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› viquee S24 Ultra 5G Unlocked Smartphone User Manual

viquee S24U

viquee S24 Ultra 5G Unlocked Smartphone User Manual

Model: S24U

1. INTRODUCTION

This user manual provides essential information for the safe and efficient operation of your new viquee S24 Ultra 5G Unlocked Smartphone. Please read this manual thoroughly before using the device to ensure proper functionality and to prevent damage.



Figure 1: viquee S24 Ultra 5G Unlocked Smartphone with included tool pen.

2. SAFETY INFORMATION

To ensure safe operation and avoid damage to your device or injury to yourself and others, please observe the following precautions:

- Do not expose the device to extreme temperatures, direct sunlight, or high humidity.
- Avoid dropping or subjecting the device to severe impact.
- Use only manufacturer-approved chargers and accessories.
- Do not attempt to disassemble, repair, or modify the device yourself.

- Keep the device away from medical devices, as it may interfere with their operation.
- Dispose of the device and its battery responsibly according to local regulations.

3. WHAT'S IN THE BOX

Upon unboxing your viqee S24 Ultra Smartphone, please verify that all components are present:

PACKING LIST

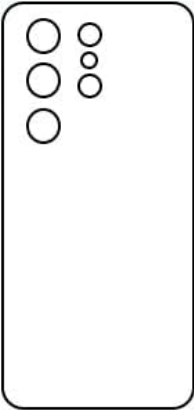
 PHONE	 Mobile Phone Cases	 Data Cable	 Charger head Choose one of four
 Screen protector	 Mobile manual	 Headset	 Card pin

Figure 2: Contents of the viqee S24 Ultra retail package.

- viqee S24 Ultra Smartphone
- Mobile Phone Cases (may vary)
- Data Cable (USB Cable)
- Charger Head (power adapter, type may vary)
- Screen Protector
- Mobile Manual (this document)

- Headset (earphones)
- Card Pin (SIM ejector tool)

4. SETUP

4.1 Inserting SIM Card and SD Card

Your S24 Ultra supports dual SIM cards and an SD card for expandable storage. Use the provided card pin to open the SIM tray.

1. Locate the SIM tray slot on the side of the phone.
2. Insert the card pin into the small hole next to the tray to eject it.
3. Carefully pull out the SIM tray.
4. Place your Nano-SIM cards and/or microSD card into the designated slots on the tray. Ensure the gold contacts face downwards.
5. Gently push the tray back into the slot until it clicks into place.

Six selling points



6.8inch Smart island



6000mAh Battery



Snapdragon 8 gen3



Insert card



Facial recognition



Global 5GTE Bands

Figure 3: Illustration of SIM and SD card insertion.

4.2 Initial Power On and Setup

To power on your device for the first time:

1. Press and hold the Power button (located on the right side) until the screen lights up.
2. Follow the on-screen prompts to select your language, connect to Wi-Fi, and set up your Google account.
3. Configure security features such as Face ID and Fingerprint Lock for enhanced privacy.

5. OPERATING YOUR SMARTPHONE

5.1 Basic Navigation

The S24 Ultra runs on Android 13.0. Navigate through the interface using touch gestures: tap to select, swipe to scroll, pinch to zoom.

5.2 Calls and Messaging

Use the Phone app to make calls and the Messages app for SMS/MMS. Ensure your SIM card is active and has network coverage.

5.3 Camera Functions

The S24 Ultra features a 64MP front camera and a 12MP rear camera with a 200MP sensor. Open the Camera app to capture photos and videos. Explore various modes and settings for optimal results.

5.4 Security Features: Face ID and Fingerprint Lock

Enhance your device security using biometric authentication. The S24 Ultra supports both facial recognition and on-screen fingerprint unlock.



Figure 4: Facial recognition in use for secure unlocking.

To set up Face ID: Go to Settings > Security & privacy > Face unlock. Follow the on-screen instructions to register your face. The device uses zero-light face recognition for accurate unlocking even in low-light conditions.

To set up Fingerprint Lock: Go to Settings > Security & privacy > Fingerprint unlock. Follow the prompts to register your fingerprints on the screen.

5.5 GPS Navigation

The device includes GPS functionality for navigation. Use pre-installed map applications or download your preferred navigation apps from the Google Play Store.



Figure 5: GPS navigation display on the smartphone.

The GPS feature provides high positioning accuracy, useful for navigating to various destinations including airports, train stations, shopping malls, and other public places.

6. MAINTENANCE

6.1 Battery Care

The S24 Ultra is equipped with a 6000mAh battery. To prolong battery life:

- Avoid fully discharging the battery frequently.
- Do not leave the phone charging for extended periods after it reaches 100%.
- Use the provided charger or a certified compatible charger.
- Avoid exposing the phone to extreme temperatures while charging.

6.2 Cleaning Your Device

To clean your smartphone:

- Use a soft, lint-free cloth.
- For stubborn smudges, slightly dampen the cloth with water or a screen cleaner designed for electronics.
- Avoid using harsh chemicals, abrasive materials, or aerosol sprays.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your viquee S24 Ultra smartphone.

Problem	Possible Cause	Solution
Low call volume	Volume settings too low, speaker obstruction, network issue.	Increase call volume during a call. Ensure speaker/earpiece is not blocked. Restart the phone. Check network signal strength.
Phone not connecting to network (e.g., Verizon)	Incompatibility with specific carrier bands, incorrect APN settings.	Verify carrier compatibility before purchase. Contact your network provider for correct APN settings. Ensure SIM card is properly inserted.
Apps not running well or crashing	Insufficient RAM, app incompatibility, software glitch.	Close background apps. Clear app cache/data (Settings > Apps). Update the app or phone software. Uninstall and reinstall problematic apps.
Battery drains quickly	High screen brightness, many background apps, poor signal.	Adjust screen brightness. Close unused apps. Enable battery saver mode. Check for app updates.

If the issue persists, please refer to the support section for further assistance.

8. SPECIFICATIONS

Detailed technical specifications for the viquee S24 Ultra Smartphone:

Feature	Detail
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Feature	Detail
Model Name	S24U
Operating System	Android 13.0
CPU Model	Qualcomm Snapdragon 8 Gen 2 (listed as "Quad Core Xeon" in some specifications)
Screen Size	6.3 Inches
Resolution	2340 x 1080
Refresh Rate	120 Hz
RAM	4GB (as per product features)
Internal Storage	128 GB
Battery Capacity	6000 mAh
Front Camera	64MP
Rear Camera	12MP with 200MP Sensor
Connectivity Technologies	Wi-Fi, 5G Global Band
GPS	True
Form Factor	Slate
Color	Black
Item Weight	14.1 ounces
Package Dimensions	7.13 x 3.78 x 1.93 inches
Date First Available	July 10, 2024

9. WARRANTY AND SUPPORT

9.1 Customer Satisfaction

viquee is committed to customer satisfaction. Our goal is to provide advanced and high-quality products at an affordable price. If you have any questions or are dissatisfied with your product, please do not hesitate to contact us.

9.2 Contact Support

For technical support, warranty inquiries, or any other assistance, please contact viquee customer service. We aim to reply to all inquiries within 24 hours.

Please refer to the contact information provided on the product packaging or the official viquee website for the most up-to-date support channels.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

<https://manuals.plus/asin/B0D964P8W5>

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