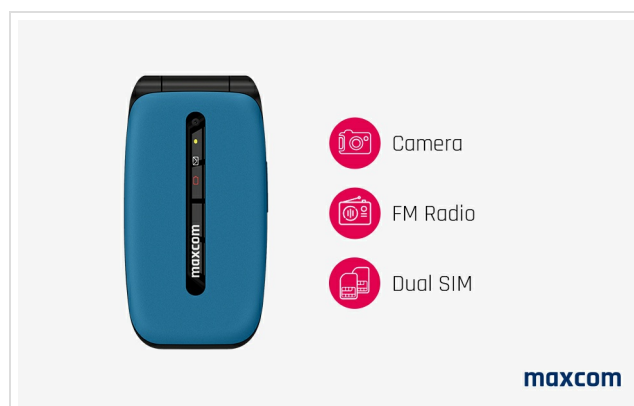


Image: A close-up of the Maxcom MM828 keypad with the SOS button circled, emphasizing its location and importance for emergency calls.

3.4 Managing Contacts

You can save frequently called numbers to your phone's contact list.

- **Adding a New Contact:**

1. Go to "Contacts" or "Phonebook" from the main menu.
2. Select "Add New Contact".
3. Enter the name and phone number.
4. Save the contact.

- **Favorite Contacts:** The MM828 allows saving up to 8 favorite contacts for quick dialing. These can often be assigned to speed dial keys.



Image: The Maxcom MM828 screen displaying a list of favorite contacts with associated photos, indicating the ability to quickly call frequently used numbers.

3.5 Additional Features

- **Camera:** The phone includes a basic camera for capturing photos. Access it from the main menu.
- **FM Radio:** Enjoy listening to FM radio stations. Connect headphones (3.5mm jack) to use as an antenna.
- **Dual SIM:** Use two different SIM cards simultaneously, allowing for separate numbers or network providers.

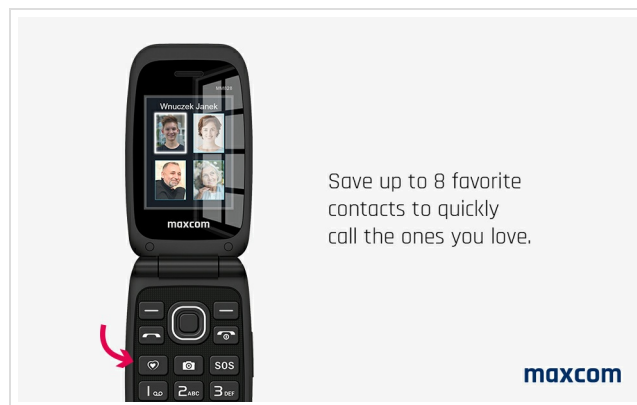


Image: An illustration showcasing the Maxcom MM828 alongside icons representing its key features: Camera, FM Radio, and Dual SIM capability.

4. MAINTENANCE AND CARE

- **Cleaning:** Use a soft, dry cloth to clean the phone's surface. Avoid liquid cleaners or abrasive materials.
- **Battery Care:**
 - Avoid extreme temperatures, which can reduce battery life.
 - Do not leave the phone charging for excessively long periods after it's full.
 - If the phone will not be used for an extended period, charge it to about 50% before storing.
- **Storage:** Store the phone in a cool, dry place away from direct sunlight and moisture.

- **Avoid Drops:** While durable, avoid dropping the phone to prevent damage to the screen or internal components.

5. TROUBLESHOOTING

If you encounter issues with your Maxcom MM828, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Phone does not power on.	Low battery; battery not installed correctly.	Charge the battery; ensure battery is properly seated.
Cannot make or receive calls.	No network signal; SIM card not inserted correctly; SIM card not activated.	Move to an area with better signal; reinsert SIM card; contact your network provider.
SOS button not working.	SOS numbers not set up; button not held long enough.	Verify SOS settings and contacts; press and hold the SOS button for at least 3 seconds.
Poor audio quality during calls.	Weak signal; speaker/microphone obstruction.	Move to an area with stronger signal; ensure speaker/microphone are not blocked.
Battery drains quickly.	Frequent use; old battery; background processes.	Reduce screen brightness; close unused applications; consider replacing battery if very old.

If the problem persists after trying these solutions, please contact customer support.

6. SPECIFICATIONS

Below are the technical specifications for the Maxcom MM828 Mobile Flip Phone:

- **Brand:** Maxcom
- **Model Name:** MM828
- **Color:** Blue
- **Product Type:** Flip Phone
- **Operating System:** Symbian 9.3
- **Screen Size:** 2.4 Inches
- **Resolution:** 240 x 320
- **Connectivity:** 4G VoLTE
- **Cellular Technology:** 4G
- **Wireless Carrier:** Unlocked
- **RAM Size:** 32 MB
- **Memory Storage Capacity:** 1 GB
- **CPU Model:** Cortex
- **Special Features:** Flip Phone, SOS Button, Long Battery Life
- **Battery Composition:** Lithium-ion (1 included)
- **Charging Port:** USB-C
- **Audio Jack:** 3.5 mm Jack

7. WARRANTY AND SUPPORT

Maxcom products are designed for reliability and performance. For specific warranty details, please refer to the warranty card included with your purchase or visit the official Maxcom website.

