

ReSound 21791700

GN ReSound Desktop Charger User Manual

Model: 21791700

INTRODUCTION

This manual provides essential information for the safe and effective use of your GN ReSound Desktop Charger. Please read this manual thoroughly before using the device and retain it for future reference.

The GN ReSound Desktop Charger is designed exclusively for charging GN ReSound Key and GN ReSound Quattro Receiver-In-Ear (RIE) hearing aids.

PRODUCT OVERVIEW



Figure 1: The GN ReSound Desktop Charger. This image shows the compact charging unit with two slots, each designed to securely hold a hearing aid for charging. The hearing aids are visible inserted into their respective charging ports.

The desktop charger features two dedicated charging ports, one for each hearing aid. It provides a stable and efficient charging solution for compatible ReSound hearing aids.

COMPATIBILITY

This charger is **ONLY** compatible with the following hearing aid models:

- GN ReSound Key Receiver-In-Ear (RIE) hearing aids
- GN ReSound Quattro Receiver-In-Ear (RIE) hearing aids

Using this charger with incompatible hearing aid models may result in damage to the hearing aids or the charger itself.

SETUP

Unpacking

Carefully remove all components from the packaging. Ensure the following items are present:

- GN ReSound Desktop Charger unit
- Power adapter (AC)
- USB charging cable
- User Manual (this document)

Connecting the Charger

1. Connect the USB charging cable to the USB port on the back of the desktop charger.
2. Connect the other end of the USB cable to the power adapter.
3. Plug the power adapter into a standard electrical outlet.
4. The charger is now ready for use.

OPERATING INSTRUCTIONS

Charging Hearing Aids

1. Ensure the desktop charger is connected to a power source as described in the "Setup" section.
2. Gently insert each compatible hearing aid into its respective charging port on the desktop charger. Ensure they are seated correctly.
3. Charging will begin automatically. The indicator lights on the hearing aids (if present) or on the charger itself will typically show the charging status. Refer to your hearing aid's specific manual for details on its charging indicators.
4. A full charge typically takes approximately 3 hours.
5. Once fully charged, the hearing aids can be removed from the charger.

Charging Indicators

The charger itself does not have external charging indicator lights. The charging status is indicated by the lights on your hearing aids. Please consult your hearing aid's user manual for specific details on its charging light patterns (e.g., solid light for charging, blinking for low battery, green for fully charged).

MAINTENANCE AND CARE

- **Cleaning:** Wipe the charger with a soft, dry cloth. Do not use abrasive cleaners, solvents, or immerse the charger in water.
- **Storage:** Store the charger in a cool, dry place away from direct sunlight and extreme temperatures when not in use.
- **Handling:** Handle the charger with care. Avoid dropping it or subjecting it to strong impacts.
- **Power Supply:** Always use the original power adapter and USB cable provided with the charger.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Hearing aids not charging.	Charger not connected to power. Hearing aids not seated correctly. Incompatible hearing aid model. Damaged charger or cable.	Ensure power adapter is plugged into outlet and charger. Re-insert hearing aids, ensuring a secure connection. Verify hearing aid model compatibility (GN ReSound Key or Quattro RIE). Contact customer support if charger or cable appears damaged.

Problem	Possible Cause	Solution
Charging takes longer than 3 hours.	Hearing aids were completely drained. Environmental factors (e.g., extreme temperature).	This is normal for deeply discharged batteries. Ensure charging in a room temperature environment.

If the problem persists after attempting these solutions, please contact ReSound customer support.

SPECIFICATIONS

Feature	Detail
Model Number	21791700
Brand	ReSound
Compatible Devices	GN ReSound Key, GN ReSound Quattro RIE hearing aids
Connectivity Technology	USB
Connector Type	Proprietary
Power Source	AC
Output Voltage	4 Volts (DC)
Wattage	10 watts
Item Weight	11.2 ounces
Package Dimensions	6 x 5 x 2 inches

WARRANTY AND SUPPORT

Warranty Information

For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official ReSound website. Keep your proof of purchase for warranty claims.

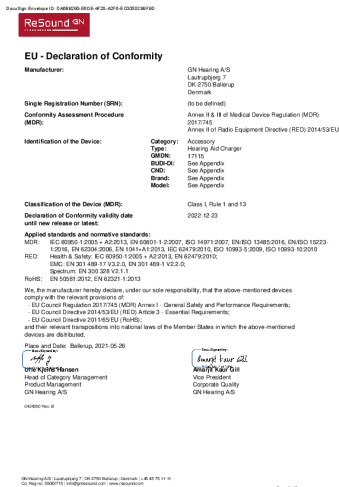
Customer Support

If you have any questions, require technical assistance, or need to report an issue with your GN ReSound Desktop Charger, please contact ReSound customer support through their official channels. Contact information can typically be found on the manufacturer's website or on the product packaging.

Manufacturer: ReSound
Date First Available: July 9, 2024



Documents - ReSound – 21791700



[\[pdf\]](#) Decleration of Conformity Accessories

Yulia Blond EU Declarations of Conformity ReSoundReSound DESKTOP CHARGER CHGR DSKTP C 3 RS CFF1 21655701 17115 57082960000163A TBD ReSound CFF2 21655702

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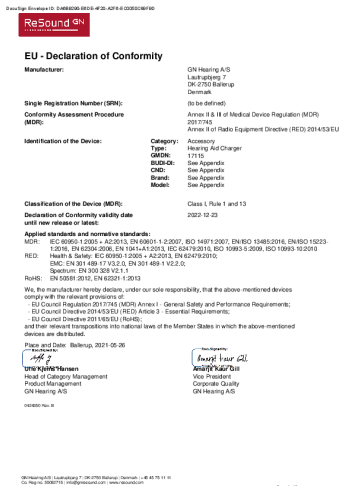
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[\[pdf\]](#) Decleration of Conformity Accessories

Yulia Blond GN Hearing A S EU Declaration of Conformity Manufacturer Single Registration Number SRN

Assessment Procedure MDR Identification the Device Category Type View 0424350rBReSoundC3

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