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## HiGrace C10

# HiGrace C10 Tablet 10-inch Android 14 User Manual

## INTRODUCTION

This manual provides essential information for the safe and efficient use of your HiGrace C10 10-inch Android 14 Tablet. Please read this manual thoroughly before operating the device to ensure proper functionality and to prevent damage. Keep this manual for future reference.



*Image: Front and back view of the HiGrace C10 Tablet, highlighting its sleek design.*

## SAFETY INFORMATION

Observe the following safety precautions to avoid injury or damage to your device:

- Do not expose the tablet to extreme temperatures, direct sunlight, or high humidity.
- Avoid dropping or subjecting the tablet to strong impacts.
- Use only manufacturer-approved chargers and accessories.
- Do not attempt to disassemble or repair the tablet yourself. Refer to qualified service personnel.

- Keep the tablet away from water and other liquids.

## PACKAGE CONTENTS

Verify that all items are present in your product packaging:

- HiGrace C10 Tablet
- USB Charging Cable
- Power Adapter
- User Manual (this document)
- SIM Ejector Tool (if applicable for SIM card slot)

## DEVICE OVERVIEW

Familiarize yourself with the physical components of your HiGrace C10 Tablet.



Image: An overview diagram illustrating key features such as the 5MP+8MP cameras, 8GB RAM, Octa-Core

processor, Android 14 OS, WiFi 6, Bluetooth 5.3, 5000mAh battery, and 1280x800 screen resolution.

## Physical Buttons and Ports:

- **Power Button:** Press and hold to power on/off or restart. Press briefly to wake/sleep the screen.
- **Volume Buttons:** Adjust media volume and notification volume.
- **USB-C Port:** For charging and data transfer.
- **3.5mm Headphone Jack:** For connecting wired headphones.
- **MicroSD Card Slot:** For expanding storage up to 1TB.
- **Front Camera:** For video calls and selfies.
- **Rear Camera:** For taking photos and videos.
- **Speakers:** For audio output.

## SETUP

### 1. Initial Charging

1. Connect the USB charging cable to the tablet's USB-C port.
2. Plug the other end of the cable into the power adapter, then plug the adapter into a wall outlet.
3. Charge the tablet fully before first use. The battery indicator on the screen will show charging status.

### 2. Powering On/Off

- **To Power On:** Press and hold the Power button until the HiGrace logo appears.
- **To Power Off:** Press and hold the Power button until the power options menu appears, then select "Power off."
- **To Restart:** Press and hold the Power button until the power options menu appears, then select "Restart."

### 3. Initial Setup Wizard

Upon first power-on, the tablet will guide you through the initial setup process:

1. Select your preferred language.
2. Connect to a Wi-Fi network.
3. Sign in with your Google account or create a new one. This is necessary for downloading apps from the Google Play Store.
4. Follow the on-screen prompts to set up security (PIN, pattern, password, or Face ID), date and time, and other preferences.

### 4. Inserting a MicroSD Card

To expand the tablet's storage:

1. Locate the MicroSD card slot on the side of the tablet.
2. Use the provided SIM ejector tool (or a paperclip) to gently press into the small hole next to the slot to eject the tray.
3. Place the MicroSD card onto the tray with the gold contacts facing down.
4. Carefully insert the tray back into the slot until it clicks into place.

# OPERATING YOUR TABLET

## 1. Basic Navigation

- **Tap:** Select an item or activate a function.
- **Touch and Hold:** Access contextual menus or move items.
- **Swipe:** Scroll through screens or lists.
- **Pinch:** Zoom in or out on images and web pages.

## 2. Wi-Fi Connection

1. Go to **Settings > Network & internet > Internet**.
2. Turn on Wi-Fi.
3. Select your desired network from the list and enter the password if prompted.

## 3. Bluetooth Connection

1. Go to **Settings > Connected devices > Connection preferences > Bluetooth**.
2. Turn on Bluetooth.
3. Ensure the device you want to pair is in pairing mode.
4. Select the device from the list of available devices and follow the on-screen instructions to pair.

