

Amazon Basics ABPBS20K12

Amazon Basics 20000 mAh 12W Power Bank User Manual

Model: ABPBS20K12

For optimal performance and safety, please read this manual carefully before use.

1. INTRODUCTION

Thank you for choosing the Amazon Basics 20000 mAh 12W Power Bank. This device is designed to provide portable power for your electronic devices, ensuring you stay charged on the go. With its high capacity and dual output ports, it offers a convenient and reliable charging solution.



2. PRODUCT OVERVIEW

2.1 Key Features

- **High-Capacity Battery:** 20000 mAh capacity, capable of charging a 3000mAh phone battery up to 4.7 times and a 4000mAh phone battery up to 3.5 times.
- **Fast Charging Efficiency:** 12W output for fast charging smartphones, TWS earbuds, speakers, and tablets.
- **Dual Output USB-A Ports:** Allows simultaneous charging of two devices.
- **Dual Input Ports:** Micro USB and Type-C input for versatile recharging options.
- **Included Charging Cable:** Comes with a USB charging cable for immediate use.



Image 2.1: Visual representation of the power bank's 20000 mAh capacity, LED display feature, and broad compatibility.

2.2 Package Contents

- Amazon Basics 20000 mAh 12W Power Bank

- USB Charging Cable
- User Manual

2.3 Component Identification

Familiarize yourself with the power bank's components:

- **USB-A Output Ports (x2):** For charging external devices.
- **Micro USB Input Port:** For recharging the power bank.
- **Type-C Input Port:** For recharging the power bank.
- **LED Indicators:** Display the remaining battery level.



Image 2.2: A detailed view of the power bank's dual USB-A output ports, Micro USB input, Type-C input, and LED battery indicators.

3. SETUP

3.1 Initial Charge

Before first use, fully charge your power bank. This ensures optimal battery performance and longevity.

1. Connect the provided USB charging cable to either the Micro USB or Type-C input port on the power bank.
2. Connect the other end of the cable to a USB wall adapter (not included) or a computer's USB port.
3. The LED indicators will illuminate to show charging progress. All LEDs will be solid when fully charged.



Image 3.1: Illustration showing the power bank being recharged using either a Type-C or Micro USB cable.

3.2 Understanding LED Indicators

The LED indicators provide an estimate of the power bank's remaining battery capacity:

- **One LED:** 0-25% capacity
- **Two LEDs:** 25-50% capacity
- **Three LEDs:** 50-75% capacity
- **Four LEDs:** 75-100% capacity

4. OPERATING INSTRUCTIONS

4.1 Charging External Devices

To charge your smartphone, tablet, or other USB-powered devices:

1. Connect your device's charging cable to one of the USB-A output ports on the power bank.
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. The LED indicators will show the power bank's remaining charge.
4. You can charge two devices simultaneously using both USB-A output ports.

**Fast and Efficient
Charging**

12 W

Supports Fast Charging



Image 4.1: The Amazon Basics power bank connected and fast charging a smartphone, displaying 12W output.

One Bank, All Devices

Connect & Charge

Compatible with smartphones, tablets, earbuds, and more. Great for Android, iOS, and USB-powered accessories.



Image 4.2: The power bank shown with a smartphone and a portable speaker, illustrating its compatibility with various devices.

5. MAINTENANCE

- **Cleaning:** Wipe the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.

- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, fully charge the power bank at least once every three months, even if not in use. Avoid completely draining the battery frequently.
- **Avoid Drops:** Do not drop or subject the power bank to strong impacts.

6. TROUBLESHOOTING

6.1 Power Bank Not Charging

- Ensure the charging cable is securely connected to both the power bank's input port and the power source.
- Try a different charging cable or wall adapter.
- Verify the power source (wall outlet, computer USB port) is functional.

6.2 Device Not Charging from Power Bank

- Check if the power bank has sufficient charge (refer to LED indicators).
- Ensure the charging cable is securely connected to both the power bank's output port and your device.
- Try a different charging cable.
- Test with a different device to confirm the power bank's functionality.
- Some devices may require specific charging protocols; ensure compatibility.

6.3 Slow Charging

- Ensure you are using a high-quality charging cable.
- Verify that your device supports 12W charging.
- Charging multiple devices simultaneously may reduce the charging speed for each device.

