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Gardner Pet Gardner pet-auw

Gardner Pet 3.85L Gravity Pet Water Dispenser User Manual

Model: Gardner pet-auw

1. Introduction

Thank you for choosing the Gardner Pet 3.85L Gravity Pet Water Dispenser. This manual provides essential information for the safe and efficient use of your new pet water dispenser. Please read it thoroughly before first use and keep it for future reference.

Important Safety Information

- Always place the dispenser on a flat, stable surface to prevent tipping.
- Ensure the water tank is securely attached to the base.
- Regularly inspect the dispenser for any damage. Discontinue use if damaged.
- Keep out of reach of children when not supervised.
- This product is designed for indoor use only.
- Use only clean, fresh water.

2. Product Overview

The Gardner Pet Gravity Water Dispenser provides a continuous supply of fresh water for your pets. Its gravity-fed design ensures automatic refilling without the need for electricity or batteries.

Key Features:

- **Premium Stainless Steel Bowl:** Made from 304 stainless steel for durability, hygiene, and easy cleaning.
- **Integrated Filter:** A cotton filter at the water outlet helps prevent dust from entering the water tank, maintaining water cleanliness.
- **Gravity Feeding System:** Automatically dispenses water into the bowl as needed, preventing overflow and ensuring a constant supply.
- **Large Capacity:** 3.85 liters (approximately 1 gallon) capacity, sufficient for a medium-sized pet for up to 2 weeks.
- **Easy to Detach and Clean:** Modular design allows for easy separation of the water tank and base for thorough cleaning.
- **Stable and Spill-Resistant:** Enlarged base with anti-slip design and secure threading connection minimizes tipping and spills.
- **BPA-Free Materials:** Ensures the safety and health of your pet.



Figure 1: Exploded view showing the top cover, large capacity water tank, outlet filter, tank stopper, tank fixing kit, 304 stainless steel bowl, and wide anti-slip base.

3. Setup Instructions

1. **Unpack Components:** Carefully remove all parts from the packaging: the base, stainless steel bowl, water tank, top cover, and tank stopper.
2. **Initial Cleaning:** Before first use, wash all components (water tank, stainless steel bowl, base, and filter) with mild soap and warm water. Rinse thoroughly and dry completely.
3. **Assemble the Base:** Place the stainless steel bowl into the designated slot on the base. Ensure it sits flush and securely.
4. **Fill the Water Tank:** Invert the water tank. Unscrew the tank stopper. Fill the tank with clean, fresh water. Do not overfill.
5. **Secure the Tank Stopper:** Screw the tank stopper back onto the filled water tank tightly to prevent leaks.
6. **Attach Water Tank to Base:** Carefully align the filled water tank with the opening on the base. Gently twist the

tank clockwise until it locks securely into place. Water will begin to flow into the stainless steel bowl.

7. **Place Top Cover:** Place the decorative top cover onto the water tank.
8. **Position the Dispenser:** Place the assembled water dispenser on a flat, stable surface in a location accessible to your pet.



Figure 2: To remove the water tank, twist counter-clockwise. To remove the bowl, lift directly upwards.

4. Operating Instructions

Filling and Refilling

The dispenser operates automatically. When the water level in the bowl drops, the gravity system releases more water from the tank until the bowl is refilled to an optimal level. To refill the tank:

1. Twist the water tank counter-clockwise to detach it from the base.
2. Invert the tank and unscrew the stopper.
3. Fill with fresh water.

4. Securely screw the stopper back on.
5. Reattach the tank to the base by twisting clockwise until secure.

Monitoring Water Level

The transparent design of the water tank allows you to easily monitor the remaining water level. Refill when the water level is low.



Figure 3: The gravity feeding system ensures automatic, slow, and silent water dispensing.

5. Maintenance and Cleaning

Regular cleaning is crucial for your pet's health and the longevity of the dispenser. We recommend cleaning the dispenser weekly.

1. **Disassemble:** Detach the water tank from the base. Remove the stainless steel bowl from the base.
2. **Empty Water:** Discard any remaining water from the tank and bowl.

3. **Clean Components:** Wash the water tank, stainless steel bowl, base, and filter with mild soap and warm water. Use a soft brush or sponge to remove any residue. Pay special attention to the filter area.
4. **Rinse Thoroughly:** Rinse all components thoroughly under running water to remove all soap residue.
5. **Dry Completely:** Allow all parts to air dry completely or wipe them dry with a clean cloth before reassembly.
6. **Filter Maintenance:** The integrated cotton filter should be cleaned at least once a week. If the filter appears heavily soiled or clogged, consider replacing it (replacement filters sold separately).

6. Troubleshooting

Problem	Possible Cause	Solution
Water not dispensing into bowl	Tank stopper not fully open; airlock; filter clogged; tank not properly seated.	Ensure tank stopper is correctly positioned. Remove and re-seat the tank firmly. Clean the filter. Check for any debris blocking the water outlet.
Water leaking from dispenser	Tank stopper not tightened; tank not securely attached to base; damaged seal.	Ensure the tank stopper is tightly screwed on. Reattach the tank to the base, twisting until it clicks securely. Inspect seals for damage.
Dispenser is unstable or tips easily	Not on a flat surface; anti-slip pads missing or worn.	Place the dispenser on a completely flat and stable surface. Check if anti-slip pads are present and intact on the base.
Water appears dirty or cloudy	Infrequent cleaning; contaminated water source.	Clean all components thoroughly. Use only fresh, clean water. Increase cleaning frequency.

7. Specifications

Feature	Detail
Brand	Gardner Pet
Model Number	Gardner pet-auw
Capacity	3.85 Liters (approx. 1 Gallon)
Dimensions (L x W x H)	24.23 x 19.51 x 33.27 cm (9.54 x 7.68 x 13.1 inches)
Weight	1.14 kg (2.52 lbs)
Material	BPA-free PET plastic, 304 Stainless Steel
Color	White
Power Source	Gravity-fed (Manual)
Recommended Use	Indoor
Target Species	Cats, Dogs (Small to Medium Breeds)

Feature	Detail
Country of Origin	China

8. Warranty Information

This Gardner Pet Water Dispenser comes with a**2-year manufacturer's warranty** from the date of purchase. The warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

Please retain your proof of purchase for warranty claims.

9. Customer Support

For any questions, concerns, or warranty claims regarding your Gardner Pet Water Dispenser, please contact our customer support team.

- **Manufacturer:** Hong Kong Petwin Trading Co., Ltd
- Please refer to the retailer's website or your purchase documentation for specific contact details.

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