## 4. Camera Usage

The tablet features dual cameras (5MP front, 8MP rear) for photos and video calls.

1. Open the **Camera** application.
2. Tap the shutter button to take a photo or the video button to record a video.
3. Switch between front and rear cameras using the camera switch icon.



*Image: Demonstrates the tablet's 8MP rear and 5MP front cameras, along with icons for 2.4G+5G WiFi and Bluetooth 5.3 connectivity.*

## 5. Storage Management

Your tablet comes with 64GB of internal storage, expandable up to 1TB via MicroSD card.

- To view storage usage, go to **Settings > Storage**.
- You can move files to the MicroSD card to free up internal space.

## Super Capacity, High Running Speed



Octa-Core



3GB+5GB RAM



64GB ROM  
1TB TF expansion



Image: Illustrates the tablet's internal components including the Octa-Core processor, 8GB (3+5) RAM, 64GB ROM, and support for 1TB TF card expansion.

### 6. App Management

- **Install Apps:** Open the **Google Play Store** app, search for your desired app, and tap "Install."
- **Uninstall Apps:** Touch and hold the app icon on the home screen or app drawer, then drag it to "Uninstall" or select "App info" and then "Uninstall."

## Explore more Apps to your Heart's Content

Install apps, watch videos, read, surf the web, chat on social networks, listen to music, work and much more.



Image: The tablet screen showing a variety of popular application icons, indicating broad app compatibility.

### 7. Multimedia and Entertainment

The HiGrace C10 Tablet supports Widevine L1 for high-definition streaming and offers an immersive viewing experience.

## Widevine L1 Support

Widevine L1 support enables tablets to securely access high-definition (HD) and ultra-high-definition (UHD) content from premium video streaming services such as Amazon Prime Video and Disney+.



Image: The tablet screen displaying a high-definition video, with logos for Amazon Prime Video, YouTube, and Disney+, indicating Widevine L1 support for secure HD streaming.

## Best entertainment



### Stream

Watch popular shows on apps like Netflix, Prime Video and Max, or follow your favourite streams on Twitch.



### Read

Read e-books, news and online courses.



### Play

Play addictive games like PUBG MOBILE, stream other titles like Fortnite and Luna, or relax with favourite games like Candy Crush.

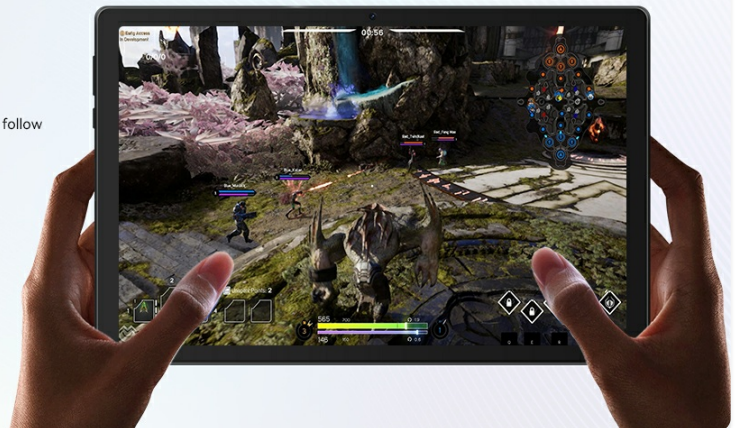


Image: A visual representation of the tablet's capabilities for entertainment, including streaming videos, reading e-books, and playing games.

## 8. Android 14 Features

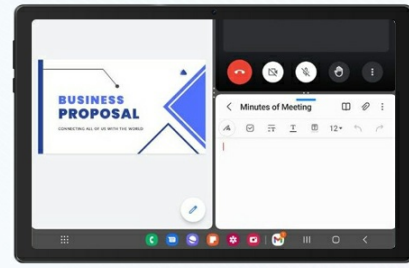
The tablet runs on Android 14, offering enhanced personalization, privacy, and efficiency.