7. SPECIFICATIONS

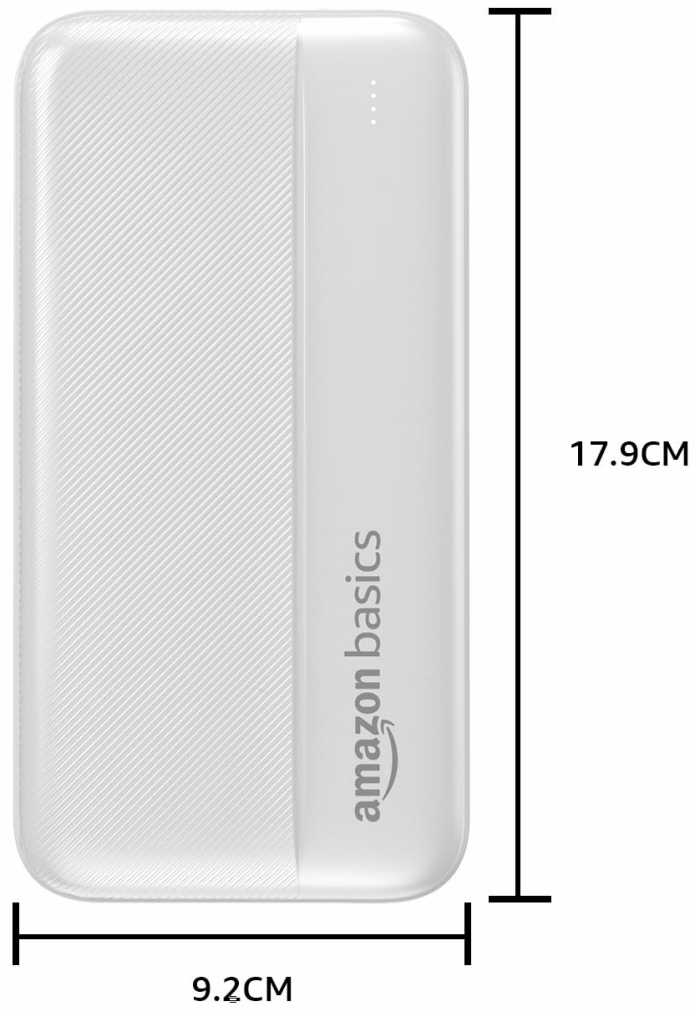


Image 7.1: Diagram showing the physical dimensions of the power bank.

Feature	Detail
Model Number	ABPBS20K12
Battery Capacity	20000 mAh
Output Power	12W
Output Ports	2 x USB-A
Input Ports	Micro USB, Type-C
Product Dimensions	3.4 x 9.2 x 17.9 cm
Item Weight	392 g
Battery Type	Lithium Polymer
Color	White

Feature	Detail
Country of Origin	India

8. SAFETY INFORMATION

Please read and follow these safety guidelines to prevent damage to the product or injury to yourself:

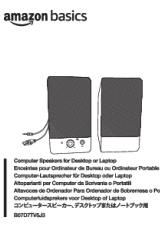

- Do not expose the power bank to extreme temperatures (above 45°C or below 0°C).
- Do not expose to water or excessive moisture.
- Do not disassemble, modify, or attempt to repair the device.
- Keep away from children.
- Do not use if the power bank is damaged, swollen, or leaking.
- Dispose of the power bank responsibly according to local regulations.
- Avoid dropping or subjecting the power bank to strong impacts.

9. WARRANTY AND SUPPORT

This Amazon Basics product is covered by a limited warranty. For specific warranty terms and conditions, please refer to the warranty card included with your purchase or visit the official Amazon Basics website. For technical support, troubleshooting assistance, or warranty claims, please contact Amazon customer service through your purchase platform or the Amazon Basics support channels.

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Amazon Basics One-Port USB Wall Charger (2.4 Amp) User Guide

User guide for the Amazon Basics One-Port USB Wall Charger (2.4 Amp), detailing operation, cleaning, maintenance, safety, specifications, and compliance information.



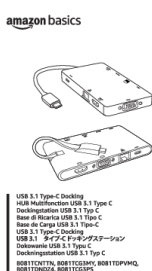
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Comprehensive guide for the Amazon Basics Ultra-Portable Power Bank (Model B08443FJ3W), detailing usage, safety, charging, specifications, and disposal.



AmazonBasics 26800mAh Power Bank Battery User Manual

User manual for the AmazonBasics 26800mAh Power Bank Battery, detailing important safeguards, usage instructions, specifications, and disposal information. Features PD 45W USB-C and 12W USB-A ports.



Amazon Basics USB 3.1 Type-C Docking Station - Expand Connectivity

Explore the Amazon Basics USB 3.1 Type-C Docking Station, offering HDMI, VGA, Ethernet, USB-A ports, SD card reader, and 100W PD charging for enhanced laptop connectivity. Compatible with models B081TCNTTN, B081TCG3MY, B081TDPVMQ, B081TDNDZ4, B081TCG3PS.