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> Siljoy 12-Light Modern Crystal Chandelier (Model HLP12505NQG) Instruction Manual

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Model: HLP12505NQG | Brand: Siljoy

INTRODUCTION

This manual provides detailed instructions for the safe installation, operation, and maintenance of your Siljoy 12-Light Modern Crystal Chandelier, Model HLP12505NQG. Please read all instructions carefully before beginning installation and retain this manual for future reference.



Image: The Siljoy Modern Crystal Chandelier installed in a dining room, showcasing its design and illumination.

SAFETY INFORMATION

WARNING: Risk of Electric Shock. Disconnect power at the circuit breaker before installation or servicing.

- Ensure the electrical supply is turned off at the main circuit breaker or fuse box before installation.
- All electrical connections must be in accordance with local codes, ordinances, or the National Electric Code (NEC).
- Consult a qualified electrician if you are unsure about the installation process.
- Do not install this fixture in wet locations. For indoor use only.

- Handle crystal components with care to prevent breakage.
- Wear gloves during installation to avoid fingerprints on crystals and metal surfaces.

PACKAGE CONTENTS

Before beginning assembly, ensure all parts listed below are present and undamaged. If any parts are missing or damaged, contact customer service.

- Chandelier Frame (Brushed Nickel)
- K9 Crystal Strands (Pre-assembled with metal pins)
- Mounting Hardware (Canopy, mounting bracket, screws, wire nuts)
- Adjustable Hanging Wires
- Instruction Manual
- Gloves (for handling crystals)

Note: E12 bulbs (Max 40W) are not included and must be purchased separately. 3-color E12 bulbs are recommended for adjustable light temperature.

SETUP AND INSTALLATION

Follow these steps for proper installation of your chandelier. It is recommended to have a second person assist with hanging the lamp body.

1. **Prepare for Installation:** Turn off power at the circuit breaker. Clear the installation area.
2. **Mounting Bracket Installation:** Attach the mounting bracket to the ceiling junction box. Ensure the four threaded bolts on the bracket are loose enough to allow for slight adjustment. This will help align the canopy holes later.
3. **Wiring Connections:** Connect the chandelier's electrical wires to your household wiring according to local electrical codes. Typically, connect live to live, neutral to neutral, and ground to ground. Secure connections with wire nuts.
4. **Hang the Chandelier Frame:** Carefully lift the chandelier frame and connect it to the mounting bracket. Secure the canopy to the threaded bolts.
5. **Adjust Hanging Height:** The chandelier features adjustable hanging wires. To adjust the cable length, push the small tip where the steel cable exits the canopy towards the canopy/ceiling to unlock the cable. Adjust to the desired height, ensuring all four cables bear weight evenly for a level fixture.
6. **Install Bulbs:** Screw 12 E12 bulbs (Max 40W, not included) into the sockets.
7. **Attach Crystal Strands:** The K9 crystal strands are pre-assembled. Simply hang each crystal strand onto the designated hooks on the brushed nickel metal frame.
8. **Restore Power:** Once installation is complete, restore power at the circuit breaker.

40 MINUTES EASY INSTALLATION

10 Mins
Lamp Body

25 Mins
Crystal Strands

5 Mins
Bulbs

✓ Video Instruction

✓ Mounting Hardware



Image: Visual guide indicating estimated installation times for different components: 10 minutes for lamp body, 25 minutes for crystal strands, and 5 minutes for bulbs.

CHANDELIER DETAILS

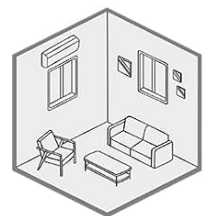


- **Material:** Metal, Clear Crystal
- **Voltage:** AC 110V
- **Light Source:** 12 x 12 (Max 7W, Not Included)
- **Finish:** Polished Chrome
- **Weight:** 28.9 lb
- **Usage:** Indoor Use Only

ROOM SIZE

Average Room

86-161 square feet
(8m²-15m²)



Compatible With
Various E12 Bulbs

Not Included



Suggested 3-Color
E12 LED Bulbs

Image: Detailed diagram illustrating the chandelier's dimensions (D19.7" x H9.8"), adjustable hanging wires (Max 59"), and a convenient wire locker for height adjustment.

