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› ANNKE M138 Dual-Lens 2K/3MP WiFi Video Doorbell Instruction Manual

## ANNKE M138

# ANNKE M138 Dual-Lens 2K/3MP WiFi Video Doorbell User Manual

Model: M138 | Brand: ANNKE

## INTRODUCTION

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This manual provides detailed instructions for the installation, operation, and maintenance of your ANNKE M138 Dual-Lens 2K/3MP WiFi Video Doorbell. This device features a dual-lens design for a 190° ultra-wide viewing angle, 2K/3MP resolution, two-way audio, PIR human detection, and night vision capabilities. It is also compatible with Alexa for enhanced smart home integration. Please read this manual thoroughly before using the product to ensure proper functionality and safety.

## WHAT'S INCLUDED

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Carefully unpack the box and ensure all the following items are present:

- 1x ANNKE M138 Video Doorbell
- 1x Wi-Fi Base Station
- 1x Flat Mounting Bracket
- 1x Screw Kit (screws and wall anchors)
- 1x USB Charging Cable
- 1x User Manual

# Résistance aux intempéries IP65

Résiste à la pluie et au beau temps, à toutes les conditions météorologiques



Figure 1: Package Contents. Ensure all items are present before proceeding with installation.

## SETUP

### 1. Charging the Doorbell

Before initial use, fully charge the doorbell using the provided USB charging cable. Connect the cable to the doorbell's charging port and a standard USB power adapter (not included). The LED indicator will show charging status.

### 2. App Installation and Bluetooth Pairing

Download the ANNKE Sight app from your mobile device's app store. Follow the in-app instructions to create an account and add your new doorbell. The doorbell supports Bluetooth networking for easy initial setup and connection to your Wi-Fi network.



Figure 2: Bluetooth Pairing for initial setup via the ANNKE Sight app.

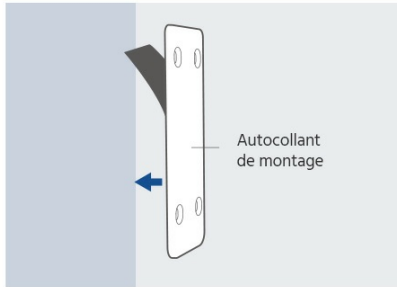
### 3. Mounting the Doorbell

Follow these steps to securely mount your ANNKE M138 Video Doorbell:

1. **Step 1:** Clean the desired installation area on your wall or door frame. Attach the provided mounting guide sticker to mark the drill points.

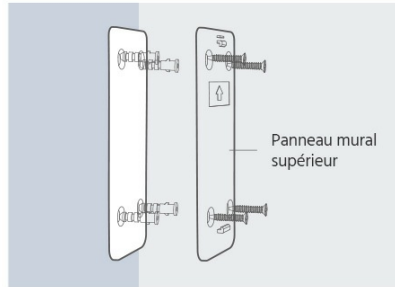
- Step 2:** Drill holes at the marked points using an appropriate drill bit. Insert the wall anchors into the drilled holes.
- Step 3:** Secure the flat mounting bracket to the wall using the provided screws, ensuring it is flush and stable.
- Step 4:** Attach the doorbell to the mounting bracket. Align the doorbell's holes with the bracket's slots. Push the doorbell firmly towards the wall until you hear a click, indicating it is securely locked in place.

### Véritablement Facile à Installer et à Utiliser



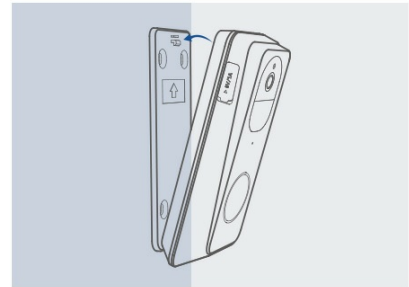
#### Étape 1

Nettoyez d'abord la position d'installation et collez l'autocollant du guide de montage sur le mur.



#### Étape 3

Installez les chevilles à l'aide de la mèche fournie et d'une perceuse électrique, et enfoncez les vis dans les chevilles jusqu'à ce que le support soit à plat contre votre mur.



#### Étape 4

Fixez votre sonnette au support. Alignez les trous de votre sonnette avec les fentes du support. Poussez ensuite fermement vers le mur jusqu'à ce que vous sentiez un dé clic.

Figure 3: Doorbell Installation Steps. Ensure secure mounting for optimal performance.

## OPERATING INSTRUCTIONS

### 1. Dual-Lens Wide-Angle View

The ANNKE M138 features a dual-lens system, providing a 190° ultra-wide viewing angle. This allows for a comprehensive view of your doorstep, capturing visitors from head to toe and packages on the ground, minimizing blind spots compared to single-lens doorbells.

# Capturer plus de détails

2 caméras valent mieux que 1



**ANNKE Sonnette**



**Sonnette autre**

Figure 4: Dual-Lens View. The dual-lens design provides a significantly wider field of view.