- **Personalization:** Customize themes, wallpapers, and interface elements.
- **Privacy Controls:** Granular control over app permissions and data access.
- **Split-Screen:** Use two applications simultaneously for improved multitasking.
- **Widget Functionality:** Access information quickly from your home screen.



## Widget functionality

Appropriately configured desktop widgets make it easier to access the information you need and improve your work efficiency.



## Split screen

The split-screen mode allows you to work on two tasks at the same time, making the tablet very convenient to use.

*Image: The tablet screen showcasing customizable widgets on the left and an example of split-screen multitasking on the right, with two applications open simultaneously.*

## MAINTENANCE

### 1. Cleaning the Device

- Use a soft, lint-free cloth to clean the screen and body of the tablet.
- For stubborn smudges, lightly dampen the cloth with water or a screen cleaner.
- Avoid using harsh chemicals or abrasive materials.

### 2. Software Updates

Regularly check for and install software updates to ensure optimal performance and security.

1. Go to **Settings > System > System update**.
2. Follow the on-screen instructions to download and install any available updates.

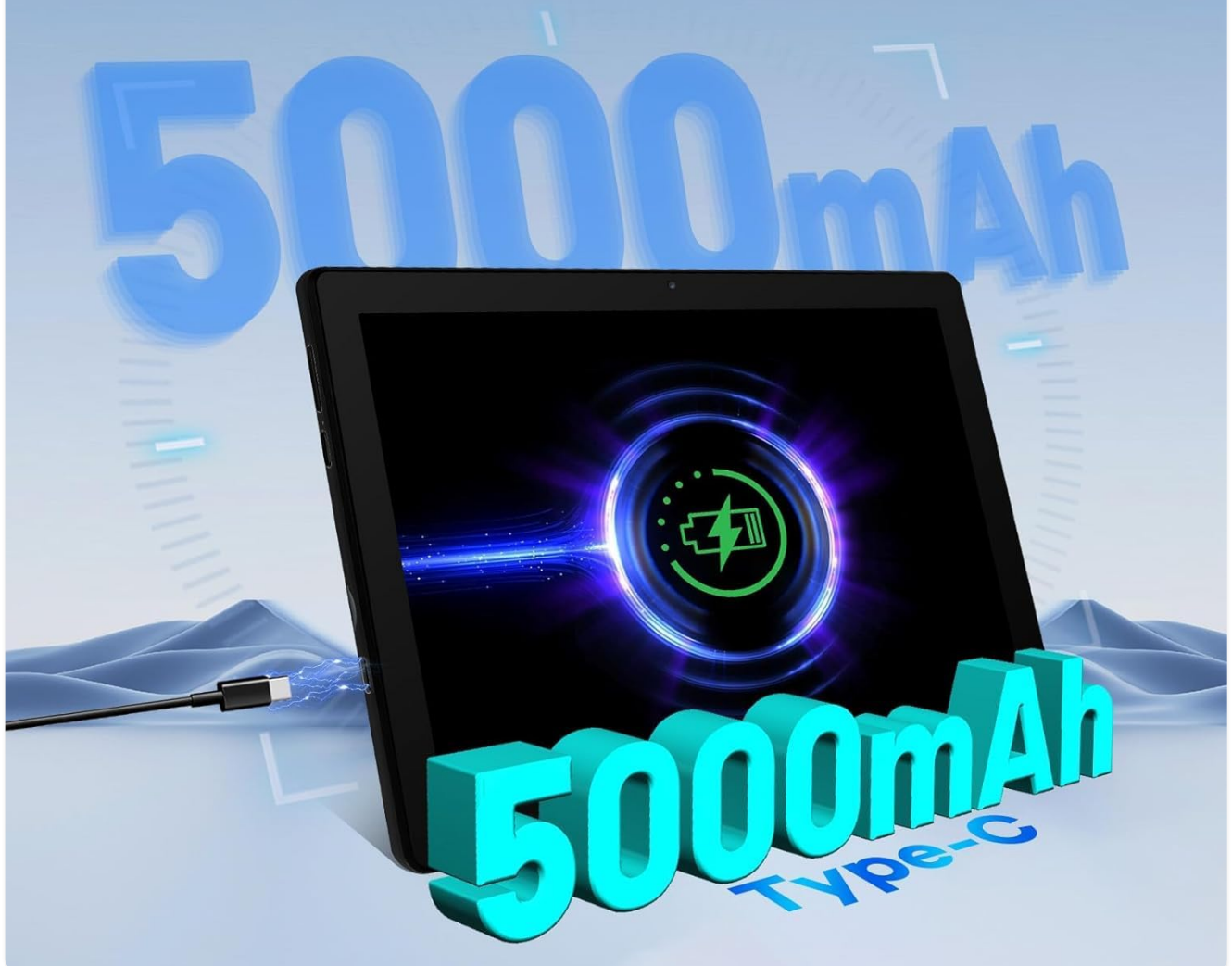
### 3. Battery Management

To prolong battery life:

- Adjust screen brightness to a comfortable level.
- Close unused applications running in the background.
- Turn off Wi-Fi and Bluetooth when not in use.
- Avoid extreme temperatures during charging and operation.

# High-Capacity Battery

5000mAh battery is perfect for daily use, film watching, etc



*Image: The tablet connected to a charger, emphasizing its 5000mAh high-capacity battery for extended use.*

## TROUBLESHOOTING

If you encounter issues with your tablet, refer to the following common solutions:

Problem	Solution