Installation Video Guide

Your browser does not support the video tag.

Video: Official installation guide for the Brushed Nickel Modern Crystal Raindrop Chandelier, demonstrating the assembly and mounting process.

OPERATING INSTRUCTIONS

Your Siljoy chandelier is designed for ease of use and offers adjustable lighting options.

- **Power On/Off:** Use your standard wall switch to turn the chandelier on or off.
- **Adjustable Light Color (with compatible bulbs):** If you are using 3-color E12 bulbs (not included), you can change the light temperature by pressing the ON/OFF switch continuously. The light will cycle through warm light (2700K), neutral light (4500K), and cool light (6000K).
- **Dimmable Function (with compatible bulbs and dimmer):** The chandelier is dimmable. To utilize this feature, you must install dimmable E12 bulbs (not included) and connect the fixture to a compatible dimmer switch (not included).

3 LIGHT COLORS FOR DIFFERENT AMBIANCES



Image: Demonstration of how to change light colors (Warm, Neutral, Cool) using a wall switch, assuming 3-color E12 bulbs are installed.

MAINTENANCE

Regular maintenance will help preserve the beauty and functionality of your chandelier.

- **Cleaning:** Turn off the power before cleaning. Use a soft, dry, lint-free cloth to gently wipe the metal frame. For crystals, a soft, damp cloth with a mild glass cleaner can be used, ensuring no liquid drips into electrical components. Avoid abrasive cleaners or solvents.
- **Bulb Replacement:** Ensure power is off before replacing bulbs. Allow bulbs to cool completely before touching. Replace with E12 base bulbs, maximum 40W.
- **Crystal Inspection:** Periodically check that all crystal strands are securely attached.

TROUBLESHOOTING

If you encounter issues with your chandelier, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Chandelier does not light up.	- Power supply is off. - Loose wiring connection. - Faulty bulb(s).	- Check circuit breaker and wall switch. - Turn off power, then check all wiring connections. - Replace bulbs with new E12 bulbs.
Light flickers or is dim.	- Incorrect bulb wattage. - Loose bulb. - Incompatible dimmer switch (if applicable).	- Ensure bulbs are E12, Max 40W. - Tighten all bulbs. - Ensure dimmer switch and bulbs are compatible.
Chandelier is not level.	Uneven hanging wire adjustment.	Adjust the hanging wires by pushing the tip at the canopy to release and re-secure the cables until level.
Crystals appear dull or dirty.	Dust or fingerprints.	Clean crystals as per maintenance instructions.

SPECIFICATIONS

Feature	Detail
Brand	Siljoy
Model Number	HLP12505NQG
Dimensions (L x W x H)	19.7"L x 19.7"W x 9.8"H (Round D19.7")
Adjustable Hanging Wires	Max 59" (150cm)
Material	Crystal, Metal
Finish Type	Polished (Brushed Nickel)
Light Source	LED (Bulbs not included)
Number of Light Sources	12
Bulb Base	E12
Max Wattage per Bulb	40 watts
Voltage	110 Volts (AC)
Light Color	White (Adjustable Temperature with compatible bulbs)
Brightness	520 Lumens (per bulb, if 13W LED)
Control Method	Push Button (Wall Switch)
Special Features	Adjustable Height, Color Changing (with compatible bulbs), Dimmable (with compatible bulbs and dimmer)

Feature	Detail
Indoor/Outdoor Usage	Indoor
Item Weight	28.9 Pounds
Manufacturer	One Lighting
UPC	709544908895

WARRANTY AND SUPPORT

Siljoy offers comprehensive support for your chandelier.

- **Warranty:** This product comes with a 12-month warranty from Siljoy and a 2-year manufacturer warranty from One Lighting.
- **Returns:** Enjoy 30-days free return & refund.
- **Damaged/Missing Parts:** If you receive the chandelier with any defects in workmanship or broken/missing parts, please contact customer service immediately for replacements.
- **Contact Support:** For any questions, technical assistance, or warranty claims, please refer to the contact information provided with your purchase or visit the official Siljoy store on Amazon.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

