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TooPower 334ce238-8925-40cc-9499-c306bb6d5f9a

TooPower Rechargeable Hearing Aids User Manual

Model: 334ce238-8925-40cc-9499-c306bb6d5f9a

INTRODUCTION

Thank you for choosing TooPower Rechargeable Hearing Aids. This manual provides essential information for the safe and effective use of your new hearing aids. Please read it thoroughly before using the device and keep it for future reference. These hearing aids are designed to provide clear sound with noise cancellation and adjustable volume, enhancing your listening experience.

WHAT'S IN THE BOX

Upon unpacking, please ensure all items are present:

- Hearing Aids (pair)
- Charging Case
- USB Type-C Charging Cable
- Various Sizes of Silicone Ear Domes
- Cleaning Brush (may vary)



Image: The TooPower rechargeable hearing aids shown with their open charging case. The two hearing aids are positioned in front of the case.

SAFETY INFORMATION

Please observe the following safety precautions:

- Do not expose the hearing aids or charging case to extreme temperatures, humidity, or direct sunlight.
- Keep out of reach of children and pets to prevent accidental ingestion of small parts.
- Do not attempt to open or repair the device yourself. Contact customer support for assistance.
- Remove hearing aids before showering, swimming, or using hairspray/perfume.
- If you experience discomfort, pain, or irritation, discontinue use and consult a medical professional.
- Use only the provided charging cable and adapter.

SETUP

1. Charging the Device

Before first use, fully charge your hearing aids and the charging case.

1. Place the hearing aids into their respective slots in the charging case.
2. Connect the Type-C charging cable to the charging port on the case and plug the other end into a USB power source.
3. The charging indicator on the case will illuminate to show charging status.
4. A full charge for both the hearing aids and the charging case typically takes 1-2 hours. The charging case provides up to 80 hours of standby power, supporting 4-5 full charging cycles for the hearing aids. A 10-minute fast charge can provide up to 2 hours of use.

Fast Charging & Long Time Working Time

Fully Charged

2 hrs

For Hearing Aids
And Charging Case

Working Time

45 hrs

For Hearing Aids

-  Charging
-  Fully Charged



Backup Power

140 hrs

3-4 Times For Both Units 6-7 Times for Single Unit



Image: An infographic illustrating the fast charging capabilities and long working time of the hearing aids and charging case. It shows 2 hours for full charge and 45 hours working time for hearing aids, with 140 hours backup power from the case.

2. Selecting Ear Domes and Fitting

Choosing the correct ear dome size is crucial for comfort and optimal sound quality.

1. Experiment with the different sizes of silicone ear domes provided to find the one that creates a comfortable and secure seal in your ear canal.
2. Gently insert the hearing aid into your ear canal until it feels snug and comfortable. The device is designed to be lightweight (3.45g per aid) and discreet.

Comfortable Wearing Experience

Small And Light Design Fit User Ear Perfectly



Weight:

2g

Size:

1.25*0.98*0.78 In

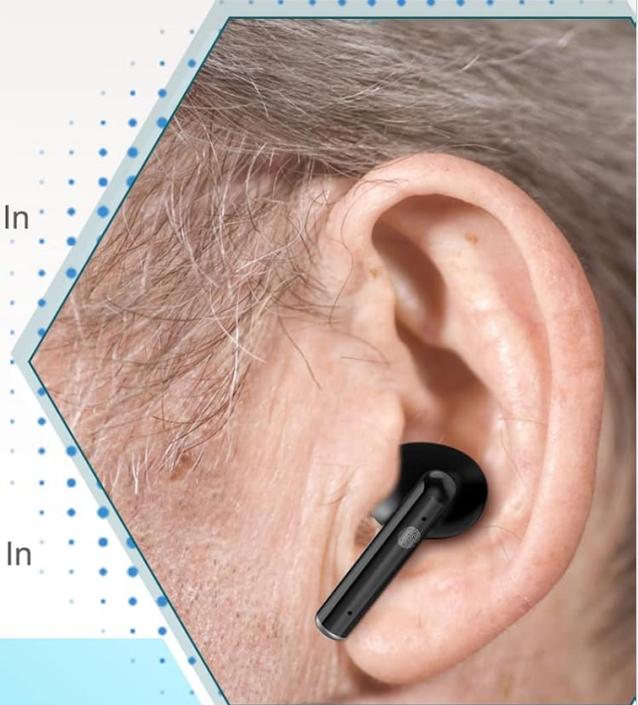


Weight:

8g

Size:

2.36*2.56*0.98 In



Basic Parameters

Max Gain	32±3dB	Frequency Range	500Hz-4000Hz
HFA Gain	28±3dB	Total Distort	≤1mA

Image: An illustration showing the comfortable wearing experience of the hearing aids, highlighting their small size and light weight (2g per aid). Basic parameters like Max Gain (32±3dB) and Frequency Range (500Hz-4000Hz) are also displayed.

Product Details & Operation



Image: A detailed diagram labeling the components of the TooPower hearing aids and charging case, including the Silicone Ear Dome, Touch-Sensitive Control Key, Mic, Power Button, Charging Indicator, and Type-C Connection. It also shows automatic turn on/off, touch to adjust volumes/modes, and compact portability.

