

Amazon Basics ABPBS20K22

Amazon Basics 20000 mAh Power Bank 22.5W Fast Charging User Manual

Model: ABPBS20K22

1. INTRODUCTION

Thank you for choosing the Amazon Basics 20000 mAh Power Bank. This portable power bank is designed to provide reliable and fast charging for your electronic devices on the go. With its high capacity and versatile charging options, it ensures your smartphones, tablets, and other gadgets remain powered throughout your day.



Image 1.1: The Amazon Basics 20000 mAh Power Bank, highlighting its key features.

2. PRODUCT FEATURES

- **High Capacity:** 20000 mAh capacity allows you to charge a 4000 mAh device up to 3.5 times.
- **Fast Charging:** Supports 22.5W output for quick charging of smartphones, TWS earbuds, speakers, and tablet PCs.
- **Dual Output Ports:** Equipped with USB-A and Type-C ports for versatile charging options.
- **Dual Input Ports:** Features both Micro USB and Type-C input ports for flexible recharging options.
- **Simultaneous Charging:** Can charge up to three devices at the same time with 2 USB ports and 1 Type-C port.

- **Bidirectional Fast Charging:** Supports bidirectional Type-C power delivery fast charging and quick charge technology for efficient power management.



Image 2.1: The power bank providing reliable power to multiple devices.



Image 2.2: Demonstrating 22.5W fast charging capability.

3. PACKAGE CONTENTS

Upon unboxing your Amazon Basics 20000 mAh Power Bank, please verify that all items are present and in good condition. The standard package includes:

- Amazon Basics 20000 mAh Power Bank
- USB-A to USB-C Charging Cable
- User Manual (this document)

Video 3.1: An unboxing video demonstrating the contents of the Amazon Basics Power Bank package.

4. PRODUCT OVERVIEW

Familiarize yourself with the various ports and indicators on your power bank:

- **USB-A Output Ports:** Two standard USB ports for charging devices.
- **Type-C Port:** Functions as both an input for charging the power bank and an output for charging

devices.

- **Micro USB Input Port:** An additional input port for charging the power bank.
- **LED Indicators:** Display the remaining battery level and charging status.



Image 4.1: Top view of the power bank, showing LED indicators.



Image 4.2: Detail of the dual output ports (USB-A and Type-C).



Image 4.3: Detail of the dual input ports (Type-C and Micro USB).

5. SETUP: CHARGING THE POWER BANK

Before first use, fully charge your power bank. You can use either the Micro USB or Type-C input port.

1. Connect one end of a compatible charging cable (Micro USB or Type-C) to the power bank's input port.
2. Connect the other end of the cable to a USB wall charger (not included) or a computer's USB port.
3. The LED indicators will illuminate to show the charging progress. All LEDs will be solid when fully

charged.

For optimal charging speed, use a fast-charging compatible wall adapter with the Type-C input.



Image 5.1: Illustrates bidirectional charging via the Type-C port.

6. OPERATING: CHARGING YOUR DEVICES

The power bank can charge up to three devices simultaneously using its USB-A and Type-C output ports.

1. Connect your device's charging cable to one of the power bank's output ports (USB-A or Type-C).
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. The LED indicators will show the power bank's remaining charge.
4. To stop charging, simply disconnect the cable from your device or the power bank.

For fast charging, ensure your device and cable support 22.5W fast charging and use the appropriate port.



Image 6.1: Charging multiple devices simultaneously with the power bank.

Video 6.1: A product overview video demonstrating the features and usage of the Amazon Basics Power Bank.

7. SAFETY INFORMATION

To ensure safe operation and prolong the life of your power bank, please observe the following safety guidelines:

- Do not expose the power bank to extreme temperatures, direct sunlight, or fire.
- Avoid dropping, impacting, or disassembling the device.
- Keep away from water and other liquids.
- Do not use if the power bank is damaged or swollen.
- Use only compatible charging cables and adapters.
- Keep out of reach of children.
- Dispose of the power bank responsibly according to local regulations.

8. TROUBLESHOOTING

If you encounter issues with your power bank, refer to the following common solutions:

- **Power bank not charging:**
 - Ensure the charging cable is securely connected to both the power bank and the power source.
 - Try a different charging cable or wall adapter.
 - Verify the power source is active.
- **Device not charging from power bank:**
 - Ensure the power bank has sufficient charge (check LED indicators).
 - Verify the charging cable is securely connected to both the power bank and your device.
 - Try a different charging cable or output port on the power bank.
 - Some devices may require a specific charging protocol; ensure compatibility.
- **Slow charging:**
 - Ensure both your device and the cable support fast charging.
 - If charging multiple devices, the output power may be distributed, leading to slower individual charging.
 - High ambient temperatures can affect charging efficiency.
- **Power bank fails to activate/start:**
 - Ensure the power bank is adequately charged.
 - Press the power button (if available) to activate output before connecting a device.
 - If the issue persists, contact customer support.

9. SPECIFICATIONS

Feature	Specification
Model Number	ABPBS20K22
Battery Capacity	20000 mAh
Output Power	22.5W (Max)
Input Ports	Micro USB, Type-C
Output Ports	USB-A (x2), Type-C
Product Dimensions	3.5 x 9.2 x 17.7 cm
Item Weight	394 g
Battery Type	Lithium Polymer
Special Features	Fast Charging, Bidirectional Charging



Image 9.1: Physical dimensions of the power bank.

10. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your product or visit the official Amazon Basics website. You can also contact Amazon customer service for assistance.