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ARPTUR

ARPTUR Rechargeable Bluetooth Hearing Aids User Manual

Model: AP-F516-BCOL

1. PRODUCT OVERVIEW

The ARPTUR Rechargeable Bluetooth Hearing Aids are designed to provide clear sound and enhanced hearing for individuals with mild to severe hearing loss. Featuring advanced noise-cancelling technology, app control, and wireless connectivity, these devices offer a comfortable and customizable listening experience. They are rechargeable, eliminating the need for frequent battery changes.

Key Features:

- **Rechargeable:** Built-in rechargeable battery for convenient, cord-free use.
- **App Control:** Easily adjust settings and customize your listening experience via a user-friendly mobile app.
- **Noise Cancellation:** Advanced technology filters out unwanted background noise for clearer sound.
- **Discreet Design:** Sleek and compact, designed for comfortable wear.
- **Wireless Connectivity:** Seamlessly stream audio from your smartphone, TV, or other compatible devices.

2. WHAT'S IN THE BOX

- Hearing Aids (2 units)
- Charging Case (1 unit)
- USB Charging Cable (1 unit)
- User Guide (1 unit)
- Domes (various sizes, 2 sets)
- Wax Guards with Tool (1 set)



Image: ARPTUR Hearing Aids, charging case, and a smartphone displaying the control app.

3. SETUP INSTRUCTIONS

3.1 Initial Charging

Before first use, place both hearing aids into the charging case. Connect the USB charging cable to the case and a power source. The indicator lights on the case will show charging status. Ensure the hearing aids and case are fully charged for optimal performance.

3.2 Wearing the Hearing Aids

Select the appropriate dome size for a comfortable and secure fit in your ear canal. Gently insert the hearing aid into your ear, ensuring the receiver wire is positioned correctly and the main body rests comfortably behind your ear.

3.3 App Installation and Connection

The ARPTUR hearing aids are controlled via a dedicated mobile application. This app allows for personalized

settings and advanced features.

1. **Download the App:** Search for 'Dolphin Hearing' or 'Forsound' in your smartphone's app store (App Store for iOS, Google Play for Android) and install it.
2. **Activate Hearing Aids:** Remove the hearing aids from the charging case. They will automatically activate.
3. **Enable Bluetooth:** On your smartphone, go to Settings and ensure Bluetooth is enabled.
4. **Pairing:** Open the Dolphin Hearing app. Click 'Pair' to connect. The app will guide you through connecting both the left and right hearing aids separately. Once successfully connected, the buttons in the app will turn blue.
5. **Save Connection:** After both hearing aids are connected, click 'Save' in the app.

Effortless App Control

Customize your hearing experience based on your unique hearing test results — all through our easy-to-use app.



Image: Effortless App Control via the Dolphin Hearing app.

Simple One Step Pairing

Easy Bluetooth connection with various devices.



Apple



Android



Windows



Image: Simple One Step Bluetooth Pairing process.

Video: Detailed guide on using the APP for Bluetooth hearing aids, including connection steps.

4. OPERATING INSTRUCTIONS

4.1 Volume Adjustment

Volume can be adjusted directly on the hearing aid using the physical buttons (short press for volume up/down) or through the mobile app. In the app, navigate to the 'Volume' section to adjust levels for each ear separately or together.

Mode Change & Volume Adjust

- Step1** Connect the hearing aids with the APP
- Step2** Tap "sound control" on the bottom centre
- Step3** Tap "volume", "mode", "Equalizer" to adjust volume, switch modes, and Eq adjust.



Image: App interface for mode changes and volume adjustments.

4.2 Mode Selection

The hearing aids offer four distinct listening modes to adapt to various environments. You can switch modes via the app or by long-pressing the upper button on the hearing aid.

- **Universal Mode:** Suitable for most general environments.
- **Indoor Mode:** Optimized for home or office use.
- **Outdoor Mode:** Ideal for outdoor settings or traffic.
- **Masking Mode:** Designed for tinnitus sufferers or those sensitive to surrounding sounds, producing white noise to help relieve discomfort.