Tablet does not power on.	Ensure the tablet is charged. Connect to the charger for at least 30 minutes, then try powering on again.
Wi-Fi connection issues.	Restart your Wi-Fi router. Go to Settings > Network & internet > Internet, turn Wi-Fi off and on again. Forget the network and reconnect.
Slow performance or apps crashing.	Close unused apps. Clear app caches (Settings > Apps > [App Name] > Storage & cache > Clear cache). Restart the tablet. Ensure sufficient storage space.

Problem	Solution
Screen is unresponsive.	Perform a force restart by holding the Power button for about 10-15 seconds until the tablet restarts.

## Factory Reset

If problems persist, you may need to perform a factory reset. **Warning: This will erase all data on your tablet.**

**Back up important data before proceeding.**

1. Go to **Settings > System > Reset options**.
2. Select **Erase all data (factory reset)**.
3. Confirm your decision and enter your PIN/pattern/password if prompted.

## SPECIFICATIONS

Key technical specifications for the HiGrace C10 Tablet:

Feature	Detail
Model Name	C10
Operating System	Android 14
Screen Size	10.1 Inches
Display Resolution	1280 x 800 Pixels (IPS HD)
Processor	Octa-Core (A523, 2 GHz)
RAM	8GB (3GB + 5GB Expansion)
Internal Storage	64 GB
Expandable Storage	Up to 1 TB (MicroSD/TF Card)
Rear Camera	8 MP
Front Camera	5 MP
Battery Capacity	5000 mAh
Average Battery Life	8 Hours
Wireless Connectivity	Wi-Fi 6 (802.11ax, 2.4G/5G Dual-Band)
Bluetooth	Bluetooth 5.3
Dimensions	26.9 x 18.4 x 5.2 cm
Weight	790 g

## WARRANTY AND SUPPORT

HiGrace provides the following warranty and support for your C10 Tablet:

- **Money-Back Guarantee:** A 30-day money-back guarantee is offered from the date of purchase.
- **Warranty:** The tablet comes with a 12-month warranty for quality issues.
- **Customer Service:** For any product-related issues or support, please contact HiGrace customer service. Contact information can typically be found on the product packaging or the official HiGrace website.