## 2. Two-Way Audio Communication

Engage in real-time conversations with visitors at your door using the built-in microphone and speaker. When someone presses the doorbell or motion is detected, you can receive an alert on your phone and initiate two-way audio. You can also customize voice responses for quick replies.

# Audio bidirectionnel

Parler aux visiteurs à tout moment et en tout lieu



Figure 5: Two-Way Audio. Communicate with visitors remotely through the app.

### 3. PIR Human Detection and Alerts

The integrated PIR sensor detects human motion, sending real-time alerts and push notifications to your ANNKE Sight app. This intelligent detection helps reduce false alarms from non-human movements.

# Contenu de la boîte?



Sonnette



Support de  
montage plat



Station de base Wi-Fi



Câble de  
chargement USB



Support de vis



Manuel d'utilisation

Figure 6: AI Detection. Receive smart alerts for human activity.

## 4. Enhanced Night Vision

The doorbell provides clear night vision up to 33 feet (10 meters) using its integrated infrared lights. This ensures your property is monitored 24/7, even in low-light conditions.

## Visible Même la Nuit

La caméra 2K FHD offre une vision nocturne de qualité supérieure à celle de la caméra de sonnette 1080P.



Figure 7: Night Vision Comparison. Experience clear visibility even at night.

### 5. Smart Anti-Tamper Alarm

For added security, the doorbell is equipped with a smart anti-tamper alarm. If the doorbell is forcibly removed from its mounting bracket, an alarm will sound, and you will receive an immediate notification on your phone, deterring potential intruders.

# Alarme anti-sabotage intelligente

Un niveau de sécurité supplémentaire pour votre maison

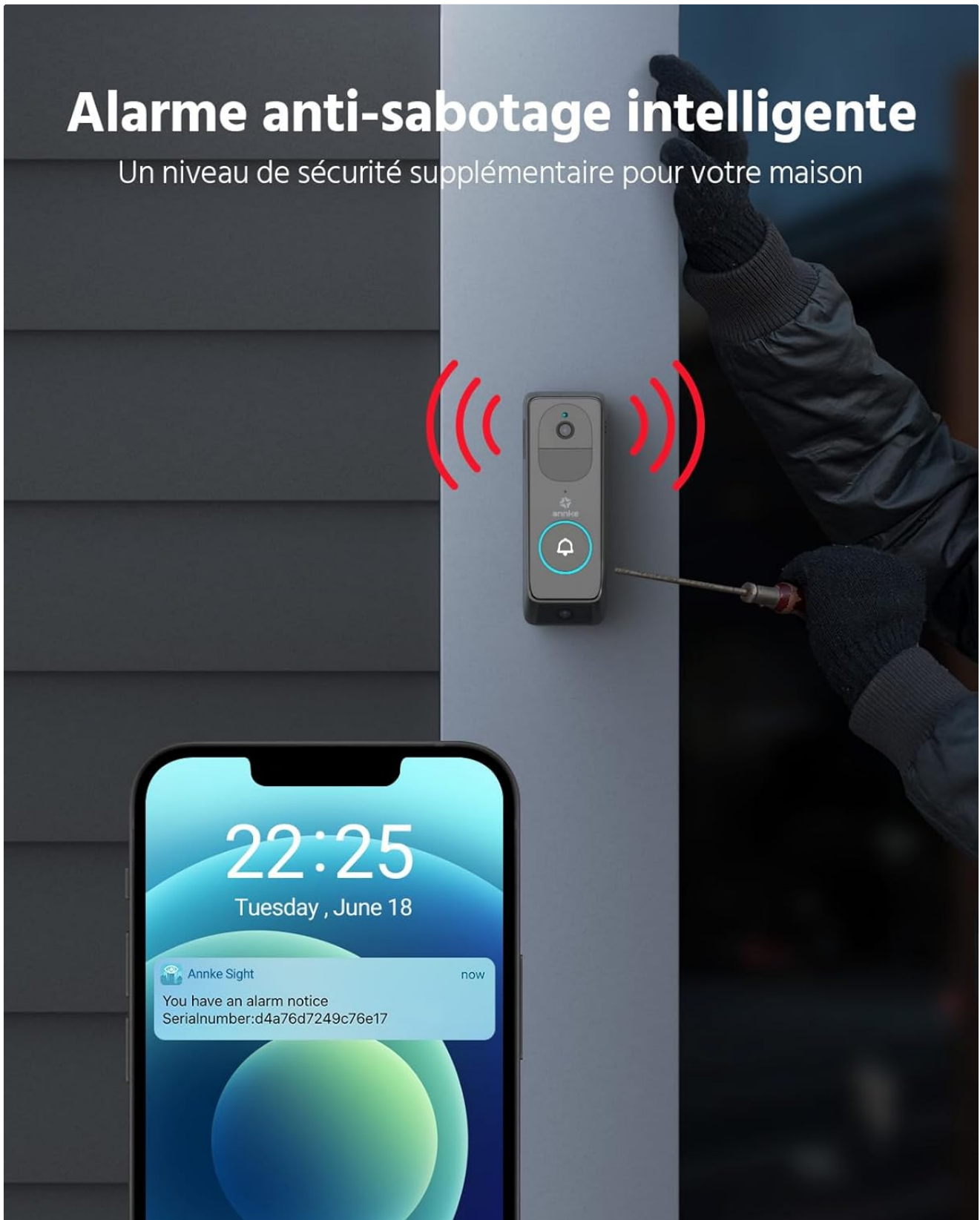


Figure 8: Smart Anti-Tamper Alarm. An additional layer of security for your home.