PROFESSIONAL HEARING AIDS WITH 4 LISTENING MODE



Mode 1
Universa Mode
Suitable for most people in different environments



Mode 2
Indoor Mode
Suitable for home or office



Mode 3
Outdoor Mode
Suitable for outside or traffic



Mode 4
Masking Mode
For tinnitus sufferers or those who want to reduce sensitivity to surrounding sounds

NOTE: In masking mode, the devices will produce white noise to cover the tinnitus and help relieve the discomfort

Image: Professional Hearing Aids with 4 Listening Modes.

4.3 Music Streaming & Phone Calls

The Bluetooth connectivity allows for seamless audio streaming and hands-free phone calls.

1. **Enable Bluetooth:** Ensure Bluetooth is open on your phone.
2. **Find Device:** Search for the device name (e.g., APT516TE) in your phone's Bluetooth settings.
3. **Connect:** Connect to the device.
4. **Stream Audio:** Open your media app (music, calls) to stream audio directly to your hearing aids. Volume can be adjusted via the app.
5. **Switch Mode:** Long press the down button on the hearing aids for 3 seconds to switch to music mode.

Bluetooth for Seamless Connectivity

Stream calls and music directly to your ears



Crystal-Clear
Calls



Wireless Music
Streaming



Solid Bluetooth
Connection



Image: Bluetooth for Seamless Connectivity.



Music Stream & Phone Call

- Step1** Open Bluetooth on your phone
- Step2** Find the device name APT516TE
- Step3** Connect the device, then open the media app, volumes only can be adjusted via the app
- Step4** Long press the down button on devices for 3 Sec to switch music mode



Long press 3 Sec to switch music mode

Image: Music Stream & Phone Call instructions.

Video: Demonstrates RIC hearing aids with Bluetooth APP control and self-fitting features.

4.4 Hearing Test & Customization

The app offers a unique self-adjustment feature to tailor the hearing aids to your specific hearing needs.

1. **Wear Hearing Aids:** Ensure the hearing aids are properly worn.
2. **Start Test:** In the app, click 'Test your Hearing'.
3. **Confirm Conditions:** Confirm that you are in a quiet place, devices are connected, and fit correctly. Then click 'Start'.
4. **Perform Test:** The hearing aids will emit sounds at different frequencies. Adjust to the minimum audible volume for each frequency and press 'OK' to lock the result. Test each ear separately.
5. **Automatic Fit:** Once the hearing results are generated, click 'Start Automatic Fit'. The app will analyze your hearing level and automatically adjust the hearing aid parameters to the most suitable values for your hearing condition.