Customer Support

If you require further assistance, technical support, or have questions not covered in this manual, please contact Maxcom customer service. Contact information can typically be found on the product packaging or the official Maxcom website.

Online Resources: For the latest information, FAQs, and support, please visit the official Maxcom support page.

Related Documents - MM828

	Maxcom MM828 Мобилен Телефон Упатство за Употреба Детално упатство за употреба за мобилниот телефон Maxcom MM828, вклучувајќи спецификации, безбедносни информации, упатства за работа и функции.
	Instrukcja obsługi Maxcom MM828 Maxcom MM828 User Manual: A comprehensive guide to operating your Maxcom MM828 mobile phone, covering setup, features, safety, and troubleshooting. Learn to maximize your device's potential.
	Maxcom MS459 Harmony User Manual: Features, Setup, and Safe Use Comprehensive user manual for the Maxcom MS459 Harmony smartphone, covering setup, key features like remote support and SOS, settings, safe usage guidelines, and technical specifications.
	Maxcom FW735 SOS Bracelet User Manual User manual for the Maxcom FW735 SOS Bracelet, detailing its features, setup, battery replacement, safety information, environmental considerations, warranty, and declaration of conformity.
	Maxcom MS453 Dual SIM/3G User Manual - Android 5.1 Smartphone Guide Comprehensive user manual for the Maxcom MS453 Dual SIM/3G smartphone running Android 5.1. Covers phone description, installation, charging, battery saving, touchscreen gestures, applications, safety guidelines, and SAR information.

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Basic User Manual

MaxcomMS553 DualSIM/LTE

System: Android™ 7.0



[Maxcom MS553 Dual SIM/LTE User Manual](#)

A comprehensive user manual for the Maxcom MS553 Dual SIM/LTE smartphone, detailing its features, operation, installation, safety, and technical specifications.

Documents - Maxcom – MM828

[\[pdf\]](#)

INSTR MM828 GR maxcom mm828 gr manuals pl |||

MM828 GR **MM828** : 900/1800 MHz WCDMA 900/2100 MHz. LTE: 800/900/1800/2100/2500/2600 MHz. , SIM. 1 . . . , : www.maxcom.pl. . . , . 2 : 2.4 QVGA240x320pix, , ...
lang:i-klinton **score:51** filesize: 825.28 K page_count: 2 document date: 2024-03-27

[Махсом ММ828 Мобилен Телефон Упатство за Употреба](#)

Детално упатство за употреба за мобилниот телефон Махсом ММ828, вклучувајќи спецификации, безбедносни информации, упатства за работа и функции.
lang:es **score:51** filesize: 1.15 M page_count: 2 document date: 2024-06-27

[\[pdf\]](#)

MM828 Adam maxcom mm828 pl manuals |||

MM828 PL Telefon komrkowy **MM828** Skrcona instrukcja obsługi Uwaga: telefon pracuje w sieci GSM 900/1800 MHz WCDMA 900/2100 MHz. LTE: 800/900/1800/2100/2500/2600 MHz. Przed włączeniem należy poprawnie włożyć przynajmniej jedną kartę SIM 1 WSTP Niniejsza Instrukcja Obsługi została opublikowana przez producenta...
lang:pl **score:46** filesize: 3.03 M page_count: 94 document date: 2024-07-06

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Piotr Witański maxcom mm828 cz manuals pl |||

MM828 CZ Mobiln telefon **MM828** Zkrćen nvod k obsluze Upozornn: telefon pracuje v stch GSM: 900 / 1800 MHz, WCDMA: 900 / 2100 MHz, LTE: 800 / 900 / 1800 / 2100 / 2500 / 2600 MHz. Ped prvním použitím je třeba vložit SIM kartu. 1 VOD Tento nvod k obsluze byl vydán výrobcem. Opravy a pravý vyplývají z chy...
lang:hr **score:45** filesize: 1.14 M page_count: 2 document date: 2025-01-29

[\[pdf\]](#) User Manual

Piotr Witański maxcom mm828 ro manuals pl |||

MM828 RO Ghid de utilizare rapid a telefonului mobil **MM828** Not: telefonul funcionează n reeaua GSM 900/1800 MHz WCDMA 900/2100 MHz. LTE : 800/900/1800/2100/2500/2600MHz. nainte de a porni telefonul, trebuie s introduceți corect cel puțin o cartel SIM. 1 INTRODUCERE Acest manual de utilizare a fost publ...
lang:it **score:44** filesize: 866.87 K page_count: 2 document date: 2024-03-08