## 6. Alexa Compatibility and Multi-User Sharing

The ANNKE M138 supports live view activation via Alexa-enabled devices, integrating seamlessly into your smart home ecosystem. Additionally, the multi-user sharing function allows you to share access to the doorbell's live feed and recordings with family members.

## MAINTENANCE

### 1. Battery Management

The doorbell features a built-in 9000mAh rechargeable battery, offering an operational duration of approximately 3-4 months on a single charge, depending on usage. Monitor the battery status at any time through the ANNKE Sight app and recharge as needed using the provided USB cable.



Figure 9: Long Battery Life. The 9000mAh battery provides extended usage.

## 2. Weather Resistance (IP65)

With an IP65 weatherproof rating, the ANNKE M138 Video Doorbell is designed to withstand various weather conditions, including rain and dust. This ensures reliable operation outdoors. For cleaning, gently wipe the device with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials.

# Détection Intelligente de l'AI

Assure Votre Sécurité



Figure 10: IP65 Weather Resistance. Designed for outdoor use in various weather conditions.

## TROUBLESHOOTING

If you encounter issues with your ANNKE M138 Video Doorbell, refer to the following common problems and solutions:

- **Poor Wi-Fi Connection or Signal Loss:**

Ensure the Wi-Fi base station is within optimal range of your home router and the doorbell. Walls and other obstructions can weaken the signal. Consider relocating the base station or using a Wi-Fi repeater if the distance is significant or signal strength is consistently low. The device operates on 2.4 GHz Wi-Fi.

- **Frequent Low Battery Alerts (even after charging):**

Check the actual battery percentage in the ANNKE Sight app. If the app shows a high percentage despite alerts, this might be a software notification issue. If the battery drains quickly, ensure the doorbell is not experiencing excessive motion events or live view access, which can consume more power. Contact support if the issue persists.

- **Motion Detection Not Recording Consistently:**

Adjust the motion detection sensitivity settings within the ANNKE Sight app. Ensure the detection zone covers the desired area. Rapid movements might sometimes be missed if sensitivity is set too low.

- **Difficulty Pairing with the App:**

Ensure your smartphone's Bluetooth is enabled and you are connected to a 2.4 GHz Wi-Fi network. Reset the doorbell and the base station if necessary, and try the pairing process again.

- **No Audio or Distorted Audio:**

Check the microphone and speaker settings in the app. Ensure there are no physical obstructions blocking the microphone or speaker on the doorbell. Verify your phone's volume settings.

## SPECIFICATIONS

Feature	Specification
Brand	ANNKE
Model Name	M138
Video Recording Resolution	3MP (2K)
Viewing Angle	190 Degrees
Wireless Communication Technology	Bluetooth, Wi-Fi (2.4 GHz)
Connectivity Protocol	Wi-Fi
Special Features	Two-Way Audio, Motion Detector
Indoor/Outdoor Use	Outdoor
Power Source	Battery Powered (9000mAh Lithium-ion)
Voltage	5 Volts
Wattage	3 Watts
Material	Acrylonitrile Butadiene Styrene (ABS)
Mounting Type	Door Mount, Screw-in
Item Dimensions (L x W x H)	18 x 17.6 x 4.5 cm
Item Weight	560 grams
Compatible Devices	Smartphone
Controller Type	Amazon Alexa
Recommended Uses	Outdoor Security

## WARRANTY AND SUPPORT

ANNKE is committed to providing high-quality products and customer satisfaction. While specific warranty details are not provided in this manual, ANNKE offers comprehensive customer support services:

- **After-Sales Support:** Dedicated assistance for any issues or questions you may have after purchase.
- **Quick Response:** Timely responses to your inquiries to minimize downtime.
- **Customer Feedback:** ANNKE values your input and continuously strives to improve products and services based on customer needs.
- **Lifetime Technical Assistance:** Ongoing technical support for the lifespan of your product.

For further assistance, please visit the official ANNKE website or contact their customer service directly. Refer to the packaging or the ANNKE Sight app for contact information.



Figure 11: ANNKE Customer Support. Dedicated to assisting you with your product.

## SAFETY INFORMATION

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Please observe the following safety precautions to prevent damage to the product and ensure your safety:

- Do not disassemble or modify the device. Unauthorized modifications may void the warranty and pose safety risks.
- Use only the provided charging cable and recommended power adapters.
- Keep the device away from extreme temperatures, direct sunlight, and open flames.
- Ensure the mounting is secure to prevent the doorbell from falling.
- Dispose of the product and its battery responsibly according to local regulations.