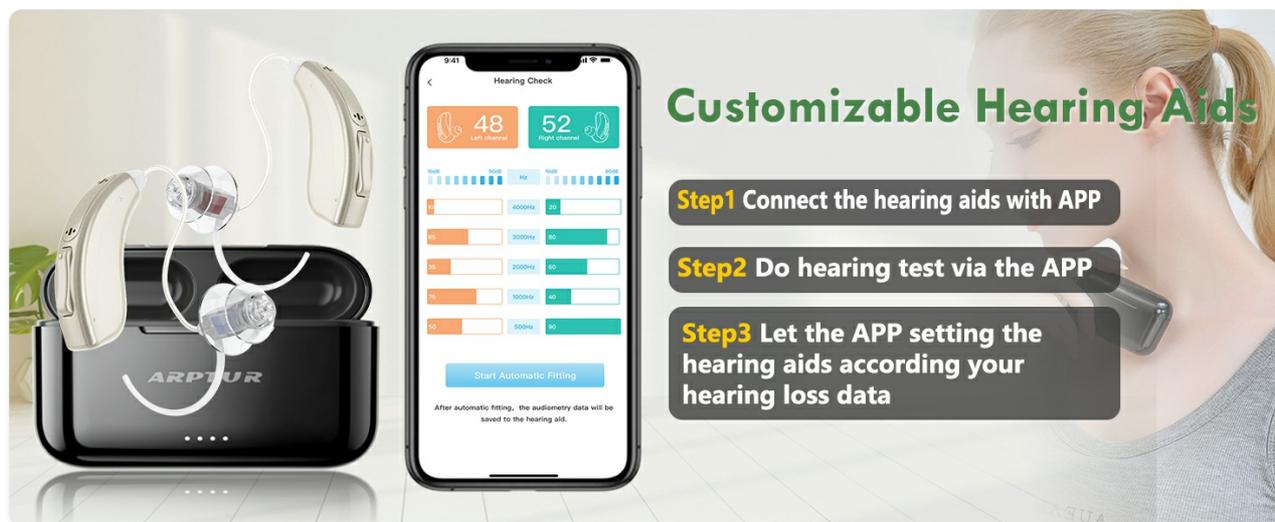


Image: Customizable Hearing Aids setup process.

5. MAINTENANCE

5.1 General Cleaning

Regular cleaning is essential for maintaining the performance and longevity of your hearing aids. Use a soft, dry cloth to wipe the surface of the hearing aids daily. Avoid using water or cleaning solutions directly on the devices.

5.2 Earwax Baffle Replacement

Cerumen baffles (wax guards) can become clogged with earwax and dust, affecting sound quality. Regular inspection and replacement are required. A set of earwax baffle replacement kits is included with your purchase.

1. **Remove Old Baffle:** Use the provided tool or your fingernails to gently lift down and remove the clogged cerumen flap from the hearing aid.
2. **Prepare New Baffle:** Place a new cerumen guard onto the tool.
3. **Insert New Baffle:** Insert the new baffle into the original slot on the hearing aid.
4. **Install Ear Caps:** Check for no gaps and install the ear caps securely.

Video: Instructions on how to extend the life cycle of your hearing aid, including earwax baffle replacement.

5.3 Battery Care

To maximize battery life, always store the hearing aids in their charging case when not in use. Avoid exposing the devices to extreme temperatures or humidity.

6. TROUBLESHOOTING

If you encounter any issues with your ARPTUR hearing aids, please refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
No Sound / Weak Sound	Low battery, clogged earwax baffle, incorrect volume setting.	Charge the hearing aids. Replace the earwax baffle. Adjust volume via app or device buttons.
Bluetooth Disconnection	Out of range, interference, app issue.	Ensure devices are within range. Restart Bluetooth on your phone. Reconnect via the app.
Feedback (Whistling Sound)	Improper fit, earwax buildup, volume too high.	Re-insert the hearing aid for a snug fit. Clean your ears. Lower the volume.
App Not Connecting	Bluetooth off, app not updated, hearing aids off.	Ensure Bluetooth is on and hearing aids are active. Update the app. Restart your phone.

6.1 Resetting Parameters

If your hearing aid parameters are accidentally misconfigured and cannot be restored through normal adjustments, you can reset them to factory settings via the app.

1. **Ensure Battery:** Make sure the device has 50% or more battery.
2. **Access Reset:** In the app, click the 'Reset' button.
3. **Confirm Reset:** Follow the on-screen prompts to confirm the reset.
4. **Reboot:** After restoring to factory settings, please reboot the hearing aids.
5. **Re-test:** Proceed to the hearing test again to re-customize the settings.

7. SPECIFICATIONS

Feature	Detail
Model Name	ARPTUR (AP-F516-BCOL)
Power Source	Battery Powered (2 Lithium Ion batteries included)
Material	Silicone, Plastic
Color	GOLD + Blue Clip
Package Dimensions	6.34 x 3.94 x 1.89 inches

Feature	Detail
Item Weight	9.59 ounces
Country of Origin	China

8. WARRANTY AND SUPPORT

ARPTUR offers a **one-year warranty** on its hearing aids. Additionally, the product is eligible for free returns and refunds for up to 90 days from the date of purchase, providing ample time to ensure satisfaction.

For further assistance, technical support, or warranty claims, please refer to the contact information provided in the original product packaging or visit the official ARPTUR store on Amazon.