OPERATING INSTRUCTIONS

1. Power On/Off

- **Automatic:** The hearing aids will automatically turn ON when removed from the charging case and OFF when placed back into the charging case.
- **Manual:** To manually turn ON/OFF, long press the touch-sensitive control key on the hearing aid for 5 seconds.

2. Volume Adjustment

The hearing aids feature 5 levels of volume adjustment.

- **Adjust Volume:** Short press the touch-sensitive control key once to cycle through the 5 volume levels.

3. Mode Selection

The hearing aids offer 3 distinct listening modes:

- **Adjust Mode:** Long press the touch-sensitive control key for 2 seconds to cycle through the 3 modes.
- **Mode 1:** General mode (indicated by a 'du' sound).
- **Mode 2:** Noisy mode (indicated by a 'du du' sound), designed for environments with significant background noise.
- **Mode 3:** Tinnitus masking mode (indicated by a 'du du du' sound), providing a gentle sound to help mask tinnitus.

Smart Touch Control

Easy To Control Modes And Volume Via Touch Surface



Long Press 5Sec
To Turn On/Off



Long Press 2sec
To Adjust 3 Modes
Mode 1 "du" General mode
Mode 2 "du du" Noisy mode

Mode 3 "du du du" Tinnitus masking mode



Short Press Once
To Adjust 5 Volumes

Image: An illustration demonstrating the smart touch controls on the hearing aid. It shows a 5-second long press to turn on/off, a 2-second long press to adjust between 3 modes (General, Noisy, Tinnitus masking), and a short press once to adjust between 5 volume levels.

4. Noise Cancellation

These hearing aids are equipped with advanced noise cancellation technology and imported chips to provide a clearer and more detailed sound experience. The design separates the receiving hole from the speaker to minimize sound return and whistling.

Intelligent Noise Reduction

Before Noise Reduction

After Noise Reduction



Noise Reduction



Digital Chip



Adjustable Sound



Long Battery Life



Comfortable To Wear



3 Program Modes



Touch Control



IPX4 Waterproof



Image: An infographic illustrating the intelligent noise reduction feature. It shows a sound wave before noise reduction (with significant background noise) and after noise reduction (with a clearer, more defined sound wave), highlighting the DSP chip responsible for this function.

MAINTENANCE

1. Cleaning

- Regularly clean your hearing aids to ensure optimal performance and hygiene.
- Use a soft, dry cloth to wipe the surface of the hearing aids and charging case.
- Use the provided cleaning brush (if applicable) to gently remove any earwax or debris from the ear domes and sound outlets.
- Do not use water, solvents, or cleaning solutions directly on the hearing aids.

2. Storage

- When not in use, store the hearing aids in their charging case to protect them from dust, moisture, and physical damage.

- Store the charging case in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

If you encounter any issues, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound or weak sound	Low battery; Ear dome blocked; Incorrect volume setting; Device not turned on.	Charge the hearing aids; Clean the ear dome and sound outlet; Increase volume; Ensure device is powered on.
Whistling or feedback sound	Improper fit; Ear dome too small; Earwax buildup.	Re-insert the hearing aid for a snug fit; Try a larger ear dome; Clean your ear canal and the hearing aid.
Hearing aid not charging	Improper placement in case; Charging cable/adaptor faulty; Charging port dirty.	Ensure hearing aids are correctly seated in the charging case; Try a different cable/adaptor; Clean the charging contacts.
Difficulty adjusting volume/mode	Incorrect touch gesture; Touch sensor dirty.	Refer to 'Operating Instructions' for correct touch gestures (short press for volume, long press for mode); Clean the touch-sensitive control key.

If the problem persists, please contact TooPower customer support.

SPECIFICATIONS

- **Brand:** TooPower
- **Model Name:** Rechargeable
- **Item Model Number:** 334ce238-8925-40cc-9499-c306bb6d5f9a
- **Color:** Black
- **Style:** In-Ear
- **Material:** Acrylonitrile Butadiene Styrene (ABS)
- **Max Gain:** 32 ± 3 dB
- **HFA Gain:** 28 ± 3 dB
- **Frequency Range:** 500Hz-4000Hz
- **Total Distortion:** ≤ 1 mA
- **Hearing Aid Weight:** Approximately 3.45g (per unit)
- **Charging Time:** 1-2 hours (for aids and case)
- **Continuous Use Time:** Up to 20 hours (hearing aids)
- **Charging Case Standby Power:** 80 hours (supports 4-5 charging cycles)
- **Fast Charge:** 10 minutes for up to 2 hours of use
- **Package Dimensions:** 3 x 3 x 3 inches
- **Package Weight:** 3 Pounds

WARRANTY AND SUPPORT

Warranty Information

TooPower provides a **two-year warranty** for these hearing aids, covering manufacturing defects and malfunctions under normal use. Additionally, a **one-month replacement policy** is offered for initial product issues.

Extended protection plans are also available for purchase:

- **2-Year Protection Plan:** Extends coverage for an additional 24 months.
- **3-Year Protection Plan:** Extends coverage for an additional 36 months.
- **Complete Protect:** A comprehensive plan covering eligible past and future purchases (monthly subscription).

Customer Support

For any questions, technical assistance, or warranty claims, please contact TooPower customer support through the retailer's platform or the official TooPower website. Please have your model number (334ce238-8925-40cc-9499-c306bb6d5f9a) and purchase details ready when contacting support.