[pdf] Specifications Declaration of Conformity

Microsoft Word 03 MM828 koresp docx adamgrzys Deklaracje Maxcom RED maxcom pl media 2024 ||| EN EU Declaration of Conformity 03/2024/RED Name and address of the manufacturer: Maxcom S.A., ul. Towarowa 23a, 43-100 Tychy, Poland This declaration of conformity is issued under the sole responsibility of the manufacturer. Object of the declaration: Mobile phone Model Name: **MM828** The object of t... lang:en score:38 filesize: 1.61 M page_count: 19 document date: 2024-03-07

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docId E757FD30EC0812432C7E2F03995004B7 Piotr Witański MM828 EST 23 giu 2024 — 1 SISENE Käesoleva kasutusjuhendi on avaldanud tootja Parandused ja parandused mis tulenevad vigadest ebatäpsustest praeguses teabes telefoni või maxcom mm828 ee manuals pl ||| **MM828 EST MM828** mobiiltelefoni lühikasutusjuhend Mrkus: telefon ttab GSM 900/1800 MHz WCDMA 900/2100 MHz vrgus. LTE: 800/900/1800/2100/2500/2600MHz. Sisestage SIM-kaart telefoni enne telefoni sisse llitamist. 1 SISENE Kesoleva kasutusjuhendi on avaldanud tootja. Parandused ja parandused, mis tuleneva... lang:et score:38 filesize: 1.09 M page_count: 2 document date: 2024-06-12

[pdf] User Manual

Piotr Witański MM828 ES 23 giu 2024 — Nota el teléfono opera en la red GSM 900 1800 MHz WCDMA 2100 LTE 800 2500 2600MHz Antes de encender debes insertar maxcom mm828 es manuals pl ||| **MM828 ES** Gua rpida del usuario del telfono mvi**MM828** Nota: el telfono opera en la red GSM 900/1800 MHz WCDMA 900/2100 MHz. LTE: 800/900/1800/2100/2500/2600MHz. Antes de encender, debes insertar al menos una tarjeta SIM correctamente 1 ENTRADA Este manual de usuario ha sido publicado por el fabrican... lang:es score:35 filesize: 1.03 M page_count: 2 document date: 2024-03-14

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2 Piotr Witański Handleiding Maxcom MM828 senioren mobiele telefoon 4G NL13427 handleiding nl maxcom mm828 4g hearplanethearplanet wh ea uc fc4546e660103daee2f00fcc8b602f8a746a418fce5e200 13427 hearplanet ||| **MM828 NL MM828** Mobiele telefoon Gebruikershandleiding Opmerking: de telefoon werkt op het GSM 900/1800 MHz WCDMA 900/2100 MHz netwerk. LTE: 800/900/1800/2100/2500/2600MHz. Voordat u de telefoon inschakelt moet u ten minste n SIM-kaart correct plaatsen. 1 INGANG Deze gebruikershandleiding is gepublic... lang:nl score:33 filesize: 1.11 M page_count: 2 document date: 2024-07-02

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Instrukcja obsługi
Telefon komórkowy
Maxcom **MM828**



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MM828 Adam Instrukcja obsługi Telefon komórkowy Maxcom 30 apr 2024 — Kolorowy wyświetlacz
Przycisk SOS Emituje alarm oraz automatycznie dzwoni i wysyła SMS na zdefiniowane wcześniej numery
telefon komorkowy maxcom mm828 instrukcja maxelektro pl storage file pimcore import 12 17
28923df47d480c4c4375b2c4a09480e4 |||
Instrukcja obsługi Telefon komrkowy Maxcom **MM828** Uwaga: telefon pracuje w sieci:
GSM 900/1800 MHz WCDMA 900/2100 MHz. LTE: 800/900/1800/2100/2500/2600
MHz. Przed wlczeniem naley poprawnie wloy przynajmniej jedn kart SIM. Naley
zachowa paragon, stanowi nieodlczny elementem gwarancji. 1. Zawarto ko...
lang:sw **score:27** filesize: 1.55 M page_count: 92 document date: 2024-03-07

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Instrukcja obsługi
Telefon komórkowy
Maxcom **MM828**



[Instrukcja obsługi Maxcom MM828](#)

Maxcom MM828 User Manual: A comprehensive guide to operating your Maxcom MM828 mobile phone, covering setup, features, safety, and troubleshooting. Learn to maximize your device's potential.
lang:sw **score:24** filesize: 1.33 M page_count: 92 document date: 2024-03-07

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2 Piotr Witański MM828 Mobiele telefoon lug 2024 — Opmerking de werkt op het GSM 900 1800 MHz
WCDMA 2100 netwerk LTE 800 2500 2600MHz Voordat u inschakelt moet original media s bol
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MM828 NL MM828 Mobiele telefoon Gebruikershandleiding Opmerking: de telefoon
werkt op het GSM 900/1800 MHz WCDMA 900/2100 MHz netwerk. LTE:
800/900/1800/2100/2500/2600MHz. Voordat u de telefoon inschakelt moet u ten
minste n SIM-kaart correct plaatsen. 1 INGANG Deze gebruikershandleiding is
gepublic...

lang:nl **score:22** filesize: 1.11 M page_count: 2 document date: 2024-07-02

